

## Exhibit A



EXHIBIT A  
dwh#

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 3**  
**STATE OF UTAH**

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**Low Income Lifeline Program - Residential Service**  
**Optional for Qualifying Customers**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current electric service supplied at approximately 120 or 240 volts through one kilowatt-hour meter at a single point of delivery for all service required on the premises for residential purposes.

When conditions are such that service is supplied through one meter to more than one dwelling or apartment unit, the charge for such service will be computed by multiplying the number of kWh in each applicable usage block, the Customer charge and the minimum charges by the maximum number of dwelling or apartment units that may be served.

When a portion of a dwelling is used regularly for business, professional or other gainful purposes and 50 percent or more of the electrical energy supplied to that dwelling is being used for residential purposes, the premises shall be subject to this or other residential rates. If 50 percent or more of the electrical energy supplied to the premises is used for other than residential purposes, the premises will be classified as non-residential and electric service shall be provided under the appropriate non-residential schedule. However, if the wiring is so arranged that the service for residential purposes can be metered separately, this Schedule will be applied to such service.

**MONTHLY BILL:** The Monthly Bill shall be the sum of the Electric Service Charge, the Low Income Lifeline Credit and the Life Support Assistance Credit Option, if applicable.

**ELECTRIC SERVICE CHARGE:**

**Customer Charge:**

Single Phase: \$ 5.00 per Customer

Three Phase: \$ 10.00 per Customer

(continued)



**ELECTRIC SERVICE SCHEDULE NO. 3 - Continued**

**MONTHLY BILL:** (continued)

**ELECTRIC SERVICE CHARGE:** (continued)

**Energy Charge:**

**Billing Months - May through September inclusive**

8.8498¢ per kWh first 400 kWh

11.5429¢ per kWh next 600 kWh

14.4508¢ per kWh all additional kWh

**Billing Months - October through April inclusive**

8.8498¢ per kWh first 400 kWh

9.8913¢ per kWh all additional kWh

**Minimum:**

\$ 7.00 for single-phase service

\$14.00 for three-phase service

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**LOW INCOME LIFELINE CREDIT:**

\$11.00 Maximum

If a customer's Electric Service Charge plus the Surcharge Adjustment is less than \$11.00, the Low Income Lifeline Credit will be equal to the Electric Service Charge plus the Surcharge Adjustment.

**LIFE SUPPORT ASSISTANCE CREDIT OPTION:**

\$10.00 Maximum

If, after application of the Low Income Lifeline Credit, a customer's Electric Service Charge plus the Surcharge Adjustment is less than \$10.00, the Life Support Assistance Credit, if applicable, will be equal to the remaining Electric Service Charge plus the Surcharge Adjustment.

**SEASONAL SERVICE:** When seasonable service is supplied under this Schedule, the minimum seasonal charge will be \$84.00.

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**ELECTRIC SERVICE SCHEDULE NO. 3 – Continued**

**CONNECTION FEE:** Each time a Customer, eligible to receive electric service under this Schedule, begins to receive electric service at a point of delivery not previously used, or at a point of delivery which has been used previously by another Customer, or each time a Customer changes his point of delivery or reconnects after voluntary disconnection to the same point of delivery, that Customer shall be charged a connection fee of \$10.00.

At the discretion of the Company, the connection fee may be waived for account holders such as landlords and real estate agents who accept, on a temporary basis, responsibility for the accounts of vacant residential units during the transitional time of vacancy in those cases where the cost to the Company of the physical discontinuance and restoration of electrical service would exceed the amount of the connection fee.

**CONTRACT PERIOD:** One year or longer.

**SPECIAL CONDITIONS:**

1. To qualify, a Customer must be qualified for the Utah Home Energy Assistance (HEAT) Program.
2. The Utah Department of Workforce Services (DWS) is the administrator of the Low Income Lifeline in conjunction with its HEAT program. An application and eligibility declaration authorized by DWS is required for each request of service under this Schedule. An eligible applicant will be placed on this Schedule within one billing cycle of the receipt of their application by DWS. Renewal of a Customer's eligibility declaration will be required annually. Customers are only eligible to receive service under this rate at one residential location at any one time.
3. The Customer is responsible to notify DWS if there is a change in eligibility status. If an eligible Customer moves during the year and remains in PacifiCorp's Utah service territory, the Customer will remain on Schedule 3 for the remainder of the annual eligibility period assuming the customer notifies PacifiCorp of the change in service address.
4. Customers may be re-billed for periods of ineligibility under the applicable rate schedule.

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**ELECTRIC SERVICE SCHEDULE NO. 3 - Continued**

5. Customers that are disconnected for nonpayment of an account and subsequently reestablish service with the Company will remain on Schedule 3 for the remainder of the annual eligibility.
  
6. Customers receiving the Life Support Assistance Credit Option must file a written notice from a qualifying physician with the Company or have a physician submit the Residential Life Support Verification form to the Company indicating what life support equipment is necessary and indicating that termination of the patient's electric service would create a life-threatening event, or could lead to a serious worsening of the patient's present condition. To qualify for the Life Support Assistance Credit Option under this tariff, a customer must also be eligible to participate in the Low Income Lifeline Program as otherwise specified within this Schedule. The Company will remove customers from the Life Support Assistance Credit Option when the Company is advised that the household is no longer eligible for "life support" account treatment under Commission Rule R746-200-7(D).

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in Accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.