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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

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In the Matter of the Formal Complaint of  
Wendi Russell against PacifiCorp, Inc., dba  
Rocky Mountain Power

DOCKET NO. 17-035-45

ORDER OF DISMISSAL

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ISSUED: September 8, 2017

On August 18, 2017, Wendi Russell filed a formal complaint against PacifiCorp, Inc., dba Rocky Mountain Power (RMP), a public utility. Ms. Russell alleged that she was without electric utility service for several days, during which time the food in her refrigerator had to be discarded and the floor under her refrigerator was damaged by water melting out of the ice maker. Ms. Russell further alleged that RMP had damaged her fence while working in her yard and had failed to trim the trees around the power line.

On August 18, 2017, the Public Service Commission of Utah (PSC) issued a notice establishing deadlines for RMP to respond to the complaint and for Ms. Russell to file a final reply.

On September 7, 2017, RMP and Ms. Russell filed a joint motion for dismissal, stating that the parties have reached an agreement to settle the matter and no longer require adjudication of the complaint.

DOCKET NO. 17-035-45

- 2 -

ORDER

Given the foregoing, the PSC dismisses the August 18, 2017 complaint of Ms. Russell against RMP. Dismissal is with prejudice. All pending filing requirements are vacated.

DATED at Salt Lake City, Utah, September 8, 2017.

/s/ Jennie T. Jonsson  
Administrative Law Judge

Approved and confirmed September 8, 2017 as the Order of the Public Service Commission of Utah.

/s/ Thad LeVar, Chair

/s/ David R. Clark, Commissioner

/s/ Jordan A. White, Commissioner

Attest:

/s/ Gary L. Widerburg  
Commission Secretary

DW#296538

DOCKET NO. 17-035-45

- 3 -

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this order by filing a request for review or rehearing with the Commission within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on September 8, 2017, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Wendi Russell  
7779 W. 2820 S.  
Magna, UT 84044

By Electronic-Mail:

Data Request Response Center ([datarequest@pacificorp.com](mailto:datarequest@pacificorp.com))  
[customeradvocacyteam@pacificorp.com](mailto:customeradvocacyteam@pacificorp.com)  
PacifiCorp

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Administrative Assistant