



Public Service Commission

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December 20, 2016

Bob Lively
Rocky Mountain Power
1407 W. North Temple, Suite 330
Salt Lake City, UT 84116

Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, OR 97232

RE: Docket No. 16-035-45, "In the Matter of Rocky Mountain Power's Service Quality Review Report"

Dear Mr. Lively:

The Public Service Commission of Utah (PSC) reviewed PacifiCorp's, dba Rocky Mountain Power, January 1 - June 30, 2016 Service Quality Review Report (Report) filed on November 2, 2016, the comments from the Division of Public Utilities (Division) filed on December 2, 2016, and PacifiCorp's December 7, 2016 supplemental filing responding to the Division's comments.

The Division recommends the PSC acknowledge the Report and direct RMP to reflect recently agreed upon updates to System Average Interruption Duration Index and System Average Interruption Frequency Index reliability indices in future filings.¹ The Division concludes the Report complies with the requirements of Utah Administrative Code R746-313, the PSC's June 11, 2009 Order in Docket No. 08-035-55, and the Utah Service Quality Review Group Report filed with the PSC on September 13, 2006. In addition, the Division commends RMP on its cooperative work on service quality and for developing a meaningful report.

The PSC acknowledges the Report as satisfying the reporting requirements identified by the Division.

Sincerely,

/s/ Gary L. Widerburg
Commission Secretary
DW#290898

¹ See Docket No. 13-035-01, "In the Matter of Rocky Mountain Power's Proposed Utah Service Reliability Performance Baselines," Order Modifying Reliability Control Limits and Baseline Notification Levels issued December 20, 2016.