



GARY HERBERT
Governor
SPENCER J. COX
Lieutenant Governor

State of Utah
Department of Commerce
Division of Public Utilities

FRANCINE GIANI
Executive Director

CHRIS PARKER
Director, Division of Public Utilities

ACTION REQUEST RESPONSE

To: Utah Public Service Commission

From: Utah Division of Public Utilities
Chris Parker, Director
Energy Section
Artie Powell, Manager
Abdinasir Abdulle, Utility Analyst
Justin Christensen, Utility Analyst

Date: November 27, 2018

Re: 18-035-17 (08-035-55, 13-035-01, and 15-035-72) – Rocky Mountain Power’s January 1 through June 30, 2018 Service Quality Review Report.

RECOMMENDATION (Acknowledge)

The Division of Public Utilities (“Division”) recommends that the Public Service Commission (“Commission”) acknowledge that Rocky Mountain Power’s (“Company”) January 1 through June 30, 2018 Service Quality Review Report complies with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313.

ISSUE

On October 29, 2018, in compliance with the Commission’s June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313, the Company filed with the Commission its semiannual Service Quality Review Report for January 1 through June 30, 2018. Furthermore, the Company requested the Commission schedule a technical conference for the Company and stakeholders to

discuss emergency response planning for fire risks. On the same day, the Commission issued an Action Request directing the Division to review the Company's filing for compliance and report back by November 28, 2018. This memorandum represents the Division's comments on the Company's January 1 through June 30, 2018 Service Quality Report filed with the Commission.

DISCUSSION AND CONCLUSION

In accordance with the Commission's Action Request, the Division reviewed the Company's January 1 through June 30, 2018 Service Quality Review Report filed with the Commission on October 29, 2018 in light of the above Orders and Rule and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company's January 1 through June 30, 2018 Service Quality Review Report.

Lately, the Company was engaged in fire mitigation planning in California. The Company has recently evaluated the fire risks across its service territory and identified areas where the risk is high. Hence, the Company is requesting the Commission to schedule a technical conference for the Company and the stakeholders to discuss this issue. The Division welcomes the technical conference.

Finally, the Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

CC: Jana Saba, RMP
Michele Beck, OCS