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# State of Utah

## Department of Commerce

### Division of Public Utilities

CHRIS PARKER  
*Interim Executive Director*

CHRIS PARKER  
*Director, Division of Public Utilities*

## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Brenda Salter, Utility Technical Consultant Supervisor

Abdinasir Abdulle, Utility Technical Consultant

Justin Christensen, Utility Analyst

**Date:** February 4, 2020

**Re:** **Docket No. 19-035-16,**

RMP Reporting for the Low Income Lifeline Program for 2019

### Recommendation (Request for Extension)

In Compliance with the Commission's Order issued on August 30, 2000, Rocky Mountain Power filed with the Commission its reports of the Lifeline Program (HELP) for the four quarters ending March 31, 2019, June 30, 2019, September 30, 2019, and December 31, 2019, respectively. The Commission issued an Action Request to the Division to review the Company's filings for compliance and make recommendations. The Commission asked the Division to report back by February 26, 2020.

A complete review of the program requires the Division to conduct an audit of the program. The Division has initiated an audit of HELP, which will require more time than provided by the Commission's Action Request. Hence, the Division respectfully requests the Commission to

extend the due date of the Action Request to June 30, 2020. This will allow the Division time to conduct the audit and a more thorough review of the Company's filing.

Cc: Michele Beck, OCS