

HVAC Check-up Incentives Anticipated Webpage Content

- Program Description / Explanatory Introduction**

Rocky Mountain Power has developed an offer to encourage customers to maintain existing roof-top units to optimize equipment efficiency and install energy savings measures on existing HVAC equipment.

The offer includes incentive for ongoing maintenance agreements and common HVAC system maintenance and upgrades, such as thermostat calibration/programming, refrigerant charge, and economizer controls.

Customers will be targeted by telephone and direct mail to participate in the offer or may contact the program administrator directly. Interested customers will be screened to ensure the initial assessment will provide value to the customer and energy savings can be achieved. Customers will then sign up for a Check-up and the program will connect them with an approved HVAC vendor from the list of qualified vendors in the network.

HVAC vendors will visit customers to assess the customers' HVAC equipment and will create reports for each customer. The report will list all of the HVAC measures that the customer qualifies for, along with implementation costs, estimated electric energy savings, and program incentives. The HVAC contractor will encourage the customer to sign up for a maintenance program and implement HVAC system retrofits to increase system efficiency. The customer will be able to select any recommended measures to install.

The contractor will return to install the customers' selected energy efficiency measures. When the installations are completed, the trade allies will inform the program of installations and provide necessary documentation for incentive payment.

- What HVAC Check-up incentives are available?**

HVAC Check-up incentives make the investment in your equipment easy, and we're covering up to 70 percent of the cost. HVAC Check-up incentives are available for the following:

Measure	Category	Eligibility Requirements	Incentive "up to"
Maintenance Agreement	3 year maintenance agreement	Maintenance agreements must include a minimum of two system checks per year (heating and cooling seasons), one condenser coil cleaning per year, and a thermostat reprogramming and calibration.	\$75/ RTU
Thermostats	Programmable Thermostat	Replace existing non-programmable thermostat with programmable thermostat with a minimum of 7-day occupied/unoccupied settings.	\$50/Thermostat
	Smart Thermostat	Replace non-programmable thermostat with programmable smart thermostat with a minimum of 7-day occupied/unoccupied settings. Smart thermostats must be Wi-Fi enabled, online dashboard and/or mobile device app, with occupancy sensor enabled.	

Measure	Category	Eligibility Requirements	Incentive "up to"
Economizer	Economizer Repair	--	\$150/RTU
Refrigerant	Proper Refrigerant Charge	--	\$35/Ton RTU Capacity

- **What are the benefits of the HVAC Check-up Program?**

- Reduced operating costs to increase profitability.
- Prolonged HVAC equipment life.
- Increased customer comfort to improve sales.
- Enhanced employee productivity.
- Reduced equipment repair costs.

- **Who can participate in the HVAC Check-up Program?**

Customers eligible to participate in this offer are those currently defined as eligible customers in Schedule 140: Non-residential facilities on Utah rate schedules 6, 6A, 6B, 8, 9, 9A, 10, 12, 15, 21, 23, and Supplementary Service under Schedule 31.

Interested customers will be screened to ensure the initial assessment will provide value to the customer and energy savings can be achieved. Recommendation for participation in the program may be dependent on ability/willingness to implement recommended maintenance/upgrades.

- **How can I participate in the HVAC Check-up Program?**

Call the HVAC Check-up Program at 1-800-XXX-XXXX. After a brief survey customers will be given a recommendation for participation in the HVAC Check-up program and have a chance sign up for a free Check-up. The program will connect them with an approved HVAC vendor from the list of qualified vendors in the network. For customers that are not recommended for participation in the HVAC Check-up program, information will be sent for other Rocky Mountain Power incentive offerings.

- **Is there a cost to participate?**

The initial assessment is free to recommended customers. After the initial assessment, customers will receive a report detailing the findings.

The report will list all of the recommended maintenance and upgrade items, along with implementation costs, estimated electric energy savings, and program incentives.

- **How do I get an incentive?**

HVAC Check-up incentives will be available to customers implementing qualifying measures through approved HVAC contractors. The initial assessment report will detail steps for participation and required documentation.

The HVAC contractor will guide customers through the implementation process, gather needed data for incentives, inform the program of qualifying installations, and provide the necessary documentation for incentive payment.

The program will inform the customer and HVAC contractor of incentive processing progress, inform both parties of any application deficiencies, and notify when an incentive payment has been approved.

- **Can incentives go up or down if I delayed my project/participation?**

HVAC Check-up incentives are only available for projects that are completed by an approved wattsmart Business HVAC Check-up contractor. The incentives listed in the assessment report will reflect currently offered incentive rates. Incentives may change at any time via Commission order or through a 45-day notice posted to this website indicating what the new offered incentive amounts will be at the end of the 45-day notice period.

- **What types of projects are available?**

HVAC Check-up Program projects will be limited to customers with existing HVAC systems that meet the screening criteria.

- **What equipment may be installed as part of my project?**

Eligible HVAC Check-up project maintenance/upgrade equipment is equipment list below:

Measure	Category	Eligibility Requirements
Maintenance Agreement	3 year maintenance agreement	Maintenance agreements must include a minimum of two system checks per year (heating and cooling seasons), one condenser coil cleaning per year, and a thermostat reprogramming and calibration.
Thermostats	Programmable Thermostat	Replace existing non-programmable thermostat with programmable thermostat with a minimum of 7-day occupied/unoccupied settings.
	Smart Thermostat	Smart thermostats must be Wi-Fi enabled, programmable, online dashboard and/or mobile device app, with occupancy sensor enabled.
Economizer	Economizer Repair	--
Refrigerant	Proper Refrigerant Charge	--

Assessment reports may also recommend other wattsmart Business offerings including, but not limited to: advanced rooftop unit controls, high-efficiency replacement HVAC equipment, evaporative cooling equipment, high efficiency food service equipment, and lighting upgrades.

- **Who has oversight of my project?**

Rocky Mountain Power’s wattsmart Business HVAC Check-up Program Administrator, Nexant, Inc. will provide program management services for HVAC Check-up project services. Nexant has

worked with Rocky Mountain Power for many years as the program administrator for the prescriptive incentive programs (Lighting, HVAC, Food Service, etc.).

- **What documentation is needed to participate?**

Participating customers are required fill out an enrollment form to schedule an HVAC Check-up and complete a general application agreement form to apply for incentives.