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# State of Utah Department of Commerce Division of Public Utilities

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## ACTION REQUEST RESPONSE

**To:** Utah Public Service Commission

**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Energy Section  
Artie Powell, Manager  
Abdinasir Abdulle, Utility Analyst  
Chuck Peterson, Technical Consultant

**Date:** May 31, 2017

**Re:** 16-035-45 (08-035-55 and 13-035-70) – Rocky Mountain Power’s January 1 through December 31, 2016 Service Quality Review Report.

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### RECOMMENDATION (Acknowledge)

The Division of Public Utilities (“Division”) recommends that the Public Service Commission (“Commission”) acknowledge that Rocky Mountain Power’s (“Company”) January 1 through December 31, 2016 Service Quality Review Report complies with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313.

### ISSUE

On April 28, 2017, in compliance with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313, the Company filed with the Commission its annual Service Quality Review Report for January 1 through December 31, 2016. On the same day, the Commission issued an Action Request directing the Division to review the Company’s filing for

compliance and report back by May 30, 2016. On May 1, 2016, the Commission issued a Notice of Filing and Comment Period in which it stated “Any interested party may submit comments on the Report on or before Wednesday, May 31, 2017, and reply comments may be submitted on or before Thursday, June 15, 2017.” This memorandum represents the Division’s comments on the Company’s January 1 through December 31, 2016 Service Quality Report filed with the Commission.

## **DISCUSSION AND CONCLUSION**

The Division reviewed the Company’s Report for compliance. The Division noticed that the Company included in the report a brief overview of the Open Reliability Reporting (ORR) that was proposed to replace the current worst performing circuit (WPC). The Division determines that this overview accurately represents the ORR process that was proposed by the Company and recommended by the Division.

In accordance with the Commission’s Notice of Filing and Comment Period, the Division reviewed the Company’s January 1 through December 31, Service Quality Review Report filed with the Commission on April 28, 2016 in light of the above Orders and Rule and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company’s January 1 through December 31, 2016 Service Quality Review Report. The Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

CC: Bob Lively, RMP  
Michele Beck, OCS