

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of  
Wendi Russell against PacifiCorp, Inc., dba  
Rocky Mountain Power

DOCKET NO. 17-035-45  
NOTICE OF FILING  
AND COMMENT PERIOD

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ISSUED: August 18, 2017

NOTICE OF FILING

On August 18, 2017, Wendi Russell filed a formal complaint against PacifiCorp, Inc., dba Rocky Mountain Power (RMP), a public utility. Ms. Russell alleges that she was without electric utility service for several days, during which time the food in her refrigerator had to be discarded and the floor under her refrigerator was damaged by water melting out of the ice maker. Ms. Russell further alleges that RMP damaged her fence while working in her yard and has failed to trim the trees around the power line.

NOTICE OF COMMENT PERIOD

RMP may submit a response to Ms. Russell's complaint no later than **Monday, September 18, 2017**. Ms. Russell may file a reply no later than **Tuesday, October 3, 2017**.

DATED at Salt Lake City, Utah, August 18, 2017.

/s/ Jennie T. Jonsson  
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
DW#296118

CERTIFICATE OF SERVICE

I CERTIFY that on August 18, 2017, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Wendi Russell  
7779 W. 2820 S.  
Magna, UT 84044

By Electronic-Mail:

Data Request Response Center ([datarequest@pacificorp.com](mailto:datarequest@pacificorp.com))  
[customeradvocacyteam@pacificorp.com](mailto:customeradvocacyteam@pacificorp.com)  
PacifiCorp

Robert C. Lively ([bob.lively@pacificorp.com](mailto:bob.lively@pacificorp.com))  
Yvonne Hogle ([yvonne.hogle@pacificorp.com](mailto:yvonne.hogle@pacificorp.com))  
Daniel E. Solander ([daniel.solander@pacificorp.com](mailto:daniel.solander@pacificorp.com))  
Megan McKay ([megan.mckay@pacificorp.com](mailto:megan.mckay@pacificorp.com))  
Eric Holje ([eric.holje@pacificorp.com](mailto:eric.holje@pacificorp.com))  
Rocky Mountain Power

Patricia Schmid ([pschmid@agutah.gov](mailto:pschmid@agutah.gov))  
Justin Jetter ([jjetter@agutah.gov](mailto:jjetter@agutah.gov))  
Robert Moore ([rmoore@agutah.gov](mailto:rmoore@agutah.gov))  
Steven Snarr ([stevensnarr@agutah.gov](mailto:stevensnarr@agutah.gov))  
Assistant Utah Attorneys General

Erika Tedder ([etedder@utah.gov](mailto:etedder@utah.gov))  
Division of Public Utilities

By Hand-Delivery:

Office of Consumer Services  
160 East 300 South, 2<sup>nd</sup> Floor  
Salt Lake City, UT 84111

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Administrative Assistant