

FORMAL COMPLAINT FORM  
PUBLIC SERVICE COMMISSION  
Heber M. Wells State Office Building  
160 East 300 South, Fourth Floor  
P.O. Box 45585  
Salt Lake City, Utah 84114

UTAH PUBLIC  
SERVICE COMMISSION

2020 MAY -7 A 11:01

RECEIVED

Complaints are public documents and are maintained on the Public Service Commission website.  
Further information on formal complaints is available at: <https://psc.utah.gov/complaint-process/>

1. Name of Complainant: Jeff Hood  
Address: 176 S. Stagecoach  
Telephone No.: 435-668-7897  
Email Address: JLhood@troon.com  
Preferred method of contact:  Email or  U.S. Mail

If represented by counsel, list:

- Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone No.: \_\_\_\_\_ Email Address: \_\_\_\_\_

2. The utility being complained against is: Rocky Mtn Power  
3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?  
Include exact dates, times, locations and persons involved, as closely as you can.

Failure to maintain, upgrade  
old equipment

4. Why do you (the Complainant) think these activities are illegal, unjust or improper?

Way too many power outages in 9 months

5. What relief does the Complainant request?

Upgrade outdated equipment

6. Signature of Complainant: J Hood  
Date: 4-27-20

NOTE: Submit complaint by email or U.S. mail. (<https://psc.utah.gov/psc-filing-requirements/>)