



Public Service Commission

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November 15, 2018

Chris Parker
Director, Division of Public Utilities
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Re: *Low Income Lifeline Program Reports 2017*; Docket No. 17-035-24

Dear Mr. Parker,

The Public Service Commission (PSC) reviewed the Division of Public Utilities' (DPU) Calendar Year 2017 Report (Report) of the Home Electric Lifeline Program (Program) filed on September 26, 2018, and amended on September 27, 2018. The Report was filed pursuant to the PSC's November 23, 2005 Report and Order in Docket Nos. 03-035-01 and 04-035-21.

The DPU states the Program is administered well and the recipients are benefiting without overly burdening either the ratepayers or PacifiCorp. However, since some of the goals and measures failed to meet their respective standards, the DPU concludes the Program evaluation is inconclusive in terms of the success and effectiveness of the Program. The DPU recommends no further action.

The PSC issued a Notice of Filing and Comment Period on September 27, 2018, inviting comments and reply comments on the report by October 29, 2018, and November 13, 2018, respectively. No comments were filed. The PSC concludes the DPU's Calendar Year 2017 Report of the Home Electric Lifeline Program complies with the PSC's reporting requirements in this matter.

Sincerely,

/s/ Gary L. Widerburg

PSC Secretary

DW#305487