

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

| | |
|--|---|
| Formal Complaint of Kristy Buchanan against Rocky Mountain Power | <u>DOCKET NO. 18-035-29</u> |
| | <u>NOTICES OF FILING AND COMMENT PERIOD</u> |

ISSUED: July 25, 2018

NOTICE OF FILING

On July 23, 2018, Kristy Buchanan filed a formal complaint against Rocky Mountain Power (RMP), a public utility. Ms. Buchanan alleges a clerical error on RMP's part resulted in cancellation of her budget billing plan, which she now seeks to restore.

NOTICE OF COMMENT PERIOD

RMP may submit a response to Ms. Buchanan's complaint no later than **Wednesday, August 22, 2018**. Ms. Buchanan may file a reply no later than **Thursday, September 6, 2018**.

DATED at Salt Lake City, Utah, July 25, 2018.

/s/ Melanie A. Reif
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#303619

CERTIFICATE OF SERVICE

I CERTIFY that on July 25, 2018, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Ms. Kristy Buchanan
5294 Wake Robin Drive
West Jordan, UT 84081

By Electronic-Mail:

Kristy Buchanan (kbuchanan120@yahoo.com)

Data Request Response Center (datarequest@pacificorp.com),
(customeradvocacyteam@pacificorp.com)
PacifiCorp

Jana L. Saba (jana.saba@pacificorp.com)
Daniel E. Solander (daniel.solander@pacificorp.com)
Megan McKay (megan.mckay@pacificorp.com)
Eric Holje (eric.holje@pacificorp.com)
Autumn Braithwaite (autumn.braithwaite@pacificorp.com)
Rocky Mountain Power

Patricia Schmid (pschmid@agutah.gov)
Justin Jetter (jjetter@agutah.gov)
Robert Moore (rmoore@agutah.gov)
Steven Snarr (stevensnarr@agutah.gov)
Assistant Utah Attorneys General

Erika Tedder (etedder@utah.gov)
Division of Public Utilities

By Hand-Delivery:

Office of Consumer Services
160 East 300 South, 2nd Floor
Salt Lake City, UT 84111

Administrative Assistant