



201 South Main, Suite 2300
Salt Lake City, Utah 84111

April 5, 2013

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, Utah 84145

Attention: Gary Widerburg
Commission Secretary

Re: Advice No. 13-07
Electric Service Regulation No. 3 – Electric Service Agreements

Enclosed for filing are an original and two copies of proposed tariff sheets associated with Tariff P.S.C.U No. 49 of PacifiCorp, d.b.a. Rocky Mountain Power, applicable to electric service in the State of Utah. Pursuant to the requirement of Rule R746-405D, Rocky Mountain Power (the “Company”) states that the proposed tariff sheets do not constitute a violation of state law or Commission rule. The Company is requesting an effective date of May 6, 2013 for these changes.

First Revision of Sheet No. 3R.3 Regulation 3 Electric Service Agreements

The Company is proposing to add language to Electric Service Regulation 3 to indicate customers are responsible for reasonable court costs, attorney’s fees and/or collection agency fees incurred in the collection of unpaid debt following the due date of their closing bill. By allowing the collection agency to assess fees incurred in the collection of debt directly to the responsible customer, the subsidization of this cost by all other customers will be eliminated. During 2012, the Company paid approximately \$418,000 to collection agencies for Utah customers.

When a former customer does not pay their closing bill, approximately 20 days after the due date (approximately 45 days after the account has been closed) the account is assigned to a collection agency. A letter is sent notifying the customer the account will be assigned to a collection agency. The customer is given 15 days from the mailing of the letter to dispute payment of the debt. If payment is received within this timeframe, no collection fees are assessed. If payment is not received within this timeframe the collection agency will attempt to collect the debt and assess reasonable collection fees.

Non-payment of collection agency fees will not prevent a former customer from obtaining service with Rocky Mountain Power. If a former customer with an unpaid balance that was assigned to a collection agency requests new service and their unpaid balance is recoverable in accordance with current administrative rules, the Company will transfer the unpaid balance to the

customer's new account. The collection agency will not assess a fee to the customer or the company when a past due balance is transferred to the customer's account.

Upon approval, Rocky Mountain Power will make the appropriate adjustment to rate base and revenue requirement in the next docketed rate case. Current collection agency assignments made prior to the approval of the rule change and implementation of amended collection agency contracts will still be paid by Rocky Mountain Power and subsidized in rates. Rocky Mountain Power anticipates it may be several years to realize the complete removal of this subsidization to all ratepayers.

In order to communicate this change in practice, the Company will add language to the closing billing statement indicating the customer will be responsible for any reasonable court costs, attorney's fees and/or collection agency fees incurred in the collection of unpaid accounts. In addition, similar language will also be added to customer information brochures annually mailed to customers.

Rocky Mountain Power respectfully requests that all formal correspondence and staff requests regarding this filing be addressed to:

By e-mail (preferred): datarequest@pacificorp.com
 dave.taylor@pacificorp.com

By regular mail: Data Request Response Center
 PacifiCorp
 825 NE Multnomah, Suite 2000
 Portland, Oregon 97232

Informal inquiries may be directed to Barb Coughlin, Director, Customer & Regulatory Liaison, at (503) 331-4306.

Sincerely,

Jeffrey K. Larsen
Vice President, Regulation & Government Affairs

Enclosures

cc: Division of Public Utilities
 Office of Consumer Services