

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of )  
Lisa Roush against Rocky Mountain )  
Power )

DOCKET NO. 14-035-25

NOTICE OF HEARING

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ISSUED: March 7, 2014

BACKGROUND

On September 26, 2013, Lisa Roush (“Ms. Roush”) filed an informal complaint with the Division of Public Utilities (“Division”) regarding a ground sleeve box (“box”) installed by Rocky Mountain Power (“Company”) on the property where she lives, and asked the Company to remove the box due to safety concerns she has about it.<sup>1</sup> On October 1, 2013, the Company responded to Ms. Roush’s complaint, explaining the box was installed on the utility easement of the property where she resides and that a utility easement does not require any further agreement with the property owner or Ms. Roush who occupies the property.<sup>2</sup> The Company further explained that its “mission is to educate and warn customers and the public of hazards related to [the Company’s] power system in order to help prevent public electrical contact accidents. The [box] is safe[;] however, we want the public to be aware of the dangers located inside the [box].”<sup>3</sup> Ms. Roush alleges she is concerned about the safety of the box. She also alleges a Company representative said the box was located too close to her dwelling, and another person advised her the box does not meet building code. Ms. Roush also alleges the box is emitting an electric and magnetic field that keeps her up at night and she cannot sleep. The Company asserts

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<sup>1</sup> See Informal Complaint, filed September 26, 2013.

<sup>2</sup> See Complaint Response, filed October 1, 2013.

<sup>3</sup> Id.

it tested the box and found it measured at 1.1 milligauss, which the Company asserts is very low. The Company maintains it will not move the box and allegedly has offered the homeowner (who is not Ms. Roush) an accommodation to either fence the area or provide landscaping around the box, and the homeowner allegedly chose the landscaping offer. Thereafter, the Division notified Ms. Roush the complaint was closed and, if she wished to pursue the matter further, she could, among other things, file a formal complaint with the Commission.

Thereafter, Ms. Roush sent a letter to the Governor's Office, noting her dissatisfaction with the box and how the Company handled the situation.<sup>4</sup> The Commission, being advised of Ms. Roush's continuing concerns related to the box, opens this docket to hear her concerns under Utah Admin. Code R746-200-9, which permits the Commission to "initiate formal . . . proceedings upon matters arising out of informal complaints."<sup>5</sup>

NOTICE OF HEARING

A hearing in the above-entitled matter will be conducted by the Administrative Law Judge of the Public Service Commission on **Thursday, March 13, 2014, beginning at 8:30 a.m.** The hearing will be held in the **Fourth Floor Hearing Room 451**, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah. All parties must have their witnesses in attendance and prepared to testify. An American Sign Language interpreter will be provided.

Individuals wishing to participate in the hearing by telephone should contact the Public Service Commission two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-772-8824). Participants attending by telephone should then call the Public

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<sup>4</sup> See Letter from Lisa Roush, dated February 20, 2014.

<sup>5</sup> Utah Admin. R. R746-200-9.

Service Commission at one of the numbers posted above five minutes prior to the hearing to ensure participation.

In accordance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this hearing should notify the Commission at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, this 7<sup>th</sup> day of March, 2014.

/s/ Melanie A. Reif  
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
DW#251267

CERTIFICATE OF SERVICE

I CERTIFY that on the 7<sup>th</sup> day of March, 2013, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Lisa Roush  
1136 Violet Drive  
Sandy, UT 84094

By E-Mail:

Lisa Roush ([teachbirth@hotmail.com](mailto:teachbirth@hotmail.com)), ([lisaroush@gmail.com](mailto:lisaroush@gmail.com))

PacifiCorp  
Data Request ([datarequest.@pacificorp.com](mailto:datarequest.@pacificorp.com))

Rocky Mountain Power  
[customeradvocacyteam@pacificorp.com](mailto:customeradvocacyteam@pacificorp.com)  
Attention: Dave Taylor ([dave.taylor@pacificorp.com](mailto:dave.taylor@pacificorp.com))  
Daniel Solander ([daniel.solander@pacificorp.com](mailto:daniel.solander@pacificorp.com))  
Autumn Braithwaite ([autumn.braithwaite@pacificorp.com](mailto:autumn.braithwaite@pacificorp.com))

By Hand-Delivery:

Division of Public Utilities  
160 East 300 South, 4th Flr.  
Salt Lake City, UT 84111

Office of Consumer Services  
160 East 300 South, 2nd Flr.  
Salt Lake City, UT 84111

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Administrative Assistant