



PublicService Commission <psc@utah.gov>

Docket No. 19.030-01 - Ducey

1 message

Dustin McGee <dmcgee@mleainc.com>
To: PublicService Commission <psc@utah.gov>

Wed, Mar 13, 2019 at 1:09 PM

PUC,

Please see the correspondence below from Mr. Ducey. I would like to add this information to the docket if possible.

Thanks,

DUSTIN T. McGEEConsumer Accounting Supervisor | MBA | Moon Lake Electric | Phone: 435-722-5435 | dmcgee@mleainc.com

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----- Forwarded message -----

From: **Erika Tedder** <etedder@utah.gov>

Date: Wed, Mar 13, 2019 at 1:03 PM

Subject: Re: Moon Lake keeps power on

To: Dustin McGee <dmcgee@mleainc.com>Cc: Marialie Wright <marmartinez@utah.gov>, Parker, Chris <chrisparker@utah.gov>, Patricia Schmid <pschmid@agutah.gov>, Jetter, Justin <jjetter@agutah.gov>, <rmoore@agutah.gov>, <stevensnarr@agutah.gov>

Mr. McGee,

You may want to send your communications to the Public Service Commission (psc@utah.gov) so that it can be recorded in docket 19-030-01. You may also want to seek legal counsel as we are not able to provide any legal advice.

Best,

Erika Tedder | Paralegal

160 East 300 South, 4th Floor | Salt Lake City, UT | 84114-6751

Office: 801.530.6653 | Fax: 801.530.6512

Utah Department of Commerce
Division of Public UtilitiesOn Wed, Mar 13, 2019 at 12:53 PM Dustin McGee <dmcgee@mleainc.com> wrote:

I'm sorry everyone, this has been an unpleasant experience for me and my team dating back to 3/7/2019 when negotiations on this current payment situation began.

Just moments ago I received a phone call from Deborah Ducey (Daughter) that was demeaning in nature, and I am not sure what she was trying to accomplish. All she wanted to do was let me know how I am not intelligent. I was only able to get the last 3 min recorded for my records. The call ended as a re-hashing of what amount is due and that her dad cannot pay until March 20.

As of yesterday afternoon I have no longer replied to their emails. I am open to all suggestions to end this back and forth with the Ducey family, and/or recommendations on how to proceed.

Thanks,

DUSTIN T. McGEE

Consumer Accounting Supervisor | MBA | Moon Lake Electric | Phone: 435-722-5435 | dmcgee@mleainc.com

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On Wed, Mar 13, 2019 at 12:06 PM <Bob@westerncabinkits.com> wrote:

Dustin

As the "accounts receivable clerk" for Moon Lake do you normally make false statements?

Yesterday you told us: you "tried to negotiate" and the "negotiations crumbled" due to only offering \$100/month.

Wow!

I made 4 offers, all in writing: (\$100, \$250, \$350 and \$619.02). You said (NO) 4 times, latest being on 3/11 for \$619.02. Is that when the "negotiations crumbled"?

-

Implied Threat: (sent to Uintah Basin Standard and The Salt Lake Tribune)

Letter to the Editor Submission:

HARD TO BELIEVE!

I'm Bob Ducey, 80 years old, and been living in Fruitland UT in a log home we had built 10 years ago. Moon Lake is our electric company. My wife of 59 years passed away in December and the last few months have been a blur. Moon Lake told me we had to pay \$619.02 by March 12 or they would turn off the electric. On March 11 I sent them an email telling them I can pay all of the \$619.02 from this month's social security. I receive my social security on the 3rd Wednesday every month (March 20). Their answer:

"if we did not receive your payment before today (3/12) at 8am, your power would be shut-off"

Respectfully

Bob Ducey

435-659-4563

From: Dustin McGee <dmcgee@mleainc.com>

Sent: Wednesday, March 13, 2019 11:42 AM

To: Bob DuCey <Bob@westerncabinkits.com>

Cc: Marialie Wright <marmartinez@utah.gov>; chrisparker@utah.gov; etedder@utah.gov; pschmid@agutah.gov; jjetter@agutah.gov; rmoore@agutah.gov; stevensnarr@agutah.gov

Subject: Re: Moon Lake keeps power on

Mr Ducey,

Your Formal Complaint has been submitted to the PUC, and has been assigned as Docket NO. 19-030-01. Your ongoing correspondence regarding this matter should be directed with them going forward.

Commission, below is Mr. Ducey's most recent correspondence, including an implied threat. My wish is to handle this in a civil manner set forth by the PUC.

Thank you,

DUSTIN T. McGEE

Consumer Accounting Supervisor | **MBA** | Moon Lake Electric | Phone: 435-722-5435 | dmcgee@mleainc.com

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On Wed, Mar 13, 2019 at 9:58 AM <Bob@westerncabinkits.com> wrote:

Dustin

Before I start something that I may not be able to stop, please consider accepting this offer:

- \$609.02 from March social security (Mar 20)
- \$609.02 from April social security (Apr 17)
- Moon Lake keeps the power on.

Bob Ducey