

Witness OCS – 5D COS/RD

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Application of)	
Rocky Mountain Power for Authority)	Docket No. 13-035-184
to Increase its Retail Electric Utility)	Direct COS/RD
Service Rates in Utah and for)	Testimony of
Approval of Its Proposed Electric)	Daniel E. Gimble
Service Schedules and Electric)	For the Office of
Service Regulations)	Consumer Services

May 22, 2014

1 I. INTRODUCTION

2 Q. PLEASE STATE YOUR NAME, POSITION AND YOUR BUSINESS ADDRESS.

3 A. My name is Daniel E. Gimble. I am a manager with the Office of Consumer
4 Services. My business address is 160 E. 300 S. Rm. 201, Salt Lake City, Utah.

5

6 Q. PLEASE DISCUSS YOUR EDUCATION AND QUALIFICATIONS.

7 A. I have a B.A. degree with honors in economics and history from Western
8 Michigan University. I also have an M.A degree in economics from the same
9 university. I completed course work towards a Ph.D. in economics at the
10 University of Utah. In 1985, I joined the Utah Public Service Commission
11 (Commission) Staff and in 1990 was hired by the Office of Consumer Services
12 (Office). In my time with the Office, I have worked in various capacities and have
13 been a manager since 2003.

14

15 Q. HAVE YOU APPEARED AS A WITNESS BEFORE THIS COMMISSION IN
16 PRIOR CASES INVOLVING ROCKY MOUNTAIN POWER OR OTHER
17 UTILITIES?

18 A. Yes. Since 1991 I have testified numerous times in major cases involving Rocky
19 Mountain Power (the Company or RMP) and other utilities providing service in
20 Utah. These cases include general rate cases, merger and acquisition dockets,
21 power cost proceedings, avoided cost cases, integrated resource plan (IRP)
22 cases, EBA proceedings, major plant addition cases and the sale of Qwest's Dex
23 (Yellow Pages) asset. I filed testimony supporting the Office's cost-of-service,
24 rate spread and rate design recommendations in the last five RMP general rate
25 cases (GRCs).¹

26

27 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS CASE?

28 A. My testimony does the following:

- 29
- Presents the Office's cost-of-service recommendations;
 - Presents the Office's rate spread proposal;
- 30

¹Docket Nos. 07-035-93, 08-035-38, 09-035-23, 10-035-124 and 11-035-200.

- 31
- Responds to the Company's rate spread proposal;
- 32
- Presents the Office's rate design recommendations;
- 33
- Presents the Office's recommendations on marginal cost studies and
- 34
- related information;
- 35
- Presents the Office's recommendations on the Company's newly-
- 36
- proposed facilities charge for residential net metering customers; and
- 37
- Addresses the Company's proposed Schedule 31 rates.
- 38

39 Q. ARE THE OFFICE'S RECOMMENDATIONS IN YOUR DIRECT TESTIMONY
40 SUPPORTED BY OTHER OFFICE WITNESSES?

41 A. Yes. Mr. Paul Chernick, a principal with Resource Insights, Inc., is filing expert
42 direct testimony on the Company's COS Study and recommends a number of
43 improvements to that Study. Mr. Danny Martinez, a utility analyst with the Office,
44 is filing direct testimony supporting the Office's residential rate design proposals
45 in this proceeding.

46

47 II. SUMMARY OF RECOMMENDATIONS

48 Q. PLEASE SUMMARIZE THE OFFICE'S COS RECOMMENDATIONS.

49 A. The Commission should adopt the improvements to the Company's COS Study,
50 as recommended by Mr. Chernick in his direct testimony. These proposed
51 improvements are as follows:

- 52
- Classify 75% of the Company's steam (coal) generation plant and
- 53
- associated expenses as energy-related;
- 54
- Classify 98% of the Company's wind generation plant and associated
- 55
- expenses as energy-related;
- 56
- Classify 50% of the Company's hydro generation plant and associated
- 57
- expenses as energy-related;
- 58
- Classify at least 35% of the Company's other generation plant (gas
- 59
- CCCTs and SCCTs) and associated expenses as energy-related; and
- 60
- Classify at least 66% of firm non-seasonal purchases, which include firm
- 61
- wind purchases, as energy-related.

62

63 As discussed in Mr. Chernick's direct testimony, the Commission should also
64 continue to require the Company to use a 12-CP factor to allocate demand-
65 related generation plant and associated expenses and the appropriate 12-CP
66 factor is the un-weighted version.

67

68 Lastly, based on Mr. Chernick's analysis, the Office proposes that the
69 allocation of overhead and general costs be addressed prior to the next GRC,
70 in a technical conference format open to all interested parties. While the
71 Office could meet separately with the Company to discuss cost drivers
72 underlying the allocation of overhead and general accounts, we believe that
73 all interested parties could benefit from a discussion on this issue.

74

75 Q. PLEASE SUMMARIZE THE OFFICE'S RATE SPREAD RECOMMENDATIONS.

76 A. The Commission should order a rate spread that brings the retail rate schedules
77 closer to paying rates that recover their estimated cost of service. The Office has
78 developed a fair and reasonable rate spread proposal to accomplish that
79 objective. At a revenue requirement increase between \$11.0 million and the
80 Company's requested \$71.3 million, the Office's proposal is:

- 81 • Residential Schedules 1, 2, 3, and General Service Schedule 8 should
82 receive a rate increase at the jurisdictional average rate increase;
- 83 • Irrigation Schedule 10 should receive an increase of 2.0 percentage points
84 above the jurisdictional average rate increase;
- 85 • Commercial Schedules 6 and 23 should receive a rate changes 3.0 and
86 2.0 percentage points, respectively below the jurisdictional average rate
87 increase;
- 88 • Large Industrial Schedule 9 should receive a rate increase 4.0
89 percentage points above the jurisdictional average rate increase;
- 90 • All special contract customers should receive rate increases consistent
91 with their individual contract terms; and

- 92 • Lighting Schedules 7, 11, 12, and 15 (MOL)² should receive rate changes
93 that range between 2.75 and 5.75 percentage points below the
94 jurisdictional average rate increase.

95

96 The Office also proposes that the following rate spread decision rules be applied
97 in this case:

- 98 • At any ordered increase in revenue requirement at or above \$11.0 million,
99 the Office's proposed percentage point differences from the jurisdictional
100 average would remain constant for the major rate schedules. Maintaining
101 these percentage point relationships among classes will help to rebalance
102 rates between the classes that are near or above cost-of-service and
103 Schedule 9, which continues its trend of underperforming.
- 104 • At any ordered increase in revenue requirement between \$0 and \$11.0
105 million, the Commission should give the vast majority of the increase to
106 Schedule 9. Under this scenario, Schedules 1, 8 and 10 should receive
107 very small rate increases with the increase for 10 slightly higher than the
108 other two schedules and Schedules 6 and 23, along with the lighting
109 schedules, should receive rate decreases. .
- 110 • Any ordered decrease in revenue requirement should be apportioned
111 entirely among classes that have a history of over-performing; namely
112 Commercial Schedules 6 and 23 and Lighting Schedules 7, 11, 12 and
113 15M.

114

115 Q. PLEASE SUMMARIZE THE OFFICE'S RATE DESIGN RECOMMENDATIONS.

116 A. The Office's rate design recommendations are as follows:

- 117 • Schedules 1, 2 and 3 (Residential):
- 118 ○ Increase the monthly single-phase customer charge from \$5.00 to
119 \$6.00;

²MOL = Metered Outdoor Lighting.

- 120 o Increase the monthly three-phase customer charge from \$10.00 to
121 \$12.00;
- 122 o Increase the residential minimum bill from \$7.00 to \$10.00;
- 123 o Leave the two-block non-summer and three-block summer energy
124 rate structure unchanged;
- 125 o At revenue requirement increases above \$31 million, the second
126 block non-summer energy rate should be increased to more closely
127 align it to the second block summer energy rate. Any remaining
128 revenue should generally be applied proportionately through
129 increases to the second and third (summer only) energy block
130 rates;
- 131 o Increase the monthly Low Income Lifeline Credit (LILC) on Schedule
132 3 from \$11.00 to \$12.60.
- 133 • Schedules 10 and 23 (Irrigation and Small Commercial):
134 The Office recommends no changes to the Company's rate design
135 proposals for Schedules 10 and 23.
- 136 • Schedule 135 (Net Metering):
137 The Office recommends a new net metering facilities charge of \$1.60/kW
138 be applied to the monthly bills of residential net metering customers.
- 139

140 Q: PLEASE SUMMARIZE THE OFFICE'S POSITION ON THE COMPANY'S
141 PROPOSED CHANGES TO SCHEDULE 31 RATES.

142 A: The Office generally agrees with the Company that changes to Schedule 31
143 rates are needed to better align those rates with costs incurred by the Company
144 to provide services (e.g., back-up, supplementary, etc.) to large customers. As
145 explained in greater detail in Mr. Chernick's testimony, the Office has two initial
146 concerns with the Company's proposed rate design for Schedule 31 customers.
147 First, the Company's proposed back-up rate may provide Schedule 31 customers
148 an inappropriate discount compared to the firm service rate. Second, the
149 Company's proposal provides limited incentive for a Schedule 31 customer that

150 has a short outage (perhaps for overnight maintenance) to bring the generation
151 back on-line before system loads peak on a given day.

152

153 Q. YOU INDICATED ABOVE THAT THESE ARE THE OFFICE'S PRELIMINARY
154 CONCERNS? PLEASE EXPLAIN.

155 A. We anticipate interveners with industrial customers directly impacted by the
156 Company's proposed rate changes will have alternative proposals. After
157 reviewing those proposals, the Office may have additional concerns and
158 recommendations on the Company's proposed Schedule 31 rates.

159

160 III. RATE SPREAD

161 *Office's Rate Spread Proposal*

162 Q. A COMMISSION ORDER ON REVENUE REQUIREMENT WILL NOT BE
163 AVAILABLE BEFORE THE FILING OF SPREAD PROPOSALS IN THIS
164 PROCEEDING. WHAT REVENUE NUMBERS DID THE OFFICE USE TO
165 DEVELOP ITS RATE SPREAD PROPOSAL?

166 A. The Office's rate spread proposal is presented in terms of a number of
167 hypothetical changes in revenue requirement ranging from the Company's
168 requested \$71.3 million increase to the Office's recommendation that revenues
169 be decreased by \$4.6 million. In addition, the Office has developed rate
170 spread decision rules that the Commission can use as a guide for making spread
171 decisions in this proceeding. These decision rules are tied to specific changes in
172 revenue requirement ordered by the Commission and are described below.

173

174 Q. PLEASE PROVIDE THE OFFICE'S SPECIFIC RATE SPREAD PROPOSAL
175 AND SPREAD DECISION RULES FOR THIS GRC.

176 A. The Office's specific rate spread proposal for revenue increases at or above
177 \$11.0 million is set forth in my Direct Exhibit OCS 5.1, pages 1 - 4, and is as
178 follows:

179

- Residential Schedules 1, 2, 3, and General Service Schedule 8 should
180 receive a rate increase at the jurisdictional average rate increase;

- 181 • Irrigation Schedule 10 should receive a rate increase 2.0 percentage
182 points above the jurisdictional average rate increase;
- 183 • Commercial Schedules 6 and 23 should receive rate changes 3.0 and
184 2.0 percentage points, respectively below the jurisdictional average rate
185 increase;
- 186 • Large Industrial Schedule 9 should receive a rate increase 4.0
187 percentage points above the jurisdictional average rate increase;
- 188 • All special contract customers should receive rate increases consistent
189 with their individual contract terms; and
- 190 • Lighting Schedules 7, 11, 12, and 15M³ should receive rate decreases at
191 any ordered change in revenue requirement. Since these schedules have
192 very high returns in the current GRC, the Office has used these schedules
193 for balancing purposes in our spread proposal. Thus, the percentage
194 point changes for the Lighting Schedules range from 2.75 to 5.75 below
195 the jurisdictional average rate increase.

196 The Office also proposes that the following rate spread decision rules be applied
197 in this GRC:

- 198 • At any ordered increase in revenue requirement at or above \$11 million,
199 the Office's proposed percentage point differences from the jurisdictional
200 average would remain constant for the major rate schedules. Maintaining
201 these percentage point relationships among classes will help to rebalance
202 rates between the classes that are near or above cost-of-service and
203 Schedule 9, which continues its trend of underperforming.
- 204 • At any ordered increase in revenue requirement between 0 and \$11
205 million, the Commission should give the vast majority of the increase to
206 Schedule 9. Under this scenario, Schedules 1, 8 and 10 should receive
207 very small rate increases with the increase for 10 slightly higher than the
208 other two schedules and Schedules 6 and 23, along with the lighting
209 schedules, should receive rate decreases. .

³Schedule 15M is the Metered Outdoor Lighting Schedule.

- 210 • Any ordered decrease in revenue requirement should be apportioned
211 entirely among classes that have a history of over-performing; namely
212 Commercial Schedules 6 and 23 and Lighting Schedules 7, 11, 12 and
213 15M.

214

215 Q. WHY SHOULD THE COMMISSION FIND THE OFFICE'S RATE SPREAD
216 PROPOSAL PREFERABLE TO THAT SUBMITTED BY THE COMPANY?

217 A. As I will discuss in more detail in this section of my direct testimony, the Office's
218 rate spread proposal takes into account the improvements recommended by its
219 expert, Mr. Chernick, to the Company's COS Study, better reflects COS results
220 than the Company's proposal and moves Schedule 9, a chronically
221 underperforming class, closer to paying rates that cover cost-of-service.

222

223 Q. HAVE YOU PREPARED TABLES THAT SHOWS THE IMPACT OF THE
224 OFFICE'S SPREAD PROPOSAL ON THE MAJOR RATE SCHEDULES?

225 A. Yes. Tables 1 - 4 below show the Office's rate spread for the major rate
226 schedules at the following hypothetical values: the Company's requested
227 revenue requirement increase of \$71.3 million, \$51.0 million, \$31.0 million and
228 \$11.0 million.⁴ For purposes of comparison, these tables also show the
229 Company's spread proposal at these revenue requirement numbers.⁵

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⁴"JA" in the tables refers to jurisdictional average. The jurisdictional average numbers presented are approximate based on a slight rounding to achieve the Company's proposed midpoint values at different revenue requirement numbers.

⁵ Regarding the Company's spread proposal shown in all tables, the same percentage point relationships discussed by Ms. Steward in her direct testimony are maintained. At any revenue requirement number less than \$71.3 million, the Company could possibly alter its rate spread proposal to accomplish different spread objectives. Thus, the comparison of the Office and Company spread proposals at different revenue requirement levels is for illustrative purposes only.

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Table 1: \$71.3 Million RR Increase

Retail Classes	Schedules	OCS Rate Spread @ \$71.3 M RR JA Inc. = 3.86%	RMP Rate Spread @ \$71.3 M RR JA Inc. = 3.86%
Residential	1, 2, 3	3.86%	4.86%
Small Commercial	23	2.86%	2.86%
Large Commercial	6	1.86%	1.86%
Gen. Serv. (> 1 MW)	8	3.86%	3.86%
Large Industrial	9	7.86%	5.86%
Irrigation	10	5.86%	5.86%

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Table 2: \$51.0 Million RR Increase

Retail Classes	Schedules	OCS Rate Spread @ \$51.0 M RR JA Inc. = 2.75%	RMP Rate Spread @ \$51.0 M RR JA Inc. = 2.75%
Residential	1, 2, 3	2.75%	3.75%
Small Commercial	23	1.75%	1.75%
Large Commercial	6	0.75%	0.75%
Gen. Serv. (> 1 MW)	8	2.75%	2.75%

Large Industrial	9	6.75%	4.75%
Irrigation	10	4.75%	4.75%

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Table 3: \$31.0 Million RR Increase

Retail Classes	Schedules	OCS Rate Spread @ \$31.0 M RR JA Inc. = 1.66%	RMP Rate Spread @ \$31.0 M RR JA Inc. = 1.66%
Residential	1, 2, 3	1.66%	2.66%
Small Commercial	23	0.66%	0.66%
Large Commercial	6	(0.34%)	(0.34%)
Gen. Serv. (> 1 MW)	8	1.66%	1.66%
Large Industrial	9	5.66%	3.66%
Irrigation	10	3.66%	3.66%

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Table 4: \$11.0 Million RR Increase

Retail Classes	Schedules	OCS Rate Spread @ \$11.0 M RR JA Inc. = 0.57%	RMP Rate Spread @ \$11.0 M RR JA Inc. = 0.57%
Residential	1, 2, 3	0.57%	1.57%
Small Commercial	23	(0.43)%	(0.43)%
Large Commercial	6	(1.43%)	(1.43%)
Gen. Serv. (> 1 MW)	8	0.57%	0.57%

Large Industrial	9	4.57%	2.57%
Irrigation	10	2.57%	2.57%

246 Q. PLEASE EXPLAIN THE BASIS FOR THE OFFICE'S RATE SPREAD
247 PROPOSAL.

248 A. The Office considered a number of factors in developing its rate spread proposal.
249 The Office examined the rate of return performance for each rate schedule, as
250 presented by the Company in its current COS Study.⁶ We performed this review
251 in the context of the returns for individual rate schedules over the last seven
252 GRCs. Examining the returns across multiple cases helped to determine which
253 of the major classes consistently produced sufficient revenue to cover estimated
254 cost-of-service. The Office also took into account the improvements to the
255 Company's COS Study recommended by its expert Mr. Chernick.

256

257 *Evaluation of Class Returns*

258 Q. PLEASE DISCUSS THE OFFICE'S EVALUATION OF CLASS RETURNS.

259 A. Table 5 below is a comparison of the class returns over the past seven GRCs,
260 including the current proceeding.⁷ If a rate schedule is showing a return of 1.00
261 (unity), this means that schedule is producing sufficient revenue to cover
262 estimated costs. Class returns above or below 1.00 means that a rate schedule
263 is producing either a revenue surplus or deficiency. In the current GRC, the
264 Company's COS results indicate that the commercial schedules have the
265 strongest returns, the residential schedule's return is about the same as the last
266 GRC, the return for the irrigation schedule is improved and the large industrial
267 schedule continues to have a very poor return.

268

⁶ Direct Exhibit RMP (JRS-1) includes a class rate of return index, which shows the calculated revenue deficiency or excess compared to the estimated cost for each class. Page 1 of Exhibit (JRS-1) shows Class COS results on a revenue neutral basis. Page 2 of the exhibit shows Class COS results per the Company's requested revenue requirement increase of \$76.3 million.

⁷The class returns were taken from the summary table of Class COS results prepared by the Company's COS witnesses (Paice, Steward) for each of the past six and current GRCs. These include the following dockets: 06-035-21; 07-035-93; 08-035-38; 09-035-23; 10-035-124; 11-035-200; and 13-035-184.

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Table 5

Rate Schedule	2006	2007	2008	2009	2010	2011	2013
Sch. 1	1.00	1.05	1.23	1.16	0.95	0.93	0.91
Sch. 23	1.18	0.84	1.15	1.01	1.21	1.24	1.13
Sch. 6	1.31	1.23	0.90	1.03	1.23	1.18	1.23
Sch. 8	1.00	1.01	0.97	0.94	0.97	1.06	1.04
Sch. 9	0.62	0.77	0.68	0.69	0.71	0.77	0.75
Sch. 10	0.29	0.17	0.32	0.43	0.72	0.79	0.85

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As shown in Table 5, the residential and small industrial (Schedule 8) schedules have consistently produced satisfactory returns and the commercial schedules have consistently produced strong returns in most of these GRCs. In addition, the irrigation schedule's return has substantially improved over the past six GRCs, increasing from 0.17 in 2007 to .85 in 2013. By contrast, the large industrial rate schedule has failed to produce adequate returns in each of the past six and current GRCs and the approved rates have resulted in a large and persistent revenue deficiency.

Q. PLEASE EXPLAIN WHY THE INFORMATION INCLUDED IN TABLE 5 CONTINUES TO BE RELEVANT TO THE COMMISSION'S DECISION ON RATE SPREAD IN THIS PROCEEDING.

A. The returns in the current GRC represent a snapshot in time and should not be the only evidence considered in developing a fair and reasonable rate spread

289 proposal. The seven-year history of class returns in Table 5 shows which
290 classes have consistently been strong performers versus classes such as large
291 industrial that have underperformed and continue to pay rates that fall far short of
292 covering costs. The Office has presented this information in recent GRCs and the
293 Commission relied on it in making its spread decision the last time rate spread
294 was contested.⁸ In making its rate spread decision in this proceeding, the
295 Commission should once again rely on this information to evaluate past with
296 current class performance.

297

298 Q. SHOULD THE COMMISSION BE ESPECIALLY CONCERNED ABOUT THE
299 RETURNS SHOWN IN TABLE 5 FOR SCHEDULE 9?

300 A. Yes. The rates paid by Schedule 9 customers have been significantly below
301 cost-of-service in each of the past six GRCs and the situation remains
302 unchanged in current proceeding. According to its filed COS Study, the
303 Company estimates that the revenue deficiency for Schedule 9 is \$34.3 million at
304 the Company's original \$76.3 million rate request. Therefore, the Commission
305 should remedy the chronic revenue shortfall for Schedule 9 by setting rates that
306 move this class closer to cost-of-service. Absent a significant rebalancing of
307 rates for Schedule 9, this class will continue to be unfairly subsidized by the other
308 retail rate classes.

309

310 Q. DOES THE OFFICE'S PROPOSED RATE INCREASE FOR SCHEDULE 9
311 MOVE THE LARGE INDUSTRIAL CLASS ALL THE WAY TO COST-OF-
312 SERVICE?

313 A. No. According to the Company's COS Study, a rate increase of 12.5% (at its
314 filed \$76.3 million revenue increase) would be necessary for Schedule 9
315 revenues to equal the Company's estimated cost-of-service.⁹ While the Office's
316 recommended rate increase for Schedule 9 represents a significant step in

⁸ Utah Commission Order, Docket 09-035-23, page 148.

⁹Even on a revenue neutral basis (\$0 revenue requirement increase), Schedule 9 would require a 5.3% rate increase to be at cost-of-service based on the Company's COS Study. This rate increase percentage would be even higher when incorporating the COS improvements proposed by Mr. Chernick.

317 aligning revenue with costs for this customer class, a revenue deficiency would
318 still remain. Therefore, there is an aspect of gradualism in the Office's spread
319 proposal related to Schedule 9.

320

321

322 *Improvements to the Company's COS Study*

323 Q. WHAT ADDITIONAL INFORMATION DID THE OFFICE CONSIDER IN
324 DEVELOPING ITS RATE SPREAD PROPOSAL?

325 A. The Office considered the specific improvements recommended by Mr. Chernick
326 to the Company's COS Study and the resulting impacts on individual class
327 returns. In his critique of the Company's COS Study, Mr. Chernick recommends
328 the following improvements to the Study:

- 329 • Classify 75% of the Company's steam (coal) generation plant and
330 associated expenses as energy-related;
- 331 • Classify 98% of the Company's wind generation plant and associated
332 expenses as energy-related;
- 333 • Classify 50% of the Company's hydro generation plant and associated
334 expenses as energy-related;
- 335 • Classify at least 35% of the Company's other generation plant (gas
336 CCCTs and SCCTs) and associated expenses as energy-related; and
- 337 • Classify at least 66% of firm non-seasonal purchases, which include firm
338 wind purchases, as energy-related.

339

340 The impacts on the major rate schedules from Mr. Chernick's proposed
341 improvements to the Company's COS Study are shown in Table 7 (page 40) of
342 his direct testimony. When combined together, these proposed improvements
343 increase the Company's reported returns for Schedule 1 and 23, leaves the
344 return for Schedule 6 the same, and lowers the returns for Schedules 8, 9 and
345 10. In particular, the return for Schedule 1 increases from 0.91 to 1.02 and the
346 return for Schedule 9 decreases from .75 to .60. Even if the Commission only
347 decides to fix the disparate treatment of firm non-seasonal purchases versus

348 Company resources in the COS Study, this change alone would increase
349 Schedule 1's return to almost .95.

350

351

352 *Response to the Company's Rate Spread Proposal*

353 Q. HOW DOES THE OFFICE'S PROPOSAL COMPARE TO THE COMPANY'S
354 RATE SPREAD PROPOSAL?

355 A. In general, the Office's rate spread proposal is directionally consistent with the
356 Company's proposal. Nevertheless, there are some notable differences between
357 the two proposals involving Schedules 1, 9 and 10. These differences are
358 discussed below.

359

360 Q. PLEASE EXPLAIN THE DIFFERENCES BETWEEN THE COMPANY'S AND
361 OFFICE'S SPREAD PROPOSALS FOR RESIDENTIAL SCHEDULE 1.

362 A. The Company proposes a higher increase (one percentage point above its
363 calculated mid-point) for Residential Schedule 1 based on its COS study results.
364 However, as I discussed earlier in my direct testimony, Schedule 1 has produced
365 relatively strong returns in past COS studies and the improvements to the
366 Company's filed COS Study recommended by Mr. Chernick increases the
367 estimated return for Schedule 1 from .91 to 1.02. The Office considers a return
368 that falls between .95 and 1.05 to be close enough to 1.00 (revenues = costs) for
369 a rate schedule to receive the jurisdictional average increase. The Office's
370 adjusted return of 1.02 for Schedule 1 falls in this .95 - 1.05 range.

371

372 Q. PLEASE EXPLAIN THE DIFFERENCES BETWEEN THE COMPANY'S AND
373 OFFICE'S SPREAD PROPOSALS FOR SCHEDULES 9 AND 10.

374 A. While the Company calculated a much higher return for Schedule 10 (.85) than
375 Schedule 9 (.75) in its filed COS Study, it inexplicably proposes the same 6.1%
376 rate increase for each schedule. Conversely, the Office appropriately recognizes
377 the steady increase in Schedule 10's reported return over the past six rate cases
378 and the relatively higher return for Schedule 10 compared to Schedule 9 in the

379 current case. This relationship between these two schedules' returns is
 380 maintained even if the Commission adopts the improvements to the Company's
 381 COS Study proposed by Mr. Chernick. Thus, the Office has appropriately
 382 separated these two rate schedules and developed different rate spread
 383 recommendations.

384

385 Q. WHAT ADDITIONAL INFORMATION DID THE OFFICE RELY ON IN MAKING
 386 ITS SPREAD RECOMMENDATIONS FOR SCHEDULES 9 AND 10?

387 A. As shown in Table 6 below, Schedules 9 and 10 have essentially received the
 388 same increases in general rates over the past three GRCs. Despite these very
 389 similar increases in general rates since 2009, the reported returns for Schedule 9
 390 remain stagnant compared to the progressively higher returns for Schedule 10.
 391 This is illustrated in Table 7 below.

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Table 6

General Rate Increases for Schedules 9 and 10

Docket Number	09-035-23	10-35-124	11-035-200 ¹⁰	Total
Sch. 9 (Lg. Ind.)	3.52%	7.3%	9.15%	19.97%
Sch. 10 (Irrig.)	3.52%	7.1%	9.15%	19.95%

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Table 7

Company COS Results for Schedules 9 and 10

Docket Number	09-035-23	10-35-124	11-035-200	13-035-184
Sch. 9 (Lg. Ind.)	0.69	0.71	0.77	0.75
Sch. 10 (Irrig.)	0.43	0.72	0.79	0.85

399

¹⁰In Docket 11-035-200, revenue increases for all classes were implemented in two stages: a Step 1 increase on October 10, 2012 and a Step 2 increase on September 1, 2013. Schedules 9 and 10 both received identical Step 1 and 2 increases of 6.07% and 3.08%, respectively.

400 Q. WHAT SHOULD THE COMMISSION CONCLUDE BASED ON THE
401 INFORMATION PRESENTED IN TABLES 6 AND 7?

402 A. Since 2009, the Company's COS results clearly indicate that Schedule 10 has
403 responded to rate increases with increasingly higher returns whereas Schedule
404 9's return remains virtually unchanged. This represents additional evidence that
405 the Commission can rely on to make a finding that these two schedules need to
406 be treated separately for ratemaking purposes. Specifically, Schedule 9 requires
407 a higher rate increase in the current proceeding to move that class towards
408 meeting a principal COS objective that all classes should pay cost-based rates.
409

410 IV. RATE DESIGN

411 *Residential Schedule 3 - Low Income Lifeline Credit (LILC)*

412 Q: PLEASE SUMMARIZE THE COMPANY'S PROPOSAL REGARDING THE
413 RESIDENTIAL LILC.

414 A. The Company proposes increasing the monthly LILC from \$11.00 to \$12.60 to
415 reflect increases in residential rates since the LILC was last changed in 2009.
416 The Company states that the current collection rate under Schedule 91 provides
417 adequate revenue to support the proposed \$1.60/month increase in the LILC and
418 that it will monitor balances and, if needed, recommend future changes to the
419 collection rate.
420

421 Q. IS THERE EVIDENCE THAT THE MONTHLY LILC CAN BE INCREASED BY
422 \$1.60/MONTH WITHOUT INCREASING THE SCHEDULE 91 COLLECTION
423 RATE?

424 A. Yes. The Company's January 29, 2014 Report on the Low Income Lifeline
425 Program indicates that program participation levels have been relatively stable
426 and that the current Schedule 91 collection rate has resulted in a surplus balance
427 of nearly \$1.5 million in December 2013. Assuming the \$1.60 monthly increase
428 is applied to an average of 30,000 qualifying customers over 12 months, the
429 increase in the LILC is an additional \$594,000 per year. Given that a \$1.5 million
430 surplus in the account is available for distribution, the current level of the

431 Schedule 91 rates appears to be adequate for funding the Low Income Lifeline
432 Program.

433

434 Q: WHAT IS THE OFFICE'S RECOMMENDATION ON THE COMPANY'S
435 PROPOSAL TO INCREASE THE RESIDENTIAL LILC CREDIT?

436 A: The Commission should approve the Company's proposed \$1.60 per month
437 increase in the LILC. Residential rates have continued to steadily rise since
438 2009 and the proposed \$1.60 increase in the LILC can be implemented without
439 increasing the Schedule 91 collection rate. Further, the Company should
440 continue to monitor the LILC balance and provide information, including any
441 recommended changes, as part of its annual report. The Division, Office and
442 other interested parties can respond to any proposed changes to the LILC at that
443 time.

444

445 *Utah Marginal Cost Study*

446 Q. WHEN DID THE COMPANY LAST PREPARE AND FILE A MARGINAL COST
447 STUDY FOR UTAH?

448 A. The Company filed a new Utah Marginal Cost Study in Docket 10-035-124. It
449 represented a comprehensive study and has not been updated since early 2011.
450 Since that time, the Company's load forecasts have decreased, the costs
451 associated with certain resources have declined and gas and wind resources
452 have been pushed out in the planning horizon. The confluence of these factors
453 has likely reduced long run marginal costs.

454

455 Q. IS THE COMPANY REQUIRED TO REGULARLY FILE MARGINAL COST
456 STUDIES IN OTHER STATES TO SUPPORT ITS RATE DESIGN
457 PROPOSALS?

458 A. The Office understands that the Company regularly prepares and files marginal
459 costs studies in California and Oregon as part of rate proceedings.

460

461 Q. WHY IS IT IMPORTANT TO HAVE RECENT ESTIMATES OF THE LONG RUN
462 MARGINAL COST FOR VARIOUS COST CATEGORIES?

463 A. If the analysis and information underlying a marginal cost study is determined to
464 be reasonably accurate, the Company's estimate of the long run marginal cost
465 for demand and energy can be used to design rates for customer classes. For
466 example, the Office has been especially concerned about sending proper price
467 signals to residential customers relating to the incremental cost of generation and
468 transmission resources. Specifically, we have relied on marginal cost information
469 in recent GRCs to set the residential summer tail-block rate so it reasonably
470 tracks the long run marginal cost of demand and energy.

471

472 Q. WHAT IS THE OFFICE'S RECOMMENDATION??

473 A. The Commission should require the Company to completely update the Utah
474 marginal cost study every three years. In addition, the Company's current
475 estimates of the long run marginal cost for generation and transmission by class,
476 including all supporting spreadsheets and data, should be provided as a normal
477 filing requirement in future Utah GRCs.

478

479 *Residential Net Metering Facilities Charge*

480 Company Net Metering Proposal

481 Q. PLEASE SUMMARIZE THE COMPANY'S PROPOSAL REGARDING A NEW
482 RESIDENTIAL NET METERING FACILITIES CHARGE.

483 A. The Company proposes to apply a new net metering (NM) facilities charge of
484 \$4.25 per month to residential customers participating in the net metering
485 program (Schedule 135). The Company proposes that the \$4.25 charge be
486 uniformly applied to residential NM customers, irrespective of a NM customer's
487 output to the grid. Two primary reasons are offered by RMP in support of the new
488 NM facilities charge. First, the Company claims that the output from NM
489 customers has an increased impact on the Company's local distribution system.
490 Specifically, the Company alleges that it has had to frequently modify the
491 distribution network to mitigate negative impacts on the grid and the NM output

492 has increased wear on equipment. (Steward Direct, 520-526) Second, the
493 Company states that crediting of the full retail energy rate to NM customers
494 results in these customers not covering a fair share of fixed costs that are
495 incurred to serve them and shifts fixed costs to other customers. (Steward
496 Direct, 504-515)

497

498 Impacts on Distribution System

499 Q. DID THE COMPANY OFFER ANY EVIDENCE IN ITS DIRECT TESTIMONY
500 SUPPORTING ITS CLAIM THAT IT HAS HAD TO FREQUENTLY MODIFY ITS
501 DISTRIBUTION SYSTEM TO ACCOMMODATE NM OUTPUT AND THAT THIS
502 OUTPUT HAS INCREASED WEAR ON EQUIPMENT?

503 A. No. The Company provided no evidence in its direct testimony detailing any
504 modifications to its distribution system or increased wear and tear on equipment
505 resulting from residential NM output. When asked in discovery for evidence
506 relating to (i) modifications to the distribution grid precipitated by these 2,139 NM
507 residential customers, (ii) negative impacts on the grid that were mitigated via
508 modifications to the grid and (iii) the total cost of these modifications, the
509 Company responded:

510

511 "The Company does not have a repository where system upgrades and the
512 corresponding costs for each individual net metering project are collected."
513 (Response to OCS DR 15.14)

514

515 Thus, the Company was unable to provide any credible evidence either in direct
516 testimony or in response to OCS discovery that output from Utah residential NM
517 customers was materially impacting its Utah distribution system.

518

519 Q. DID THE OFFICE REQUEST ANY AVAILABLE STUDIES OR INFORMATION
520 SO THAT IT COULD BETTER UNDERSTAND POSSIBLE IMPACTS OF
521 RESIDENTIAL NM ON A UTILITY'S DISTRIBUTION SYSTEM?

522 A. The Office requested information along these lines in OCS DR 15.15(d). In
523 response, the Company cited to two publications:

524

525 • Barker, P.P.; De Mello, R.W., "Determining the impact of distributed generation
526 on power systems. I. Radial distribution systems," *Power Engineering Society
527 Summer Meeting, 2000, IEEE*, vol 3, pgs. 1645-1656.

528 • "Improving economics of solar power through analysis, forecasting, and dynamic
529 system modeling," submitted by EnerNex to the Regents of the University of
530 California, San Diego, October 2013.

531

532 The "Barker and De Mello" paper was provided by the Company and designated
533 as confidential. This paper has been already provided to parties in the GRC that
534 have signed the confidentiality agreement and is separately provided to the
535 Commission at this time. The "EnerNex" report is available on the internet.

536

537 Q. PLEASE COMMENT ON THE ISSUES ADDRESSED IN THE BARKER AND DE
538 MELLO PAPER.

539 A. Barker and De Mello raise the possibility that a small residential PV system could
540 result in voltage control concerns depending on where the PV customers are
541 located along the feeder system. The authors also discuss issues relating to
542 harmonics (short circuiting or "flicker") and islanding (a generator continuing to
543 operate when a power line malfunctions). However, the authors do not believe
544 that a small residential PV system would contribute much to flicker or islanding.

545

546 Q. PLEASE COMMENT ON THE ISSUES ADDRESSED IN THE "ENEREX"
547 REPORT.

548 A. The Enerex Report contains a scenario analysis describing the impact of different
549 PV penetration levels (low versus high) on "tap changer" operations¹¹ under
550 varying weather conditions (cloudy to overcast day; clear day). The Enerex
551 Report indicates that during clear days tap changer operations are not affected

¹¹Tap changers on distribution transformers regulate or adjust voltage levels.

552 very much by any level of PV. Even on cloudy days, the low PV penetration
553 scenario (2.5%) does not significantly impact tap changer operations. These
554 scenarios are set forth on Page 15 of the Report.

555

556 Q. IN ITS DIRECT TESTIMONY, DID THE COMPANY PROVIDE ANY EVIDENCE
557 RELATING TO THE ISSUES DISCUSSED IN THE BARKER AND DE MELLO
558 PAPER OR ENEREX REPORT?

559 A. No. While the Barker and De Mello paper suggests that the location of
560 residential NM customers along a feeder line could pose voltage control
561 concerns, the Company has not provided any evidence that this situation has
562 occurred on its Utah distribution system or is expected to take place as the
563 residential NM program expands. Further, the Company has not provided any
564 evidence that the presence of the residential NM load has impacted tap changer
565 operations.

566

567 Residential NM Program Costs and Benefits

568 Q. ARE THERE ANY RECENT CHANGES IN UTAH LAW IMPACTING THE
569 ANALYSIS OF THE NM PROGRAM?

570 A. Yes. The 2014 Utah legislature passed second substitute SB 208, which
571 addressed net metering and became effective May 13, 2014. The new statutory
572 language requires the governing authority (the Commission in this instance) to:

573

574 “Determine, after appropriate notice and opportunity for public comment, whether
575 costs that the electrical corporation or other customers will incur from a net
576 metering program will exceed the benefits of the net metering program, or
577 whether the benefits of the net metering program will exceed the costs.”

578

579 Q. DID THE COMPANY INCLUDE A COMPLETE SET OF COSTS AND BENEFITS
580 IN ITS DIRECT TESTIMONY?

581 A. No. The Company’s testimony was filed prior to the 2014 legislative session
582 when this new statutory requirement was considered and passed into law.

583 Further, the Company’s proposed NM facilities charge is limited to recovering
 584 only the distribution costs associated with serving the average Utah residential
 585 customer.

586

587 Q. DID THE OFFICE ASK THE COMPANY TO PROVIDE THE TOTAL COSTS
 588 ASSOCIATED WITH SERVING A RESIDENTIAL NM CUSTOMER?

589 A. Yes. This specific cost information was provided by the Company in response to
 590 OCS DR 28.2. The response divides total costs into fixed and variable
 591 categories and functionally separates these costs into generation, transmission,
 592 distribution, etc. components. Table 8 below replicates the cost information
 593 provided by the Company in this data response.

594

595

Table 8

596

	Total Cost ¹ (700 kWh/Mth)	Cost By Fixed and Variable		Cost By Function				
		Fixed ²	Variable	Generation	Transmission	Distribution	Retail	Misc.
COS %	100%	69%	31%	55%	14%	26%	4%	1%
Present	\$72.39	\$49.95	\$22.44	\$39.82	\$10.13	\$18.82	\$2.90	\$0.72
Proposed	\$76.08	\$52.50	\$23.58	\$41.85	\$10.65	\$19.78	\$3.04	\$0.76

¹ Including base rate only, excluding all tariff riders and adjustment schedules.

² Including demand related G&T costs, distribution and retail fixed costs.

597

598 Q. DID THE OFFICE ASK THE COMPANY TO PROVIDE AN ESTIMATE OF
 599 BENEFITS FROM THE RESIDENTIAL NM PROGRAM?

600 A. Yes. In OCS DR 30.2, the Office requested detailed data on the energy and
 601 capacity (if applicable) avoided by residential NM output on an annual total dollar
 602 and \$/kWh basis. In particular, we were seeking to better understand the types
 603 of energy and capacity resources (market purchases, peaking resources, etc.)
 604 avoided by NM production over different time periods. However, the Company
 605 was unable to provide any analysis of benefits stating:

606

607 “The Company does not measure the output of the customer-owned
 608 distribution generation facilities.” (Response to OCS 30.2)

609

610 The Office found this response somewhat perplexing because the Company
611 surely has the capability to at least estimate the aggregate output profile of
612 residential NM and determining the resources that NM production would offset
613 over different time periods.

614

615 Q. WHAT IS THE OFFICE'S PERSPECTIVE ON THE INFORMATION PROVIDED
616 BY THE COMPANY?

617 A. At this point, the Commission would need a more complete set of information to
618 accurately determine the value of NM output and compare it to the total costs of
619 serving a residential NM customer. We expect that the benefits derived from NM
620 production would offset a portion of the fixed and variable costs in the generation
621 and transmission categories. However, the Office does not believe that evidence
622 can be produced to show that the residential NM output provides enough value to
623 offset distribution costs. The Office notes that NM customers use the distribution
624 system both to serve their load when their PV systems are not producing *and* to
625 put excess generation onto the power grid. Therefore, as discussed in the next
626 section of my direct testimony, the Office is concerned about the shift in
627 distribution-related fixed costs from NM to non-NM residential customers.

628

629 Fixed Cost Recovery

630 Q. WHAT ADDITIONAL SUPPORT DOES THE COMPANY PROVIDE FOR ITS
631 PROPOSED RESIDENTIAL NM FACILITIES CHARGE?

632 A. By compensating residential NM customers with the full value of the retail energy
633 rate, the Company asserts that NM customers do not cover enough of
634 distribution-related fixed costs and results in costs shifted to other customers.
635 (Steward Direct, lines 496-498).

636

637 Q. DOES THE OFFICE AGREE WITH THE COMPANY ON THE NEED TO
638 DEVELOP AND IMPLEMENT A FACILITIES CHARGE FOR NM CUSTOMERS?

639 A. Yes. The Office supports the concept of assessing a new NM facilities charge on
640 the bills of residential NM customers. If a NM facilities charge is not developed to

641 recover distribution-related fixed costs, there will continue to be a cost shift from
642 residential NM customers to non-NM residential customers.

643

644 Q. HAS THE COMPANY PROVIDED A CURRENT ESTIMATE OF THE LEVEL OF
645 COSTS SHIFTED TO NON-NM RESIDENTIAL CUSTOMERS?

646 A. In response to OCS DR 30.1, the Company provided cost shift estimates that
647 vary by the assumption used for solar PV capacity factors. Assuming a 20%
648 capacity factor for residential solar PV systems, the annual cost shift estimate is
649 currently at \$701,000.¹² However, the cost shift will increase as more and more
650 residential customers elect to install solar PV systems. If the current growth rate
651 of 30% continues, then the residential NM load can be anticipated to double in
652 about three years time. This means the cost shift could approach \$1.5 million in
653 just a few years.

654

655 NM Charge – Flat vs. kW Output

656 Q. DOES THE OFFICE AGREE WITH THE COMPANY'S PROPOSED METHOD
657 USED FOR CALCULATING THE NEW FACILITIES CHARGE?

658 A. The Office generally supports the method used by the Company to calculate the
659 new facilities charge. However, we recommend against imposing a uniform (flat)
660 monthly charge on all NM customers, irrespective of a NM customer's PV output.
661 Instead, the Office proposes to implement the charge on a \$/kW basis so that the
662 monthly amount paid by individual NM customers would reflect the rated
663 production capability of each PV system.

664

665 Q. PLEASE EXPLAIN WHY THE OFFICE PROPOSES THAT THE COMMISSION
666 ADOPT A PER/KW NM CHARGE INSTEAD OF A FLAT FEE.

667 A. The Barker and De Mello paper discussed earlier suggests that smaller
668 residential PV systems may be easier to plan for and integrate into a utility's

¹²The literature on residential solar PV systems suggests that PV capacity factors range between about 18-25% across regions. EIA's most recent solar PV capacity estimate is 25% (EIA's Energy Outlook, released May 7, 2014). The Office relied on a slightly lower figure of 20% to be conservative.

669 network than larger PV systems. More importantly, it seems only fair that a
670 smaller 2 kW NM customer should have to contribute less revenue to cover fixed
671 costs than a larger 10 kW NM customer. A method that recovers revenue from
672 NM customers based on the rated production capability of individual PV systems
673 better reflects cost causation and fairness versus the flat NM facilities charge
674 proposed by the Company.

675

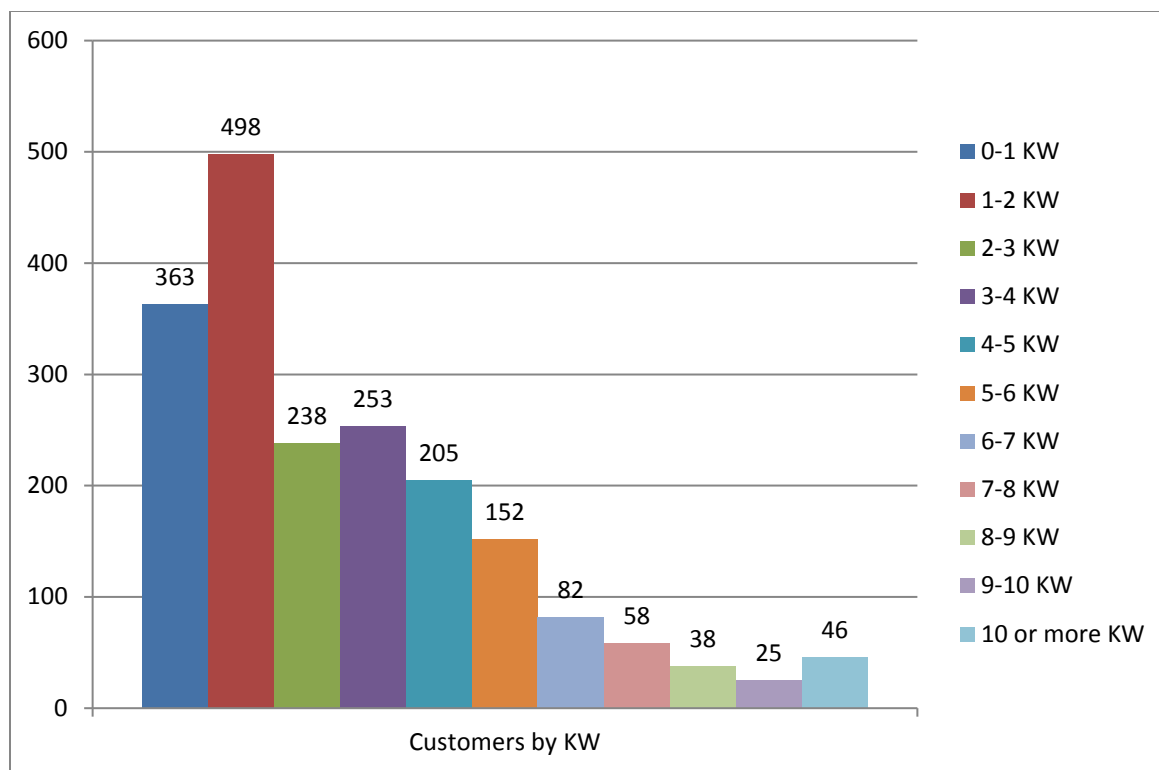
676 Q. DO YOU HAVE A TABLE THAT PROVIDES A RECENT DISTRIBUTION
677 PROFILE FOR RESIDENTIAL PV SYSTEMS IN UTAH?

678 A. Table 9 below indicates the distribution of installed residential PV systems as of
679 February 2014. As shown in Table 9, the distribution is skewed such that
680 slightly more than 50% of residential PV systems are rated at less than 3 kW.
681 Therefore, more than half of PV systems in Utah are relatively small in size and
682 under the Office's proposal these smaller residential NM customers would have
683 to contribute less to fixed cost coverage compared to NM customers with larger
684 PV systems.

685

686

Table 9



687

688

689

690 Q. HAS A SIMILAR NM FACILITIES CHARGE TIED TO KW PRODUCTION OF PV
691 SYSTEMS BEEN APPROVED BY ANY OTHER STATE COMMISSION?

692 A. Yes. On December 3, 2013, the Arizona Corporation Commission (ACC)
693 published an order approving a compromise between the Residential Utility
694 Consumer Office (RUCO) and parties representing solar interests that
695 established an interim monthly charge of \$0.70/kW to be applied on the bills of
696 future solar customers of Arizona Public Service (APS), effective January 1,
697 2014.¹³ The new NM charge will collect approximately \$4.90/month based on
698 the estimated average size (7 kW) of residential PV systems. The NM charge is
699 expected to be revisited in APS's next GRC.

700

¹³In its December 2013 Order in Docket E-01345A-13-0248 (Decision 74202), the ACC entered a finding, based on the evidence presented by the Arizona Staff and RUCO, that a \$3.00/kW NM charge is reasonable for new solar NM customers. This \$3.00/kW NM charge translates to a \$21.00/kW charge for the average (7 kW) residential NM customer in APS's service territory. While the ACC approved an interim NM charge of \$0.70/kW until APS's next GRC, it nevertheless made a specific finding that \$3.00/kW represented a cost-based NM charge (see Decision 74202, pg. 23, paragraph 84).

701 Office NM Proposal

702 Q. PLEASE DESCRIBE THE OFFICE'S PROPOSAL FOR A RESIDENTIAL NM
703 CHARGE.

704 A. As shown in my Exhibit OCS 5.2, the Office has calculated a "flat" NM charge of
705 \$4.82 month. On a \$/kW basis, the \$4.82 charge would amount to \$1.60/kW.
706 Under the Office's proposal a residential customer with a 1 kW solar PV system
707 would pay a NM facilities charge of \$1.60/month and a residential customer with
708 a10 kW solar PV system would pay a charge of \$16.00/month.

709

710 Q. WHILE THE OFFICE IS NOT RECOMMENDING A FLAT NM FACILITIES
711 CHARGE, WHY IS THE OFFICE'S CALCULATED FLAT CHARGE HIGHER
712 THAN THE COMPANY'S PROPOSED \$4.25/MONTH FLAT CHARGE?

713 A. The NM facilities charge is inversely related to the level of the residential
714 customer charge as the Company's proposal uses both rate design elements to
715 collect some of the fixed costs associated with the distribution system. The
716 higher the customer charge level the lower the calculated NM facilities charge.
717 Since the Office's proposed customer charge is \$2.00 less per month than the
718 Company's \$8.00 recommendation, less fixed costs are recovered through the
719 customer charge and more will be recovered by the NM facilities charge.

720

721 NM Facilities Charge – Policy Issues

722 Q. ARE THERE STRONG PUBLIC POLICY REASONS FOR IMPLEMENTING A
723 NM FACILITIES CHARGE IN THIS GRC?

724 A. Yes. The Office considers it important for the Commission to send a clear policy
725 signal in this proceeding on the NM facilities charge so that potential NM
726 customers can make an informed economic decision when evaluating whether or
727 not to invest in a solar PV system. Delaying a decision on the NM facilities
728 charge would create uncertainty for prospective NM customers while leaving the
729 current cost shift issue unresolved. Therefore, the Commission needs to develop
730 a blueprint for its NM policy because postponing a decision on the facilities
731 charge issue is both unfair to future NM and non-NM residential customers.

732

733 Q. THE COMPANY'S PROPOSAL APPLIES THE NEW NM CHARGE TO BOTH
734 CURRENT AND FUTURE RESIDENTIAL NM CUSTOMERS. WHAT IS THE
735 OFFICE'S POSITION ON THIS ISSUE?

736 A. The Office would prefer establishing a policy that any new residential NM charge
737 approved by the Commission be applied only to the utility bills of future NM
738 residential customers after September 1, 2014. Under this policy structure, the
739 existing 2,137 residential NM customers would be grandfathered and not be
740 assessed the NM facilities charge. This policy is consistent with the interim
741 approach taken by the ACC in its recent NM Order for APS and a recent decision
742 by the California Public Utilities Commission. Such a policy avoids immediate
743 rate impacts for existing residential NM customers.

744

745 Q. HAS THE OFFICE INVESTIGATED WHETHER SUCH A NM POLICY
746 COMPORTS WITH THE UTILITY STATUTES AND LAWS THAT THE
747 COMMISSION OPERATES UNDER IN UTAH?

748 A. The Office's view is that selective application of the new NM facilities charge to
749 only future NM customers could be problematic given Utah's utility statutes. If the
750 Commission would like to explore the possibility of grandfathering existing NM
751 customers, it should require that legal issues involving the application of any
752 approved NM facilities charge to only future residential NM customers be
753 addressed by party attorneys in case briefs.

754

755 Q. PLEASE EXPLAIN WHY IT IS NECESSARY TO ADDRESS THIS COST SHIFT
756 IN THIS PROCEEDING?

757 A. Although it may not be possible to grandfather existing NM customers, it is
758 important to minimize the number of customers that are impacted by a change in
759 NM policy. Further, it would be contrary to cost causation principles for the
760 Commission to allow the current situation to continue, given that the cost shift
761 from NM customers to non-NM metering customers is anticipated to grow and
762 eventually become material and potentially large.

763

764 Q. DOES THE OFFICE HAVE ADDITIONAL RECOMMENDATIONS?

765 A. Yes. The Office recommends that the Company develop stronger messaging to
766 provide to current and potential future residential NM customers. This
767 messaging should clearly outline the Commission's NM policy and the specific
768 manner in which rates for NM customers are anticipated to change over time.
769 This would allow the Company and affected parties to communicate reliable
770 information to potential residential NM customers so they can make an informed
771 decision on whether or not to participate in the NM Program.

772

773 Q. HOW SHOULD THIS NM MESSAGING BE DEVELOPED AND
774 IMPLEMENTED?

775 A. At the conclusion of this GRC, the Office recommends that the Commission
776 require interested parties to meet and develop appropriate messaging that
777 reflects the Commission's order and policy direction on the NM issue. The
778 results of such an effort should be presented to the Commission as part of a
779 compliance filing. The Office recognizes the Commission may have some
780 reluctance to involve itself in the day-to-day operations of the utility. However,
781 the Office believes that in this instance the public interest can only be served by
782 the Commission overseeing this important piece of communication between the
783 Company and its residential customers.

784

785 Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

786 A. Yes.

787

788

789