

GARKANE ENERGY COOPERATIVE, INC.

ELECTRIC SERVICE
SCHEDULE NO. PP01
STATE OF UTAH

VOLUNTARY RESIDENTIAL PRE-PAID SERVICE - UTAH

AVAILABILITY: On a voluntary basis, to customers at any point on the Cooperative's interconnected system within Utah with the capability of providing residential prepaid service to customers otherwise served under the Cooperative's Rate Schedule RES21 for all Single Family Dwellings subject to the Cooperative's established rules and regulations. The capacity of individual motors served under this Schedule shall not exceed 10 H.P. This rate not for resale.

Participation allowed under this tariff shall be determined by the Cooperative. Customers specified under another tariff with special billings shall not be eligible for Schedule PP01. These ineligible Customers include, but are not limited to, those where termination of Service would be especially dangerous to the health of the customer, as determined by a licensed medical physician, those customers where life supporting equipment used in the home is dependent on utility service, and those customers where weather would be especially dangerous to health.

APPLICATION: This Schedule is for alternating current electric service supplied at approximately 120 or 240 volts through one kilowatt-hour meter at a single point of delivery for all service required on the premises for residential purposes. Applicable, by the request of the customer only, when all service is supplied at one Point of Delivery through a single Service Line and energy is metered through one Meter suitable for prepaid service.

When a portion of a dwelling is used regularly for business, professional or other gainful purposes, the premises will be classified non-residential and the appropriate schedule applied. However, if the wiring is so arranged that the service for residential purposes can be metered separately, the Schedule will be applied to such service.

MONTHLY BILL:

Base Rate	\$ 0.72329 per <u>day</u>
Energy Charge per kWh	\$ 0.07500

MINIMUM: The minimum daily charge under the above rate shall be the Daily Base Rate, or as provided by contract (The daily base rate is calculated by taking the monthly base rate from Schedule RES21 - \$22.00, annualized and then divided by 365 days). Payment of the Base Rate does not entitle the consumer the use of any kWh of electricity. The minimum monthly charge shall be \$35.00, and any increase required under the Line Extension Policy. If a consumer's energy usage and daily base rate falls below the monthly minimum of \$35, they will not be eligible for further use of Schedule PP01 and will be required to utilize Schedule RES21.

TEMPORARY DISCONTINUANCE OF SERVICE: If a consumer requests connection or reconnection of service at the same location within a 12-month period, he shall be required to pay the minimum daily charge for each of the intervening days. Non-use of service for 12 months shall make the premises subject to removal under the Idle Service Regulation.

ELECTRIC SERVICE REGULATIONS: Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the consumer and the Association. The Electric Service Regulations of the Association on file with and approved by the Public Service Commission of Utah, including future applicable amendments will be considered as forming a part of and incorporated in said Agreement.

BILLING ADJUSTMENTS: this rate schedule is subject to all billing adjustments approved by the Utah Public Service Commission applicable to Schedules RES01 and UTH01, such as:

1. Wholesale Power and Fuel Cost Adjustment as referenced on schedules RES01 and UTH01.
2. Tax Adjustments as referenced on Schedule RES01 and UTH01

In the event a valid meter reading cannot be acquired, the bill may be estimated using the methodology found in

the Cooperative's CS Tariff.

SERVICE CONDITIONS: Service under this Schedule will be in accordance with the terms of the Cooperative's Application for Service and Membership and the separate Prepaid Electric Service Application. Additionally, the rules and regulations of the Utah Public Service Commission and the Electric Service Regulations of the Cooperative on file with the Utah Public Service Commission, including future applicable amendments, will be considered as forming part of and incorporated in said Agreement, except that the applicable provisions of the Utah Public Service Commission's rules governing Establishment of Service, Billing and Collection, and Termination of Service and the following Electric Service Regulations of the Cooperative shall NOT apply to this schedule:

1. Company's Right to Cancel Service Agreement or to Terminate or Suspend Service
2. Billing Periods
3. Minimum Bills
4. Billing Seasonal Customers
5. Payment of Bills
6. Charge for Restoring Service
7. Change to Optional Rate Schedule
8. Deposits, When Required
9. Deposits, Third Party Guarantees
10. Deposits, Interest
11. Deposits, Refunds

EXPERIMENTAL SERVICE CONDITIONS APPLICABLE TO PREPAID METERING SERVICE ONLY:

- A. **AVAILABILITY:** The Prepaid Electric Service is available only to new or existing residential customers with the following exceptions:
- (1) Residential critical load customers and those customers under appropriate circumstances but beyond the scope of The Utah Public Service Commission.
 - (2) Invoice groups, which include loans or special billings.
 - (3) Customer must have a valid e-mail account and phone capable of receiving the messages and low balance alerts.
- B. **ENROLLMENT:** Customer must make a request and complete a Prepaid Electric Service Application.
- (1) In addition to meeting the conditions in Section A, above, the prepaid applicant is encouraged to provide the following:
 - a. Secondary e-mail address.
 - b. Cell phone number with text capability and/or second phone number.
 - c. Other approved method of communications other than US Postal Mail.
 - (2) The Cooperative will allow enrollment into prepaid service if the customer meets the eligibility requirements.
 - a. The Customer must pay all applicable fees prior to commencement of service, including a New Service charge, if not an existing customer, any applicable impact fee and any outstanding charges for electric service at the service location if the customer of record or residing at the service location when the service was provided, subject to Section E.3. below.
 - b. Once a \$50.00 credit balance has been established the account will be activated.
- C. **BILLING, PAYMENTS, AND INFORMATION:** Paper statements will not be provided under the prepaid program. Billing information, as well as payment and account information can be obtained, without charge, at:
- (1) Garkane business offices during normal business offices.
 - (2) On-line <https://garkaneenergy.smarthub.coop> - 24 hours a day.
 - (3) Kiosk-various locations-24 hours a day.
- D. **ESTIMATING PREPAID ELECTRIC BALANCES AND CUSTOMER NOTICES:**
- (1) As energy is consumed, the credit balance is reduced until either the balance is exhausted or additional payments are added to the balance. Balances can be checked on-line at WWW.GarkaneEnergy.com at any time.
 - (2) Garkane's web interface can provide an estimate of how long the prepaid credit will last according to current usage.
 - (3) Customers can be notified of their estimated balance by e-mail, and/or other electronic means if customer

provides the necessary contact information.

- a. The notice will be generated daily when the Customers credit balance is less than their current daily average usage times 4. The daily average usage will be calculated using up to the previous 30 days of consumption history.
- b. These estimates are based on the historic information available but can be affected by changes in the customer's usage or needs. The customer is responsible for ensuring that a credit balance is maintained on the account.

E. Transfers and optional Debt Recovery for Outstanding Balances:

- (1) Accounts that are on existing post-paid electric service may be converted to prepaid electric service.
- (2) When existing customers convert from post-paid residential service to prepaid service, the existing deposit, if any, is applied toward any outstanding balance of the post-paid account with the remaining credit applied to prepaid service.
- (3) All post-paid fees and unbilled energy charges must be paid in full except for the provisions below:
 - a. Prepaid accounts are not eligible for payment arrangements. However, there is a debt recovery feature available within limits to recover amounts due from the prior post-paid account, when applying for prepaid service. A percentage (20% to 50%) of each prepaid electric service payment can be applied to an outstanding debt up to \$400.
 - b. Outstanding amounts over \$400.00 must be paid down to the \$400.00 level prior to being eligible for prepaid electric service program.
 - c. The Customer agrees to make prepaid payments of sufficient amounts to pay down the outstanding amounts in no more than 4 months.
 - d. If the Customer fails to pay the outstanding balance within the 4 months allowed, Garkane has the right to disconnect the prepaid service until the outstanding balance has been paid in full.
- (4) The customer may elect to convert from prepaid electrical service back to post paid service. At which time, the Cooperative may require full payment of the deposit to continue service. Customers who cancel their prepaid accounts may not re-apply for a new prepaid account at the same location for 6 month period.

F. TERMINATING AND RESTORING PREPAID ELECTRIC SERVICE: Prepaid meters are equipped to allow remote disconnection / reconnection of service.

- (1) Service terminated at the request of the customer will receive a refund of any remaining credit on the account after all final bill amounts have been calculated.
- (2) **Electric service is subject to immediate disconnection any time, seven days a week, if an account does not have a credit (prepaid) balance**, except where the temperature will not exceed 32 degrees Fahrenheit for the next day's forecast, or other weather conditions as determined by the Utah Public Service Commission. Disconnection will occur on the first day not precluded by the weather forecast or when the minimum temperature is exceeded.
- (3) Following a disconnect because the account does not have a credit balance, the customer must pay any unpaid balance from the result of energy consumption from the time the account has reached a zero (\$0.00) balance and when the Cooperative issued the disconnection command, plus purchase a minimum of \$20.00 prepaid electric service, before service is reconnected. If the meter has a manual reset button, the customer must push the reset button after establishing a positive prepaid balance in order to re-establish actual service.
- (4) If an account is disconnected because the account does not have a credit balance and does not become current after 10 days, the account will be considered closed and the Cooperative will mail a final bill to the last known address on file for all unpaid charges.

WHOLESALE POWER COST ADJUSTMENT: The foregoing rates are based upon the Association's cost of purchased power. The Association's base cost of power is \$0.025580. The above rates are subject to the imposition of any purchased power adjustment either upward or downward, which may be established and approved for billing from time to time under established procedures.

TERMS OF PAYMENT: The above rates are NET and are DUE and PAYABLE within twenty (20) days from the date of the bill.

APPROVED: May 23, 2016

EFFECTIVE: August 1, 2016