

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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Formal Complaint of Frankie Baker against Rocky Mountain Power	<u>DOCKET NO. 19-035-26</u>  <u>NOTICE OF FILING AND</u> <u>NOTICE OF EXPEDITED HEARING</u>
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ISSUED: June 4, 2019

On June 3, 2019, Frankie Baker (“Complainant”) filed a complaint with the Public Service Commission (“PSC”), attaching a Notice of Disconnection (“NOD”) from Rocky Mountain Power (“RMP”). The complaint and the NOD indicate a person who resides with Complainant has a medical condition that requires medical equipment that is dependent on electricity. Additionally, the complaint disputes charges RMP is attempting to collect. The NOD informs Complainant that “[f]ailure to pay the past due amount by June 20, 2019 may result in late payment charges and disconnection of your electric service.” The complaint requests a hearing before the PSC.

The PSC gives notice its designated Presiding Officer will conduct an expedited hearing in this docket on **Wednesday, June 19, 2019, beginning at 10:00 a.m.** The hearing will be held in the **Fourth Floor Hearing Room 403, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah.**

RMP or the Division of Public Utilities (“DPU”) may submit an answer or other response any time prior to the hearing.

Individuals wishing to participate in the hearing by telephone must contact the PSC two days in advance by calling (801) 530-6716 or (toll free) 1-866-PSC-UTAH (1-866-772-8824) to receive a bridge number and participant passcode. Participants attending by telephone should

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then call the bridge number five minutes prior to the hearing, entering the passcode followed by the # sign to ensure participation.

In accordance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during the hearing should notify the PSC at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, June 4, 2019.

/s/ Michael J. Hammer  
Presiding Officer

Attest:

/s/ Gary L. Widerburg  
PSC Secretary  
DW#308568

CERTIFICATE OF SERVICE

I CERTIFY that on June 4, 2019, a true and correct copy of the foregoing was served upon the following as indicated below:

By Electronic-Mail:

Frankie Baker ([frankiebaker@comcast.net](mailto:frankiebaker@comcast.net))

Data Request Response Center ([datarequest@pacificorp.com](mailto:datarequest@pacificorp.com)),  
([customeradvocacyteam@pacificorp.com](mailto:customeradvocacyteam@pacificorp.com))  
PacifiCorp

Jana L. Saba ([jana.saba@pacificorp.com](mailto:jana.saba@pacificorp.com))  
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Rocky Mountain Power

Patricia Schmid ([pschmid@agutah.gov](mailto:pschmid@agutah.gov))  
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Madison Galt ([mgalt@utah.gov](mailto:mgalt@utah.gov))  
Division of Public Utilities

By Hand-Delivery:

Office of Consumer Services  
160 East 300 South, 2nd Floor  
Salt Lake City, UT 84111

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Administrative Assistant