

Formal Complaint Public Service Commission

Name of Complainant: Sundial Lodge Homeowners Association
Address: 3720 N Sundial CT, Park City, Ut 84098
Telephone No.:(435) 645-9579

February 22, 2019

Complaint is against Rocky Mountain Power

Rocky Mountain Power has given notice to Sundial Lodge HOA that they will be shutting service down for 6 hours on February 28th, to provide power to new construction across the street.

Sundial Lodge is a 150 room Condominium Hotel servicing 200 to 500 guests a night during ski season. The proposed shut down of service during February or March would subject our guests to significant safety and life-threatening temperatures during this time of year. We would be unable to clean rooms, check guests in or out of the property. We would be responsible for significant refunds to guests based on their lack of hot water, use of medical equipment or unable to check in to clean rooms based on promised service. Public bathrooms would be shut down and unavailable to skier services located in the same building.

We request a shut off date of Tuesday April 9th, after ski slopes are closed, temperatures are warmer and guest occupancy is low enough we could relocate guests to other properties if needed.

Sincerely,



Alan Finnegan
President, All Seasons Resort Management, Inc.
Agent for Sundial Lodge Homeowners Association
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