

EBA Additional Filing Requirement 10

Please provide all Root Cause Analyses (RCA) conducted related to outages that occurred during the energy balancing account (EBA) period. To the extent all reports are not available at the time of the EBA filing, the Company will supplement its filing with additional reports that may become available.

Response to EBA Additional Filing Requirement 10

PacifiCorp restructured its significant event reporting (SER) program and its root cause analysis (RCA) process in 2019 to better evaluate areas of improvement and drive operational excellence. PacifiCorp's concentrates its efforts on understanding thorough detail of events (timeline), acknowledging the underlying cause(s) of an event to help ensure it does not reoccur again in the future (root / apparent cause), communicating at-risk circumstances to PacifiCorp's generation fleet, and implementing effective corrective actions. This approach will further improve PacifiCorp's thermal generation fleet's industry-leading operational performance and maximize benefits to PacifiCorp's customers.

Highlights of enhanced process:

- Prioritization of events.
- SER / RCA are combined to ensure these high priority events are evaluated and a cause is determined. There will be cases (high complexity, Company experience, etc.) where, at the Company's discretion, third parties will be hired to help determine the root cause, and recommend corrective actions.
- Continue to emphasize the importance of human performance events.
- Continue to stress the importance of effective corrective actions and an effectiveness review process.
- Fleet-wide communications.
- On-going evaluations of the process to ensure value is maximized.

PacifiCorp is providing all SER / RCA reports that have occurred during the EBA deferral period.

Please refer to Confidential Attachment EBA AFR 10.

Confidential information is provided subject to the Commission's confidentiality rules under R746-1-602 and R746-1-603.