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# State of Utah Department of Commerce Division of Public Utilities

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## ACTION REQUEST RESPONSE

**To:** Utah Public Service Commission

**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Energy Section  
Artie Powell, Manager  
Abdinasir Abdulle, Utility Analyst  
Chuck Peterson, Technical Consultant

**Date:** October 27, 2017

**Re:** 17-035-53 (08-035-55 and 13-035-70) – Rocky Mountain Power’s January 1 through June 30, 2017 Service Quality Review Report.

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### RECOMMENDATION (Acknowledge)

The Division of Public Utilities (“Division”) recommends that the Public Service Commission (“Commission”) acknowledge that Rocky Mountain Power’s (“Company”) January 1 through June 30, 2017 Service Quality Review Report complies with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313.

### ISSUE

On September 27, 2017, in compliance with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313, the Company filed with the Commission its annual Service Quality Review Report for January 1 through June 30, 2017. On the same day, the Commission issued an Action Request directing the Division to review the Company’s filing for compliance

and report back by October 27, 2017. This memorandum represents the Division's comments on the Company's January 1 through June 30, 2017 Service Quality Report filed with the Commission.

## **DISCUSSION AND CONCLUSION**

In accordance with the Commission's Action Request, the Division reviewed the Company's January 1 through June 30, 2017 Service Quality Review Report filed with the Commission on September 27, 2017 in light of the above Orders and Rule and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company's January 1 through June 30, 2017 Service Quality Review Report. The Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

CC: Jana Saba, RMP  
Michele Beck, OCS