



State of Utah  
Department of Commerce  
Division of Public Utilities

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## Action Request Response

**To:** Utah Public Service Commission  
**From:** Utah Division of Public Utilities  
Chris Parker, Director  
Artie Powell, Manager  
Doug Wheelwright, Technical Consultant  
Eric Orton, Technical Consultant  
**Date:** May 9, 2019  
**Re:** **In the Matter of Flowell Electric Association, Inc.’s Proposed Tariff Revisions**  
Docket No. 19-027-T01

### RECOMMENDATION

The Utah Division of Public Utilities (Division) recommends that the Utah Public Service Commission (Commission) accept Flowell Electric Association, Inc.’s (Flowell) updated Index of Electric Service Regulations, and make them available for public inspection.

### BACKGROUND

On April 24, 2019 Flowell submitted its updated Index of Electric Service Regulations believing that, although it had “been operating under these rules for many years” it had “not formally filed them with the Commission.”

The Flowell board recently updated these service regulations and is filing a copy with the Commission for reference. The Commission issued an Action Request to the Division on

April 25, 2019 to investigate Flowell's filing and make recommendations. This is the Division's response to that Action Request.

## **ISSUE**

Flowell Electric Association is a non-profit, cooperative organized in 1943 with a service territory serving eastern Millard County. Flowell infrequently files with the Commission. There was no cover letter filed with the Index of Electric Service Regulations, the Division was unsure what relief or requirements Flowell was attempting to fulfill. After reaching out to Mr. Robison of Flowell we have been provided clarification. Mr. Robison states that Flowell has had customers misunderstand their policies "because we haven't updated the service regulations that were probably filed in the 1960's. This filing is our attempt to clear up any questions and get our service regulations up to date."

## **DISCUSSION**

In this filing Flowell, is not making a request to the Commission. Rather it is sending this document in an effort to keep the regulators records up to date and to mitigate the possibilities for further customer confusion. From discussions with Flowell representatives, the Division understands that Flowell has operated under these service regulations, which were approved by Flowell's board, for many years. Flowell's application does not change any rate but rather makes current the filed service regulations with current practice.

## **CONCLUSION**

The Division recommends that the Commission accept Flowell's Index of Electric Service and make them available for public inspection.

Cc: Durand Robison CEO, Flowell Electric Association.  
Michele Beck, Office of Consumer Services  
Jeff Peterson, Director, Utah REA