



1407 W North Temple, Suite 330
Salt Lake City, Utah 84116

January 29, 2021

VIA ELECTRONIC FILING

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City UT 84114

Attention: Gary Widerburg
Commission Administrator

RE: Docket No. 20-035-20
Reference Docket No. 00-035-T07
Reporting for the Low Income Lifeline Program

In compliance with the Commission's order issued August 30, 2000, enclosed is the quarterly report of the Low Income Lifeline Program for the quarter ended December 31, 2020. The report responds to the PacifiCorp Accounting and Reporting requirements referred to in Section 5 of Appendix A of the Order.

As noted in the cover letter that accompanied the Low Income Lifeline Program for the quarter ended September 30, 2020, filed on October 30, 2020, the Company intends to change the frequency of reporting beginning in 2021 to semi-annual reports for June and December of each year to be filed the end of the subsequent month (July and January). Accordingly, the Company will file the next report on July 30, 2021.

Please direct questions regarding this report to me at (801) 220-2823.

Sincerely,

A handwritten signature in cursive script that reads "Jana Saba".

Jana Saba
Manager, Regulatory Affairs

Cc: Artie Powell
Kelly Francone

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

G/L Acct. #248200 Utah Lifeline Account Monthly Activity

| Year | Year | Begin. Acct. Balance | Collection ⁽²⁾ | Costs Pacificorp ⁽⁴⁾ | Costs DCED/DES ⁽⁵⁾ | Credit Granted ⁽³⁾ | Interest ^(1,7) | End. Acct. Balance ⁽⁶⁾ |
|------|------|----------------------|---------------------------|---------------------------------|-------------------------------|-------------------------------|---------------------------|-----------------------------------|
| 2000 | 2000 | - | (526,056.85) | 8,050.16 | - | 9,180.28 | (5,158.39) | (513,984.80) |
| 2001 | 2001 | (513,984.80) | (1,880,077.21) | 3,312.30 | 65,000.00 | 1,354,571.04 | (56,929.31) | (1,028,107.98) |
| 2002 | 2002 | (1,028,107.98) | (1,942,997.79) | 2,830.32 | 19,120.20 | 1,833,375.45 | (74,476.87) | (1,190,256.67) |
| 2003 | 2003 | (1,190,256.67) | (1,982,971.83) | 2,965.29 | 4,165.09 | 1,786,023.89 | (91,818.36) | (1,471,892.59) |
| 2004 | 2004 | (1,471,892.59) | (2,049,972.24) | 28,314.38 | 39,380.78 | 1,657,104.12 | (117,222.36) | (1,914,287.91) |
| 2005 | 2005 | (1,914,287.91) | (558,548.99) | 40,961.53 | 13,851.65 | 1,820,787.46 | (146,524.36) | (743,760.62) |
| 2006 | 2006 | (743,760.62) | (1,534,934.76) | (1,444.94) | 32,357.75 | 2,273,631.18 | (17,362.74) | 8,485.87 |
| 2007 | 2007 | 8,485.87 | (2,450,388.53) | 2,273.60 | 37,868.75 | 2,255,204.61 | (986.78) | (147,542.48) |
| 2008 | 2008 | (147,542.48) | (2,496,743.53) | 2,900.63 | 19,178.10 | 2,239,903.37 | (17,721.03) | (400,024.94) |
| 2009 | 2009 | (400,024.94) | (2,653,516.56) | 4,165.92 | 15,858.80 | 2,645,910.23 | (26,248.45) | (413,855.00) |
| 2010 | 2010 | (413,855.00) | (3,931,525.10) | 2,803.39 | 20,110.10 | 4,142,146.62 | (23,042.05) | (203,362.04) |
| 2011 | 2011 | (203,362.04) | (4,048,491.60) | 4,155.91 | 29,451.87 | 4,163,658.61 | (5,951.78) | (60,539.03) |
| 2012 | 2012 | (60,539.03) | (4,466,780.51) | 4,466.02 | 28,560.38 | 4,053,139.09 | (8,055.39) | (449,209.44) |
| 2013 | 2013 | (449,209.44) | (4,541,869.84) | 7,195.51 | 13,545.59 | 3,584,737.58 | (45,392.36) | (1,430,992.96) |
| 2014 | 2014 | (1,430,992.96) | (4,609,810.51) | (4,059.70) | 14,358.15 | 3,650,841.40 | (117,033.31) | (2,496,696.93) |
| 2015 | 2015 | (2,496,696.93) | (2,619,572.09) | (31,101.14) | 13,049.70 | 3,968,609.35 | (99,239.19) | (1,264,950.30) |
| 2016 | 2016 | (1,264,950.30) | (3,884,647.29) | (36,227.02) | 21,905.07 | 3,649,288.05 | (67,099.49) | (1,581,730.98) |
| 2017 | 2017 | (1,581,730.98) | (3,400,519.76) | (53,155.84) | 21,478.01 | 3,448,640.46 | (13,126.88) | (1,578,414.99) |
| 2018 | 2018 | (1,578,414.99) | (3,118,149.74) | (158,422.64) | - | 3,404,442.09 | (60,010.04) | (1,510,555.32) |
| 2019 | 2019 | (1,510,555.32) | (3,165,518.62) | (135,856.70) | - | 3,317,224.03 | (62,541.62) | (1,557,248.23) |

G/L Acct. #248200 Utah Lifeline Account Monthly Activity

| | | | | | | | | |
|------|------------------------|----------------|------------------------|---------------------|-------------------|----------------------|-----------------------|----------------|
| 2019 | Jan | (1,510,555.32) | (261,027.41) | - | - | 256,127.21 | (5,156.83) | (1,520,612.35) |
| | Feb | (1,520,612.35) | (260,791.17) | (27,687.77) | - | 270,356.42 | (5,213.64) | (1,543,948.51) |
| | Mar | (1,543,948.51) | (261,546.08) | 106.59 | - | 280,349.66 | (5,230.07) | (1,530,268.41) |
| | 1st Qtr. 2019 | | (783,364.66) | (27,581.18) | - | 806,833.29 | (15,600.54) | |
| | Apr | (1,530,268.41) | (260,852.20) | - | - | 440,099.44 | (5,246.35) | (1,356,267.52) |
| | May | (1,356,267.52) | (261,821.76) | 420.09 | - | 288,225.18 | (4,890.23) | (1,334,334.24) |
| | Jun | (1,334,334.24) | (264,214.51) | 852.72 | - | 282,948.76 | (4,823.54) | (1,319,570.81) |
| | 2nd Qtr. 2019 | | (786,888.47) | 1,272.81 | - | 1,011,273.38 | (14,960.12) | |
| | Jul | (1,319,570.81) | (265,686.16) | 627.28 | - | 283,581.66 | (4,771.95) | (1,305,819.98) |
| | Aug | (1,305,819.98) | (266,201.90) | (153,560.67) | - | 255,681.00 | (5,054.13) | (1,474,955.68) |
| | Sep | (1,474,955.68) | (268,249.20) | 377.83 | - | 233,441.17 | (5,433.99) | (1,514,819.87) |
| | 3rd Qtr. 2019 | | (800,137.26) | (152,555.56) | - | 772,703.83 | (15,260.07) | |
| | Oct | (1,514,819.87) | (263,987.37) | 21,451.54 | - | 234,454.61 | (5,531.18) | (1,528,432.27) |
| | Nov | (1,528,432.27) | (266,226.43) | 21,605.69 | - | 243,178.03 | (5,568.67) | (1,535,443.65) |
| | Dec | (1,535,443.65) | (264,914.43) | (50.00) | - | 248,780.89 | (5,621.04) | (1,557,248.23) |
| | 4th Qtr. 2019 | | (795,128.23) | 43,007.23 | - | 726,413.53 | (16,720.89) | |
| 2020 | Jan | (1,557,248.23) | (264,555.62) | (137.84) | - | 260,851.17 | (5,677.98) | (1,566,768.50) |
| | Feb | (1,566,768.50) | (265,199.71) | (52.36) | - | 269,886.42 | (5,697.21) | (1,567,831.36) |
| | Mar | (1,567,831.36) | (266,056.14) | (44,369.96) | - | 283,951.52 | (5,757.73) | (1,600,063.67) |
| | 1st Qtr. 2020 | | (795,811.47) | (44,560.16) | - | 814,689.11 | (17,132.92) | |
| 2020 | Apr | (1,600,063.67) | (261,797.31) | 218.76 | - | 284,731.86 | (5,136.11) | (1,582,046.47) |
| | May | (1,582,046.47) | (264,701.05) | 171.96 | - | 287,996.91 | (5,077.34) | (1,563,655.99) |
| | Jun | (1,563,655.99) | (268,101.49) | 84.38 | - | 291,996.21 | (5,017.05) | (1,544,693.95) |
| | 2nd Qtr. 2020 | | (794,599.85) | 475.10 | - | 864,724.98 | (15,230.50) | |
| 2020 | Jul | (1,544,693.95) | (269,116.02) | 172.62 | - | 294,305.50 | (4,953.51) | (1,524,285.35) |
| | Aug | (1,524,285.35) | (268,074.24) | 25,844.42 | - | 295,643.03 | (4,842.17) | (1,475,714.31) |
| | Sep | (1,475,714.31) | (269,149.36) | 396.93 | - | 298,172.44 | (4,723.91) | (1,451,018.22) |
| | 3rd Qtr. 2020 | | (806,339.62) | 26,413.97 | - | 888,120.97 | (14,519.59) | |
| 2020 | Oct | (1,451,018.22) | (270,106.60) | (286,018.49) | - | 269,272.67 | (5,155.37) | (1,743,026.01) |
| | Nov | (1,743,026.01) | (267,521.25) | 151.57 | - | 257,502.68 | (5,651.73) | (1,758,544.74) |
| | Dec | (1,758,544.74) | (269,589.17) | 62.64 | - | 254,195.52 | (5,710.75) | (1,779,586.50) |
| | 4th Qtr. 2020 | | (807,217.02) | (285,804.28) | - | 780,970.87 | (16,517.85) | |
| | Program to Date | | (58,271,933.08) | (689,281.35) | 408,812.93 | 55,201,090.87 | (1,058,664.23) | |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | Arrearages-\$ ⁽⁸⁾ | | Terminations-# ⁽⁹⁾ | | | |
|----------------------|-------|------------|----------------------------|------------|------------------------------|--------------|-------------------------------|------------|------------|------------|
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Notices | | Actual ** | |
| | | | | | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| YTD 2000 | | | | | | | | | | |
| 2000 | Sep | - | - | 581,906 | \$0 | \$10,952,082 | - | 51,557 | - | 472 |
| | Oct | 4 | 4 | 582,429 | 1,183 | 10,901,437 | 1 | 53,336 | - | 237 |
| | Nov | 165 | 451 | 584,742 | 6,297 | 10,613,998 | 23 | 45,334 | - | 254 |
| | Dec | 980 | 1,151 | 584,283 | 20,479 | 10,130,021 | 26 | 43,605 | - | 120 |
| 1st Qtr. 2001 | | | | | | | | | | |
| 2001 | Jan | 4,524 | 9,425 | 577,760 | 341,720 | 10,503,794 | 628 | 54,493 | - | 304 |
| | Feb | 11,633 | 13,649 | 575,515 | 439,221 | 10,244,004 | 1,416 | 46,942 | - | 226 |
| | Mar | 14,767 | 15,961 | 573,114 | 542,325 | 9,503,513 | 2,072 | 49,489 | - | 294 |
| 2nd Qtr. 2001 | | | | | | | | | | |
| | Apr | 16,903 | 17,342 | 572,460 | * | * | 2,613 | 46,078 | - | 532 |
| | May | 17,652 | 17,253 | 573,315 | * | * | 2,778 | 47,956 | - | 495 |
| | Jun | 17,147 | 16,603 | 574,341 | \$580,809 | \$8,364,089 | 2,525 | 43,645 | - | 456 |
| 3rd Qtr. 2001 | | | | | | | | | | |
| | Jul | 16,589 | 15,966 | 577,448 | * | * | 1,389 | 40,882 | - | 412 |
| | Aug | 15,918 | 15,409 | 577,723 | * | * | 2,706 | 55,898 | - | 532 |
| | Sep | 15,359 | 14,860 | 579,399 | \$650,062 | \$10,850,611 | 2,669 | 53,058 | -* | 417 |
| 4th Qtr. 2001 | | | | | | | | | | |
| | Oct | 14,926 | 14,430 | 580,891 | * | * | 4,434 | 57,088 | - | 282 |
| | Nov | 14,747 | 14,853 | 583,633 | * | * | 3,908 | 47,689 | - | 265 |
| | Dec | 14,770 | 16,140 | 583,474 | \$880,335 | \$10,039,071 | 3,312 | 41,692 | - | 140 |
| 1st Qtr. 2002 | | | | | | | | | | |
| 2002 | Jan | 18,559 | 18,964 | 581,155 | * | * | 5,020 | 54,872 | 11 | 195 |
| | Feb | 20,266 | 20,990 | 581,011 | * | * | 4,686 | 55,325 | 6 | 201 |
| | Mar | 22,301 | 22,417 | 580,035 | \$1,113,718 | \$9,542,463 | 4,013 | 50,550 | 15 | 206 |
| 2nd Qtr. 2002 | | | | | | | | | | |
| | Apr | 23,312 | 23,224 | 580,447 | * | * | 3,997 | 51,186 | 60 | 455 |
| | May | 23,603 | 22,728 | 580,635 | * | * | 3,489 | 48,298 | 79 | 452 |
| | Jun | 20,955 | 18,337 | 585,555 | \$926,189 | \$8,424,780 | 2,996 | 42,134 | 53 | 355 |
| 3rd Qtr. 2002 | | | | | | | | | | |
| | Jul | 18,417 | 17,698 | 587,949 | * | * | 3,353 | 49,289 | 41 | 291 |
| | Aug | 17,768 | 17,020 | 588,973 | * | * | 4,213 | 62,003 | 56 | 426 |
| | Sep | 17,214 | 16,380 | 590,490 | \$998,813 | \$12,674,696 | 3,745 | 59,654 | 100 | 550 |
| 4th Qtr. 2002 | | | | | | | | | | |
| | Oct | 16,642 | 15,824 | 592,545 | * | * | 4,363 | 61,126 | 30 | 287 |
| | Nov | 16,198 | 16,120 | 594,218 | * | * | 3,491 | 44,450 | 22 | 211 |
| | Dec | 17,192 | 17,538 | 593,695 | \$866,148 | \$10,832,537 | 3,370 | 47,197 | 25 | 266 |
| 1st Qtr. 2003 | | | | | | | | | | |
| 2003 | Jan | 18,797 | 19,398 | 593,570 | * | * | 6,038 | 56,752 | 29 | 362 |
| | Feb | 21,066 | 21,310 | 593,472 | * | * | 4,816 | 52,858 | 35 | 399 |
| | Mar | 22,691 | 22,821 | 593,378 | \$1,156,415 | \$9,767,092 | 4,060 | 48,034 | 43 | 379 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | | | Terminations-# ⁽⁹⁾ | | | |
|----------------------|-------|------------|------------------------------|------------|-------------|--------------|-------------------------------|------------|------------|------------|
| | | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | | | |
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2nd Qtr. 2003 | | | | | | | | | | |
| 2003 | Apr | 23,884 | 23,506 | 593,216 | * | * | 3,474 | 49,538 | 58 | 605 |
| | May | 24,166 | 23,481 | 593,787 | * | * | 3,643 | 46,383 | 1 | 546 |
| | Jun | 22,096 | 18,151 | 599,513 | \$1,019,166 | \$9,042,022 | 3,606 | 43,885 | 27 | 863 |
| 3rd Qtr. 2003 | | | | | | | | | | |
| | Jul | 18,294 | 17,418 | 601,947 | * | * | 3,715 | 48,911 | 73 | 710 |
| | Aug | 17,458 | 16,781 | 602,962 | * | * | 3,747 | 52,067 | 3 | 654 |
| | Sep | 17,118 | 16,228 | 604,851 | \$816,362 | \$11,114,494 | 4,160 | 59,511 | 1 | 901 |
| 4th Qtr. 2003 | | | | | | | | | | |
| | Oct | 16,449 | 15,708 | 605,838 | * | * | 4,821 | 58,379 | - | 369 |
| | Nov | 16,094 | 15,798 | 609,712 | * | * | 3,461 | 38,372 | 1 | 340 |
| | Dec | 17,120 | 17,345 | 607,291 | \$1,048,848 | \$11,605,646 | 3,407 | 45,693 | 22 | 310 |
| 1st Qtr. 2004 | | | | | | | | | | |
| 2004 | Jan | 18,727 | 19,077 | 607,545 | * | * | 4,681 | 51,228 | 1 | 358 |
| | Feb | 20,542 | 20,433 | 608,541 | * | * | 3,979 | 50,461 | 1 | 533 |
| | Mar | 21,653 | 21,440 | 607,606 | \$1,242,172 | \$10,421,871 | 4,020 | 49,530 | - | 581 |
| 2nd Qtr. 2004 | | | | | | | | | | |
| | Apr | 22,276 | 21,668 | 607,485 | * | * | 3,188 | 46,428 | 46 | 758 |
| | May | 22,616 | 21,651 | 608,743 | * | * | 2,294 | 40,482 | 190 | 586 |
| | Jun | 21,763 | 16,162 | 615,355 | \$979,098 | \$9,403,556 | 2,555 | 46,097 | 128 | 721 |
| 3rd Qtr. 2004 | | | | | | | | | | |
| | Jul | 16,439 | 15,610 | 617,715 | * | * | 2,356 | 46,867 | 68 | 607 |
| | Aug | 15,958 | 15,036 | 618,936 | * | * | 2,745 | 56,948 | 100 | 1,059 |
| | Sep | 15,369 | 14,512 | 621,379 | \$976,396 | \$14,532,738 | 2,818 | 61,652 | 75 | 923 |
| 4th Qtr. 2004 | | | | | | | | | | |
| | Oct | 14,856 | 14,110 | 623,027 | * | * | 3,071 | 53,347 | 32 | 472 |
| | Nov | 14,728 | 14,305 | 626,870 | * | * | 2,701 | 42,162 | 17 | 356 |
| | Dec | 15,945 | 16,000 | 625,178 | \$790,697 | \$12,620,921 | 2,435 | 44,236 | 17 | 232 |
| 1st Qtr. 2005 | | | | | | | | | | |
| 2005 | Jan | 17,449 | 17,162 | 626,248 | * | * | 3,693 | 53,875 | 23 | 511 |
| | Feb | 18,124 | 18,481 | 627,011 | * | * | 3,214 | 49,243 | 30 | 492 |
| | Mar | 19,555 | 19,340 | 626,754 | \$755,896 | \$9,557,795 | 2,960 | 49,939 | 41 | 521 |
| 2nd Qtr. 2005 | | | | | | | | | | |
| | Apr | 20,895 | 20,818 | 626,181 | * | * | 3,167 | 45,745 | 59 | 681 |
| | May | 21,513 | 20,870 | 626,904 | * | * | 3,204 | 47,599 | 74 | 735 |
| | Jun | 21,185 | 20,305 | 627,186 | \$852,623 | \$8,921,062 | 3,274 | 48,367 | 77 | 755 |

* This information is unavailable.

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | | | Terminations-# ⁽⁹⁾ | | | |
|----------------------|-------|------------|------------------------------|------------|-------------|--------------|-------------------------------|------------|------------|------------|
| | | | Arrearages-\$ ⁽⁸⁾ | | Actual ** | | Notices | | | |
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2005 | | | | | | | | | | |
| 3rd Qtr. 2005 | | | | | | | | | | |
| | Jul | 20,478 | 19,684 | 630,691 | * | * | 3,042 | 47,248 | 66 | 610 |
| | Aug | 19,953 | 19,090 | 632,714 | * | * | 3,824 | 59,643 | 84 | 854 |
| | Sep | 19,470 | 18,604 | 632,969 | \$994,108 | \$13,889,414 | 3,652 | 61,655 | 53 | 604 |
| 4th Qtr. 2005 | | | | | | | | | | |
| | Oct | 18,949 | 17,994 | 634,708 | * | * | 3,992 | 58,986 | 64 | 595 |
| | Nov | 18,457 | 18,244 | 638,222 | * | * | 3,122 | 42,629 | 33 | 422 |
| | Dec | 19,195 | 18,990 | 638,737 | \$572,411 | \$8,559,274 | 3,092 | 43,927 | 21 | 186 |
| 2006 | | | | | | | | | | |
| 1st Qtr. 2006 | | | | | | | | | | |
| | Jan | 20,768 | 21,462 | 638,705 | * | * | 4,590 | 52,811 | 54 | 585 |
| | Feb | 22,662 | 23,228 | 639,045 | * | * | 3,992 | 51,791 | 26 | 498 |
| | Mar | 24,654 | 24,867 | 638,184 | \$939,009 | \$9,559,029 | 3,812 | 52,645 | 48 | 541 |
| 2nd Qtr. 2006 | | | | | | | | | | |
| | Apr | 25,990 | 25,758 | 637,657 | * | * | 4,017 | 47,669 | 86 | 763 |
| | May | 26,722 | 26,134 | 638,924 | * | * | 4,547 | 52,078 | 71 | 623 |
| | Jun | 26,797 | 25,999 | 639,354 | \$1,025,471 | \$8,668,416 | 4,384 | 48,206 | 96 | 626 |
| 3rd Qtr. 2006 | | | | | | | | | | |
| | Jul | 26,448 | 25,615 | 643,282 | 1,134,359 | 10,403,200 | 3,656 | 48,651 | 83 | 565 |
| | Aug | 25,489 | 24,005 | 644,406 | 952,816 | 12,294,332 | 3,143 | 65,024 | 70 | 762 |
| | Sep | 23,798 | 21,779 | 648,384 | \$1,085,107 | \$16,012,900 | 3,409 | 62,740 | 31 | 635 |
| 4th Qtr. 2006 | | | | | | | | | | |
| | Oct | 22,392 | 21,613 | 650,513 | 1,037,990 | 15,265,181 | 4,622 | 61,546 | 61 | 541 |
| | Nov | 22,153 | 21,733 | 653,794 | 1,001,336 | 13,571,377 | 3,304 | 42,877 | 29 | 362 |
| | Dec | 22,788 | 22,938 | 654,608 | \$1,017,019 | \$13,093,175 | 3,160 | 40,979 | 26 | 175 |
| 2007 | | | | | | | | | | |
| 1st Qtr. 2007 | | | | | | | | | | |
| | Jan | 24,192 | 24,573 | 654,814 | 1,052,829 | 11,374,666 | 5,160 | 54,200 | 27 | 228 |
| | Feb | 25,691 | 25,750 | 655,741 | 1,056,265 | 11,595,371 | 4,493 | 52,999 | 47 | 488 |
| | Mar | 26,962 | 26,747 | 654,998 | \$1,119,573 | \$10,706,116 | 4,059 | 52,154 | 61 | 474 |
| 2nd Qtr. 2007 | | | | | | | | | | |
| | Apr | 27,784 | 27,391 | 656,290 | 1,198,941 | 10,680,000 | 3,693 | 50,794 | 91 | 681 |
| | May | 27,953 | 27,185 | 656,382 | 1,173,250 | 9,670,107 | 3,727 | 50,367 | 90 | 649 |
| | Jun | 24,218 | 21,918 | 661,646 | \$1,018,336 | \$9,061,144 | 3,580 | 48,599 | 81 | 619 |
| 3rd Qtr. 2007 | | | | | | | | | | |
| | Jul | 22,561 | 21,905 | 664,433 | 1,141,511 | 11,136,456 | 3,976 | 51,730 | 52 | 483 |
| | Aug | 22,269 | 21,460 | 664,423 | 1,211,151 | 13,365,261 | 5,012 | 66,463 | 109 | 719 |
| | Sep | 22,015 | 21,149 | 665,346 | \$1,435,177 | \$19,749,962 | 4,357 | 61,960 | 76 | 561 |
| 4th Qtr. 2007 | | | | | | | | | | |
| | Oct | 21,684 | 21,008 | 665,914 | 1,502,463 | 21,459,745 | 5,395 | 70,386 | 12 | 106 |
| | Nov | 21,467 | 20,917 | 668,178 | 1,360,562 | 17,936,134 | 3,560 | 48,373 | 41 | 271 |
| | Dec | 22,025 | 21,877 | 668,265 | \$1,333,604 | \$16,066,333 | 3,600 | 49,121 | 15 | 119 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | | | Terminations-# ⁽⁹⁾ | | | |
|----------------------|-------|------------|------------------------------|------------|-------------|--------------|-------------------------------|------------|------------|------------|
| | | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | | | |
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2008 | | | | | | | | | | |
| 1st Qtr. 2008 | | | | | | | | | | |
| | Jan | 22,855 | 22,797 | 668,544 | 1,327,957 | 15,563,393 | 5,847 | 60,068 | 20 | 197 |
| | Feb | 24,072 | 24,152 | 668,009 | 1,330,734 | 14,489,972 | 4,883 | 58,680 | 34 | 496 |
| | Mar | 25,735 | 25,814 | 666,940 | \$1,370,824 | \$13,981,181 | 3,992 | 53,922 | 54 | 627 |
| 2nd Qtr. 2008 | | | | | | | | | | |
| | Apr | 26,784 | 26,730 | 665,938 | 1,346,510 | 12,880,096 | 3,931 | 56,909 | 106 | 961 |
| | May | 27,584 | 27,187 | 664,785 | 1,313,748 | 11,825,172 | 2,049 | 52,155 | 42 | 656 |
| | Jun | 26,882 | 22,489 | 669,399 | \$1,135,566 | \$10,934,929 | 3,296 | 50,250 | 51 | 623 |
| 3rd Qtr. 2008 | | | | | | | | | | |
| | Jul | 22,988 | 22,183 | 670,873 | 1,153,617 | 11,074,692 | 3,706 | 51,892 | 46 | 410 |
| | Aug | 22,662 | 21,899 | 671,736 | 1,288,794 | 13,175,342 | 4,410 | 62,498 | 52 | 528 |
| | Sep | 22,472 | 21,632 | 672,749 | \$1,532,293 | \$19,335,795 | 4,785 | 68,954 | 43 | 424 |
| 4th Qtr. 2008 | | | | | | | | | | |
| | Oct | 22,192 | 21,333 | 673,024 | 1,504,434 | 18,625,805 | 5,480 | 72,739 | 61 | 500 |
| | Nov | 21,883 | 21,363 | 673,685 | 1,584,095 | 17,528,976 | 3,681 | 47,931 | 39 | 317 |
| | Dec | 22,684 | 22,715 | 672,157 | \$1,473,220 | \$16,983,216 | 3,995 | 56,229 | 16 | 188 |
| 2009 | | | | | | | | | | |
| 1st Qtr. 2009 | | | | | | | | | | |
| | Jan | 23,953 | 24,224 | 671,466 | 1,524,877 | 15,013,759 | 6,013 | 58,405 | 29 | 283 |
| | Feb | 26,497 | 26,797 | 669,585 | 1,524,877 | 15,013,759 | 4,349 | 56,875 | 37 | 515 |
| | Mar | 28,611 | 28,682 | 667,902 | \$1,472,764 | \$13,291,105 | 3,740 | 54,808 | 42 | 582 |
| 2nd Qtr. 2009 | | | | | | | | | | |
| | Apr | 30,165 | 30,427 | 666,044 | 1,506,776 | 11,894,128 | 4,398 | 53,700 | 36 | 508 |
| | May | 30,997 | 30,062 | 665,989 | 1,495,456 | 11,759,797 | 3,877 | 48,693 | 46 | 425 |
| | Jun | 30,681 | 29,677 | 666,805 | \$1,509,390 | \$11,288,630 | 5,031 | 53,572 | 47 | 360 |
| 3rd Qtr. 2009 | | | | | | | | | | |
| | Jul | 28,657 | 25,334 | 671,650 | 1,410,280 | 11,701,830 | 4,554 | 56,632 | 52 | 370 |
| | Aug | 25,965 | 24,936 | 671,719 | 1,479,885 | 13,107,226 | 5,062 | 62,227 | 62 | 444 |
| | Sep | 25,581 | 24,617 | 673,133 | \$1,767,619 | \$18,625,620 | 5,694 | 70,913 | 83 | 474 |
| 4th Qtr. 2009 | | | | | | | | | | |
| | Oct | 25,196 | 24,299 | 673,825 | 1,786,761 | 18,958,815 | 6,325 | 68,788 | 57 | 609 |
| | Nov | 24,941 | 24,595 | 675,701 | 1,841,031 | 18,358,802 | 4,671 | 50,269 | 50 | 439 |
| | Dec | 25,937 | 25,960 | 674,319 | \$1,756,324 | \$16,174,595 | 4,783 | 56,609 | 13 | 185 |
| 2010 | | | | | | | | | | |
| 1st Qtr. 2010 | | | | | | | | | | |
| | Jan | 27,268 | 27,235 | 674,634 | 1,780,744 | 17,036,563 | 6,492 | 57,987 | 37 | 416 |
| | Feb | 29,218 | 29,838 | 671,836 | 1,899,503 | 16,509,958 | 5,385 | 57,109 | 44 | 515 |
| | Mar | 31,588 | 32,118 | 668,684 | \$1,728,690 | \$14,702,912 | 4,903 | 58,351 | 54 | 614 |
| 2nd Qtr. 2010 | | | | | | | | | | |
| | Apr | 33,960 | 34,076 | 667,228 | 1,795,005 | 13,690,047 | 6,222 | 55,208 | 75 | 518 |
| | May | 35,732 | 35,404 | 665,512 | 1,850,436 | 12,343,143 | 5,243 | 49,405 | 72 | 462 |
| | Jun | 36,494 | 35,252 | 666,374 | \$1,863,495 | \$11,938,842 | 6,005 | 52,587 | 108 | 514 |

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Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | |
|----------------------|-------|------------|----------------------------|------------|------------------------------|--------------|------------|------------|------------|------------|
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 3rd Qtr. 2010 | | | | | | | | | | |
| 2010 | Jul | 33,960 | 34,894 | 667,271 | 1,880,340 | 11,720,144 | 5,418 | 49,379 | 84 | 365 |
| | Aug | 35,732 | 30,755 | 671,573 | 1,945,834 | 15,674,258 | 6,717 | 62,164 | 126 | 616 |
| | Sep | 36,494 | 30,708 | 671,780 | \$2,323,449 | \$20,419,753 | 7,125 | 69,069 | 62 | 333 |
| 4th Qtr. 2010 | | | | | | | | | | |
| | Oct | 31,404 | 30,218 | 672,468 | 2,290,070 | 20,891,051 | 6,325 | 64,412 | 132 | 560 |
| | Nov | 30,918 | 29,682 | 674,563 | 2,255,131 | 19,251,130 | 5,162 | 50,807 | 59 | 432 |
| | Dec | 30,313 | 29,287 | 675,527 | \$2,155,162 | \$18,251,272 | 5,210 | 51,909 | 27 | 209 |
| 1st Qtr. 2011 | | | | | | | | | | |
| 2011 | Jan | 29,860 | 28,856 | 676,814 | 1,953,360 | 16,421,858 | 5,767 | 60,903 | 44 | 533 |
| | Feb | 29,629 | 28,484 | 677,622 | 1,720,089 | 15,665,373 | 4,756 | 55,737 | 47 | 463 |
| | Mar | 29,138 | 28,084 | 678,589 | \$1,524,369 | \$14,483,675 | 4,643 | 58,834 | 68 | 602 |
| 2nd Qtr. 2011 | | | | | | | | | | |
| | Apr | 37,135 | 39,270 | 667,268 | 1,857,774 | 10,654,710 | 6,328 | 52,388 | 71 | 379 |
| | May | 40,319 | 38,842 | 668,089 | 2,081,224 | 12,003,460 | 6,505 | 51,537 | 117 | 478 |
| | Jun | 39,514 | 38,228 | 667,612 | \$2,000,083 | \$10,857,592 | 7,439 | 53,156 | 138 | 470 |
| 3rd Qtr. 2011 | | | | | | | | | | |
| | Jul | 34,697 | 30,240 | 676,019 | 1,779,402 | 11,961,404 | 5,078 | 49,177 | 106 | 353 |
| | Aug | 30,969 | 29,946 | 676,618 | 1,884,672 | 13,595,071 | 7,191 | 65,334 | 147 | 697 |
| | Sep | 30,706 | 29,543 | 677,583 | \$2,201,151 | \$18,450,518 | 7,049 | 66,480 | 127 | 481 |
| 4th Qtr. 2011 | | | | | | | | | | |
| | Oct | 30,233 | 29,046 | 678,259 | 2,353,044 | 20,971,786 | 7,793 | 66,747 | 108 | 523 |
| | Nov | 30,296 | 29,649 | 679,146 | 2,353,044 | 20,971,786 | 6,060 | 51,629 | 61 | 393 |
| | Dec | 31,132 | 30,698 | 678,923 | \$2,124,897 | \$18,050,869 | 5,894 | 53,756 | 32 | 182 |
| 1st Qtr. 2012 | | | | | | | | | | |
| 2012 | Jan | 32,452 | 32,388 | 677,942 | 2,234,905 | 16,892,325 | 7,891 | 59,476 | 79 | 525 |
| | Feb | 33,941 | 33,795 | 677,580 | 2,190,066 | 16,238,299 | 6,736 | 51,528 | 81 | 490 |
| | Mar | 35,519 | 34,934 | 677,049 | \$2,147,408 | \$14,979,570 | 6,074 | 49,962 | 88 | 427 |
| 2nd Qtr. 2012 | | | | | | | | | | |
| | Apr | 36,407 | 35,460 | 677,074 | 2,148,573 | 14,524,380 | 6,653 | 49,103 | 105 | 461 |
| | May | 36,620 | 35,693 | 677,149 | 2,032,649 | 12,236,520 | 6,670 | 48,944 | 138 | 484 |
| | Jun | 36,507 | 35,182 | 677,714 | \$1,883,095 | \$10,858,017 | 6,300 | 47,093 | 116 | 470 |
| 3rd Qtr. 2012 | | | | | | | | | | |
| | Jul | 35,904 | 34,671 | 680,375 | 1,883,095 | 10,858,017 | 4,798 | 49,579 | 127 | 436 |
| | Aug | 29,882 | 26,381 | 688,522 | 1,877,898 | 17,012,968 | 6,415 | 61,532 | 128 | 557 |
| | Sep | 27,127 | 26,010 | 689,553 | \$2,301,753 | \$26,412,843 | 5,543 | 58,831 | 109 | 505 |
| 4th Qtr. 2012 | | | | | | | | | | |
| | Oct | 26,772 | 25,621 | 691,107 | 2,389,413 | 30,930,638 | 6,299 | 56,819 | 142 | 692 |
| | Nov | 26,588 | 25,884 | 692,883 | 2,232,436 | 26,697,286 | 4,639 | 42,716 | 68 | 381 |
| | Dec | 27,078 | 26,755 | 692,912 | \$2,102,984 | \$23,362,353 | 4,768 | 42,647 | 26 | 197 |

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Additional Reporting Required Information - Continued

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | |
|----------------------|-------|------------|----------------------------|------------|------------------------------|--------------|------------|------------|------------|------------|
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2013 | | | | | | | | | | |
| 1st Qtr. 2013 | | | | | | | | | | |
| | Jan | 27,840 | 27,601 | 693,483 | 2,110,033 | 22,246,022 | 6,988 | 49,737 | 55 | 422 |
| | Feb | 29,223 | 29,089 | 692,799 | 2,072,665 | 21,703,687 | 5,528 | 46,794 | 66 | 493 |
| | Mar | 30,963 | 30,642 | 692,439 | \$2,076,837 | \$21,037,321 | 4,828 | 44,299 | 80 | 511 |
| 2nd Qtr. 2013 | | | | | | | | | | |
| | Apr | 32,389 | 31,739 | 692,155 | 1,999,573 | 18,568,008 | 5,671 | 44,640 | 95 | 539 |
| | May | 32,711 | 31,781 | 692,602 | 1,922,495 | 15,870,812 | 5,357 | 43,039 | 101 | 476 |
| | Jun | 32,329 | 31,233 | 693,005 | \$1,844,727 | \$13,708,918 | 4,973 | 41,158 | 114 | 417 |
| 3rd Qtr. 2013 | | | | | | | | | | |
| | Jul | 31,882 | 30,794 | 695,069 | 1,925,820 | 14,729,423 | 4,221 | 46,824 | 142 | 572 |
| | Aug | 27,173 | 23,505 | 701,963 | 1,842,609 | 19,870,883 | 5,150 | 53,768 | 114 | 616 |
| | Sep | 24,261 | 23,321 | 703,892 | \$2,248,463 | \$30,461,689 | 4,645 | 54,145 | 114 | 612 |
| 4th Qtr. 2013 | | | | | | | | | | |
| | Oct | 23,941 | 22,966 | 704,155 | 2,279,900 | 31,758,141 | 6,026 | 60,097 | 101 | 594 |
| | Nov | 23,968 | 23,578 | 706,506 | 2,078,493 | 28,529,191 | 4,192 | 41,260 | 61 | 337 |
| | Dec | 24,737 | 24,419 | 706,463 | \$1,894,285 | \$22,937,243 | 4,092 | 45,900 | 29 | 194 |
| 2014 | | | | | | | | | | |
| 1st Qtr. 2014 | | | | | | | | | | |
| | Jan | 25,961 | 25,702 | 706,631 | 2,010,069 | 22,303,601 | 6,493 | 52,140 | 63 | 483 |
| | Feb | 27,390 | 26,902 | 706,416 | 1,896,986 | 21,805,451 | 5,357 | 48,383 | 51 | 386 |
| | Mar | 29,319 | 29,226 | 704,685 | \$1,868,676 | \$18,297,050 | 4,630 | 42,871 | 73 | 374 |
| 2nd Qtr. 2014 | | | | | | | | | | |
| | Apr | 30,951 | 30,492 | 704,173 | 1,790,584 | 15,044,318 | 5,152 | 42,569 | 69 | 413 |
| | May | 31,362 | 30,444 | 704,817 | 1,711,705 | 13,386,152 | 4,984 | 39,677 | 90 | 368 |
| | Jun | 31,096 | 30,157 | 705,958 | \$1,639,538 | \$12,232,293 | 4,855 | 39,460 | 110 | 420 |
| 3rd Qtr. 2014 | | | | | | | | | | |
| | Jul | 29,255 | 25,076 | 711,679 | 1,506,825 | 13,139,539 | 4,566 | 43,015 | 77 | 390 |
| | Aug | 25,758 | 24,773 | 711,733 | 1,704,199 | 16,533,808 | 4,915 | 48,888 | 70 | 384 |
| | Sep | 25,454 | 24,502 | 714,096 | \$2,104,541 | \$24,412,963 | 5,334 | 52,974 | 73 | 376 |
| 4th Qtr. 2014 | | | | | | | | | | |
| | Oct | 25,090 | 24,151 | 714,536 | 2,062,168 | 23,367,354 | 6,004 | 56,769 | 43 | 214 |
| | Nov | 25,039 | 24,580 | 717,241 | 1,979,236 | 21,898,875 | 4,177 | 39,432 | 36 | 232 |
| | Dec | 25,837 | 25,565 | 716,731 | \$1,798,108 | \$18,853,769 | 4,393 | 45,593 | 52 | 269 |
| 2015 | | | | | | | | | | |
| 1st Qtr. 2015 | | | | | | | | | | |
| | Jan | 27,068 | 26,819 | 717,051 | 1,730,997 | 18,519,301 | 5,695 | 48,692 | 47 | 430 |
| | Feb | 28,220 | 27,951 | 716,719 | 1,648,604 | 17,329,367 | 4,577 | 46,089 | 58 | 366 |
| | Mar | 29,326 | 28,843 | 723,170 | \$1,637,291 | \$14,642,981 | 4,355 | 44,585 | 63 | 407 |
| 2nd Qtr. 2015 | | | | | | | | | | |
| | Apr | 29,791 | 29,441 | 723,737 | 1,606,268 | 13,453,169 | 4,718 | 44,669 | 64 | 363 |
| | May | 30,227 | 29,388 | 724,954 | 1,567,492 | 13,092,259 | 4,158 | 40,280 | 55 | 313 |
| | Jun | 29,951 | 28,969 | 726,206 | \$1,482,625 | \$11,532,717 | 4,818 | 45,231 | 73 | 345 |
| 3rd Qtr. 2015 | | | | | | | | | | |
| | Jul | 29,516 | 28,554 | 727,919 | 1,590,939 | 13,104,876 | 3,959 | 44,036 | 59 | 266 |
| | Aug | 27,606 | 23,219 | 734,966 | 1,683,882 | 20,843,246 | 4,670 | 53,211 | 50 | 305 |
| | Sep | 23,888 | 23,167 | 735,328 | \$1,870,882 | \$23,721,345 | 4,598 | 55,097 | 50 | 333 |

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Additional Reporting Required Information - Continued

| Year | Month | Recipients | Customers-# ⁽¹⁾ | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | |
|----------------------|-------|------------|----------------------------|------------|------------------------------|--------------|------------|------------|------------|------------|
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 4th Qtr. 2015 | | | | | | | | | | |
| 2015 | Oct | 23,652 | 22,800 | 736,372 | 1,958,462 | 26,376,232 | 5,035 | 57,071 | 34 | 340 |
| | Nov | 23,493 | 23,155 | 738,649 | 1,837,204 | 24,288,860 | 3,683 | 41,959 | 34 | 230 |
| | Dec | 24,050 | 23,809 | 739,339 | \$1,890,494 | \$23,442,175 | 3,996 | 44,919 | 31 | 178 |
| 1st Qtr. 2016 | | | | | | | | | | |
| 2016 | Jan | 24,872 | 24,679 | 739,697 | 1,739,516 | 20,779,284 | 4,832 | 43,720 | 28 | 244 |
| | Feb | 25,922 | 25,903 | 739,877 | 1,697,975 | 19,891,982 | 4,289 | 45,357 | 47 | 298 |
| | Mar | 26,905 | 26,297 | 740,906 | \$1,744,197 | \$19,568,518 | 4,131 | 47,266 | 58 | 396 |
| 2nd Qtr. 2016 | | | | | | | | | | |
| | Apr | 27,504 | 27,054 | 740,549 | 1,721,473 | 17,194,151 | 3,982 | 43,696 | 51 | 349 |
| | May | 27,994 | 27,256 | 742,157 | 1,665,846 | 15,790,296 | 3,713 | 41,874 | 39 | 280 |
| | Jun | 27,758 | 26,881 | 742,170 | \$1,572,545 | \$13,649,554 | 4,118 | 42,165 | 60 | 285 |
| 3rd Qtr. 2016 | | | | | | | | | | |
| | Jul | 27,382 | 26,502 | 744,698 | 1,715,277 | 16,325,710 | 2,980 | 38,718 | 33 | 196 |
| | Aug | 25,010 | 21,487 | 750,252 | 1,624,624 | 19,921,574 | 4,187 | 51,080 | 44 | 391 |
| | Sep | 22,060 | 21,390 | 751,017 | \$1,969,187 | \$28,473,527 | 3,942 | 51,921 | 28 | 289 |
| 4th Qtr. 2016 | | | | | | | | | | |
| | Oct | 21,890 | 21,170 | 752,327 | 1,936,518 | 28,475,216 | 4,323 | 50,092 | 51 | 300 |
| | Nov | 22,014 | 21,757 | 755,023 | 1,872,197 | 24,519,759 | 3,410 | 38,146 | 34 | 240 |
| | Dec | 22,805 | 22,299 | 755,286 | \$1,545,678 | \$21,479,849 | 3,199 | 37,713 | 20 | 171 |
| 1st Qtr. 2017 | | | | | | | | | | |
| 2017 | Jan | 23,467 | 23,478 | 754,628 | 1,593,592 | 19,670,791 | 3,910 | 40,577 | 19 | 224 |
| | Feb | 24,566 | 24,525 | 753,211 | 1,613,853 | 19,288,412 | 3,647 | 40,217 | 29 | 259 |
| | Mar | 25,573 | 24,900 | 754,897 | \$1,581,334 | \$17,895,444 | 3,260 | 42,942 | 42 | 299 |
| 2nd Qtr. 2017 | | | | | | | | | | |
| | Apr | 25,337 | 24,581 | 756,693 | 1,576,057 | 16,847,924 | 3,078 | 36,633 | 42 | 196 |
| | May | 25,009 | 24,118 | 758,558 | 1,449,694 | 14,162,344 | 3,393 | 38,756 | 47 | 230 |
| | Jun | 24,566 | 23,710 | 759,143 | \$1,371,816 | \$12,634,361 | 3,432 | 38,122 | 26 | 172 |
| 3rd Qtr. 2017 | | | | | | | | | | |
| | Jul | 24,120 | 23,366 | 763,393 | 1,475,460 | 14,764,501 | 2,763 | 35,379 | 27 | 206 |
| | Aug | 22,528 | 19,087 | 768,225 | 1,462,258 | 19,333,492 | 4,038 | 49,214 | 43 | 260 |
| | Sep | 20,869 | 20,204 | 766,219 | \$1,863,844 | \$27,166,216 | 3,288 | 46,438 | 31 | 224 |
| 4th Qtr. 2017 | | | | | | | | | | |
| | Oct | 20,563 | 20,067 | 768,031 | 1,991,022 | 30,778,817 | 4,171 | 52,303 | 26 | 255 |
| | Nov | 20,731 | 20,546 | 770,121 | 1,696,123 | 24,299,574 | 2,981 | 38,091 | 28 | 272 |
| | Dec | 21,429 | 21,557 | 771,619 | \$1,754,278 | \$20,383,070 | 2,780 | 36,108 | 17 | 157 |
| 1st Qtr. 2018 | | | | | | | | | | |
| 2018 | Jan | 22,268 | 22,598 | 772,910 | 1,328,594 | 14,749,421 | 3,749 | 40,202 | 29 | 248 |
| | Feb | 23,547 | 23,543 | 773,858 | 1,578,407 | 17,462,480 | 3,289 | 38,813 | 12 | 200 |
| | Mar | 24,313 | 24,141 | 774,999 | \$1,456,739 | \$16,400,735 | 3,089 | 38,661 | 22 | 205 |
| 2nd Qtr. 2018 | | | | | | | | | | |
| | Apr | 24,695 | 24,357 | 776,318 | 1,175,974 | 12,409,578 | 3,111 | 37,206 | 39 | 249 |
| | May | 24,695 | 24,293 | 777,559 | 1,416,846 | 13,440,125 | 3,315 | 37,549 | 36 | 248 |
| | Jun | 24,423 | 23,943 | 777,782 | \$1,295,885 | \$11,688,243 | 3,106 | 36,973 | 42 | 240 |

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| Year | Month | Recipients | Customers-# ⁽¹⁾ | | Arrearages-\$ ⁽⁸⁾ | | Notices | | Actual ** | |
|------------------------------|-------|------------|----------------------------|------------|------------------------------|--------------|------------|------------|------------|------------|
| | | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 3rd Qtr. 2018 | | | | | | | | | | |
| 2018 | Jul | 24,214 | 23,656 | 780,139 | 1,350,224 | 12,988,191 | 3,121 | 34,403 | 28 | 201 |
| | Aug | 23,889 | 23,362 | 780,511 | 1,579,132 | 16,910,017 | 4,246 | 46,204 | 26 | 205 |
| | Sep | 23,651 | 23,165 | 782,587 | \$2,072,017 | \$26,583,526 | 3,564 | 40,435 | 40 | 233 |
| 4th Qtr. 2018 | | | | | | | | | | |
| | Oct | 23,402 | 22,932 | 784,163 | 2,126,321 | 26,580,085 | 4,103 | 50,139 | 25 | 183 |
| | Nov | 20,629 | 19,522 | 790,276 | 1,752,830 | 24,788,932 | 2,926 | 36,336 | 17 | 160 |
| | Dec | 20,399 | 20,492 | 790,059 | 1,435,763 | 20,227,710 | 2,585 | 33,055 | 22 | 128 |
| 1st Qtr. 2019 | | | | | | | | | | |
| 2019 | Jan | 21,258 | 21,507 | 790,132 | 1,433,797 | 18,963,173 | 3,373 | 39,634 | 21 | 120 |
| | Feb | 22,407 | 22,488 | 791,016 | 1,393,631 | 19,158,740 | 2,825 | 38,060 | 16 | 154 |
| | Mar | 23,157 | 22,890 | 792,125 | 1,326,598 | 17,383,867 | 2,436 | 34,778 | 18 | 197 |
| 2nd Qtr. 2019 | | | | | | | | | | |
| | Apr | 23,366 | 23,397 | 793,026 | 1,348,072 | 16,068,780 | 2,712 | 37,823 | 25 | 169 |
| | May | 23,662 | 23,224 | 795,069 | 1,311,279 | 14,966,402 | 2,692 | 35,217 | 16 | 119 |
| | Jun | 23,662 | 22,950 | 796,598 | 1,283,999 | 13,906,078 | 2,541 | 31,737 | 15 | 155 |
| 3rd Qtr. 2019 | | | | | | | | | | |
| | Jul | 24,268 | 22,658 | 796,746 | 1,215,746 | 12,139,014 | 2,352 | 34,154 | 22 | 109 |
| | Aug | 20,969 | 18,903 | 801,185 | 1,261,270 | 15,962,672 | 2,755 | 40,061 | 31 | 167 |
| | Sep | 19,168 | 18,773 | 802,400 | 1,599,245 | 23,441,394 | 2,681 | 40,636 | 28 | 225 |
| 4th Qtr. 2019 | | | | | | | | | | |
| | Oct | 18,922 | 18,697 | 803,729 | 1,704,688 | 25,398,755 | 3,706 | 48,164 | 22 | 214 |
| | Nov | 19,113 | 19,057 | 806,085 | 1,637,882 | 22,451,062 | 2,507 | 31,109 | 18 | 156 |
| | Dec | 19,692 | 19,876 | 805,477 | 1,479,567 | 19,468,079 | 2,495 | 33,987 | 9 | 131 |
| 1st Qtr. 2020 | | | | | | | | | | |
| 2020 | Jan | 20,629 | 20,835 | 805,950 | 1,401,080 | 19,502,657 | 3,051 | 39,207 | 22 | 221 |
| | Feb | 21,527 | 21,671 | 806,039 | 1,288,228 | 17,795,694 | 2,536 | 35,481 | 12 | 185 |
| | Mar | 22,363 | 22,260 | 806,486 | 1,383,307 | 18,566,148 | 829 | 12,250 | 9 | 90 |
| 2nd Qtr. 2020 | | | | | | | | | | |
| 2020 | Apr | 22,539 | 22,454 | 807,762 | 1,610,651 | 19,227,381 | - | - | - | - |
| | May | 22,672 | 22,539 | 809,994 | 1,762,868 | 20,667,236 | - | - | - | - |
| | Jun | 22,800 | 22,685 | 810,970 | 1,625,415 | 20,308,442 | - | - | - | - |
| * COVID moratorium | | | | | | | | | | |
| 3rd Qtr. 2020 | | | | | | | | | | |
| 2020 | Jul | 22,878 | 21,262 | 842,015 | 1,366,930 | 21,140,704 | 761 | 7,298 | - | - |
| | Aug | 22,978 | 21,008 | 844,250 | 1,568,949 | 25,495,741 | 2,101 | 19,277 | 17 | 235 |
| | Sep | 23,203 | 20,689 | 842,348 | 1,883,676 | 34,585,807 | 2,237 | 20,830 | 16 | 167 |
| * COVID moratorium | | | | | | | | | | |
| 4th Qtr. 2020 | | | | | | | | | | |
| 2020 | Oct | 21,002 | 19,941 | 815,734 | 2,104,042 | 40,110,711 | 531 | 4,574 | 30 | 226 |
| | Nov | 19,902 | 19,702 | 818,522 | 2,158,217 | 37,708,934 | 562 | 4,668 | 19 | 183 |
| | Dec | 19,661 | 19,476 | 820,036 | 2,046,337 | 35,555,773 | 199 | 2,131 | 14 | 116 |
| * Modified COVID collections | | | | | | | | | | |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|------|----------------------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2000 | Sep | \$0 | \$420,137 | - | 4,545 | \$0 | \$340,948 | \$0 | \$171,523 |
| | Oct | 0 | 477,340 | - | 4,851 | 0 | 337,614 | 0 | 183,461 |
| | Nov | 0 | 284,461 | - | 2,789 | 0 | 302,169 | 0 | 190,902 |
| | Dec | 0 | 326,163 | - | 4,933 | 30 | 327,743 | 19 | 157,332 |
| | 1st Qtr. 2001 | | | | | | | | |
| 2001 | Jan | 0 | 279,514 | - | 5,161 | 113 | 299,409 | 11 | 158,868 |
| | Feb | 283 | 267,968 | 2 | 3,938 | 256 | 360,192 | 69 | 196,607 |
| | Mar | 3,764 | 283,648 | 35 | 4,681 | 749 | 386,012 | 160 | 183,263 |
| | 2nd Qtr. 2001 | | | | | | | | |
| 2001 | Apr | 10,562 | 330,316 | 65 | 2,611 | 1,163 | 334,392 | 159 | 179,536 |
| | May | 33,116 | 1,091,388 | 173 | 16,265 | 2,090 | 297,241 | 102 | 161,328 |
| | Jun | \$30,063 | \$347,208 | 158 | 2,805 | \$1,985 | \$289,026 | \$733 | \$157,444 |
| | 3rd Qtr. 2001 | | | | | | | | |
| | Jul | 17,553 | 266,741 | 95 | 2,203 | 3,389 | 281,389 | 1,490 | 167,621 |
| | Aug | 24,651 | 333,408 | 146 | 2,933 | 5,384 | 329,616 | 1,035 | 150,834 |
| | Sep | \$37,242 | \$324,518 | 260 | 2,813 | \$10,446 | \$354,188 | \$1,506 | \$144,317 |
| | 4th Qtr. 2001 | | | | | | | | |
| | Oct | 39,131 | 481,815 | 227 | 3,387 | 17,877 | 365,543 | 2,922 | 151,714 |
| | Nov | 23,345 | 2,916,570 | 165 | 17,072 | 23,506 | 398,413 | 4,188 | 196,945 |
| | Dec | \$21,092 | \$323,004 | 138 | 2,590 | \$30,909 | \$345,769 | \$5,360 | \$175,968 |
| | 1st Qtr. 2002 | | | | | | | | |
| 2002 | Jan | 21,699 | 349,988 | 153 | 2,935 | 25,354 | 348,124 | 4,845 | 165,222 |
| | Feb | 14,677 | 306,973 | 101 | 2,374 | 28,572 | 391,501 | 7,304 | 200,945 |
| | Mar | \$20,669 | \$288,738 | 151 | 2,286 | \$36,564 | \$406,610 | \$8,365 | \$206,076 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|----------------------|-------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2002 | | | | | | | | | |
| 2nd Qtr. 2002 | | | | | | | | | |
| | Apr | 25,786 | 327,936 | 143 | 2,418 | 26,157 | 363,008 | 6,559 | 130,631 |
| | May | 36,268 | 327,404 | 221 | 2,414 | 28,853 | 376,856 | 11,651 | 232,802 |
| | Jun | \$42,530 | \$314,761 | 231 | 2,316 | \$22,194 | \$313,063 | \$5,790 | \$190,268 |
| 3rd Qtr. 2002 | | | | | | | | | |
| | Jul | 63,004 | 335,631 | 341 | 2,614 | 26,491 | 294,629 | 7,361 | 161,039 |
| | Aug | 53,163 | 370,227 | 321 | 2,915 | 26,584 | 370,597 | 7,001 | 178,053 |
| | Sep | \$50,676 | \$357,593 | 280 | 2,620 | \$38,130 | \$367,869 | \$10,233 | \$150,801 |
| 4th Qtr. 2002 | | | | | | | | | |
| | Oct | 92,012 | 731,204 | 476 | 4,969 | 47,189 | 399,792 | 14,222 | 189,517 |
| | Nov | 45,778 | 438,589 | 275 | 3,136 | 47,347 | 388,116 | 12,157 | 170,250 |
| | Dec | \$30,080 | \$369,714 | 196 | 2,781 | \$62,436 | \$607,399 | \$13,480 | \$359,386 |
| 2003 | | | | | | | | | |
| 1st Qtr. 2003 | | | | | | | | | |
| | Jan | 31,286 | 380,218 | 183 | 2,994 | 40,508 | 342,218 | 9,831 | 136,437 |
| | Feb | 16,619 | 332,851 | 119 | 2,474 | 48,105 | 341,766 | 14,193 | 143,602 |
| | Mar | \$36,594 | \$395,963 | 188 | 2,758 | \$56,288 | \$445,136 | \$14,768 | \$162,467 |
| 2nd Qtr. 2003 | | | | | | | | | |
| | Apr | 35,343 | 365,826 | 236 | 2,679 | 47,941 | 388,049 | 12,563 | 203,546 |
| | May | 46,614 | 355,359 | 294 | 2,763 | 38,295 | 351,369 | 11,244 | 146,478 |
| | Jun | \$27,104 | \$224,825 | 162 | 1,741 | \$28,886 | \$315,549 | \$11,156 | \$147,333 |
| 3rd Qtr. 2003 | | | | | | | | | |
| | Jul | 14,829 | 141,423 | 134 | 1,615 | 27,397 | 314,221 | 11,134 | 162,584 |
| | Aug | 29,443 | 148,459 | 185 | 1,627 | 37,283 | 375,885 | 12,713 | 175,185 |
| | Sep | \$82,813 | \$623,182 | 563 | 5,988 | \$47,148 | \$422,189 | \$16,995 | \$197,890 |
| 4th Qtr. 2003 | | | | | | | | | |
| | Oct | 27,726 | 309,729 | 215 | 2,969 | 44,460 | 345,594 | 10,989 | 153,882 |
| | Nov | 24,654 | 219,651 | 178 | 1,858 | 33,208 | 370,334 | 12,960 | 165,426 |
| | Dec | \$30,346 | \$267,841 | 189 | 2,157 | \$42,992 | \$347,072 | \$12,989 | \$143,436 |
| 2004 | | | | | | | | | |
| 1st Qtr. 2004 | | | | | | | | | |
| | Jan | 32,094 | 233,170 | 243 | 2,945 | 59,150 | 351,018 | 12,652 | 137,918 |
| | Feb | 33,932 | 267,828 | 274 | 4,122 | 41,069 | 393,860 | 19,612 | 221,032 |
| | Mar | \$43,402 | \$347,777 | 235 | 3,167 | \$46,963 | \$387,901 | \$16,662 | \$195,911 |
| 2nd Qtr. 2004 | | | | | | | | | |
| | Apr | 38,624 | 303,264 | 243 | 2,948 | 55,930 | 416,173 | 19,344 | 183,196 |
| | May | 44,476 | 278,666 | 251 | 2,633 | 49,710 | 343,165 | 14,570 | 158,590 |
| | Jun | \$107,301 | \$328,297 | 447 | 3,411 | \$46,085 | \$299,680 | \$21,563 | \$152,212 |
| 3rd Qtr. 2004 | | | | | | | | | |
| | Jul | 66,400 | 236,037 | 399 | 3,170 | 34,540 | 267,058 | 14,244 | 147,319 |
| | Aug | 50,574 | 298,403 | 287 | 3,354 | 49,602 | 356,676 | 20,295 | 170,986 |
| | Sep | \$51,128 | \$440,274 | 288 | 3,888 | \$57,097 | \$370,589 | \$16,027 | \$144,083 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|----------------------|-------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 4th Qtr. 2004 | | | | | | | | | |
| 2004 | Oct | 44,076 | 386,703 | 249 | 3,978 | 54,281 | 353,701 | 17,852 | 140,515 |
| | Nov | 26,230 | 334,900 | 186 | 2,888 | 105,638 | 388,511 | 27,645 | 208,021 |
| | Dec | \$19,744 | \$365,378 | 136 | 3,133 | \$71,693 | \$340,919 | \$19,492 | \$156,818 |
| 1st Qtr. 2005 | | | | | | | | | |
| 2005 | Jan | 16,997 | 231,945 | 139 | 2,730 | 60,251 | 309,321 | 22,133 | 144,844 |
| | Feb | 12,019 | 210,403 | 93 | 2,364 | 59,182 | 409,478 | 31,160 | 204,685 |
| | Mar | \$17,895 | \$356,229 | 139 | 3,134 | \$58,462 | \$437,017 | \$23,345 | \$207,723 |
| 2nd Qtr. 2005 | | | | | | | | | |
| | Apr | 31,550 | 280,050 | 191 | 2,993 | 38,837 | 376,539 | 20,299 | 207,627 |
| | May | 30,248 | 264,695 | 215 | 2,539 | 29,590 | 317,884 | 21,047 | 156,156 |
| | Jun | \$30,462 | \$339,345 | 217 | 3,172 | \$26,584 | \$283,902 | \$16,067 | \$147,415 |
| 3rd Qtr. 2005 | | | | | | | | | |
| | Jul | 34,698 | 258,383 | 254 | 3,099 | 29,508 | 273,683 | 19,005 | 149,207 |
| | Aug | 40,759 | 309,433 | 310 | 3,507 | 27,718 | 368,521 | 19,665 | 172,800 |
| | Sep | \$38,153 | \$373,977 | 256 | 3,240 | \$36,908 | \$367,299 | \$19,395 | \$188,582 |
| 4th Qtr. 2005 | | | | | | | | | |
| | Oct | 25,262 | 340,870 | 259 | 3,703 | 45,976 | 374,205 | 18,538 | 182,308 |
| | Nov | 40,506 | 386,815 | 249 | 3,426 | 48,433 | 446,816 | 26,353 | 228,361 |
| | Dec | \$32,866 | \$438,258 | 221 | 3,542 | \$40,183 | \$321,584 | \$17,005 | \$136,184 |
| 1st Qtr. 2006 | | | | | | | | | |
| 2006 | Jan | 19,901 | 207,229 | 187 | 2,630 | 32,460 | 288,235 | 13,766 | 132,386 |
| | Feb | 24,598 | 265,472 | 165 | 2,547 | 40,038 | 326,410 | 16,445 | 140,850 |
| | Mar | \$22,787 | \$368,426 | 161 | 3,319 | \$37,254 | \$368,641 | \$14,451 | \$154,707 |
| 2nd Qtr. 2006 | | | | | | | | | |
| | Apr | 31,899 | 280,896 | 210 | 2,877 | 33,023 | 350,483 | 15,191 | 143,626 |
| | May | 43,836 | 344,030 | 252 | 3,148 | 31,471 | 307,856 | 12,344 | 125,836 |
| | Jun | \$45,637 | \$326,834 | 280 | 3,163 | \$24,897 | \$231,050 | \$15,337 | \$118,556 |
| 3rd Qtr. 2006 | | | | | | | | | |
| | Jul | 30,021 | 193,488 | 282 | 2,737 | 24,119 | 239,522 | 16,979 | 158,576 |
| | Aug | 39,785 | 331,398 | 333 | 3,588 | 28,479 | 310,758 | 14,589 | 128,320 |
| | Sep | \$32,957 | \$449,209 | 228 | 3,560 | \$24,401 | \$275,715 | \$15,406 | \$134,735 |
| 4th Qtr. 2006 | | | | | | | | | |
| 2006 | Oct | 48,406 | 384,074 | 325 | 3,931 | 35,894 | 343,949 | 17,894 | 142,610 |
| | Nov | 30,207 | 308,121 | 220 | 2,765 | 28,883 | 250,029 | 12,585 | 129,583 |
| | Dec | \$44,527 | \$367,804 | 263 | 3,011 | \$36,209 | \$249,139 | \$13,504 | \$136,967 |
| 1st Qtr. 2007 | | | | | | | | | |
| 2007 | Jan | 21,451 | 223,505 | 181 | 2,509 | 35,299 | 275,497 | 14,762 | 116,697 |
| | Feb | 6,779 | 90,557 | 63 | 1,081 | 47,777 | 326,687 | 18,591 | 131,200 |
| | Mar * | \$0 | \$0 | - | - | \$44,782 | \$343,286 | \$16,599 | \$152,105 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | | |
|------|---|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|--|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | |
| | 2nd Qtr. 2007 | | | | | | | | | |
| | Apr | 0 | 377 | - | 23 | 45,139 | 356,720 | 15,254 | 147,204 | |
| | May | 110,499 | 951,182 | 585 | 6,719 | 43,510 | 279,864 | 18,438 | 135,073 | |
| | Jun | \$54,810 | \$426,099 | 422 | 5,560 | \$28,552 | \$249,281 | \$16,908 | \$140,101 | |
| | 3rd Qtr. 2007 | | | | | | | | | |
| | Jul | 40,347 | 220,593 | 296 | 2,719 | 23,115 | 250,891 | 14,039 | 123,203 | |
| | Aug | 52,324 | 349,877 | 346 | 3,497 | 33,096 | 341,651 | 16,035 | 132,964 | |
| | Sep | \$56,146 | \$477,421 | 336 | 3,360 | \$43,814 | \$328,688 | \$15,549 | \$132,456 | |
| | 4th Qtr. 2007 | | | | | | | | | |
| | Oct | 58,727 | 523,622 | 367 | 4,110 | 33,722 | 307,169 | 13,950 | 106,251 | |
| | Nov | 42,494 | 387,802 | 227 | 2,823 | 54,726 | 342,897 | 14,979 | 144,467 | |
| | Dec | \$52,484 | \$429,271 | 272 | 2,944 | \$53,093 | \$279,985 | \$13,654 | \$106,765 | |
| | 1st Qtr. 2008 | | | | | | | | | |
| 2008 | Jan | 34,299 | 340,341 | 239 | 2,917 | 50,262 | 327,803 | 17,810 | 119,677 | |
| | Feb | 26,814 | 305,401 | 161 | 2,373 | 60,726 | 419,963 | 19,603 | 142,452 | |
| | Mar | \$33,540 | \$431,773 | 190 | 2,982 | \$66,101 | \$493,260 | \$20,968 | \$182,607 | |
| | 2nd Qtr. 2008 | | | | | | | | | |
| | Apr | 44,012 | 402,700 | 279 | 3,101 | 51,556 | 450,205 | 18,610 | 136,960 | |
| | May | 41,966 | 452,118 | 197 | 3,254 | 58,575 | 382,608 | 23,054 | 174,480 | |
| | Jun | \$41,214 | \$389,314 | 213 | 2,824 | \$46,980 | \$328,931 | \$16,857 | \$149,834 | |
| | 3rd Qtr. 2008 | | | | | | | | | |
| | Jul | 52,025 | 317,074 | 307 | 3,071 | 32,209 | 323,480 | 18,771 | 148,691 | |
| | Aug | 65,832 | 367,424 | 313 | 3,366 | 40,953 | 383,520 | 18,811 | 141,444 | |
| | Sep | \$57,837 | \$474,396 | 293 | 3,385 | \$46,513 | \$458,559 | \$14,534 | \$138,516 | |
| | 4th Qtr. 2008 | | | | | | | | | |
| | Oct | 60,196 | 567,158 | 328 | 4,110 | 51,331 | 457,686 | 19,236 | 169,276 | |
| | Nov | 54,359 | 436,597 | 274 | 3,235 | 45,086 | 407,734 | 20,280 | 195,989 | |
| | Dec | \$53,922 | \$554,459 | 273 | 3,650 | \$52,943 | \$391,591 | \$22,666 | \$152,609 | |
| | 1st Qtr. 2009 | | | | | | | | | |
| 2009 | Jan | 32,741 | 356,790 | 221 | 3,374 | 60,144 | 395,363 | 24,695 | 161,357 | |
| | Feb | 23,479 | 337,948 | 157 | 2,624 | 58,793 | 434,282 | 19,498 | 165,090 | |
| | Mar | \$34,432 | \$513,746 | 186 | 3,142 | \$71,407 | \$538,921 | \$25,731 | \$202,094 | |
| | * Company is in negotiation with another collection agency. All accounts remained with the compar | | | | | | | | | |
| | 2nd Qtr. 2009 | | | | | | | | | |
| | Apr | 40,825 | 402,458 | 228 | 3,270 | 70,713 | 487,509 | 19,288 | 191,386 | |
| | May | 45,568 | 358,725 | 227 | 2,898 | 59,454 | 475,216 | 22,187 | 183,388 | |
| | Jun | \$54,485 | \$387,802 | 281 | 3,015 | \$45,683 | \$388,625 | \$19,876 | \$155,782 | |
| | 3rd Qtr. 2009 | | | | | | | | | |
| | Jul | 49,336 | 279,824 | 358 | 3,139 | 32,854 | 360,680 | 19,995 | 172,257 | |
| | Aug | 53,170 | 347,168 | 356 | 3,697 | 46,409 | 495,586 | 27,160 | 170,624 | |
| | Sep | \$72,236 | \$492,138 | 387 | 3,766 | \$50,395 | \$455,074 | \$20,036 | \$178,034 | |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|------|----------------------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | 4th Qtr. 2009 | | | | | | | | |
| | Oct | 65,459 | 510,554 | 356 | 4,058 | 51,778 | 379,262 | 20,088 | 167,570 |
| | Nov | 51,814 | 427,830 | 279 | 2,852 | 52,371 | 441,954 | 22,133 | 194,602 |
| | Dec | \$66,854 | \$627,736 | 369 | 3,876 | \$71,776 | \$441,701 | \$30,569 | \$187,437 |
| | 1st Qtr. 2010 | | | | | | | | |
| 2010 | Jan | 30,467 | 315,794 | 218 | 2,686 | 72,628 | 407,434 | 24,609 | 154,468 |
| | Feb | 39,628 | 356,897 | 196 | 2,614 | 75,820 | 482,677 | 30,661 | 182,135 |
| | Mar | \$63,083 | \$536,896 | 300 | 3,518 | \$87,146 | \$520,211 | \$37,789 | \$226,908 |
| | 2nd Qtr. 2010 | | | | | | | | |
| | Apr | 54,220 | 403,562 | 288 | 3,129 | 76,978 | 506,745 | 31,705 | 194,063 |
| | May | 61,328 | 347,397 | 295 | 2,845 | 59,451 | 463,221 | 22,229 | 177,265 |
| | Jun | \$71,959 | \$377,005 | 368 | 3,152 | \$51,509 | \$397,773 | \$23,327 | \$201,918 |
| | 3rd Qtr. 2010 | | | | | | | | |
| | Jul | 80,334 | 295,510 | 434 | 3,024 | 49,934 | 380,552 | 21,298 | 175,343 |
| | Aug | 85,266 | 368,150 | 492 | 3,430 | 55,582 | 452,430 | 22,631 | 167,359 |
| | Sep | \$109,509 | \$527,102 | 532 | 3,693 | \$59,593 | \$416,435 | \$27,383 | \$195,164 |
| | 4th Qtr. 2010 | | | | | | | | |
| | Oct | 83,219 | 439,863 | 443 | 3,560 | 58,483 | 422,040 | 23,316 | 166,773 |
| | Nov | 87,905 | 425,406 | 431 | 3,092 | 69,840 | 384,912 | 27,819 | 193,418 |
| | Dec | \$84,998 | \$490,218 | 423 | 3,261 | \$87,503 | \$392,592 | \$26,137 | \$200,723 |
| | 1st Qtr. 2011 | | | | | | | | |
| 2011 | Jan | 41,483 | 287,390 | 310 | 2,667 | 83,702 | 375,862 | 25,053 | 159,123 |
| | Feb | 43,669 | 318,717 | 255 | 2,579 | 102,562 | 435,427 | 35,022 | 182,411 |
| | Mar | \$43,681 | \$457,115 | 246 | 3,096 | \$89,732 | \$456,602 | \$34,962 | \$219,410 |
| | 2nd Qtr. 2011 | | | | | | | | |
| | Apr | 45,298 | 323,147 | 277 | 2,761 | 104,670 | 446,235 | 33,872 | 184,579 |
| | May | 52,436 | 312,563 | 297 | 2,719 | 84,206 | 445,090 | 32,503 | 219,838 |
| | Jun | \$101,168 | \$337,261 | 485 | 2,988 | \$63,942 | \$322,725 | \$26,490 | \$170,448 |
| | 3rd Qtr. 2011 | | | | | | | | |
| | Jul | 88,636 | 249,053 | 500 | 2,729 | 60,186 | 328,499 | 24,520 | 171,289 |
| | Aug | 103,953 | 325,147 | 598 | 3,353 | 55,899 | 385,063 | 27,652 | 168,000 |
| | Sep | \$97,216 | \$468,300 | 498 | 3,565 | \$67,270 | \$412,257 | \$31,283 | \$195,619 |
| | 4th Qtr. 2011 | | | | | | | | |
| 2011 | Oct | 86,470 | 412,744 | 516 | 3,413 | 57,077 | 341,111 | 22,057 | 174,912 |
| | Nov | 84,428 | 397,927 | 430 | 2,879 | 77,317 | 360,476 | 30,842 | 178,958 |
| | Dec | \$65,626 | \$407,369 | 379 | 2,927 | \$88,965 | \$370,854 | \$33,150 | \$166,357 |
| | 1st Qtr. 2012 | | | | | | | | |
| 2012 | Jan | 47,366 | 288,208 | 330 | 2,758 | 88,037 | 319,255 | 27,700 | 168,470 |
| | Feb | 51,901 | 332,607 | 325 | 2,618 | 88,006 | 407,317 | 37,780 | 195,405 |
| | Mar | \$71,279 | \$405,193 | 349 | 2,879 | \$105,881 | \$435,238 | \$39,417 | \$201,911 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
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Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|------|----------------------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | 2nd Qtr. 2012 | | | | | | | | |
| 2012 | Apr | 67,558 | 292,314 | 376 | 2,469 | 107,521 | 418,254 | 40,609 | 186,328 |
| | May | 86,341 | 311,291 | 437 | 2,684 | 79,410 | 393,220 | 31,243 | 173,672 |
| | Jun | \$73,058 | \$288,863 | 422 | 2,655 | \$74,805 | \$365,135 | \$40,975 | \$211,451 |
| | 3rd Qtr. 2012 | | | | | | | | |
| | Jul | 69,455 | 246,423 | 453 | 2,680 | 65,529 | 341,853 | 32,287 | 187,130 |
| | Aug | 94,565 | 371,545 | 517 | 2,940 | 78,357 | 398,722 | 31,214 | 185,006 |
| | Sep | \$89,473 | \$438,715 | 446 | 2,734 | \$95,884 | \$396,078 | \$39,901 | \$198,086 |
| | 4th Qtr. 2012 | | | | | | | | |
| | Oct | 89,212 | 511,211 | 517 | 3,276 | 97,942 | 346,036 | 38,212 | 191,013 |
| | Nov | 77,594 | 431,196 | 366 | 2,636 | 82,868 | 371,068 | 34,153 | 198,658 |
| | Dec | \$69,099 | \$395,280 | 338 | 2,467 | \$85,596 | \$350,070 | \$36,868 | \$181,115 |
| | 1st Qtr. 2013 | | | | | | | | |
| 2013 | Jan | 38,268 | 288,995 | 248 | 2,406 | 93,428 | 374,228 | 29,491 | 153,018 |
| | Feb | 37,802 | 324,643 | 214 | 2,250 | 104,743 | 439,438 | 37,988 | 187,777 |
| | Mar | \$63,510 | \$403,031 | 247 | 2,233 | \$106,158 | \$497,433 | \$45,552 | \$246,092 |
| | 2nd Qtr. 2013 | | | | | | | | |
| | Apr | 81,017 | 385,119 | 314 | 2,558 | 112,882 | 515,116 | 44,349 | 215,977 |
| | May | 74,316 | 358,650 | 311 | 2,476 | 85,944 | 398,486 | 42,205 | 202,778 |
| | Jun | \$61,559 | \$311,771 | 283 | 2,198 | \$69,229 | \$372,105 | \$32,534 | \$246,092 |
| | 3rd Qtr. 2013 | | | | | | | | |
| | Jul | 81,637 | 271,340 | 359 | 2,422 | 51,793 | 357,328 | 28,108 | 196,183 |
| | Aug | 92,900 | 417,055 | 527 | 4,608 | 63,149 | 425,384 | 35,981 | 231,494 |
| | Sep | \$99,096 | \$550,525 | 424 | 3,208 | \$93,485 | \$430,335 | \$29,458 | \$166,940 |
| | 4th Qtr. 2013 | | | | | | | | |
| | Oct | 103,858 | 579,365 | 467 | 3,677 | 87,172 | 440,213 | 43,284 | 241,431 |
| | Nov | 59,291 | 444,928 | 251 | 2,486 | 85,927 | 393,253 | 38,861 | 214,196 |
| | Dec | \$67,862 | \$454,778 | 333 | 2,714 | \$87,080 | \$327,291 | \$24,330 | \$127,788 |
| | 1st Qtr. 2014 | | | | | | | | |
| 2014 | Jan | 35,976 | 291,961 | 217 | 2,345 | 95,301 | 448,695 | 35,692 | 202,182 |
| | Feb | 36,624 | 303,092 | 186 | 1,964 | 107,079 | 494,789 | 40,371 | 206,328 |
| | Mar | \$54,769 | \$385,916 | 242 | 2,227 | \$115,223 | \$520,845 | \$43,054 | \$249,248 |
| | 2nd Qtr. 2014 | | | | | | | | |
| | Apr | 57,415 | 302,759 | 280 | 2,289 | 106,403 | 556,725 | 46,641 | 260,306 |
| | May | 55,025 | 310,027 | 281 | 2,214 | 91,807 | 429,619 | 51,174 | 242,258 |
| | Jun | \$69,417 | \$302,594 | 322 | 2,418 | \$51,168 | \$346,245 | \$32,974 | \$198,621 |
| | 3rd Qtr. 2014 | | | | | | | | |
| 2014 | Jul | 75,394 | 279,727 | 389 | 2,593 | 60,721 | 367,385 | 35,976 | 219,238 |
| | Aug | 70,016 | 332,607 | 358 | 2,728 | 72,440 | 481,062 | 43,631 | 264,872 |
| | Sep | \$78,727 | \$492,383 | 365 | 3,028 | \$76,237 | \$380,698 | \$36,700 | \$195,656 |

Rocky Mountain Power
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Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|----------------------|-------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 4th Qtr. 2014 | | | | | | | | | |
| 2014 | Oct | 82,194 | 458,178 | 388 | 3,128 | 85,345 | 373,998 | 51,765 | 219,720 |
| | Nov | 48,030 | 325,110 | 235 | 2,050 | 81,282 | 333,911 | 44,257 | 191,394 |
| | Dec | \$62,798 | \$445,494 | 273 | 2,597 | \$92,221 | \$370,749 | \$37,844 | \$209,691 |
| 1st Qtr. 2015 | | | | | | | | | |
| 2015 | Jan | 45,217 | 318,682 | 237 | 2,365 | 98,323 | 397,907 | 41,364 | 204,287 |
| | Feb | 44,313 | 325,452 | 170 | 2,026 | 87,534 | 424,539 | 34,575 | 170,113 |
| | Mar | \$63,710 | \$396,912 | 227 | 2,197 | \$93,403 | \$467,779 | \$50,286 | \$273,117 |
| 2nd Qtr. 2015 | | | | | | | | | |
| | Apr | 49,867 | 337,859 | 231 | 2,373 | 81,347 | 387,335 | 27,695 | 167,474 |
| | May | 51,808 | 298,346 | 227 | 2,137 | 86,024 | 433,073 | 55,201 | 246,740 |
| | Jun | \$47,382 | \$300,324 | 236 | 2,263 | \$65,968 | \$349,350 | \$44,452 | \$219,650 |
| 3rd Qtr. 2015 | | | | | | | | | |
| | Jul | 49,418 | 271,323 | 285 | 2,511 | 79,773 | 368,707 | 45,701 | 209,141 |
| | Aug | 63,379 | 350,848 | 320 | 2,524 | 70,402 | 415,457 | 26,478 | 189,806 |
| | Sep | \$70,198 | \$520,264 | 310 | 2,847 | \$73,240 | \$396,305 | \$47,064 | \$231,365 |
| 4th Qtr. 2015 | | | | | | | | | |
| | Oct | 72,861 | 494,524 | 336 | 2,987 | 81,125 | 429,021 | 42,459 | 239,469 |
| | Nov | 45,972 | 411,360 | 220 | 2,210 | 80,107 | 376,931 | 42,694 | 203,110 |
| | Dec | \$57,085 | \$502,150 | 237 | 2,604 | \$76,536 | \$342,296 | \$41,547 | \$210,801 |
| 1st Qtr. 2016 | | | | | | | | | |
| 2016 | Jan | 41,208 | 329,133 | 197 | 2,134 | 93,434 | 402,421 | 42,150 | 177,991 |
| | Feb | 30,471 | 310,597 | 162 | 1,843 | 73,800 | 413,362 | 33,563 | 209,241 |
| | Mar | \$66,111 | \$462,638 | 189 | 2,318 | \$93,930 | \$515,834 | \$41,788 | \$251,385 |
| 2nd Qtr. 2016 | | | | | | | | | |
| | Apr | 51,036 | 372,132 | 195 | 2,180 | 86,050 | 529,098 | 43,863 | 246,711 |
| | May | 60,768 | 416,693 | 218 | 2,320 | 86,810 | 426,911 | 39,565 | 204,418 |
| | Jun | \$61,931 | \$373,745 | 226 | 2,495 | \$64,888 | \$391,627 | \$36,104 | \$212,992 |
| 3rd Qtr. 2016 | | | | | | | | | |
| | Jul | 65,734 | 303,765 | 231 | 2,494 | 63,930 | 416,004 | 47,668 | 221,935 |
| | Aug | 70,141 | 428,659 | 320 | 2,822 | 63,462 | 455,328 | 36,126 | 213,396 |
| | Sep | \$86,583 | \$641,612 | 306 | 3,301 | \$73,662 | \$429,068 | \$31,599 | \$194,561 |
| 4th Qtr. 2016 | | | | | | | | | |
| | Oct | 65,497 | 531,416 | 258 | 3,119 | 96,765 | 478,002 | 49,403 | 231,774 |
| | Nov | 55,292 | 445,577 | 207 | 2,408 | 77,513 | 394,659 | 39,932 | 194,371 |
| | Dec | \$56,001 | \$491,031 | 232 | 2,583 | \$83,976 | \$405,433 | \$40,731 | \$190,625 |
| 1st Qtr. 2017 | | | | | | | | | |
| 2017 | Jan | 43,939 | 361,773 | 250 | 2,670 | 80,679 | 426,310 | 31,258 | 191,132 |
| | Feb | 38,235 | 303,078 | 152 | 2,024 | 90,895 | 523,705 | 37,864 | 210,258 |
| | Mar | \$47,677 | \$481,790 | 155 | 2,400 | \$90,331 | \$549,088 | \$41,813 | \$266,144 |

Rocky Mountain Power
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Additional Reporting Required Information - Continued

| Year | Month | Collection Agencies ⁽¹⁰⁾ | | | | Write Offs ⁽¹¹⁾ | | Recoveries ⁽¹¹⁾ | |
|------------------------------|-------|-------------------------------------|------------|------------|------------|----------------------------|------------|----------------------------|------------|
| | | \$ | | # | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2nd Qtr. 2017 | | | | | | | | | |
| 2017 | Apr | 46,500 | 329,451 | 186 | 2,271 | 102,765 | 524,039 | 54,920 | 241,688 |
| | May | 57,706 | 371,796 | 215 | 2,460 | 88,671 | 478,414 | 46,498 | 236,757 |
| | Jun | \$58,577 | \$383,501 | 224 | 2,669 | \$71,471 | \$412,957 | \$35,694 | \$229,879 |
| 3rd Qtr. 2017 | | | | | | | | | |
| | Jul | 55,221 | 306,248 | 206 | 2,444 | 62,476 | 342,600 | 31,024 | 195,488 |
| | Aug | 70,587 | 424,377 | 257 | 3,110 | 49,906 | 418,847 | 27,321 | 198,613 |
| | Sep | \$65,322 | \$666,704 | 249 | 3,064 | \$96,342 | \$493,867 | \$43,551 | \$247,229 |
| 4th Qtr. 2017 | | | | | | | | | |
| | Oct | 67,153 | 580,355 | 236 | 3,166 | 66,343 | 415,416 | 24,071 | 157,121 |
| | Nov | 59,545 | 464,077 | 190 | 2,460 | 75,291 | 358,756 | 37,866 | 229,367 |
| | Dec | \$53,775 | \$507,761 | 195 | 2,416 | \$63,832 | \$394,434 | \$31,726 | \$191,347 |
| 1st Qtr. 2018 | | | | | | | | | |
| 2018 | Jan | 49,741 | 431,596 | 197 | 2,640 | 84,277 | 428,892 | 28,552 | 139,310 |
| | Feb | 35,114 | 328,885 | 125 | 2,143 | 87,757 | 499,796 | 49,517 | 257,390 |
| | Mar | \$45,536 | \$439,420 | 155 | 2,173 | \$88,150 | \$559,376 | \$38,766 | \$218,804 |
| 2nd Qtr. 2018 | | | | | | | | | |
| | Apr | 46,453 | 313,596 | 173 | 2,282 | 82,597 | 479,575 | 39,582 | 238,396 |
| | May | 50,262 | 374,415 | 191 | 2,345 | 76,666 | 440,207 | 34,562 | 194,761 |
| | Jun | \$43,760 | \$326,085 | 191 | 2,176 | \$62,051 | \$401,202 | \$24,606 | \$129,345 |
| 3rd Qtr. 2018 | | | | | | | | | |
| | Jul | 51,604 | 305,657 | 215 | 2,402 | 54,487 | 325,563 | 40,698 | 230,887 |
| | Aug | 53,809 | 410,292 | 239 | 2,929 | 52,981 | 416,258 | 29,096 | 171,928 |
| | Sep | \$60,177 | \$499,234 | 240 | 2,841 | \$58,058 | \$396,951 | \$32,602 | \$226,338 |
| 4th Qtr. 2018 | | | | | | | | | |
| | Oct | 64,764 | 488,506 | 236 | 2,947 | 64,675 | 402,755 | 38,801 | 213,132 |
| | Nov | 66,314 | 383,316 | 225 | 2,127 | 62,092 | 357,566 | 31,600 | 186,752 |
| | Dec | \$43,470 | \$446,205 | 185 | 2,350 | \$64,108 | \$352,962 | \$33,691 | \$179,393 |
| 1st Qtr. 2019 | | | | | | | | | |
| 2019 | Jan | 43,932 | 348,915 | 158 | 2,360 | 72,594 | 433,692 | 21,184 | 158,401 |
| | Feb | 29,914 | 277,354 | 129 | 1,739 | 76,306 | 459,342 | 33,601 | 198,678 |
| | Mar | \$40,560 | \$371,521 | 130 | 1,966 | \$78,275 | \$472,605 | \$34,284 | \$293,237 |
| 2nd Qtr. 2019 | | | | | | | | | |
| | Apr | 38,628 | 366,406 | 149 | 2,357 | 70,116 | 469,209 | 30,261 | 227,076 |
| | May | 46,946 | 368,611 | 174 | 2,193 | 70,024 | 398,545 | 34,231 | 213,993 |
| | Jun | \$36,743 | \$315,405 | 146 | 2,072 | \$77,003 | \$409,866 | \$42,256 | \$211,061 |
| 3rd Qtr. 2019 | | | | | | | | | |
| | Jul | 35,884 | 240,205 | 146 | 1,998 | 46,567 | 334,043 | 24,883 | 188,634 |
| | Aug | 48,069 | 392,758 | 201 | 2,784 | 53,714 | 407,263 | 23,711 | 211,912 |
| | Sep | \$46,725 | \$417,185 | 179 | 2,545 | \$66,706 | \$464,083 | \$43,042 | \$254,673 |
| 4th Qtr. 2019 | | | | | | | | | |
| | Oct | 85,095 | 582,926 | 229 | 3,359 | 53,706 | 398,943 | 32,485 | 199,286 |
| | Nov | 54,439 | 447,843 | 166 | 2,303 | 51,588 | 355,209 | 31,906 | 186,070 |
| | Dec | \$43,653 | \$487,154 | 174 | 2,506 | \$50,310 | \$331,434 | \$23,148 | \$185,857 |
| 1st Qtr. 2020 | | | | | | | | | |
| 2020 | Jan | 43,263 | 369,365 | 158 | 2,532 | 59,464 | 383,745 | 35,920 | 186,233 |
| | Feb | 28,073 | 329,587 | 104 | 1,997 | 84,898 | 426,883 | 37,607 | 176,731 |
| | Mar | \$41,704 | \$439,350 | 117 | 2,190 | \$81,028 | \$498,110 | \$42,613 | \$245,794 |
| 2nd Qtr. 2020 | | | | | | | | | |
| 2020 | Apr | 46,434 | 273,950 | 172 | 2,135 | 67,839 | 464,349 | 27,991 | 191,542 |
| | May | 18,832 | 155,604 | 87 | 1,519 | 55,120 | 412,053 | 29,451 | 245,958 |
| | Jun | \$12,251 | \$201,734 | 73 | 1,618 | \$55,232 | \$340,329 | \$33,064 | \$204,065 |
| 3rd Qtr. 2020 | | | | | | | | | |
| 2020 | Jul | 32,064 | 354,397 | 115 | 2,019 | 31,293 | 358,928 | 42,809 | 295,735 |
| | Aug | 37,630 | 272,553 | 58 | 430 | 39,225 | 373,211 | 30,239 | 274,588 |
| | Sep | \$58,676 | \$517,171 | 73 | 799 | \$50,950 | \$334,361 | \$23,841 | \$207,685 |
| * COVID moratorium | | | | | | | | | |
| 4th Qtr. 2020 | | | | | | | | | |
| 2020 | Oct | 70,631 | 518,450 | 531 | 4,574 | 36,732 | 255,407 | 26,022 | 196,520 |
| | Nov | 73,343 | 475,199 | 562 | 4,668 | 25,856 | 231,398 | 24,018 | 163,091 |
| | Dec | \$27,316 | \$222,069 | 199 | 2,131 | \$33,441 | \$292,840 | \$21,441 | \$145,135 |
| * Modified COVID collections | | | | | | | | | |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2000 | Sep | 0 | 2,683 | 0 | 2,321 |
| | Oct | 0 | 2,660 | 0 | 2,455 |
| | Nov | 0 | 2,552 | 0 | 2,716 |
| | Dec | 1 | 3,043 | 1 | 2,438 |
| 2nd Qtr. 2001 | | | | | |
| | Apr | 15 | 2,596 | 9 | 2,284 |
| | May | 17 | 2,348 | 5 | 2,153 |
| | Jun | 12 | 2,413 | 20 | 2,124 |
| 1st Qtr. 2001 | | | | | |
| 2001 | Jan | 2 | 3,040 | 2 | 2,743 |
| | Feb | 8 | 3,037 | 8 | 2,557 |
| | Mar | 15 | 2,895 | 15 | 2,513 |
| 3rd Qtr. 2001 | | | | | |
| 2001 | Jul | 26 | 2,357 | 30 | 2,362 |
| | Aug | 49 | 2,596 | 20 | 2,261 |
| | Sep | 108 | 2,650 | 44 | 2,209 |
| 4th Qtr. 2001 | | | | | |
| | Oct | 151 | 2,623 | 79 | 2,362 |
| | Nov | 190 | 3,200 | 99 | 2,645 |
| | Dec | 197 | 3,051 | 140 | 2,706 |
| 1st Qtr. 2002 | | | | | |
| 2002 | Jan | 182 | 2,605 | 152 | 2,232 |
| | Feb | 202 | 2,700 | 185 | 2,550 |
| | Mar | 207 | 2,621 | 196 | 2,739 |
| 2nd Qtr. 2002 | | | | | |
| | Apr | 167 | 2,405 | 151 | 1,931 |
| | May | 189 | 2,434 | 173 | 2,271 |
| | Jun | 144 | 2,175 | 124 | 2,120 |
| 3rd Qtr. 2002 | | | | | |
| 2002 | Jul | 160 | 2,096 | 147 | 1,936 |
| | Aug | 177 | 2,447 | 158 | 2,138 |
| | Sep | 252 | 2,321 | 192 | 1,850 |
| 4th Qtr. 2002 | | | | | |
| | Oct | 295 | 2,477 | 208 | 2,201 |
| | Nov | 321 | 2,663 | 233 | 2,070 |
| | Dec | 362 | 2,740 | 248 | 2,016 |
| 1st Qtr. 2003 | | | | | |
| 2003 | Jan | 263 | 2,439 | 206 | 1,983 |
| | Feb | 292 | 2,546 | 234 | 2,072 |
| | Mar | 288 | 2,705 | 266 | 2,201 |
| 2nd Qtr. 2003 | | | | | |
| | Apr | 263 | 2,531 | 221 | 2,241 |
| | May | 225 | 2,437 | 210 | 2,006 |
| | Jun | 169 | 2,219 | 166 | 1,889 |

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For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2003 | | | | | |
| 3rd Qtr. 2003 | | | | | |
| | Jul | 179 | 2,129 | 157 | 1,992 |
| | Aug | 208 | 2,508 | 177 | 2,212 |
| | Sep | 359 | 2,924 | 238 | 2,352 |
| 4th Qtr. 2003 | | | | | |
| | Oct | 298 | 2,430 | 197 | 2,046 |
| | Nov | 271 | 2,749 | 191 | 2,098 |
| | Dec | 300 | 2,833 | 212 | 2,019 |
| 2004 | | | | | |
| 1st Qtr. 2004 | | | | | |
| | Jan | 347 | 3,030 | 249 | 2,112 |
| | Feb | 283 | 2,992 | 289 | 2,618 |
| | Mar | 246 | 2,867 | 244 | 2,643 |
| 2nd Qtr. 2004 | | | | | |
| | Apr | 293 | 2,912 | 267 | 2,358 |
| | May | 256 | 2,496 | 221 | 2,089 |
| | Jun | 232 | 2,301 | 231 | 1,975 |
| 3rd Qtr. 2004 | | | | | |
| | Jul | 173 | 2,008 | 176 | 1,859 |
| | Aug | 261 | 2,564 | 265 | 2,244 |
| | Sep | 263 | 2,589 | 227 | 2,063 |
| 4th Qtr. 2004 | | | | | |
| | Oct | 287 | 2,412 | 250 | 1,908 |
| | Nov | 409 | 2,790 | 334 | 2,400 |
| | Dec | 343 | 2,596 | 266 | 2,124 |
| 2005 | | | | | |
| 1st Qtr. 2005 | | | | | |
| | Jan | 277 | 2,483 | 258 | 1,977 |
| | Feb | 281 | 2,895 | 317 | 2,405 |
| | Mar | 250 | 2,926 | 276 | 2,481 |
| 2nd Qtr. 2005 | | | | | |
| | Apr | 194 | 2,590 | 231 | 2,474 |
| | May | 167 | 2,230 | 202 | 2,130 |
| | Jun | 153 | 2,112 | 179 | 1,899 |
| 3rd Qtr. 2005 | | | | | |
| | Jul | 140 | 1,961 | 153 | 1,861 |
| | Aug | 177 | 2,588 | 201 | 2,263 |
| | Sep | 225 | 2,517 | 218 | 2,302 |
| 4th Qtr. 2005 | | | | | |
| | Oct | 257 | 2,522 | 248 | 2,376 |
| | Nov | 274 | 3,082 | 248 | 2,648 |
| | Dec | 278 | 2,584 | 224 | 2,012 |
| 2006 | | | | | |
| 1st Qtr. 2006 | | | | | |
| | Jan | 221 | 2,423 | 190 | 2,021 |
| | Feb | 241 | 2,458 | 248 | 2,178 |
| | Mar | 197 | 2,506 | 227 | 2,262 |
| 2nd Qtr. 2006 | | | | | |
| | Apr | 173 | 2,371 | 205 | 2,267 |
| | May | 174 | 2,088 | 185 | 1,812 |
| | Jun | 144 | 1,926 | 198 | 1,963 |

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Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|------|----------------------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| | 3rd Qtr. 2006 | | | | |
| | Jul | 134 | 1,814 | 178 | 2,065 |
| | Aug | 150 | 2,213 | 207 | 2,058 |
| | Sep | 159 | 2,102 | 186 | 1,986 |
| | 4th Qtr. 2006 | | | | |
| | Oct | 226 | 2,350 | 234 | 2,149 |
| | Nov | 195 | 2,129 | 199 | 2,117 |
| | Dec | 249 | 2,169 | 215 | 2,003 |
| | 1st Qtr. 2007 | | | | |
| 2007 | Jan | 257 | 2,272 | 236 | 1,963 |
| | Feb | 258 | 2,334 | 281 | 2,095 |
| | Mar | 238 | 2,224 | 268 | 2,317 |
| | 2nd Qtr. 2007 | | | | |
| | Apr | 220 | 2,177 | 244 | 2,172 |
| | May | 207 | 1,826 | 224 | 1,874 |
| | Jun | 172 | 2,020 | 222 | 1,915 |
| | 3rd Qtr. 2007 | | | | |
| | Jul | 150 | 1,950 | 180 | 1,828 |
| | Aug | 206 | 2,293 | 203 | 2,013 |
| | Sep | 234 | 2,186 | 202 | 1,960 |
| | 4th Qtr. 2007 | | | | |
| | Oct | 215 | 2,137 | 199 | 1,658 |
| | Nov | 297 | 2,522 | 223 | 2,146 |
| | Dec | 301 | 2,337 | 240 | 1,820 |
| | 1st Qtr. 2008 | | | | |
| 2008 | Jan | 281 | 2,338 | 224 | 1,874 |
| | Feb | 311 | 2,553 | 294 | 2,130 |
| | Mar | 300 | 2,622 | 304 | 2,347 |
| | 2nd Qtr. 2008 | | | | |
| | Apr | 223 | 2,293 | 237 | 2,011 |
| | May | 235 | 2,230 | 257 | 2,161 |
| | Jun | 210 | 1,972 | 229 | 1,941 |
| | 3rd Qtr. 2008 | | | | |
| | Jul | 156 | 2,069 | 185 | 2,123 |
| | Aug | 203 | 2,511 | 212 | 2,196 |
| | Sep | 251 | 2,740 | 242 | 2,186 |
| | 4th Qtr. 2008 | | | | |
| | Oct | 246 | 2,664 | 226 | 2,369 |
| | Nov | 235 | 2,761 | 233 | 2,693 |
| | Dec | 300 | 2,853 | 263 | 2,259 |
| | 1st Qtr. 2009 | | | | |
| 2009 | Jan | 285 | 2,849 | 306 | 2,413 |
| | Feb | 262 | 2,790 | 277 | 2,454 |
| | Mar | 334 | 3,118 | 336 | 2,934 |
| | Apr | 289 | 2,968 | 300 | 2,789 |
| | May | 240 | 2,832 | 260 | 2,617 |
| | Jun | 204 | 2,503 | 233 | 2,374 |

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Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 3rd Qtr. 2009 | | | | | |
| 2009 | Jul | 163 | 2,360 | 199 | 2,344 |
| | Aug | 216 | 2,818 | 240 | 2,420 |
| | Sep | 230 | 2,847 | 236 | 2,587 |
| 4th Qtr. 2009 | | | | | |
| | Oct | 271 | 2,559 | 228 | 2,288 |
| | Nov | 288 | 2,903 | 273 | 2,597 |
| | Dec | 366 | 3,095 | 357 | 2,554 |
| 1st Qtr. 2010 | | | | | |
| 2010 | Jan | 374 | 2,813 | 335 | 2,371 |
| | Feb | 348 | 2,802 | 342 | 2,620 |
| | Mar | 365 | 2,951 | 402 | 2,908 |
| 2nd Qtr. 2010 | | | | | |
| | Apr | 334 | 2,807 | 356 | 2,659 |
| | May | 257 | 2,731 | 270 | 2,441 |
| | Jun | 248 | 2,558 | 274 | 2,482 |
| 3rd Qtr. 2010 | | | | | |
| | Jul | 217 | 2,425 | 237 | 2,357 |
| | Aug | 248 | 2,725 | 248 | 2,395 |
| | Sep | 267 | 2,516 | 284 | 2,567 |
| 4th Qtr. 2010 | | | | | |
| | Oct | 287 | 2,379 | 262 | 2,255 |
| | Nov | 364 | 2,514 | 356 | 2,502 |
| | Dec | 403 | 2,683 | 318 | 2,500 |
| 1st Qtr. 2011 | | | | | |
| 2011 | Jan | 426 | 2,538 | 344 | 2,206 |
| | Feb | 467 | 2,697 | 437 | 2,548 |
| | Mar | 391 | 2,581 | 424 | 2,742 |
| 2nd Qtr. 2011 | | | | | |
| | Apr | 423 | 2,545 | 406 | 2,522 |
| | May | 360 | 2,561 | 393 | 2,636 |
| | Jun | 298 | 2,097 | 319 | 2,138 |
| 3rd Qtr. 2011 | | | | | |
| | Jul | 298 | 2,100 | 325 | 2,200 |
| | Aug | 268 | 2,399 | 311 | 2,241 |
| | Sep | 287 | 2,439 | 342 | 2,434 |
| 4th Qtr. 2011 | | | | | |
| | Oct | 327 | 2,206 | 312 | 2,204 |
| | Nov | 465 | 2,490 | 370 | 2,320 |
| | Dec | 496 | 2,634 | 377 | 2,341 |
| 1st Qtr. 2012 | | | | | |
| 2012 | Jan | 493 | 2,350 | 391 | 2,315 |
| | Feb | 449 | 2,628 | 473 | 2,511 |
| | Mar | 469 | 2,567 | 452 | 2,677 |
| 2nd Qtr. 2012 | | | | | |
| | Apr | 461 | 2,471 | 471 | 2,544 |
| | May | 366 | 2,439 | 404 | 2,477 |
| | Jun | 353 | 2,248 | 431 | 2,860 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 3rd Qtr. 2012 | | | | | |
| 2012 | Jul | 303 | 2,052 | 369 | 2,594 |
| | Aug | 356 | 2,287 | 353 | 2,508 |
| | Sep | 401 | 2,243 | 392 | 2,484 |
| 4th Qtr. 2012 | | | | | |
| | Oct | 420 | 2,170 | 396 | 2,303 |
| | Nov | 402 | 2,294 | 360 | 2,294 |
| | Dec | 436 | 2,390 | 394 | 2,374 |
| 1st Qtr. 2013 | | | | | |
| 2013 | Jan | 463 | 2,434 | 397 | 2,145 |
| | Feb | 446 | 2,616 | 453 | 2,536 |
| | Mar | 469 | 2,555 | 510 | 2,868 |
| 2nd Qtr. 2013 | | | | | |
| | Apr | 454 | 2,642 | 487 | 2,626 |
| | May | 329 | 2,217 | 404 | 2,385 |
| | Jun | 274 | 2,191 | 298 | 2,014 |
| 3rd Qtr. 2013 | | | | | |
| | Jul | 240 | 2,071 | 310 | 2,322 |
| | Aug | 249 | 2,216 | 328 | 2,465 |
| | Sep | 335 | 2,166 | 344 | 2,091 |
| 4th Qtr. 2013 | | | | | |
| | Oct | 351 | 2,297 | 388 | 2,597 |
| | Nov | 348 | 2,276 | 378 | 2,413 |
| | Dec | 363 | 2,094 | 321 | 1,897 |
| 1st Qtr. 2014 | | | | | |
| 2014 | Jan | 423 | 2,627 | 412 | 2,381 |
| | Feb | 406 | 2,526 | 432 | 2,608 |
| | Mar | 433 | 2,492 | 485 | 2,868 |
| 2nd Qtr. 2014 | | | | | |
| | Apr | 392 | 2,618 | 439 | 2,796 |
| | May | 317 | 2,197 | 389 | 2,666 |
| | Jun | 221 | 1,798 | 290 | 2,096 |
| 3rd Qtr. 2014 | | | | | |
| | Jul | 237 | 1,921 | 343 | 2,354 |
| | Aug | 301 | 2,274 | 371 | 2,554 |
| | Sep | 307 | 2,029 | 336 | 2,168 |
| 4th Qtr. 2014 | | | | | |
| | Oct | 310 | 1,976 | 322 | 2,220 |
| | Nov | 363 | 2,001 | 393 | 2,239 |
| | Dec | 391 | 2,339 | 379 | 2,346 |
| 1st Qtr. 2015 | | | | | |
| 2015 | Jan | 393 | 2,277 | 425 | 2,340 |
| | Feb | 335 | 2,209 | 368 | 2,239 |
| | Mar | 353 | 2,343 | 427 | 2,346 |
| 2nd Qtr. 2015 | | | | | |
| | Apr | 307 | 1,914 | 330 | 2,145 |
| | May | 291 | 2,090 | 393 | 2,574 |
| | Jun | 248 | 1,863 | 365 | 2,399 |

Rocky Mountain Power
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2015 | | | | | |
| 3rd Qtr. 2015 | | | | | |
| | Jul | 261 | 1,856 | 331 | 2,247 |
| | Aug | 249 | 2,076 | 254 | 2,366 |
| | Sep | 280 | 2,103 | 345 | 2,742 |
| 4th Qtr. 2015 | | | | | |
| | Oct | 275 | 2,145 | 337 | 2,492 |
| | Nov | 294 | 2,090 | 292 | 2,214 |
| | Dec | 296 | 2,039 | 305 | 2,232 |
| 2016 | | | | | |
| 1st Qtr. 2016 | | | | | |
| | Jan | 318 | 2,108 | 322 | 1,990 |
| | Feb | 289 | 2,052 | 351 | 2,338 |
| | Mar | 329 | 2,259 | 370 | 2,557 |
| 2nd Qtr. 2016 | | | | | |
| | Apr | 306 | 2,268 | 367 | 2,595 |
| | May | 283 | 2,069 | 355 | 2,358 |
| | Jun | 234 | 1,900 | 310 | 2,243 |
| 3rd Qtr. 2016 | | | | | |
| | Jul | 221 | 1,870 | 300 | 2,156 |
| | Aug | 218 | 2,087 | 300 | 2,214 |
| | Sep | 244 | 2,000 | 282 | 2,161 |
| 4th Qtr. 2016 | | | | | |
| | Oct | 307 | 2,162 | 334 | 2,362 |
| | Nov | 250 | 2,018 | 301 | 2,167 |
| | Dec | 271 | 2,185 | 308 | 2,125 |
| 2017 | | | | | |
| 1st Qtr. 2017 | | | | | |
| | Jan | 290 | 2,162 | 300 | 2,173 |
| | Feb | 303 | 2,436 | 331 | 2,312 |
| | Mar | 293 | 2,419 | 373 | 2,703 |
| 2nd Qtr. 2017 | | | | | |
| | Apr | 312 | 2,238 | 360 | 2,476 |
| | May | 290 | 2,197 | 327 | 2,384 |
| | Jun | 272 | 2,038 | 303 | 2,358 |
| 3rd Qtr. 2017 | | | | | |
| | Jul | 215 | 1,798 | 286 | 2,057 |
| | Aug | 184 | 1,908 | 231 | 2,103 |
| | Sep | 274 | 2,212 | 318 | 2,385 |
| 4th Qtr. 2017 | | | | | |
| | Oct | 238 | 1,921 | 233 | 1,666 |
| | Nov | 222 | 1,840 | 285 | 2,183 |
| | Dec | 218 | 2,170 | 248 | 2,111 |
| 2018 | | | | | |
| 1st Qtr. 2018 | | | | | |
| | Jan | 250 | 2,128 | 245 | 1,807 |
| | Feb | 247 | 2,254 | 336 | 2,558 |
| | Mar | 238 | 2,251 | 297 | 2,228 |

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For the Period September 2000 - December 2020

Additional Reporting Required Information - Continued

| Year | Month | Write Offs # ⁽¹¹⁾ | | Recoveries # ⁽¹¹⁾ | |
|----------------------|-------|------------------------------|------------|------------------------------|------------|
| | | Schedule 3 | Schedule 1 | Schedule 3 | Schedule 1 |
| 2nd Qtr. 2018 | | | | | |
| | Apr | 228 | 2,040 | 300 | 2,532 |
| | May | 224 | 1,930 | 275 | 2,129 |
| | Jun | 207 | 1,878 | 207 | 1,508 |
| 3rd Qtr. 2018 | | | | | |
| | Jul | 157 | 1,621 | 244 | 2,078 |
| | Aug | 177 | 1,858 | 253 | 1,966 |
| | Sep | 213 | 1,960 | 253 | 2,145 |
| 4th Qtr. 2018 | | | | | |
| | Oct | 207 | 1,941 | 262 | 2,055 |
| | Nov | 232 | 1,917 | 255 | 1,934 |
| | Dec | 228 | 1,991 | 260 | 1,993 |
| 1st Qtr. 2019 | | | | | |
| | Jan | 236 | 2,297 | 221 | 1,757 |
| | Feb | 262 | 2,181 | 283 | 2,012 |
| | Mar | 246 | 2,106 | 289 | 2,557 |
| 2nd Qtr. 2019 | | | | | |
| | Apr | 230 | 2,000 | 259 | 2,197 |
| | May | 201 | 1,871 | 265 | 2,057 |
| | Jun | 210 | 1,894 | 259 | 1,878 |
| 3rd Qtr. 2019 | | | | | |
| | Jul | 152 | 1,558 | 212 | 1,884 |
| | Aug | 167 | 1,791 | 200 | 2,326 |
| | Sep | 209 | 2,145 | 233 | 2,547 |
| 4th Qtr. 2019 | | | | | |
| | Oct | 225 | 1,805 | 216 | 2,129 |
| | Nov | 183 | 1,761 | 226 | 1,948 |
| | Dec | 175 | 1,922 | 216 | 2,131 |
| 1st Qtr. 2020 | | | | | |
| 2020 | Jan | 202 | 2,043 | 249 | 2,275 |
| | Feb | 232 | 1,996 | 272 | 2,265 |
| | Mar | 201 | 2,154 | 261 | 2,560 |
| 2nd Qtr. 2020 | | | | | |
| 2020 | Apr | 200 | 2,103 | 234 | 2,145 |
| | May | 187 | 1,943 | 258 | 2,444 |
| | Jun | 183 | 1,700 | 218 | 1,972 |
| 3rd Qtr. 2020 | | | | | |
| 2020 | Jul | 104 | 1,612 | 142 | 1,624 |
| | Aug | 124 | 1,596 | 92 | 1,341 |
| | Sep | 133 | 1,401 | 73 | 958 |
| 4th Qtr. 2020 | | | | | |
| 2020 | Oct | 128 | 1,281 | 188 | 1,710 |
| | Nov | 109 | 1,241 | 152 | 1,493 |
| | Dec | 97 | 1,568 | 151 | 1,576 |

Note: The bracketed numbers in the columns correspond to the item numbers in section 5 -PacifiCorp Accounting and Reporting for the Low Income Lifeline Program.