

## Postings on Social Media Website NextDoor

August 20, 2020 (Accessed and copied on 8/21/2020)

### [Customer #1](#)

• [14 hr ago](#)

**Subject:** [Power outage?](#) Anyone else having this issue?

Posted in [General](#) to 18 neighborhoods

29 Comments

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### [Customer #2](#)

•

Xxxxxxx Neighborhood

Yes.

14 hr ago

### [Customer #2](#)

•

Xxxxxxx Neighborhood

We're on Xxxxxxx and lost power about 5 minutes ago

14 hr ago

### [Customer#3](#)

•

Xxxxxxx Neighborhood

A neighbor told me there was a planned outage from 6pm-3am today, but our power is still on.  

14 hr ago

### [Customer#4](#)

•

Xxxxxxx Neighborhood

My neighbor got this info from Rocky Mtn 30 minutes ago: It's a last minute safety hazard of equipment burning and they confirmed that we are scheduled to have no power from 6 to 3 am. He apologized that they had no time to warn us. 😞

Edited 11 hr ago

### [Customer#4](#)

•

Xxxxxxx Neighborhood

She initially found out from another neighbor. I don't know how that neighbor found out.

14 hr ago

### [Customer#5](#)

•

Yyyyyyy Neighborhood

So it involves the gas company too?

12 hr ago



[Customer #2](#)

•  
XXXXXXX Neighborhood  
How can they do a planned outage without notifying the people impacted. We heard nothing.  
14 hr ago

[Customer#4](#)

•  
XXXXXXX Neighborhood  
I don't think it's been planned until today.  
14 hr ago

[Customer#6](#)

•  
XXXXXXX Neighborhood  
[\[to\]Customer#4](#), it was planned, got a Rocky Mountain phone call around 3:30pm today advising of the outage from 6pm till 3am  
Edited 13 hr ago



[Customer#7](#)

•  
XXXXXXX Neighborhood  
Good on XXXX XXX XXXX. How is your dog doing?  
14 hr ago

[Customer#8](#)

•  
XXXXXXX Neighborhood  
No Power for us as well - XXXXX XXX.....  
14 hr ago

[Customer#9](#)

•  
XXXXXXX Neighborhood  
Yes we did on XXXXX xxx  
14 hr ago

[Customer #1](#)

•  
XXXXXXX Neighborhood  
Just spoke to Rocky Mountain power ... apparently it is a planned outage ... soonest that it will be on is 10pm  
14 hr ago

[Customer#10](#)

•  
XXXXXXX Neighborhood  
Ours went out back on then out, that doesn't sound planned  
14 hr ago

[Customer#11](#)

- 

Xxxxxxx Neighborhood

We got a call from Rocky Mountain power about an hour before it turned off. Really frustrating.

14 hr ago

[Customer#12](#)

- 

Xxxxxxx Neighborhood

We got a recorded message around 4pm. Outage from 6pm till 3am. So much for watching the DNC convention tonight. 😊

14 hr ago

[Customer#4](#)

- 

Xxxxxxx Neighborhood

No msg for us   ♀   ♀

14 hr ago

[Customer#13](#)

- 

Xxxxxxx Neighborhood

We received a recorded phone call around 5 pm saying the power will be out from 6 to 3 for equipment upgrades

14 hr ago

[Customer#14](#)

- 

Xxxxxxx Neighborhood

So did we.

11 hr ago

[Customer#15](#)

- 

Xxxxxxx Neighborhood

We got a phone call with a message that the power would be off from 6 pm to 3 am for maintenance for around 680 homes in XXXXXXXX. They didn't say which homes, it was a general message.

14 hr ago

[Customer#16](#)

- 

Xxxxxxx Neighborhood

I received a phone message from Rocky Mountain power about 4 PM this afternoon. Hidden for me that about 980 customers in xxxx xxxxx would be out of power from 6 PM until approximately 3 AM in the morning.

Emergency repair for equipment what is the reasoning. Have a cool evening.

14 hr ago

[Customer#17](#)

- 

Xxxxxxx Neighborhood

At first I was told 10pm now it's 3 am. This is ridiculous.

13 hr ago

[Customer#18](#)

•

Xxxxxxx Neighborhood

Ahh, a few glasses of vino and an early bedtime. No TV, no computer, no work!!

13 hr ago

[Customer#19](#)

•

Xxxxxxx Neighborhood

I don't think this was planned well in advance. I believe something happened very recently to cause the outage. I am grateful for a heads up telephone call around 3:30. I believe this is a fairly emergent shut down because of a prior incident. We have a second home and a few weeks ago there was a traffic accident that caused an immediate power loss to over 1,000 customers up there that lasted several hours. A few days later, RMP sent out a robo call like the one I got today indicating that more repair work needed to be done (overnight-to reduce inconvenience?) as a result of the prior accident.

13 hr ago

[Customer#20](#)

•

Xxxxxxx Neighborhood

A plot to keep me from watching the democratic convention!☺

13 hr ago

[Customer#21](#)

•

Xxxxxxx Neighborhood

We received a post card from Rocky Mountain Power that the scheduled maintenance was to be yesterday (while we were out of town) we came back this evening to find it stated just as we gat home and will be out until 3:00am

13 hr ago

[Customer#22](#)

•

Xxxxxxx Neighborhood

This was not a planned incident, power should be restored by 3:00 am per Rocky man pwr

13 hr ago

[Customer #1](#)

•

Xxxxxxx Neighborhood

She's good !! Thanks for asking ♥

12 hr ago

[Customer#23](#)

•

Xxxxxxx Neighborhood

We received a recorded message today too. Our power was out but it's back on now.

10 hr ago