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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**5. RE-ESTABLISHMENT OF SERVICE - APPLICABLE TO ALL CUSTOMERS**

(continued)

- (1) By entering into a deferred-payment agreement under the terms and conditions set forth in section **6. RESIDENTIAL DEFERRED PAYMENT AGREEMENT** below; or
- (2) If failure to restore service will cause or aggravate a serious illness or infirmity of a person living in the residence as provided in paragraph **2.(c) Restrictions upon Termination During Serious Illness** of this regulation; or
- (3) If service was discontinued for nonpayment prior to the time the moratorium takes effect, service shall be restored during the period of the moratorium (November 15 to March 15) if the Customer meets the requirements of Utah Code Annotated Section 62A-10-201 and the Customer has entered into a deferred payment agreement with the Company as to arrearages.

**6. RESIDENTIAL DEFERRED PAYMENT AGREEMENT**

An applicant or account holder who is unable to pay a delinquent account balance on demand has the right to receive residential electric service under a deferred payment agreement unless the delinquent account balance is the result of unauthorized usage of, or diversion of, residential utility service. An applicant or account holder shall have the right to a deferred payment agreement, consisting of 12 months of equal monthly payments if the full amount of the delinquent balance plus interest shall be paid within 12 months and if the applicant or account holder agrees to pay the initial monthly installment. The account holder shall have the right to pre-pay a monthly installment, pre-pay a portion of, or the total amount of the outstanding balance due under a deferred payment agreement at any time during the term of the agreement. The account holder also has the option to include the amount of the current month's bill in the total amount paid over the term of the deferred payment agreement. A written summary of the deferred payment agreement shall be given to the account holder.

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