



## State of Utah

GARY R. HERBERT  
Governor

SPENCER J. COX  
Lieutenant Governor

## Public Service Commission

RON ALLEN  
*Chairman*

DAVID R. CLARK  
*Commissioner*

THAD LeVAR  
*Commissioner*

February 6, 2014

Dave Taylor  
Rocky Mountain Power  
201 South Main, Suite 2300  
Salt Lake City, Utah 84111

Data Request Response Center  
PacifiCorp  
825 NE Multnomah, Suite 2000  
Portland, OR 97232

RE: Docket No. 13-035-70, "In the Matter of Rocky Mountain Power's Service Quality Review Report"

Dear Mr. Taylor:

The Public Service Commission of Utah (Commission) has reviewed Rocky Mountain Power's (Company) Service Quality Review Report (Report) for the time period of January 1 through June 30, 2013, filed on October 25, 2013 (draft) and November 25, 2013 (final), and the Utah Division of Public Utilities' (Division) January 24, 2014, memorandum addressing the Report.

In its memorandum the Division addressed several issues pertaining to the Report and their resolution. The Division concludes the Report complies with the requirements of Utah Administrative Code R746-313; the Commission's June 11, 2009, Order in Docket No. 08-035-55, "In the Matter of the Service Quality Standards for Rocky Mountain Power"; and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division recommends the Commission acknowledge the Report and also commends the Company on its cooperative work on service quality and for developing a meaningful report.

The Report is acknowledged as satisfying the applicable requirements. The Commission recommends the Service Quality Review Group review the Division's memorandum during its next meeting.

Sincerely,

/s/ Gary L. Widerburg  
Commission Secretary  
DW#250831