



State of Utah
Department of Commerce
Division of Public Utilities

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ACTION REQUEST RESPONSE

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director

Marialie Martinez, Customer Service Manager

Artie Powell, Energy Section Manager

Date: February 22, 2013

Re: Docket No. 13-035-T02, PacifiCorp's Revised Proposed Revisions to Electric Service Regulation No. 1, Update to Local Telephone Number for the DPU Complaint Office
Recommendation — Approval

RECOMMENDATION

The Division of Public Utilities (DPU) recommends that the Commission approve Rocky Mountain Power's (Company) proposed change to Electric Service Regulation No. 1 (ESR) updating the DPU's local Complaint Office phone number.

ISSUE

On or about February 11, 2013, the Company filed with the Commission an application proposing to update the DPU's Complaint Office phone number. In response to a Commission Action Request, the DPU recommended approval of the change pending the inclusion of the appropriate area code. The Company re-filed the ESR with the correct area code on February 21, 2013. Therefore, the DPU recommends that the Commission approve the change per the Company's re-filed ESR.

CC Michele Beck, Office of Consumer Services
Dave Taylor, Rocky Mountain Power