BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

Docket No. 20-035-34

Application of Rocky Mountain Power for Approval of Electric Vehicle Infrastructure Program

SURREBUTTAL TESTIMONY OF JUSTIN D. WILSON ON BEHALF OF CHARGEPOINT, INC.

November 17, 2021

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1	<u>I.</u>	Introduction and Summary of Recommendations
2	Q:	Please state your name.
3	A:	My name is Justin D. Wilson.
4	Q:	Are you the same Justin D. Wilson who filed Direct Testimony on behalf of
5		ChargePoint, Inc. (ChargePoint) in this docket on October 19, 2021 and Rebuttal
6		Testimony on behalf of ChargePoint on November 4, 2021?
7	A:	Yes, I am.
8	Q:	What is the purpose of your Surrebuttal Testimony?
9	A:	The purpose of my Surrebuttal Testimony is to respond to the rebuttal testimony of Rocky
10		Mountain Power's witnesses James Campbell and Robert Meredith, Utah Clean Energy
11		(UCE) witness Thomas Kessinger and Greenlots' witness Tom Ashley.
12	Q.	Are you sponsoring any Exhibits?
13	A.	No.
14	Q:	Please summarize your recommendations to the Commission.
15	A:	I continue to support the recommendations I made in my Direct and Rebuttal Testimony.
16		Given the accelerated timeline of this docket, my Surrebuttal Testimony does not address
17		all aspects of the rebuttal testimony of other parties. My silence with respect to any
18		particular recommendation of another party should not be construed as agreement with that
19		recommendation.
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24 O: What will you address in this section of your testimony? In this section of my testimony, I will address the rebuttal testimony of RMP witnesses Mr. 25 A: 26 Campbell and Mr. Meredith with respect to RMP's Company-owned Charger proposal. I 27 will first address Mr. Campbell's arguments with respect to program design and then turn 28 to Mr. Meredith's arguments with respect to pricing. 29 In responding to the Division's arguments that the EVIP focuses too heavily on utility Q: 30 charging stations and that the discounts RMP proposes to provide to ratepayers are 31 excessive, Mr. Campbell states: "Utility ownership of infrastructure and charging 32 service within the Program is not just a component of the statute, it is the primary purpose of the statute." Similarly, Mr. Campbell later states: "Ultimately, Section 33 34 54-4-41 of Utah Code is about utility-owned infrastructure and charging service not 35 non-utility owned infrastructure and charging service." How do you respond?

Response Regarding RMP's Proposal for Company-Owned Chargers.

While I am not an attorney, I disagree that utility ownership of *chargers* is the primary purpose of the statute. HB 396 defines "utility-owned vehicle charging infrastructure" to mean "all facilities, equipment, and electrical systems owned and installed by a large-scale electric utility: (a) on the customer's side of the large-scale electric utility's side of the electricity metering equipment; and (b) to facilitate utility vehicle charging service or other electric vehicle charging service." Further, HB 396 authorizes up to \$50 million in

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¹ Campbell Rebuttal, p. 9.

² Campbell Rebuttal, p. 11.

³ Utah Code Section 54-2-1(36)

spending for "(i) the deployment of utility-owned vehicle charging infrastructure; and (ii) utility vehicle charging service provided by the large-scale electric utility." In other words, HB 396 requires EVIP spending to cover both make-ready infrastructure (for chargers owned by site hosts and RMP) and chargers owned by RMP. Mr. Campbell's contention that the *primary* purpose of HB 396 is to support chargers owned by RMP finds no support in the statute. Rather, HB 396 directs the Commission to evaluate RMP's EVIP proposal according to the public interest criteria listed in Section 54-4-41(7), which does not include any preferences for utility-owned chargers over chargers owned by site hosts.

Mr. Campbell argues that RMP's proposed discounted charging prices for RMP customers is consistent with the statutory criteria to promote "low-cost services" for EV drivers and that "to artificially force the EVIP to conform with other third-party business models may be in direct violation of the section because the third-party business models may not be promoting low-cost services." How do you respond?

The criteria of promoting "low-cost services" must be balanced with the first part of subsection (4)(d), which requires that the EVIP "enables competition, innovation, and customer choice in electric vehicle charging services." Given that many site hosts compete for EV drivers on price (as well as other factors), the Commission should look first to whether the EVIP programs enable competition. As I discussed in my Direct Testimony, it will be extremely difficult for site hosts to compete with RMP's proposed discounted prices because they are comparable to or below the rates that site hosts pay for electricity.⁶

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⁴ Utah Code Section 54-4-41(2)(a).

⁵ Campbell Rebuttal, p. 10.

⁶ Wilson Direct, pp. 48-50.

Accordingly, the Commission should not promote low-cost prices at RMP's Companyowned Chargers at the expense of competition.

RMP argues that it meets this statutory provision by *providing* deeply discounted charging prices to its own ratepayers, but the statutory provision uses the phrase "while *promoting* low-cost services." Providing low-cost services is different from promoting low-cost services. The most effective way for RMP to *promote* low-cost charging services is to promote competition among EV charging providers, not for RMP to undercut the competitive market. Accordingly, it is a red-herring for Mr. Campbell to suggest that "third-party business models may not be promoting low-cost services." It is not up to third parties to promote low-cost services; rather, market competition will promote low-cost services as site hosts compete for EV drivers on the basis of price and other factors. The best way for RMP to promote competition is to ensure that there is a level playing field between the Company-owned Charger program and the make-ready investments, consistent with the recommendations I made in my Direct Testimony.

Mr. Campbell further argues that shifting more capital spending to make-ready investments as ChargePoint and the Department recommend "could prevent the Company from meeting the prudency requirement envisioned by the Legislature." How do you respond?

A: Mr. Campbell bases this assertion on subsection (7)(b), which states that RMP can demonstrate the prudence of its EVIP investment by showing that it can be anticipated to

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⁷ Campbell Rebuttal, p. 11.

provide RMP's customers with "significant benefits that may include revenue from utility vehicle charging service that offsets the large-scale electric utility's costs and expenses." Mr. Campbell's argument confuses RMP's evidentiary burden with programmatic modifications that the Commission may require in its final order in this proceeding. ChargePoint and the Division both recommend that the Commission direct RMP to allocate 2/3 of its capital spending to make-ready investments for chargers owned by site hosts. If the Commission approves the EVIP with this modification, then RMP's burden of demonstrating prudence will have been met. It simply does not make sense for Mr. Campbell to argue that RMP would fail to meet the prudency requirement by complying with such a Commission directive.

Moreover, revenue at Company-owned chargers is only one way that RMP may demonstrate prudence under the statute. Under ChargePoint's and the Division's recommendation, RMP would still make a significant investment in Company-owned Chargers and revenue from those chargers would still offset the costs of the EVIP programs, consistent with the statute. The statute does not prescribe any specific amount that such revenues should offset to support the prudency demonstration.

Q: Mr. Campbell argues that the "net effect" of ChargePoint's recommended modifications to the Company-owned Charger program "would be to eliminate the utility-owned charger service." How do you respond?

⁸ Utah Code Section 54-4-41(7)(b).

⁹ Campbell Rebuttal, p. 14.

This assertion is inaccurate. Under ChargePoint's recommendation to provide site hosts with at least two choices in hardware providers and network service providers and to allow site hosts the option of setting prices, RMP would still own the chargers. In my Direct Testimony, I provided a list of other utility programs in which the utility owns and operates the chargers but provides site hosts with these choices. 10 RMP provides no reason why it could not provide these choices in its Company-owned Charger program, other than its apparent preference not to do so. There is nothing in statute that requires RMP to only offer a single hardware solution and a single network solution through the Company-owned Charger program. Given the benefits that providing these choices provides to the competitive market and the statutory criteria that the EVIP programs enable competition, innovation, and customer choice, ChargePoint continues to recommend that the Commission ensure that customer choice be a design feature of the Company-owned Chargers program. Mr. Campbell further states: "It is highly inappropriate for a company like ChargePoint to try and influence that process through this proceeding since it could be a potential bidder or in direct competition with potential bidders."11 How do you

ChargePoint takes exception to RMP's suggestion that ChargePoint's advocacy in this proceeding is inappropriate in any way. ChargePoint's recommendations with respect to the Company-owned Charger program have not been designed to benefit ChargePoint at

respond?

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¹⁰ Wilson Direct, pp. 56-57.

¹¹ Campbell Rebuttal, p. 14.

the expense of other charging providers, but to ensure that RMP supports the existing competitive market, without distorting or undercutting that market. Mr. Campbell does not specify which part of my Direct Testimony he refers to when he states, "Mr. Wilson attempts to shape the Company's RFP process," but shaping the RFP process itself is not a primary concern for ChargePoint. Rather, ChargePoint's primary concern with the proposed RFP process is that RMP proposes a "one-size, fits-all" solution that would not allow site hosts to determine their preferred solution. As a participant in the existing competitive market, there is nothing inappropriate about ChargePoint recommending that the Commission require RMP to ensure that competitive market dynamics are a feature of the Company-owned Charger program. In ChargePoint's experience, the most effective way to ensure that utility programs enable competition, innovation, and customer choice, as required by statute, is to ensure that site hosts can choose their preferred charging hardware provider and network service provider through the program, just as they can do in the absence of the utility program. Turning to Mr. Meredith's arguments, Mr. Meredith first argues that ChargePoint is incorrect that its proposed charging prices are so low that they will incentivize customers to charge away from home and points out that the cost of an average DC fast charging session at a Company-owned Charger "is basically right at the level of

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the Company's second tier energy charges."12 How do you respond?

¹² Meredith Rebuttal, pp. 16-17.

While I agree with Mr. Meredith that there is a convenience factor in favor of charging at home for many customers, charging the same price per-kilowatt-hour for DC fast charging as customers pay for electricity at their homes is a significant market distortion. DC fast charging is a significantly different service from charging at home and the only reason RMP could offer cost parity between the two services is that ratepayers will cover much of the cost of the Company-owned Chargers. Given the vastly different operational characteristics of DC fast charging versus residential charging, drivers should not be costneutral with respect to charging at a Company-owned DC fast charger versus charging at home.

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Further, while Mr. Meredith downplays the role that Level 2 chargers will play at its Company-owned Charger locations, Mr. Meredith's own analysis demonstrates that the cost for EV drivers to charge at home will be 3-4 times the 3 cents RMP proposes to charge at a Company-owned Level 2 charger during off-peak hours (which comprise about 85 percent of the hours of the year). These facts, combined with RMP's rebuttal proposal to revoke the existing residential Schedule 120 incentives, indicates that RMP intends to use its pricing proposals to drive utilization at Company-owned Chargers instead of encouraging drivers to charge where they park.

Mr. Meredith disagrees with ChargePoint's argument that site host-owned DC fast chargers are likely to take service on Schedule 6A and argues that the cost of

electricity for chargers deployed behind a customer's existing meter can be much less than taking service on Schedule 6A.¹³ How do you respond?

First of all, I expect that most site host-owned DC fast chargers will be separately metered and not installed behind an existing meter as Mr. Meredith assumes. The most likely rate schedule a site host will select for separately metered DC fast chargers is Schedule 6A. Accordingly, I stand behind my analysis.¹⁴

Even assuming that there will be some site hosts that install DC fast chargers behind their existing meter, the electricity costs for such chargers will only be less than the effective \$/kWh rate of Schedule 6A if charging does not coincide with the site host's peak kW usage, as Mr. Meredith acknowledges. However, there is very little reason to assume that charging will not coincide with a site host's peak demand or that a site host would be able to control when charging occurs at a publicly available charger. Using Mr. Meredith's example of a grocery or big box store that hosts DC fast chargers behind its existing meter, the store's peak demand is likely to occur on a hot summer day when the store is busy. The store's DC fast chargers are also most likely to be used when the store is busy, with the effect that the chargers will cause incremental demand charges. Estimating approximate \$/kWh costs quickly gets complex and requires making many other assumptions, but Mr. Meredith's suggestion that site hosts are likely to only pay incremental electricity (\$/kWh) costs under their existing rate structure does not withstand scrutiny.

¹³ Meredith Rebuttal, pp. 17-18.

¹⁴ Wilson Direct, pp. 48-49.

discount for RMP customers, stating: "The justification for the 75 percent discount for RMP customers is that it produces prices that compare favorably to gasoline and also reflects the fact that customers are paying for the cost of the stations through a surcharge on their bill." How do you respond?

A: When Mr. Meredith presented these "justifications" in his Direct Testimony, he pointed out that RMP's proposed discount was equivalent to paying \$1.50 per gallon for gasoline, "which compares favorably to gasoline, which presently costs about \$3.16 per gallon in Utah." The fact that RMP's proposed 75 percent discount results in a gasoline-equivalent price that is less than half the cost of gasoline is not a justification for a 75 percent discount. Discounts of 50 percent and 25 percent would also "compare favorably" to the price for gasoline. RMP provided no explanation for proposing a 75 percent discount as opposed to a smaller discount.

Similarly, the fact that customers will be paying for the cost of the stations through a surcharge may justify a discount (consistent with statute), but that fact by itself does not

Mr. Meredith argues that RMP provided justification for its proposed 75 percent

¹⁵ Meredith Rebuttal, p. 18.

Chargers through Schedule 198.¹⁷

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specifically justify a 75 percent discount. As I discussed in my Rebuttal Testimony in

response to the Division, if anything this fact justifies a discount that is roughly equivalent

to the average contribution that a residential customer will make to the Company-owned

¹⁶ Meredith Direct, p. 7.

¹⁷ Wilson Rebuttal, pp. 11-12.

Mr. Meredith argues that RMP's proposed five cents per kWh off-peak credit is supported by the difference between average on-peak and off-peak Energy Imbalance Market (EIM) prices. 18 How do you respond?

I understand that there is a five-cent difference between RMP's average EIM costs, but that does not mean that same differential should be applied to RMP's charging prices to provide a five-cent discount during 85 percent of the hours of the year. Mr. Meredith states that EIM average prices are used "to yield the marginal cost of service for Schedule 6," but RMP has not proposed to charge cost-based prices to EV drivers in this proceeding. Rather, RMP has proposed to offer charging prices to its own ratepayers that are deeply discounted against its competitive market "benchmark." RMP then proposes to offer further discounts on these discounted charging prices during off-peak hours.

Accordingly, ChargePoint's concern is not with the five-cent differential between on-peak and off-peak EIM prices but with RMP's proposal to offer a discount on already-discounted prices. That is why ChargePoint continues to recommend that the Commission direct RMP to charge an adder during on-peak periods, rather than provide a further discount during off-peak periods. Contrary to Mr. Meredith's assertion that this would "effectively increase the Company's pricing by five cents per kWh," this adder would only apply to 15 percent of the total hours of the year. ¹⁹ It makes far more sense for the Commission to establish the price that will be charged during the vast majority (85 percent) of the year and then approve an on-peak adder, rather than establish a price that only applies

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¹⁸ Meredith Rebuttal, pp. 18-19.

¹⁹ Meredith Rebuttal, pp. 20-21.

217 to a small minority (15 percent) of the year and approve a discount that will apply the rest 218 of the time. 219 Finally, Mr. Meredith opposes ChargePoint's recommendation for a 10 percent Q: 220 discount for RMP ratepayers, stating: "Mr. Wilson's proposed discount would not at 221 all be meaningful to customers and would not reflect the significant contribution they have made through Schedule 198 rates."20 How do you respond? 222 223 A: As I discussed in my Rebuttal Testimony responding to the Division, the value of RMP's 224 proposed discount to an average EV driver is many times greater than the contribution an average EV driver will make through Schedule 198.²¹ HB 396 allows RMP's discount "to 225 226 reflect" ratepayers' contributions to the EVIP investments. As I argued in my Rebuttal 227 Testimony, there is no reason that the discount RMP ratepayers receive should reflect the 228 contributions of *other* ratepayers, which is essentially what RMP's proposal would do. 229 Accordingly, ChargePoint continues to support the Division's recommendation that the 230 discount for RMP ratepayers be set at a level that is roughly equivalent to the average ratepayer's contribution through Schedule 198.²² There is no reason to think that such a 231 232 discount would not be "meaningful" to customers as Mr. Meredith asserts. 233 Q: Do you have any modifications to your prior recommendations on the Company-234 owned Charger program in response to the rebuttal testimony of RMP's witnesses? 235 No. ChargePoint's recommendations regarding the Company-owned Charger proposal A: 236 remain the same as set forth in my Direct Testimony and Rebuttal Testimony.

²⁰ Meredith Rebuttal, p. 21.

²¹ Wilson Rebuttal, pp. 11-12.

²² Wilson Rebuttal, pp. 11-12.

237 III. Response Regarding Proposed Schedule 120 Incentives. 238 O: What will you address in this section of your testimony? 239 A: In this section of my testimony, I will respond to the Rebuttal Testimony of RMP witness 240 Mr. Campbell and UCE witness Mr. Kessinger regarding RMP's proposal to continue 241 providing Schedule 120 incentives through the EVIP. Mr. Campbell states that RMP disagrees with all suggestions regarding the Schedule 242 Q: 243 120 incentives, except for OCS' recommendation to limit the incentives to two or three 244 years, and remove the residential incentives until after an education component is 245 implemented and the residential incentives are demonstrated to be in the public interest.²³ How do you respond? 246 247 I continue to disagree with OCS' recommendations regarding the Schedule 120 incentives. A: as discussed in my Rebuttal Testimony. 24 As detailed in my Direct Testimony, residential 248 249 charging programs are effective at increasing EV adoption, providing grid benefits, and 250 providing valuable data regarding residential charging behavior to the utility. Continuing the Schedule 120 residential charger incentives is an important component of the EVIP.²⁵ 251 252 I therefore recommend that the Commission reject RMP's rebuttal proposal to remove the 253 residential charger incentives.

²³ Campbell Rebuttal, p. 19.

²⁴ Wilson Rebuttal, pp. 26-27.

²⁵ Wilson Direct, pp. 31-32.

255 \$500, or in the alternative, maintain the incentives at \$200 and provide an increased incentive of \$500 for certain income qualified customers?²⁶ How do you respond? 256 257 ChargePoint continues to recommend that the incentives for residential Level 2 chargers A: 258 be increased to \$500 and allow the incentives to be applied to all aspects of the charger installation, including panel upgrades. 259 260 If the Commission does not adopt my recommendation, I support UCE's alternative 261 recommendation to maintain the Schedule 120 residential incentives at \$200 and provide 262 an increased incentive of \$500 to income qualified customers. 263 Q: Mr. Kessinger recommends a smart charger requirement for Schedule 120 residential 264 incentives but disagrees with ChargePoint's recommendation that "the residential portion of the Schedule 120 should be extended to networked chargers." Mr. 265 266 Kessinger further states that networked chargers differ from smart chargers due to 267 their ability to connect to a network of chargers, and allows for the owner to require payment for charging.²⁷ How do you respond? 268 269 A: To clarify, ChargePoint's recommendation for "smart or networked" residential chargers 270 simply refers to the ability of the charger to connect to the internet and manage the charging 271 of the electric vehicle. ChargePoint often utilizes these terms interchangeably for 272 residential chargers, but recognizes that the term "networked" has a different connotation

Mr. Kessinger recommends that Schedule 120 residential incentives be increased to

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for commercial chargers, which may be connected to a larger network of publicly available

²⁶ Kessinger Rebuttal, pp. 5-6.

²⁷ Kessinger Rebuttal, pp. 6-7.

274		chargers and allows site hosts to require payment for EV charging services. ChargePoint
275		support's Mr. Kessinger's recommendation to require smart chargers and did not intend to
276		propose that chargers have additional functionalities in recommending that chargers be
277		"smart or networked."
278	Q:	Do you have any modifications to your prior recommendations on the Schedule 120
279		incentives in response to the rebuttal testimony?
280	A:	ChargePoint's recommendations regarding the Schedule 120 incentives remain the same
281		as set forth in my Direct Testimony and Rebuttal Testimony. However, if the Commission
282		does not adopt my recommendation for the Schedule 120 residential incentives, I support
283		UCE's alternative recommendation to maintain the Schedule 120 residential incentives at
284		\$200 and provide an increased incentive of \$500 to income qualified customers.
285	<u>IV.</u>	Response to Greenlots' Witness Thomas Ashley.
286	Q:	What will you address in this section of your testimony?
287	A:	In this section of my testimony, I will respond to the Rebuttal Testimony of Greenlots
288		witness Thomas Ashley.
289	Q:	In response to ChargePoint's recommendations for program modifications to the
290		EVIP, Mr. Ashley asserts that ChargePoint's recommendations are intended to
291		redesign the program in the image of ChargePoint's business model and
292		ChargePoint's recommendations would result in program design homogenization by

having the plan conform to the needs of a specific business model or market ideal.²⁸ How do you respond?

ChargePoint takes exception to many of Mr. Ashley's statements regarding the intent of our recommendations, namely his suggestion that ChargePoint is not participating in this proceeding in good faith, and that ChargePoint is attempting to redesign the program "in our image." I find Mr. Ashley's contentions that ChargePoint is not operating in good faith to be defamatory in nature, and his contentions rely on inaccurate statements regarding ChargePoint's business operations, which I will detail later in this section.

When participating in Commission proceedings, ChargePoint seeks to foster a collaborative approach between parties. ChargePoint recognizes that stakeholders may maintain positions that do not align with ChargePoint's, but these perspectives are valuable and produce a collaborative stakeholder process that results in more robust TE programs. It is clear that Greenlots has a very different perspective on the EV charging market from ChargePoint and has aspects of its business model that differ from ChargePoint's. However, while ChargePoint does not agree with Greenlots as to what is best for RMP ratepayers or what will serve the public interest in the best possible way, we respect Greenlots' outlook on the EV charging market as a difference in philosophy and do not jump to the conclusion that Greenlots, or any other party which advocates for a position that ChargePoint does not agree with, is not operating in good faith.

²⁸ Ashley Rebuttal, p. 8.

In fact, some of the positions in Greenlots' testimony could be similarly construed as advocating to "shape the program in its image." For example, Greenlots is a network service provider that operates EV charging software, but not hardware. By advocating for a requirement for chargers to communicate via an open communication protocol that allows for network switching.²⁹ Greenlots is advocating for a requirement that would align with its business model and would allow its network to be placed on any hardware supported by the program. Additionally, Mr. Ashley specifically advocates for the Open Charge Point Protocol (OCPP), a charger-to-network communication protocol that Greenlots utilizes. 30 which I further discussed in my rebuttal testimony. 31 OCPP is a voluntary communication protocol, developed by the Open Charge Alliance, that has not been adopted or approved by any standards body. 32 While these recommendations, if adopted, could advantage Greenlots in the program ChargePoint does not make the assumption that Greenlots is trying to "shape the program in its image" to advantage itself over other charging providers, but rather assumes that these recommendations stem from Greenlots' philosophy on the EV charging market and what it believes will best support the EV charging market in Utah. Similarly, the recommendations included in my testimony are simply reflective of what ChargePoint believes best supports the public interest and the competitive charging market in Utah and are not intended to shape the program in our image or advantage ChargePoint over other EV charging business models within the EVIP.

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²⁹ Ashley Rebuttal, p. 14.

 $^{^{30}}$ Id

³¹ Wilson Rebuttal, pp. 22-25.

³² https://www.openchargealliance.org/about-us/organization/.

Q: What are the intentions of your recommendations in this proceeding?

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ChargePoint's recommendations in this case, and all cases in which we participate, align with our company's philosophy that the competitive EV charging market should be stimulated and supported by replicating competitive market dynamics as much as possible within utility transportation electrification programs. This stems from concerns regarding the impact of utility companies, which normally operate in a monopoly-based market to provide electrical distribution services, expanding their operations into a *competitive* market to provide services that are not a part of traditional utility services. In other words, we believe utility programs should be designed in the image of the competitive market, not in the image of our business. In fact, our recommendations are intended to increase competition between EV charging service providers within transportation electrification programs and level the playing field between monopoly utility-owned stations and thirdparty providers. Our recommendations in this proceeding will serve to preserve competitive market dynamics, and are not intended to limit the programs, exclude certain business models from participating in the programs, or give certain business models advantages within the EVIP programs. Mr. Ashley states that Greenlots does not agree with ChargePoint's recommendation

Mr. Ashley states that Greenlots does not agree with ChargePoint's recommendation for site hosts to be given a choice of at least two options of hardware and network providers in the utility-owned DCFC program, and that Greenlots has "seen directly and has heard from multiple utilities that integration of multiple networks for DCFC can increase program implementation time and add to program costs" and "[t]o these utilities, separately integrating with each EV charging provider's specific network

offering is one of the most challenging aspects of EV pilots and programs, and has at times led to utilities opting against pursuing deeper network integrations."³³ How do you respond?

While I don't purport to know what Greenlots may have seen regarding utility-owned DCFC programs, or know what has been said in conversations between Greenlots and "multiple utilities," these statements are unsubstantiated hearsay, as Mr. Ashley does not provide any support for these statements.

Conversely, a recent example from Maryland demonstrates the importance of providing multiple hardware and network options within utility-owned EV charging programs.³⁴ In 2019, Baltimore Gas and Electric (BGE) received approval for a utility-owned DCFC program that provided only one option for the EV charging hardware and network provider. BGE is experiencing significant reliability issues with its utility-owned DCFCs that BGE states "can create unpleasant driver experiences for customers," and is currently requesting an additional \$1 million in additional ratepayer funds to enable its single EV network provider to provide the necessary maintenance and repair services to "ensure an industry-leading reliability factor." This provides real world proof of the potential perils utility ratepayers may face when a utility chooses to put "all its eggs in one basket." Here again, the facts simply do not support Mr. Ashley's contention that multiple

³³ Ashley Rebuttal pp. 11-12.

³⁴ See p. 127 of the Petition for Implementation of Statewide Electric Vehicle Portfolio, filed on January 22, 2018, for the initial petition, and Order No. 88997, filed on January 14, 2019, for the Commission Decision, in Maryland PSC Case No. 9478.

³⁵ See p. 33-34 of BGE's Semi-Annual Progress Report and Mid-Course EV Program Evaluation Report, filed on September 15, 2021, in Maryland PSC Case No. 9478.

372 ChargePoint stands by its initial recommendation to require RMP to offer site hosts on 373 whose property company-owned Chargers will be deployed at least two choices of EV 374 charging equipment vendors and at least two choices of network service providers. 375 Did Mr. Ashely provide any other statements in response to ChargePoint's Q: 376 recommendation to that site hosts be given a choice to have at least two hardware and 377 network choice options in the utility-owned DCFC program? 378 A: Yes. Mr. Ashley states that "Greenlots finds it ironic that ChargePoint is taking issue with 379 site hosts being locked into a particular charging solution without the opportunity to select 380 more innovative solutions beyond the initial procurement event, as this describes exactly 381 ChargePoint's long-standing approach to the market," 36 and "ChargePoint is the only 382 major EV charging services provider in the country that still uses hardware and software operating on proprietary communication protocols, where its charging hardware can only 383 work with its own software and network services."37 384 385 Does Mr. Ashely's accurately characterize ChargePoint's technology and business Q: 386 practices? 387 A: No. ChargePoint is dedicated to providing an open, secure, and robust network. One of 388 ChargePoint's primary goals is to get everyone behind the wheel of an EV and make it 389 easy to charge wherever they go, even if a station is not on the ChargePoint network.

hardware and network providers increase costs or add complexity. For these reasons,

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Accordingly, ChargePoint's charging stations, and network management software, utilize

³⁶ Ashley Rebuttal, p. 13.

³⁷ Id.

open communication protocols including OCPP, OpenADR, and the Open Charge Point Interface (OCPI). ChargePoint's network and hardware offerings are primarily OCPP-compliant, and the ChargePoint Network Cloud services supports all the standard functionality within the OCPP v1.6 protocol specification, including authentication, authorization, and accounting.³⁸ Additionally, ChargePoint has entered into peer-to-peer roaming agreements with various charging networks - including Greenlots - allowing drivers to access charging stations on other networks without the need to sign up for additional accounts.³⁹

All of this information is readily available on our website and can be found with a simple Google search,⁴⁰ suggesting that Mr. Ashley did not perform even the most basic of research prior to making these claims.

If ChargePoint's charging stations and network management software support OCPP why does ChargePoint advocate against requirements for charging stations to operate on OCPP?

As stated in my rebuttal testimony, OCPP is has not been adopted by or approved by any standards making body, and it is therefore premature to require the utilization of OCPP within utility programs. Further, some charging companies utilize alternatives to OCPP for a variety of reasons.

For example, OCPP supports an extremely limited set of network management functionality, and in order to provide more advanced features that drivers and site hosts

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³⁸ https://www.chargepoint.com/about/news/chargepoint-adopts-ocpp-its-charging-stations/.

³⁹ https://www.chargepoint.com/products/network/

⁴⁰ https://www.google.com/search?q=chargepoint+ocpp&rlz=1C5GCEA enUS959US959&oq=chargepoint+ocpp.

desire (e.g., mobile app, sharing power between stations to limit potential grid impacts and increase port deployments, advanced cyber security, etc.) EV charging station manufacturers and network service providers may choose to utilize alternative communication protocols, or in the case of ChargePoint, create extensions to the baseline OCPP functionality. ChargePoint's stations support advanced features through extensions to the OCPP protocol, including offline reliability, advanced power management, and waitlist (driver queueing allowing more efficient use of EVSEs).

Mandating specific software or communications protocols for charger-to-network communications, prior to a true standard being approved, would needlessly limit the ability for EV charging companies to effectively provide innovative consumer-facing software features, including load management and cybersecurity features, that drivers and site hosts want. Counter to what Greenlots claims, ChargePoint believes that such a requirement would not "amplify the potential for competition," but rather shut out certain EV charging station providers from the EVIP, provide an advantage to certain business models, and limit site host choice within the EVIP. This would not preserve the competitive market dynamics, in which customers are free to choose products and services regardless of the specific communication protocols that are utilized, and is contrary to the legislative declaration that the Commission must consider whether a program "[e]nables competition, innovation, and customer choice in EV charging services" when approving programs under Section 54-4-41.

⁴¹ Ashley Rebuttal, p. 14.

⁴² Utah Code Section 54-4-41(4).

431	Q:	What do you recommend?
432	A:	I stand by the recommendation included in my Rebuttal Testimony that the Commission
433		not modify the EVIP to require charging stations to support OCPP.
434	<u>V.</u>	Conclusion and Recommendations.
435	Q:	Please summarize your recommendation for the Commission.
436	A:	As stated at the beginning of my testimony, ChargePoint continues to support the
437		recommendations I made in my Direct and Rebuttal Testimony.
438	Q:	Does this conclude your testimony at this time?
439	A:	Yes.