

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Rocky Mountain Power’s Service Quality
Review Report

DOCKET NO. 20-035-22

ORDER

ISSUED: June 23, 2020

On May 1, 2020, Rocky Mountain Power (RMP) filed its January 1 – December 31, 2019 Service Quality Review Report (“Report”) with the Public Service Commission (PSC). The Report was filed pursuant to the PSC’s orders in Docket Nos. 08-035-55,¹ 13-035-01,² and 15-035-72³ as well as the requirements of Utah Administrative Code R746-313, Electrical Service Reliability (“Reporting Requirements”). On June 1, 2020, the Division of Public Utilities (DPU) filed comments and on June 16, 2020, RMP filed reply comments.

DPU states the Report generally complies with the PSC’s Reporting Requirements therefore DPU recommends the PSC acknowledge it with the following recommendation. DPU recommends the PSC establish a work group to review RMP’s reliability baseline standards related to System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) and make recommendations. According to DPU, the current SAIDI and SAIFI baselines and notification levels were established in December 2016 in Docket Nos. 13-035-01 and 15-035-72.

¹ *In the Matter of the Service Quality Standards for Rocky Mountain Power* (Order dated June 11, 2009 and Order Approving Proposed Revisions dated June 1, 2017); Docket No. 08-035-55.

² *In the Matter of Rocky Mountain Power’s Proposed Utah Service Reliability Performance Baselines* (Order on Performance Baselines dated May 30, 2013 and Order Modifying Reliability Control Limits and Baseline Notification Levels dated December 20, 2016); Docket No. 13-035-01.

³ *In the Matter of Rocky Mountain Power’s Service Quality Review Report* (Order Modifying Reliability Control Limits and Baseline Notification Levels dated December 20, 2016 and Order Approving Proposed Revisions dated June 1, 2017); Docket No. 15-035-72.

In its reply comments, RMP states it supports DPU's recommendation to establish a work group to review the reliability baselines.

FINDINGS OF FACT AND CONCLUSIONS OF LAW

Based on our review of the Report and DPU's comments and recommendation, we find RMP's Report generally complies with the Reporting Requirements and we acknowledge it.

Based on the importance of RMP's performance related to SAIDI and SAIFI, the length of time since we approved the SAIDI and SAIFI baselines, and RMP's support of DPU's recommendation, we find it is reasonable and in the public interest to establish a work group as recommended by DPU. Therefore we direct RMP and DPU to convene a work group, open to interested parties, to examine RMP's reliability baseline standards and to make recommendations. Further, we direct DPU to lead this work group and file a report with recommendations as it determines necessary.

ORDER

Therefore, we:

- 1) acknowledge RMP's Report as satisfying the Reporting Requirements;
- 2) establish a work group led by DPU with the purpose of examining RMP's reliability baseline standards and making recommendations.

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DATED at Salt Lake City, Utah, June 23, 2020.

/s/ Thad LeVar, Chair

/s/ David R. Clark, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Gary L. Widerburg

PSC Secretary

DW#314355

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this written order by filing a request for review or rehearing with the PSC within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the PSC fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on June 23, 2020, a true and correct copy of the foregoing was delivered upon the following as indicated below:

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