



State of Utah
Department of Commerce
Division of Public Utilities

MARGARET BUSSE
Executive Director

CHRIS PARKER
Director, Division of Public Utilities

SPENCER J. COX
Governor

DIEDRE M. HENDERSON
Lieutenant Governor

Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Artie Powell, Manager

Doug Wheelwright, Utility Technical Consultant Supervisor

Abdinasir Abdulle, Utility Technical Consultant

Bob Davis, Utility Technical Consultant

Date: May 24, 2021

Re: **Docket No. 21-035-28 (08-035-55 and 13-035-70), Acknowledge**, Rocky Mountain Power's Annual Service Quality Review Report.

Recommendation (Acknowledge)

The Division of Public Utilities (Division) recommends that the Public Service Commission of Utah (Commission) acknowledge Rocky Mountain Power's (RMP) January 1 through December 31, 2020 Service Quality Review Report (Report). The report complies with the Commission's June 11, 2009 Order in Docket No. 08-035-55, the December 20, 2016 Order in Docket Nos. 13-035-01 and 15-035-72, June 23, 2020 and the January 26, 2021 Orders in Docket No. 20-035-22.¹ The filing also complies with the requirements of Rule R746-313.

Issue

On April 28, 2021, RMP filed with the Commission its Report for January 1 through December 31, 2020. On the same day, the Commission issued an Action Request directing the Division to

¹ See Commission Orders, Docket No. 20-035-22, June 23, 2020 and January 26, 2021, respectively, <https://pscdocs.utah.gov/electric/20docs/2003522/3143552003522o6-23-2020.pdf>, and <https://pscdocs.utah.gov/electric/20docs/2003522/3170962003522omrelabnl1-26-2021.pdf>.

review RMP's filing for compliance and to make recommendations. The Commission asked the Division to report back by May 28, 2021. On April 30, 2021, the Commission issued its Notice of Filing and Comment Period. The Commission asked any interested person to file comments on RMP's report on or before May 28, 2021.

Discussion

In Docket No. 20-035-22, the Division recommended that the Commission establish a work group to review the reliability baselines.² The reliability performance standard was last reviewed and established by the Commission on December 20, 2016 in Docket Nos. 13-035-01 and 15-035-72. In its June 23, 2020 Order, the Commission established a work group led by the Division to examine RMP's reliability standards and make recommendations.³

The Division filed further comments with the Commission on December 21, 2020 stating that a Service Quality Work Group (Group) had been convened. In addition to reviewing the System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) metrics, the Group explored changes to industrial customer power quality standards.⁴

The Division reviewed RMP's January 1 through December 31, 2020 Report in light of the above Orders, Commission Rule, and the Utah Service Quality Review Work Group Reports filed with the Commission on September 13, 2006 and December 21, 2020.⁵ The Division notes that the 2020 SAIDI and SAIFI metrics denote the revised control zone parameters approved by

² See Division Action Request Response, Docket No. 20-035-22, June 1, 2020, <https://pscdocs.utah.gov/electric/20docs/2003522/314067DPUCmnts6-1-2020.pdf>.

³ *Supra*, n1, Commission Order, June 23, 2020.

⁴ See Division Comments, Docket No. 20-035-22, December 21, 2020 and Rocky Mountain Power Comments, Docket No. 20-035-22, January 21, 2021, respectively, <https://pscdocs.utah.gov/electric/20docs/2003522/316801DPUCmnts12-21-2020.pdf>, and <https://pscdocs.utah.gov/electric/20docs/2003522/317047RMPCmntsDPUMemReTechWrkGrp1-21-2021.pdf>.

⁵ See Division Memorandum, Docket No. 20-035-22, December 21, 2020, <https://pscdocs.utah.gov/electric/20docs/2003522/316802DPUMemWrkGrp12-21-2020.pdf>.

the Commission in Docket No. 20-035-22 on January 26, 2021.⁶ The Division concludes the SAIFI and SAIDI values comply with the revised metrics.⁷

The Group continues to discuss the industrial customers' concerns with the power quality issues and standards. Although some progress has been made, the Group has not reached a consensus on all issues.

Conclusion

The Division has determined that RMP is in compliance and recommends that the Commission acknowledge RMP's January 1 through December 31, 2020 Service Quality Review Report. The Division commends RMP on its cooperative work on the issues of service quality and developing a meaningful report. The Division continues to lead the Group in discussions regarding the industrial customer power quality issues and standards.

cc: Joelle Steward, RMP
Jana Saba, RMP
Michele Beck, OCS

⁶ See Commission Order, Docket No. 20-035-22, January 26, 2021, page 3, Order, Sections 1 and 2, <https://pscdocs.utah.gov/electric/20docs/2003522/3170962003522omrclabnl1-26-2021.pdf>.

⁷ *Supra*, n1, page 3, Order, Sections 1 and 2, January 26, 2021. SAIDI control zone of 107 to 157 minutes, and a SAIDI baseline notification level of 157 minutes. SAIFI control zone of 0.9 to 1.2 events, and a SAIFI baseline notification level of 1.2 events.