

## PublicService Commission <psc@utah.gov>

## Docket19-025-01

1 message

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Mon, Apr 15, 2019 at 4:46 PM

Empire electric is the only provider to my household at elk meadows neighborhood 797 e pioneer bend Monticello, Ut. When I got my electricity turned on I was under assumption both well and household would be under one grid access charge. Empire electric knew layout of electricity in this area. They failed to notify me that the well and household are separate charges when I signed up to have electricity turned on. Empire electrics denies any wrongdoing by charging two grid access charges for one household. How is this fair and justified for the consumers in this area. Every customer in this area must pay two access fees to have well water and electricity to their households. Empire electric knew that customers would have to pay two grid access charges. They failed to notify customers of this layout at elk meadows neighborhood. I am simply asking to have one access grid charge or make well and household on one grid.

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