

# Informal Complaint Report

Index Number: 5089 Company Name: Rocky Mountain Power

## CUSTOMER INFORMATION

Customer Name: Roush, Lisa Account Number: 590572870012  
Other Contact Info: Phone Number: (801) 938-5681  
Customer Address: 1136 Violet Drive Other Phone:  
Customer Address: Email Address: teachbirth@hotmail.com  
City: Sandy State: UT Zip Code: 84094

## COMPLAINT INFORMATION

Type of Call: Inquiry Complaint Type: Voltage  
Date Received: 9/26/2013 Date Resolved: 11/26/2013  
Complaint Received By: Erika Tedder DPU Analyst Assigned: 0  
Utility Company Analyst:  
Company at Fault:  Actual Slamming Case:  Actual Cramming Case:

### Complaint Description:

Here is an online complaint we received:

UTILITY CUSTOMER:  
FROM: Lisa Roush  
PHONE: 8019385681  
OTHER PHONE: 8019385681  
EMAIL: teachbirth@hotmail.com  
IP: 174.52.16.96

SERVICE ADDRESS:  
1136 violet Dr.  
Sandy, UT 84094

UTILITY: Rocky Mountain  
ACCOUNT NUMBER: 590572870012

COMPLAINT TYPE: Voltage  
COMPLAINT: All of first thing, English is NOT my first language. American Sign Language (ASL) is my first language.

On August 18, Rocky Mountain Power Company emailed me and informed me about a phase sleeve box on my land. I am renter and my mother is the owner of the house. I really don't understand their email notes and simple answered ok. I don't get a picture what they talked about. Other day, a man from Rocky Mountain showed up and discussed with me where they put the box...locate in my backyard with three neighbors.

Last Tuesday, I was not home all day. I didn't know they put five cables under my mother's land and installed the box at located at east of my house and front. I came home, saw it and was shocked. I was very angry.

I saw a warning label on the box "Do not play. High Voltage" I realized I have grandchildren. I don't want them to play with the box because they could get hurt or fall whatever. I can't hear them cry or scream. I am profoundly deaf and no sound at all. I can't use the hearing aid. I can't keep eye on children all the times.

I worry about neighborhood children and teens to play with the box and could get hurt. My mother have to pay their doctor or hospital bills because of her land.

# Informal Complaint Report

Rocky Mountain workers were here. I told them about my concerns. They kept telling me about email agreement. I don't accept it. They should interact or discuss with me and my mother in the person. I could get ASL interpreter. We could have an agreement paper. They don't care about safe issues or my concerns.

I still don't accept email agreement. No agreement paper without permission or authorized. They went ahead to install the box on my mother's land. They don't care.

Rocky Mountain Power Company has their power rights because Rocky Mountain install anything on the owners' land without have an agreement paper. They have to do what their bosses tell them to do. Their job is not to interact with me or customer service. Someone didn't do their job by having me sign a paper. The men were here don't care because it wasn't them that screwed up their job.

1. They failed to ask "Who is the owner of the house?" (they never ask me first place). I am renter of the house. The house belongs to my mother.
2. They failed to set up a date to discuss with me and my mother in the person, not email period. I could get ASL interpreter.
3. They failed to have an agreement paper.
4. They failed to warn me about dangerous.

I want them to move the box to safe place or get the box out of my mother's land.

Thank you for taking your time and understand my situation.

Sincerely,

Lisa Roush

SUGGESTED RESOLUTION: I want them to move the box to safe area from my mother's front and east of the house located. Or get the box out of the land. They told me that I have to pay \$6,000 for expenses. I refuse because I have no money. Plus we don't have an agreement paper. I don't accept email agreement. They are responsibilities for that. Not me.

09/30/2013:

UTILITY CUSTOMER:

FROM: Lisa Roush

PHONE: 8019385681

OTHER PHONE: 8019385681

EMAIL: teachbirth@hotmail.com

IP: 174.52.16.96

SERVICE ADDRESS:

1136 violet Dr.

Sandy, UT 84094

UTILITY: Rocky Mountain

ACCOUNT NUMBER: 590572870012

COMPLAINT TYPE: Other

COMPLAINT: Email agreement is unacceptance. They never tell me "agreement" on email. English is NOT my first language. American Sign Language is my fluent and first language.

They failed to set up a date to discuss and interact with me. I could get ASL interpreter. They could have me to sign name like "agreement paper" Email is unacceptance. It related to install the phase sleeve box on my mother's own property. I don't understand email what they talked about. I don't get picture what they talked. I thought it is not real. How can I know they do real and agreement? They never come and discuss/interact with me. Like face to face, in the person. Discuss/interact is more understand and more get to know. Like questions and answers. Email is very limit.

Thank you

Lisa Roush

They don't care about my concerns because they kept telling me about the email agreement. After they installed the box, I saw a warning label on the box "Do not play. High Voltage" I realized I have grandchildren. I don't want them to play with the box. I can't hear them cry or scream when they get hurt or shock by electricity. I am profoundly deaf and I can't use hearing aid.

# Informal Complaint Report

They don't care about my concerns.

At first place, they never tell me or warn me about do not play.

10/15/2013:

UTILITY CUSTOMER:

FROM: Lisa Roush

PHONE: 8019385681

OTHER PHONE: 8019385681

EMAIL: teachbirth@hotmail.com

IP: 71.199.44.102

SERVICE ADDRESS:

1136 violet Dr.

Sandy, UT 84094

UTILITY: Rocky Mountain

ACCOUNT NUMBER: 590572870012

COMPLAINT TYPE: Personnel Issue

COMPLAINT: This is third or fourth time. Rocky Mountain installed the transformer box on my property on September 24. I informed Rocky Mountain about my concerns related to my grandchildren. I don't want them to play with it. One of them has ADD or hyperactive, knows rules but once play, worse play and wild or sometimes ignore the rules, don't think about safely. My daughter, her husband and I already taught or talk with child about safety or rules but he still play without think safely. Plus I am profoundly deaf. I can't hear them to leave house or go to play with the box. Other children will follow him. Too dangerous. I am so scared. I don't want child kill by electricity or the box. (Or the box is 4 feet height) He can fall, hurt (right next to sidewalk).

Someone from Rocky Mountain ("off duty") asked me how far it stands to the wall of my house. That wall is where I sleep. 15 feet. Too close. He said it is not safe. Other person (building code) said same thing. I am concerned. I can't hear or I can't smell. I saw the pictures and the videos that the transformer box could blow out or fire. The fire can catch my wood house...too close. I looked at other boxes are most far with 25 to 30 feet to the houses. If you think it is safe but "never know" and it could be happen.

I emailed Rocky Mountain two people. Both never response. I believe they shut and don't want to hear any more.

I still wait for Autumn B.

Thank you for taking your time to read my complaint.

SUGGESTED RESOLUTION: suggest that they move it to safe area with 25-30 feet (I showed Jared. He knows). Keep child out of the sight box.

Thank you.

## **Complaint Response:**

10/01/2013:

Good morning Erika,

Lisa Roush

1136 E Violet Dr

Sandy, UT 84094

Rocky Mountain Power developed a reliability work plan in an attempt to help improve the service reliability in this area, due to a number of power outages. Part of this reliability work plan involved the Company moving equipment located in an underground vault to an above ground sleeve.

Rocky Mountain Power has placed the ground sleeve within the Public Utility Easement on her property. It is located on the East side of her house, just off the sidewalk and just outside of her fence. I have attached the e-mail communication between Mr. Jared Mietchen (Estimator – Rocky Mountain Power) and Ms. Lisa Roush regarding the installation of the ground sleeve. I have also attached the picture of the ground sleeve which was e-mailed to Ms. Roush on July 18, 2013.

The Public Utility Easement is the area on her property dedicated to the use and installation of public utility facilities. What a public utility easement provides Rocky Mountain Power, is the right to install, maintain, operate, repair, remove, replace or relocate public utility facilities. This is why Rocky Mountain Power would not be required to have a written agreement on file with either Ms. Roush or the owner of the property.

On September 25, 2013, the ground sleeve was installed. Ms. Roush has expressed safety concerns due to the safety sticker placed on the equipment.

# Informal Complaint Report

Rocky Mountain Power's mission is to educate and warn customers and the public of hazards related to PacifiCorp's power system in order to help prevent public electrical contact accidents. The above ground sleeve is safe, however we want the public to be aware of the dangers located inside the ground sleeve.

Rocky Mountain Power has offered Ms. Roush a \$200.00 nursery allowance so she can plant bushes around the ground sleeve to help with the landscaping of her yard.

Ms. Roush has requested to meet in person with an ASL translator to discuss her concerns. I will provide you an update once a date and time has been established.

Thank you,

Autumn Braithwaite  
Regulatory Analyst  
(801) 955-2434

From: Braithwaite, Autumn  
Sent: Tuesday, October 01, 2013 9:50 AM  
To: Erika Tedder (etedder@utah.gov)  
Subject: Update: Ms. Lisa Roush

Good morning Erika,

Lisa Roush  
1136 E Violet Dr  
Sandy, UT 84094

Rocky Mountain Power developed a reliability work plan in an attempt to help improve the service reliability in this area, due to a number of power outages. Part of this reliability work plan involved the Company moving equipment located in an underground vault to an above ground sleeve.

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Thank you,

Autumn Braithwaite  
Regulatory Analyst  
(801) 955-2434

10/24/2013:

Good afternoon Erika,

As an update to the case, we attempted to meet with Ms. Roush this week to discuss her concerns at her home; however, the days provided did not work with her schedule. Please refer to the emails below.

The next available day the ASL interpreter, Mr. Kim Felice and myself have available is Tuesday November 5th.

Would we be able to get an extension on this case until we are able to meet with Ms. Roush and discuss her concerns in person?

# Informal Complaint Report

Thank you,

Autumn Braithwaite

From: Braithwaite, Autumn  
Sent: Wednesday, October 16, 2013 11:02 AM  
To: Lisa R (teachbirth@gmail.com)  
Subject: FW: Phase ground sleeve box from Rocky Mountain  
Good morning Lisa,  
Would you be available to meet at your home on either of these days?  
Wednesday, October 23rd at 10:00 a.m. or Thursday October 24th at 1:00 p.m.  
Thank you,  
Autumn Braithwaite  
\*\*

From: Lisa R [mailto:teachbirth@gmail.com]  
Sent: Wednesday, October 23, 2013 7:40 AM  
To: Braithwaite, Autumn  
Subject: Re: Phase ground sleeve box from Rocky Mountain

Both days I can't have available.

Can you reschedule next week? Please give me exactly dates.

I will contact Annette to find out and let u know

Lisa

11/26/2013:  
Good afternoon Erika,

On November 5, 2013, Rocky Mountain Power met at Ms. Roush's home to discuss her concerns. In attendance was Lisa Roush, her mother Ann Richards, her sister-in-law Christi and her advocate Annette Stewart. Present for Rocky Mountain Power was Autumn Braithwaite (tariff), Rob Stewart (tariff), Kim Felice (distribution manager), Jared Meitcham (estimator), Alene Bentley (customer and community manager), and Dennis Hansen (engineer). Marialia Martinez represented the Utah Division of Public Utilities. Nicole Valcarce was the interpreter Rocky Mountain Power provided for the meeting.

The meeting started by addressing the safety concerns Ms. Roush had regarding the ground sleeve. She provided several pictures of items on fire. Mr. Felice looked at the pictures and advised all the pictures she had were of transformers and the device in her yard is not a transformer but a ground sleeve. There is no chemical inside the ground sleeve to cause a fire. We confirmed the device has a safety sticker on it but told her the device itself is not dangerous and is not a danger if her grandkids sit on it. To help alleviate her concerns, Mr. Felice located a crew for Rocky Mountain Power in the near area and asked they come and open the ground sleeve so she could look inside.

Mr. Felice discussed the Public Utility Easement (PUE) with Ms. Roush and advised when a developer builds the property and sells it, the PUE is established at that time so power and gas can be brought to the home.

Ms. Roush requested the ground sleeve be moved claiming she can't sleep at night as the EMF (Electric and Magnetic Fields) are keeping her up. Mr. Hansen brought a gaussmeter to this meeting and went on to explain EMF. Ms. Roush asked what levels are acceptable and Mr. Hansen advised anything above 800 milligauss. Mr. Hansen placed the device right next to the ground sleeve and it read 1.1 milligauss which is very low.

Ms. Roush requested the device be moved and Rocky Mountain Power confirmed we would not move the device. Rocky Mountain Power offered a \$200.00 voucher so bushes could be planted along the sides and the back of the ground sleeve. Ms. Roush asked if a fence could be installed around the ground sleeve. We showed her where the fence could go, which would be around the back of the ground sleeve and the side of it. To resolve her concerns, we offered either a \$200.00 voucher for bushes or Rocky Mountain Power would pay to install a fence around the back and side of the ground sleeve. At this time, Ms. Roush's mother who owns the home has requested the \$200.00 voucher rather than have a fence installed.

Please let me know if you have any additional questions, otherwise I will consider her case closed.

Thank you,

Autumn Braithwaite  
Regulatory Analyst  
(801) 955-2434

# Informal Complaint Report

## Additional Information:

09/30/2013:

I forwarded Autumn/RMP the second online complaint submission.  
E.Tedder

10/03/2013:

After consulting with DPU Manger Maria Martinez, we have decided to decline the invitation to attend the meeting between the Company and the Complainant.

E.Tedder

10/01/2013:

I thanked Autumn/RMP and told her I looked forward to her update.  
E.Tedder

10/15/2013:

I forwarded Autumn/RMP the third online complaint.  
E.Tedder

10/24/2013:

My email back to Autumn:

Autumn,

I consulted with our manager, Maria, and the Company is fine to have an extension on this case, due to the scheduling challenges.

Thank you for keeping us in the loop of communication,

Erika Tedder

11/26/2013:

I thanked Autumn/RMP and closed the case.  
E.Tedder

12/03/2013:

UTILITY CUSTOMER:

FROM: Lisa Roush

PHONE: 8019385681

OTHER PHONE: 8019385681

EMAIL: teachbirth@hotmail.com

IP: 71.199.44.102

SERVICE ADDRESS:

1136 violet Dr.

Sandy, UT 84094

UTILITY: Rocky Mountain

ACCOUNT NUMBER: 590572870012

COMPLAINT TYPE: Personnel Issue

COMPLAINT: I hate the easement. I want it out of all utility companies.

SUGGESTED RESOLUTION: I want Rocky Mountain buy part of property for install four cables and an utility box.

From: Utility Complaints <utilcomp@utah.gov>

Date: Tue, Dec 3, 2013 at 1:53 PM

Subject: Rocky Mountain Power Grievance

To: teachbirth@hotmail.com

Cc: Erika Tedder <etedder@utah.gov>

Dear Lisa Roush,

Rocky Mountain Power has responded to your original complaint submission and the case is now closed in our office; we are unable to process this request. If you are unsatisfied with the response the Company gave regarding your issue, you can either: 1. Work it out directly with the Company, 2. Request a mediation here in our office, or 3. File a formal complaint to be heard by the Public Service Commission. I have attached the paperwork with information regarding the mediation and formal complaint process.

Respectfully,

# Informal Complaint Report

The Utah Division of Public Utilities

12/16/2013:

From: Marialie Martinez <marmartinez@utah.gov>

Date: Mon, Dec 16, 2013 at 12:06 PM

Subject: Fwd: FW: Voucher

To: "Braithwaite, Autumn" <autumn.braithwaite@pacificcorp.com>, "Tedder, Erika" <etedder@utah.gov>

Thanks for the additional update Autumn. I will have Erika add this new information to Ms. Roush's Informal Complaint report.

Maria

----- Forwarded message -----

From: Braithwaite, Autumn <Autumn.Braithwaite@pacificcorp.com>

Date: Mon, Dec 16, 2013 at 11:27 AM

Subject: FW: Voucher

To: "Marialie Martinez (marmartinez@utah.gov)" <marmartinez@utah.gov>

Good morning Maria,

As an additional update to the case, the \$200.00 voucher was mailed to Ann Richards (Lisa's mother and owner of the home) on December 11, 2013.

Thank you,

Autumn Braithwaite

From: Christi Richards [mailto:christi@elevatedconnections.com]

Sent: Thursday, December 05, 2013 10:15 AM

To: Braithwaite, Autumn

Cc: Lisa R

Subject: Re: Voucher

Hi Autumn,

I wrote this email 2 weeks ago, but just found it in my "drafts" folder today...so I don't think you ever got it.

We all have gone over the options and decided that instead of installing a fence around the ground sleeve, we would prefer the voucher so we can plant around it.

We appreciate all your help and time in trying to alleviate this problem. It was very nice of all of you to come out to Lisa's house to help explain everything and what our options are.

Please mail the voucher as soon as possible.

Thanks again!

Christi Richards

801-694-3128

On Nov 15, 2013, at 4:41 PM, Braithwaite, Autumn wrote:

Good afternoon Lisa,

You may plant bushes as close to the ground sleeve as you would like. When it comes to installing a fence, it may sit farther back than bushes. Corner posts on the fence would need to be cemented, and this will cause space between the fence and the ground sleeve.

If you choose the voucher for plants instead of a fence, Rocky Mountain Power will send the voucher to you.

I am sorry about the picture. I must again explain an exception was made to open the vault, and the standard picture provided still shows what equipment can be found inside a ground sleeve.

In my e-mail dated October 24th, I let you know that I asked both Jared and Kim to forward me your e-mails and I also asked you e-mail myself directly so I can ensure all your questions are answered.

# Informal Complaint Report

My superior in Salt Lake City is Rob Stewart, and you may remember him, as he was at your home during our visit on November 5th.

Kindest Regards,

Autumn

From: Lisa R [mailto:teachbirth@gmail.com]  
Sent: Thursday, November 14, 2013 5:24 PM  
To: Braithwaite, Autumn  
Subject: Re: Rocky Mountain Power

Autumn,

You didn't answer my question about how far between the box and bushes/fence? 3 feet each side? How can I contact for voucher?

I am very disappoint to not take picture of inside the box. I really broke my heart. I still really want to take picture. You sent the picture. It is not the same as the box is. I prefer take picture of this box, not copy. Please I beg...

Why Jared and Kim don't answer my email?

Can I get your manager or your supervisor?

I still beg...take picture. Please.

Lisa

On Thu, Nov 14, 2013 at 5:02 PM, Braithwaite, Autumn <Autumn.Braithwaite@pacificcorp.com> wrote:  
Good afternoon Lisa,

You are correct, the attached picture is the standard picture of a ground sleeve. Please feel free to share this picture with your friends and family. As stated earlier, the ground sleeve was opened as an exception during our visit, but we will not open the ground sleeve again for a picture. If your friends or family would like more information about the ground sleeve, please feel free to give them my name and telephone number and I would be happy to talk to them about the attached picture.

If you would like, Rocky Mountain Power can provide you with a \$200 voucher so you may purchase plants of your choosing and plant them where you would like. You may plant along the sides and back of the ground sleeve, just not along the front of it. If you would like to have a fence installed, it would be placed along the back and side of the ground sleeve, like we discussed during the meeting.

Please let me know if you have further questions.

Thank you,

Autumn

From: Lisa R [mailto:teachbirth@gmail.com]  
Sent: Thursday, November 14, 2013 9:14 AM  
To: Braithwaite, Autumn  
Subject: Re: Rocky Mountain Power

Ok I will give Eli your name and email address for education class.

No bushes round the box because of no room. I removed grass because box blocks me to mow the lawn. I wonder can they put bushes at fence (fence face north) Not around the box. Let me know

I saw copy of picture you sent. It is not same what I saw. can you ask mr. Felice to open I would like pic myself? I emailed him and Jared both didn't answer email. At meeting I forgot to take picture. If not that is ok. When they do their business (when the power go out or whatever) let me know. I take picture one time. Once take picture I won't bother them anymore.

Thank you.



# Informal Complaint Report

Lisa

From: <SERVER@dpu.utah.gov>  
Date: Tue, Feb 4, 2014 at 9:09 AM  
Subject: Online Complaint Submission  
To: utilcomp@utah.gov

UTILITY CUSTOMER:  
FROM: Lisa Roush  
PHONE: 801-938-5681  
OTHER PHONE: 8019385681  
EMAIL: teachbirth@hotmail.com  
IP: 174.52.24.120

SERVICE ADDRESS:  
1136 violet Dr.  
Sandy, UT 84094

UTILITY: Rocky Mountain  
ACCOUNT NUMBER: 590572870012

COMPLAINT TYPE: Personnel Issue  
COMPLAINT: They installed cables, pad and box on my property. They didn't show up in person instead of email. That is WRONG. They didn't pay me \$5,000. Rocky Mountain has trillion dollars...plenty!!!

SUGGESTED RESOLUTION: I want easement is OUT! I want them to pay me \$5,000 for permanent cable, pad and box on my property. Thank you.

From: Utility Complaints <utilcomp@utah.gov>  
Date: Tue, Feb 4, 2014 at 11:00 AM  
Subject: RMP Grievance  
To: teachbirth@hotmail.com

Dear Lisa Roush,  
Rocky Mountain Power has responded to your original complaint submission and the case is now closed in our office; we are unable to process this request. If you are unsatisfied with the response the Company gave regarding your issue, you can either: 1. Work it out directly with the Company, 2. Request a mediation here in our office, or 3. File a formal complaint to be heard by the Public Service Commission. I have attached the paperwork with information regarding the mediation and formal complaint process.  
Respectfully,  
The Utah Division of Public Utilities



From: Mietchen, Jared  
Sent: Thursday, July 18, 2013 9:48 AM  
To: 'lisarroush@gmail.com'  
Subject: SINGLE PHASE GROUND SLEEVE PICTURE

*Lisa, here is a picture of the ground sleeve Rocky Mountain Power needs to install. Please let me know if you have any questions or need to meet in person to discuss what will be going on.*

*Thank you.*

**Jared Mietchen  
Rocky Mtn. Power  
Estimating Department  
Jordan Valley Operations  
801-576-6209**

Please see additional attachment

From: Lisa Roush [<mailto:lisarroush@gmail.com>]  
Sent: Thursday, July 18, 2013 10:13 AM  
To: Mietchen, Jared  
Subject: Re: SINGLE PHASE GROUND SLEEVE PICTURE

Where exact you install a new box? Just east of my house (1136 violet dr) or area on Larpskur street and violet dr?

Lisa Roush

From: Mietchen, Jared  
Sent: Thursday, July 18, 2013 10:16 AM  
To: 'Lisa Roush'  
Subject: RE: SINGLE PHASE GROUND SLEEVE PICTURE

*It will be on the East side of your house, just off the sidewalk and just outside of your fence. It will be a couple of weeks before any of this work happens.*

From: Lisa Roush [<mailto:lisarroush@gmail.com>]  
Sent: Thursday, July 18, 2013 10:23 AM  
To: Mietchen, Jared  
Subject: Re: SINGLE PHASE GROUND SLEEVE PICTURE

I got it. Thank you for letting me know.

Lisa Roush

\*\*\*\*\*

From: Mietchen, Jared  
Sent: Thursday, July 18, 2013 10:24 AM  
To: 'Lisa Roush'  
Subject: RE: SINGLE PHASE GROUND SLEEVE PICTURE

***No problem, if you have any questions just let me know. As soon as this job is scheduled I will email you with the approximate date that the crew will be out there.***

From: Lisa Roush [<mailto:lisarroush@gmail.com>]  
Sent: Tuesday, July 30, 2013 9:58 AM  
To: Mietchen, Jared  
Subject: Re: SINGLE PHASE GROUND SLEEVE PICTURE

Reason I would like to know when you guys start because I have my dog. I don't let her wander without the fence. Thank you

Lisa Roush

From: Mietchen, Jared  
Sent: Tuesday, July 30, 2013 10:00 AM  
To: 'Lisa Roush'  
Subject: RE: SINGLE PHASE GROUND SLEEVE PICTURE

***It probably won't be for another couple weeks. The job has been drawn up and approved. We are just waiting on the engineers to make sure our line load is correct. I will let you know as soon as the job is scheduled, but I would think it won't be until the end of August or September. We shouldn't have to touch your fence at all, so if the dog is in the backyard it should be fine.***

***Thank you.***

From: Lisa Roush [<mailto:lisarroush@gmail.com>]  
Sent: Tuesday, July 30, 2013 10:03 AM  
To: Mietchen, Jared  
Subject: Re: SINGLE PHASE GROUND SLEEVE PICTURE

Ok. If problem let me know

Lisa Roush

**From:** Mietchen, Jared  
**Sent:** Tuesday, July 30, 2013 10:04 AM  
**To:** 'Lisa Roush'  
**Subject:** RE: SINGLE PHASE GROUND SLEEVE PICTURE

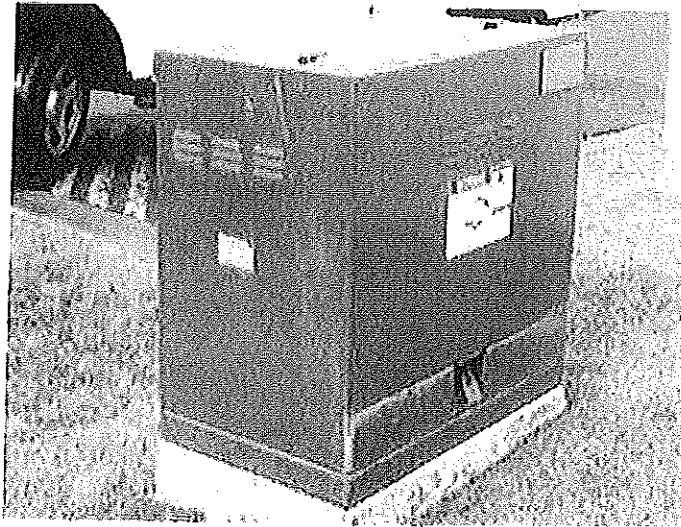
*Thanks for letting us know you have a dog, I will make sure the crews are aware of it.*

**From:** Mietchen, Jared  
**Sent:** Friday, August 09, 2013 12:40 PM  
**To:** [lisarroush@gmail.com](mailto:lisarroush@gmail.com)  
**Subject:** JOB SCHEDULED

*Hi Lisa, it looks like the job where we are putting a ground sleeve in your yard is scheduled for Sept. 16<sup>th</sup>. Please let me know if you have any questions.*

*Thank you.*

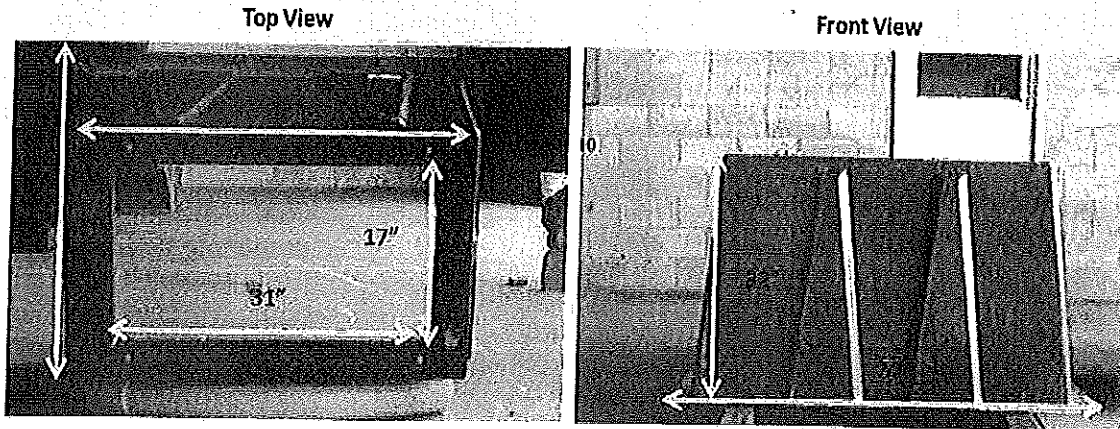




**Figure 9 - Single Phase Sectionalizing Cabinet**

**9.1 Pad Box Dimensions – Single Phase Sectionalizing Cabinet**

Pad box dimensions



**Figure 9.1 - Single Phase Sectionalizing Cabinet Pad Box Dimensions**

