Formal Complaint of Scott Macdonald against Rocky Mountain Power

DOCKET NO. 20-035-24

ORDER VACATING STATUS AND SCHEDULING CONFERENCE

ISSUED: February 22, 2021

On November 18, 2020, the Public Service Commission (PSC) issued a Notice of Electronic Status and Scheduling Conference and Request for Status Report, directing Rocky Mountain Power (RMP) to file a Status Report by February 17, 2021 and setting the docket for a status and scheduling conference ("Conference") on February 24, 2021 at 1:00 p.m.

On February 17, 2021, RMP filed its Status Report, apprising the PSC of its efforts to resolve the issues that led to Scott Macdonald ("Complainant") filing his formal complaint ("Complaint"). The Status Report also represents that Complainant "requested his electric account at the address associated with this [C]omplaint ... be closed effective December 14, 2020 due to the fact that he had moved."

Given that Complainant appears to have closed the subject account and moved, questions exist as to whether Complainant wishes to continue to pursue the Complaint and whether grounds exist to do so. Accordingly, the PSC vacates the previously noticed Conference for February 24, 2021 at 1:00 p.m. No conference will be held in this docket at that time.

If Complainant wishes to further pursue his Complaint, the PSC directs him to file a notice ("Notice") with the PSC on or before **Monday, March 8, 2021**. If Complainant elects to file a Notice, he should confirm the status of his account with RMP, whether he continues to reside at the subject address, and identify what additional process or relief he seeks from the

DOCKET NO. 20-035-24

- 2 -

PSC. If Complainant fails to file a notice by March 8, 2021, the PSC will take no further action on the Complaint.

DATED at Salt Lake City, Utah, February 22, 2021.

/s/ Michael J. Hammer Presiding Officer

Attest:

/s/ Gary L. Widerburg PSC Secretary DW#317471

DOCKET NO. 20-035-24

- 3 -

CERTIFICATE OF SERVICE

I CERTIFY that on February 22, 2021, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Scott Macdonald (bones3mac@gmail.com)

Data Request Response Center (<u>datareq@pacificorp.com</u>), (<u>customeradvocacyteam@pacificorp.com</u>)
PacifiCorp

Jana Saba (jana.saba@pacificorp.com)
Autumn Braithwaite (autumn.braithwaite@pacificorp.com)
Emily Wegener (emily.wegener@pacificorp.com)
Rocky Mountain Power

Patricia Schmid (<u>pschmid@agutah.gov</u>)
Justin Jetter (<u>jjetter@agutah.gov</u>)
Robert Moore (<u>rmoore@agutah.gov</u>)
Assistant Utah Attorneys General

Madison Galt (<u>mgalt@utah.gov</u>)
Division of Public Utilities

Alyson Anderson (<u>akanderson@utah.gov</u>)
Bela Vastag (<u>bvastag@utah.gov</u>)
Alex Ware (<u>aware@utah.gov</u>)
(<u>ocs@utah.gov</u>)
Office of Consumer Services

Administrative Assistant