

**BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH**

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**In the Matter of the Application of Rocky ) Docket No. 16-035-36  
Mountain Power to Implement Programs ) Direct Testimony of  
Authorized by the Sustainable ) Jacob Thomas  
Transportation and Energy Plan Act ) on Behalf of the  
) Office of Consumer Services**

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**APRIL 6, 2017**

1 **Q. PLEASE STATE YOUR NAME AND PLACE OF EMPLOYMENT.**

2 **A.** My name is Jacob M. Thomas. I am employed by GDS Associates, Inc.  
3 (“GDS”), and my office is located at 1850 Parkway Place, Suite 800,  
4 Marietta, Georgia 30067.

5 **Q. WHAT POSITION DO YOU HOLD?**

6 **A.** I hold the position of Senior Project Manager.

7 **Q. ON WHOSE BEHALF ARE YOU SUBMITTING THIS TESTIMONY?**

8 **A.** I am submitting this testimony on behalf of the Utah Office of Consumer  
9 Services (“OCS”).

10 **Q. WHAT IS YOUR EDUCATIONAL BACKGROUND?**

11 **A.** I graduated from the Georgia Institute of Technology with a Bachelor of  
12 Science in Industrial Engineering in 2000. I received a Master’s in  
13 Business Administration with a concentration in Finance from Auburn  
14 University in 2006.

15 **Q. PLEASE DESCRIBE YOUR WORK EXPERIENCE.**

16 **A.** I began working with GDS in June 1996 as a cooperative student while  
17 attending the Georgia Institute of Technology. After graduation in  
18 December 2000, I accepted a full-time position in GDS’s Distribution  
19 Services department and have risen to my current position of Senior  
20 Project Manager in that department. In the past 20 years, I have provided  
21 statistical, financial, and economic consulting to utilities and regulatory  
22 agencies nationwide.

23                   In the area of statistics, I have provided services to clients with  
24                   respect to load forecasting, market research, sample design, load  
25                   research, measurement and verification, and other statistical modeling. I  
26                   have produced dozens of load forecasts, participated in and managed all  
27                   aspects of load research studies, managed customer survey processes,  
28                   and performed impact evaluations of demand response and energy  
29                   efficiency programs for several clients. I have also evaluated short-term  
30                   and long-term price elasticity of demand for forecasting purposes.

31                   In the areas of finance and economics, I specialize in retail and  
32                   wholesale cost of service development and design, retail and wholesale  
33                   rate design, financial forecasting, economic impact analysis, and benefit-  
34                   cost analysis of demand response programs. In the past three years, I  
35                   have managed or had significant input into cost of service, rate design,  
36                   and financial forecasting projects for twenty different clients. I have  
37                   performed benefit-cost analyses for an additional eight clients in that time.

38                   My resume is provided as exhibit OCS \_\_JMT-1.

39   **Q.   DO YOU HAVE ANY PROFESSIONAL REGISTRATIONS AND**  
40   **MEMBERSHIPS?**

41   **A.**   Yes, I am a registered Professional Engineer in Georgia. I am a member  
42           of the Institute of Industrial Engineers and the American Statistical  
43           Association.

44 **Q. HAVE YOU TESTIFIED IN UTAH IN THE PAST?**

45 **A.** No, I have not testified as an expert witness in Utah prior to this  
46 proceeding. However, I have participated in the development of expert  
47 reports submitted to and used by the OCS in proceedings here in Utah.

48 **Q. HAVE YOU TESTIFIED IN OTHER REGULATORY PROCEEDINGS?**

49 **A.** Yes, I have testified as an expert witness in several other states and been  
50 a co-author of joint reports filed in cases as well. I testified as an expert  
51 before the Vermont Public Service board, providing testimony regarding  
52 the economic impacts of continued operations of the Vermont Yankee  
53 nuclear power plant. I testified in the area of weather normalization of gas  
54 sales before the Michigan Public Service Commission. I also testified  
55 before the North Carolina Utilities Commission, providing testimony  
56 supporting cost of service computations for an intervenor. In 2017, I  
57 testified before the North Dakota Public Service Commission. I testified in  
58 the areas of load research, cost of service, and retail rate design. I have  
59 also been a co-author of reports in connection to cases before the  
60 Delaware Public Service Commission, the Kentucky Public Service  
61 Commission, as well as those in Utah referenced above. In those joint  
62 reports, prepared in coordination with other GDS experts, I was tasked  
63 with focusing on demand response, load research, and load forecasting  
64 issues.

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67 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

68 A. My testimony focuses on Rocky Mountain Power's ("RMP") load research  
69 program designed to collect load data for its Electric Vehicle ("EV") Time-  
70 of-Use ("TOU") pilot rate. After briefly describing the current load research  
71 design, I recommend a second dimensional stratification variable based  
72 on the type of Electric Vehicle Supply Equipment ("EVSE" or "charger")  
73 installed in the home, and provide supporting discussion to demonstrate  
74 the importance of the type of EVSE in the load research design.

75 **Q. CAN YOU BRIEFLY DESCRIBE THE LOAD RESEARCH DESIGN**  
76 **RECOMMENDED BY RMP FOR THE EV TOU PILOT?**

77 A. Yes, RMP witness Robert Meredith has provided direct testimony and  
78 exhibits regarding the Company's load research design. In summary, Mr.  
79 Meredith's exhibits RMP\_\_(RMM-1) and RMP\_\_(RMM-2) set forth RMP's  
80 suggested load research design as consisting of a single-dimensional  
81 stratified random sample with 90% confidence and  $\pm 10\%$  precision. The  
82 sample will be stratified based on average monthly energy consumption  
83 for EV owners. RMP will rely on Utah Department of Motor Vehicle  
84 registrations to identify which residential customers are EV owners. Mr.  
85 Meredith indicates that a third-party intermediary may be used to protect  
86 personal information.<sup>1</sup>

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<sup>1</sup> Direct testimony of Robert Meredith, page 9, lines 205-208.

87 **Q. PLEASE DESCRIBE THE CONCEPT OF STRATIFICATION IN SAMPLE**  
88 **DESIGN.**

89 A. Stratification is the process by which the population is divided into  
90 mutually exclusive, nonoverlapping groups. The groups are called strata.  
91 The technique can increase the precision of sample estimates for a  
92 population and/or reduce the required sample size if individuals within  
93 each stratum are more homogenous than the overall population<sup>2</sup>.

94 The Association of Edison Illuminating Companies' *Load Research*  
95 *Manual* lists four situations in which stratification may be useful:

- 96 1) The population contains obvious divisions;
- 97 2) A limited sample must be drawn from a large population while  
98 maintaining certain precision goals;
- 99 3) The estimate of the load characteristics requires increased  
100 precision;
- 101 4) Specific data are required on division of the population.<sup>3</sup>

102 It is not uncommon in a load research study to use monthly or  
103 annual energy as a stratification variable, especially for the residential  
104 class. This is the approach recommended by Mr. Meredith's testimony  
105 and exhibits. Stratifying by energy use will ensure that different  
106 consumption levels are appropriately represented in the sample. RMP's

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<sup>2</sup> Cochran, William G. *Sampling Techniques*. 3<sup>rd</sup> ed. New York: John Wiley & Sons, 1977.

<sup>3</sup> Association of Edison Illuminating Companies. *Load Research Manual*. 2<sup>nd</sup> ed. 2001.

107 design is single-dimensional because it is stratifying by only one variable –  
108 energy consumption.

109 **Q. DO YOU RECOMMEND ANY REVISIONS TO RMP'S SAMPLE**  
110 **DESIGN?**

111 A. Yes, I recommend RMP adjust its design from a single-dimensional to a  
112 two-dimensional design. The second dimension would be the type of  
113 charger used in the home to charge the EV.

114 **Q. WHY SHOULD THE TYPE OF CHARGER BE INCLUDED AS A**  
115 **VARIABLE IN THE SAMPLE DESIGN?**

116 A. When selecting a stratification variable, the best characteristic upon which  
117 to stratify is the variable of interest in the study. For the EV TOU study,  
118 the purpose of the study is described in Mr. Meredith's Exhibit  
119 RMP\_\_(RMM-1), the "Draft Utah EV TOU Pilot Study" dated December  
120 2016:

121 "...it is necessary for the Company to implement a load research study to  
122 accurately measure how peak load for these customers will shift  
123 under two TOU regimes."

124 Therefore, the variable of interest is the amount of energy consumed  
125 during on-peak and off-peak periods as defined by pilot TOU rate designs.

126 When information about the variable of interest is unavailable for the  
127 population, the next best stratification option is the frequency distribution  
128 of some other variable that is highly correlated with the variable of

129 interest.<sup>4</sup> Monthly energy consumption is often a highly correlated  
130 variable with the variables of interest in a load research study (typically,  
131 peak demand contributions are important for load research, but timing of  
132 consumption can also be of interest). Therefore, I agree with RMP's  
133 recommendation of using energy consumption as a stratification variable.

134 However, in this study, a primary goal is to measure the timing of  
135 consumption specific to owners of EV. The type of charger the  
136 homeowner uses is likely to be highly correlated with the home's  
137 consumption patterns during on- and off-peak periods. Further, different  
138 types of chargers are likely to result in substantially different consumption  
139 patterns. To ensure the load research sample is representative of the  
140 population of EV owners, I recommend using the type of charger in the  
141 home as a secondary stratification variable for RMP's load research  
142 design.

143 **Q. HOW MIGHT CHARGER TYPE BE CORRELATED WITH TIMING OF**  
144 **HOME CONSUMPTION?**

145 A. For in-home charging, there are generally two types of chargers available:  
146 Level 1 and Level 2.<sup>5</sup> Level 1 chargers are compatible with standard US  
147 120 volt outlets, and charging time can take from 8-16 hours to completely

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<sup>4</sup> Cochrane, William G. *Sampling Techniques*. 3<sup>rd</sup> ed. New York: John Wiley & Sons, 1977.

<sup>5</sup> Although DC direct fast charging units are available, they are typically installed in public places. Although unexpected, RMP may find a portion of the residential population with chargers other than Level 1 and Level 2, in which case I would recommend they take additional charger types into account.



148 charge a depleted battery. Level 2 chargers require a 208 or 240 volt  
149 outlet and may require a dedicated circuit be installed in the home. A  
150 Level 2 charger will typically take 4-6 hours to fully charge a depleted  
151 battery.

152           Given the different electrical characteristics of the two kinds of  
153 chargers, it is reasonable to assume that usage patterns specifically  
154 related to the use of the chargers would be different. Although a  
155 homeowner might simply plug their vehicle in overnight, the two types of  
156 charging stations will produce different load patterns for that overnight  
157 charge. Furthermore, research suggests that Level 1 stations are less  
158 efficient than Level 2 stations, and that the efficiency difference increases  
159 during extreme climatic conditions.<sup>6,7</sup> Xcel Energy conducted a pilot  
160 evaluation of EV in 2015, and found that a 25% portion of their population  
161 performed charges in the morning before work as opposed to overnight,  
162 creating a primary peak for the EV system overnight and a secondary  
163 peak at about 8:00 to 9:00 in the morning.<sup>8</sup> Although this effect might be  
164 attributable to a small sample, it also could indicate a difference in  
165 behavior for certain owners of Level 2 charging equipment.<sup>9</sup> It would be  
166 difficult to achieve a reasonable charge in just a few hours before work on

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<sup>6</sup> Forward, Evan, Karen Glitman, and David Roberts. "An Assessment of Level 1 and Level 2 Electric Vehicle Charging Efficiency." Vermont Energy Investment Corporation Transportation Efficiency Group. March 2, 2013 (Revised).

<sup>7</sup> "ENERGY STAR Market and Industry Scoping Report: Electric Vehicle Supply Equipment." September 2013.

<sup>8</sup> "Electric Vehicle Charging Station. Pilot Evaluation Report." Xcel Energy, May 2015.

<sup>9</sup> Xcel's study only evaluated Level 2 EVSE.

167 a Level 1 system with such long charging times required for the  
168 equipment. These examples demonstrate the potential for differing load  
169 patterns by EVSE in homes, even if all other variables of electricity  
170 consumption in the home are the same.

171 Furthermore, stratification by only monthly energy consumption  
172 might mask these differences that are important to the study design. For  
173 instance, an all-electric home with a Level 2 EVSE may very well have the  
174 same monthly consumption as a home with an evaporative cooling system  
175 instead of central air conditioning and a Level 1 EVSE charger. In RMP's  
176 current load research design, each of these homes would have equal  
177 probability of being selected to participate as a control or pilot TOU  
178 participant. With my recommendation of including the EVSE equipment  
179 type as a secondary dimension of stratification, these two homes would  
180 have different probabilities of selection, being more representative of the  
181 proportion of homes with Level 1 or Level 2 charging equipment and with  
182 that typical monthly energy consumption.

183 **Q. COULD RMP'S SINGLE-DIMENSIONAL STRATIFICATION PLAN**  
184 **NATURALLY CAPTURE A REPRESENTATIVE POPULATION OF**  
185 **CHARGER TYPES?**

186 A. One might argue that stratifying by household consumption might naturally  
187 sort out the charger types in the population. However, many different  
188 factors impact household consumption, including but not limited to: the  
189 size of the home; the efficiency of the building shell; the quantity, size, and

190 efficiency of electric end-use appliances; the number of persons residing  
191 in the household; and behavioral characteristics of the occupants. These  
192 variables along with the type of EV charger in the home would combine to  
193 determine the consumption and therefore the stratum into which the home  
194 would be placed. RMP could not guarantee that the final sample was  
195 representative of the EV population with respect to the type of EVSE in the  
196 home without ensuring such representation during the design phase of the  
197 load research project.

198 As a hypothetical example of how bias with respect to the EVSE  
199 could occur, it could be that the incentive offered to participate in the pilot  
200 load research study is more attractive to homeowners with Level 1  
201 chargers. In such a hypothetical and under RMP's proposed load  
202 research approach, the Company would not know if they accidentally end  
203 up oversampling Level 1 customers.

204 As another example, without knowing in advance the type of  
205 charger in the home, RMP may coincidentally place an unrepresentative  
206 proportion of Level 1 chargers into either the control group or one of the  
207 TOU EV groups. When comparisons between the groups are made, it  
208 may lead to incorrect conclusions about the effectiveness of the TOU rate  
209 designs.

210 **Q. HOW DOES THE RECOMMENDED CHANGE TO THE LOAD**  
211 **RESEARCH PLAN IMPACT THE STUDY?**

212 A. My recommendation will require additional effort and perhaps more load  
213 research meters be placed by RMP<sup>10</sup>. As an additional measure in  
214 defining its load research study, RMP would have to identify the proportion  
215 of homes with Level 1 and Level 2 chargers. This would need to be  
216 determined in a manner to provide a reasonable estimate of the overall  
217 population proportions. RMP and its intermediary working with DMV data  
218 might be able to find existing information representative of Utah EV  
219 owners, or they might have to perform a simple high-level survey of many  
220 EV owners to determine the proportions. Then, the two-dimensional  
221 sample can be designed to incorporate both household consumption and  
222 type of charger.

223 There are likely different ways RMP could estimate the population  
224 proportions of charger type. One approach RMP could employ to  
225 accomplish this is a Two-Phase sampling approach, in which a sample is  
226 first taken to better understand the population proportion. For instance, a  
227 recruitment letter might be sent to all 2,000 EV owners encouraging  
228 response to an online tool or by mail with the type of charger they own.  
229 Then a second sample is designed and recruited for the double-stratified  
230 load research design. This Two-Phase design approach is common in the

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<sup>10</sup> As described by Mr. Meredith in his direct testimony (page 10, lines 211-213) and in Exhibit RMP\_\_(RMM-2), the final sample size will not be known until population characteristics can be ascertained. However, it could be that a multi-dimensional study will require an expansion in the sample size if any individual stratum is assigned too few participants.

231 area of Load Research when performing an end-use study to determine  
232 load profiles for a particular electric appliance.<sup>11</sup>

233 **Q. CAN YOU SUMMARIZE YOUR TESTIMONY?**

234 A. I recommend that RMP take the type of EV charging equipment installed  
235 into the home into account as a part of its load research study supporting  
236 the TOU EV pilot evaluations. The charger type installed in the home  
237 could have a significant impact on the timing and amount of energy  
238 consumed during on-peak and especially off-peak periods of the TOU rate  
239 and is therefore of importance to the pilot evaluation. Although additional  
240 effort and perhaps load research samples will be required to account for  
241 the difference, it is my opinion such additional effort would provide a more  
242 representative sample and therefore greater precision in the evaluation of  
243 TOU EV rate design.

244 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

245 A. Yes, it does.

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<sup>11</sup> Association of Edison Illuminating Companies. *Load Research Manual*. 2<sup>nd</sup> ed. 2001.