



PublicService Commission <psc@utah.gov>

Comments

1 message

From: **David Ellis** <david.ellis@securitymetrics.com>
Date: Thu, Dec 10, 2020 at 5:04 PM
Subject: Public Service Commission
To: <tricks@utah.gov>

Hello Mr. Ricks,

I suspect that you receive a large amount of email complaints, and I am sorry to add to that, but this matter has me fuming and I refuse to be passive about what has happened. This summer we began researching a home solar project and received information and bids from three companies. Each explained the benefits in about the same manner. One of the most important benefits was that Rocky Mountain Power would give a 9% credit for solar energy produced that exceeded our home usage. We moved forward with our solar project based on calculations of the project costs and utility compensation, and the work was recently completed. Just today I learned that that rate of compensation was reduced for all who submit applications beginning October 31, 2020, to under 6% in summer months, and to 6% in winter months.

If we had known about the PUC's intention to reduce the compensation by 33% for applications submitted after that date, we would have ensured that our application was in before the deadline; however, **there is no way that we could have known, because, unlike previous rate changes, NO advance warning was given.** Rocky Mountain Power was not notified of the change until late in the day on October 29th--less than 48 hours before it went into effect! Previously, whenever rate changes for such projects have occurred, the PUC has given sufficient notification so Rocky Mountain Power could make notifications and people could decide whether or not hasten their project to take advantage of the better rates. When the State of Utah and the US governments reduced the tax credits, ample notice was given so that you could decide to complete your project and receive the current tax credits, or whether you could wait and accept the future lower credit. That did not happen this time with the PUC, and this is unconscionable!

The only fair remedy is for the PUC to be required to withhold this rate change until (at least) January 1, 2021, so that customers who made decisions based on calculations at the previous rate are given a somewhat reasonable notification, and are not penalized for something that was entirely out of their control.

I look forward to hearing from you soon regarding how you intend to handle this complaint.
Respectfully,

DAVID ELLIS | Vice President, Investigations

GCIH, PFI, QSA, CISSP

P:801.705.5626

security**METRICS**