



1407 W North Temple, Suite 330
Salt Lake City, Utah 84114

July 28, 2021

VIA ELECTRONIC FILING

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84114

Attention: Gary Widerburg
Commission Administrator

RE: Docket No. 21-035-43
In the Matter of the Formal Complaint of Erin and Geromie Clavell Against
Rocky Mountain Power

In accordance with the Notice of Filing and Comment Period issued by the Public Service Commission of Utah on July 1, 2021, Rocky Mountain Power (“Company”) hereby submits for filing its Motion to Dismiss and Answer in the above referenced matter.

The Company respectfully requests that all formal correspondence and requests for additional information regarding this filing be addressed to the following:

By E-mail (preferred): datarequest@pacificorp.com
utahdockets@pacificorp.com
jana.saba@pacificorp.com
stephanie.barber-renteria@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, OR 97232

Informal inquiries may be directed to Jana Saba at (801) 220-2823.

Sincerely,

Joelle Steward
Vice President, Regulation

Enclosures

Emily L. Wegener (12275)
Stephanie Barber-Renteria (8808)
Rocky Mountain Power
1407 West North Temple, Suite 320
Salt Lake City, Utah 84116
Telephone No. (801) 220-4526
emily.wegener@pacificorp.com
stephanie.barber-renteria@pacificorp.com

Attorneys for Rocky Mountain Power

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

Formal Complaint of Erin and Geromie Clavell against Rocky Mountain Power)	DOCKET NO. 21-035-43
)	MOTION TO DISMISS
)	AND ANSWER
)	

Pursuant to Utah Code section 63G-4-204(1) and rules R746-1-203 and R746-1-206 of the Utah Administrative Code, Rocky Mountain Power, a division of PacifiCorp (“Rocky Mountain Power” or the “Company”) hereby provides its answer to the formal complaint (“Complaint”), filed by Erin and Geromie Clavell (“Complainants”) with the Public Service Commission of Utah (“Commission”) on June 28, 2021. In addition, the Company moves under Utah Administrative Code R746-1-301, R746-1-105 and Utah Rules of Civil Procedure Rule 12(b)(6) to dismiss the Complaint in its entirety because Complainants have failed to state a claim upon which relief can be granted. Complainants are seeking an adjustment to their account balance; however, they have not alleged any facts demonstrating the balance is inaccurate, nor have they alleged that the Company violated any provision of law, Commission order, or Company tariff in assessing the charges to their account.

Communications regarding this Docket should be addressed to:

By e-mail (preferred):

datarequest@pacificorp.com
stephanie.barber-renteria@pacificorp.com
jana.saba@pacificorp.com

By mail: Data Request Response Center
Rocky Mountain Power
825 NE Multnomah St., Suite 2000
Portland, OR 97232

Jana Saba
Rocky Mountain Power
1407 W North Temple, Suite 330
Salt Lake City, UT 84116
Telephone: (801) 220-2823
Facsimile: (801) 220-4615

Stephanie Barber-Renteria
Rocky Mountain Power
1407 West North Temple, Suite 320
Salt Lake City, Utah 84116
Telephone: (801) 220-2233
Facsimile: (801) 220-3299

INTRODUCTION

Complainants' formal complaint questions the balance due on their account. Complainants state they are unsure how they accumulated charges resulting in a balance due of over \$1,000, and they request the Commission order the removal of any incorrect charges. Complainants allege no facts to establish the charges to their account have been wrongfully levied.

Rocky Mountain Power has reviewed Complainants' account and has not discovered any improper or incorrect charges. The Company also conducted a test of Complainants' meter and confirmed the meter is functioning properly. Because the Company's actions in charging Complainants' account are consistent with applicable law, Commission order, and Company tariffs, the Commission should dismiss the Complaint.

BACKGROUND

1. Complainants are Rocky Mountain Power customers receiving service under Electric Service Schedules No. 1 and 135. As of the billing date of November 12, 2019, Complainants had an account credit of \$105.01, and they were making regular monthly payments. *See* page 1 of Confidential Exhibit 1, which contains all of Complainants' invoices from November 2019 through March 2021. Complainants' account credit is reflected on the bill and the bill provides an amount due of \$0.00. This is consistent with Exhibit C attached to the Complaint. Complainants' account credit increased to \$209.97 as of the billing date of December 13, 2019, and the amount due on their bill remained \$0.00. *See* page 3 of Confidential Exhibit 1. This is reflected in Exhibit B to the Complaint.

2. Effective with the next billing cycle, which has a billing date of January 15, 2020, Complainants opted to participate in the Company's Equal Payment Plan, which is offered pursuant to rule R746-200-5(2) of the Utah Administrative Code. Under the Equal Payment Plan, Complainants' monthly amount due was set at \$79.00, based on their average usage for the preceding twelve-month period. *See* page 5 of Confidential Exhibit 1. Because Complainants had a credit balance of \$209.97 when they entered into Equal Payment Plan, Complainants' next bill also had an amount due of \$0.00. *See* page 7 of Confidential Exhibit 1 (billing date of February 13, 2020).

3. For the next three months, although Complainants were enrolled in the Equal Payment Plan of \$79.00 per month, the amount due on their bill nevertheless fluctuated, first because of their remaining credit balance and later due to a missed payment. *See* pages 9 through 14 of Confidential Exhibit 1 (billing dates of March 13, 2020, through May 12, 2020).

Furthermore, as shown in the Historical Data table in Item 4 of the bills, Complainants' actual usage each month began to increase appreciably from the previous year.

4. Based on the increase in actual usage, Complainants' Equal Payment Plan was reviewed effective as of the billing date of June 11, 2020, and the plan amount was increased from \$79.00 per month to \$99.00 per month. *See* page 15 of Confidential Exhibit 1.

5. For the next several months, the amount due on Complainants' bills continued to fluctuate due to the timing of payments received by Rocky Mountain Power, despite the fact that Complainants continue to participate in the Equal Payment Plan. *See* pages 17 through 26 of Confidential Exhibit 1 (billing dates of July 2020, through November 2020). Additionally, during this time, Complainants actual usage continued to increase significantly as shown in the Historical Data table in Item 4 of the bills. The consequence of Complainants' ongoing surge in usage from the previous year was an escalation of the difference between payments Complainants were required to make under the Equal Payment Plan and the actual charges being accrued.

6. Effective with Complainants' bill dated December 14, 2020, as provided in the Note on the bill, Complainants' Equal Payment Plan was subject to a settle-up, and Complainants' total outstanding balance of \$983.44 became due. *See* page 27 of Confidential Exhibit 1. Complainants' Equal Payment Plan was also subject to review at that time and the plan amount due was increased to \$171.00, based on Complainants' increased actual usage.

7. On January 8, 2021, the Company performed a meter test. The results of the test confirmed that that meter at Complainants' residence had an overall accuracy of 99.94%.

8. Complainants' bill dated January 15, 2021, reflects a total amount due of \$1,014.44. *See* page 29 of Confidential Exhibit 1. The total includes a past due balance of \$843.44 as well as the updated Equal Payment Plan payment of \$171.00. These charges provide the basis for the

response to the question in Complainants' Complaint seeking an explanation for how their account reached a balance of over \$1000.

9. As demonstrated through Complainants' usage history in the bills contained in Confidential Exhibit 1, as well as the accurate meter performance test conducted on January 8, 2021, there are no facts alleged by the Complainants that support their claim for a removal of charges assessed by the Company.

MOTION TO DISMISS

10. Pursuant to Rule 12(b)(6) of the Utah Rules of Civil Procedure and Utah Administrative Code R-746-1-105, Rocky Mountain Power moves to dismiss the Complaint in its entirety. Complainants have requested an adjustment to their outstanding account balance; however, they have not alleged that the electricity charges levied by the Company are improper or violate any provision of law, Commission order, or Company tariff. Because the Complainants have failed to state a claim upon which relief can be granted, the Complaint should be dismissed.

CONCLUSION

For the foregoing reasons, the Company requests that the Commission dismiss the Complaint with prejudice.

DATED this 28th day of July, 2021.

Respectfully submitted,
ROCKY MOUNTAIN POWER



Stephanie Barber-Renteria (8808)
1407 West North Temple, Suite 320
Salt Lake City, Utah 84116
Telephone No. (801) 220-2233
Facsimile No. (801) 220-3299
stephanie.barber-renteria@pacificorp.com

Attorney for Rocky Mountain Power

Confidential Exhibit 1

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Nov 12, 2019**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Dec 6, 2019

AMOUNT DUE: \$0.00



Your Balance With Us

Previous Account Balance	198.81
Payments/Credits	-350.00
New Charges	+46.18
Current Account Balance	-\$105.01

Payments Received

DATE	DESCRIPTION	AMOUNT
Oct 16, 2019	Payment Received - Thank You	200.00
Oct 30, 2019	Payment Received - Thank You	150.00
Total Payments		\$350.00

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Oct 10, 2019	Nov 8, 2019	29	51187	51869	1.0	682 kwh
66867854 ^S	Oct 10, 2019	Nov 8, 2019		9462	9743	1.0	-281 kwh
Total							401 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 12-12. Date may vary due to scheduling or weather.

NEW CHARGES - 11/19

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	1 kwh	0.1070720	0.11
Renewable Energy Adjustment		0.0005000	0.02
Tax Act Adjustment		-0.0391000	-1.39
Efficiency & S T E P Programs			
for 8 day(s)		0.0426000	0.42
for 21 day(s)		0.0441000	1.13
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	2.50
Utah Sales Tax		0.0440000	1.83
Total New Charges			46.18

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

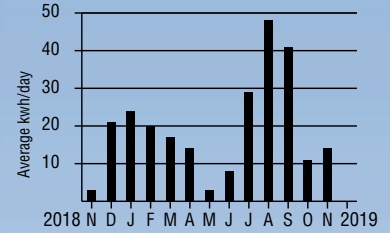
RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	NOV 2019	NOV 2018
Avg. Daily Temp.	44	49
Total kwh	401	100
Avg. kwh per Day	14	3
Cost per Day	\$1.59	\$0.57

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

We are upgrading the security features on our website to further protect your account and personal information. In December, you may need to reset your password when you sign in to your online account.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Dec 6, 2019**

AMOUNT DUE: \$0.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: **Nov 12, 2019** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Dec 6, 2019** AMOUNT DUE: **\$0.00**

Effective November 1, the Utah Public Service Commission approved a decrease to the Sustainable Transportation and Energy Plan (STEP) cost adjustment pilot. STEP charges support sustainable transportation and energy programs in Utah. STEP charges are shown within the Efficiency and S T E P Programs charge on your bill. Your bill will reflect charges billed at old and new rates.

Protect yourself from scams

Scammers are targeting utility customers. Beware of callers threatening to disconnect your service. Don't give out credit card or personal info. Protect yourself, learn more at rockymountainpower.net/scam.

Protégete de las estafas

Estafadores están apuntando a clientes de utilidades. Ten cuidado con personas que llaman y amenazan con desconectar su servicio eléctrico. No des información personal. Aprende más en rockymountainpower.net/fraude.

Please consider helping your neighbors in need of energy assistance by using the enclosed envelope. Donations may be tax deductible. Rocky Mountain Power will contribute \$2 for every \$1 donated, allowing your contribution to go even further.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Dec 13, 2019**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Jan 8, 2020

AMOUNT DUE: \$0.00



Your Balance With Us

Previous Account Balance	-105.01
Payments/Credits	-200.00
New Charges	+95.04
Current Account Balance	-\$209.97

Payments Received

DATE	DESCRIPTION	AMOUNT
Nov 15, 2019	Payment Received - Thank You	200.00
Total Payments		\$200.00

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Nov 8, 2019	Dec 12, 2019	34	51869	52832	1.0	963 kwh
66867854X ^S	Nov 8, 2019	Dec 12, 2019		9743	9893	1.0	-150 kwh
Total							813 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 01-14. Date may vary due to scheduling or weather.

NEW CHARGES - 12/19

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	413 kwh	0.1070720	44.22
Renewable Energy Adjustment		0.0005000	0.04
Tax Act Adjustment		-0.0391000	-3.11
Efficiency & S T E P Programs		0.0426000	3.39
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	5.16
Utah Sales Tax		0.0440000	3.78
Total New Charges			95.04

Looking for other ways to pay?

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

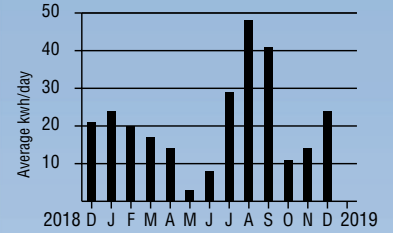
RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	DEC 2019	DEC 2018
Avg. Daily Temp.	38	34
Total kwh	813	730
Avg. kwh per Day	24	21
Cost per Day	\$2.80	\$2.47

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

From all of us at Rocky Mountain Power, we wish you a safe and happy holiday season.

Late Payment Charge for Utah

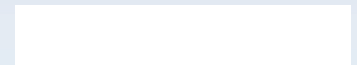
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Jan 8, 2020**

AMOUNT DUE: \$0.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Dec 13, 2019 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jan 8, 2020 AMOUNT DUE: \$0.00

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Jan 15, 2020**
ACCOUNT NUMBER: [REDACTED]



Equal Payment Plan

DUE DATE: Feb 6, 2020

AMOUNT DUE: \$0.00

This Month's Payment

Previous Amount Due	0.00
Payments/Credits	0.00
Payment Plan Amount	+79.00
Amount Due	\$0.00

Your Balance With Us

Previous Account Balance	-209.97
Payments/Credits	0.00
New Charges	+119.84
Current Account Balance	-\$90.13

Payments Received

No payments have been received since your last billing statement.

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	0.00
Actual Charges	+119.84
Current Account Balance	-\$90.13

Note: You have a credit of \$130.97 on your Equal Payment Plan. Please check the Amount Due box for what you owe this month.

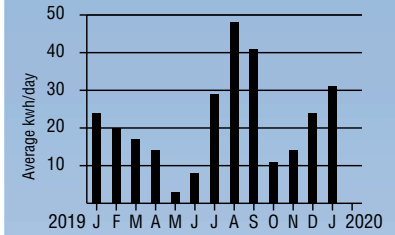
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Dec 12, 2019	Jan 14, 2020	33	52832	53943	1.0	1,111 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	Jan 2020	Jan 2019
Avg. Daily Temp.	33	30
Total kwh	1022	792
Avg. kwh per Day	31	24
Cost per Day	\$3.63	\$2.78

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Feb 6, 2020**

AMOUNT DUE: \$0.00

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Jan 15, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Feb 6, 2020 AMOUNT DUE: \$0.00

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X [®]	Dec 12, 2019	Jan 14, 2020		9893	9982	1.0	-89 kwh
Total							1,022 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 02-12. Date may vary due to scheduling or weather.

NEW CHARGES - 01/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	622 kwh	0.1070720	66.60
Renewable Energy Adjustment		0.0005000	0.05
Tax Act Adjustment		-0.0391000	-3.99
Efficiency & S T E P Programs		0.0426000	4.35
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	6.50
Utah Sales Tax		0.0440000	4.77
Total New Charges			119.84

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

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ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
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24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Feb 13, 2020**
ACCOUNT NUMBER: [REDACTED]



Equal Payment Plan

DUE DATE: Mar 6, 2020
AMOUNT DUE: \$0.00

This Month's Payment

Previous Amount Due	0.00
Payments/Credits	-9.87
Payment Plan Amount	+79.00
Amount Due	\$0.00

Your Balance With Us

Previous Account Balance	-90.13
Payments/Credits	-9.87
New Charges	+74.04
Current Account Balance	-\$25.96

Payments Received

DATE	DESCRIPTION	AMOUNT
Feb 11, 2020	Miscellaneous Credit : One-time Efficiency Charge Refund - 2020	9.87
Total Payments		\$9.87

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-9.87
Actual Charges	+193.88
Current Account Balance	-\$25.96

Note: You have a credit of **\$61.84** on your Equal Payment Plan. Please check the Amount Due box for what you owe this month.

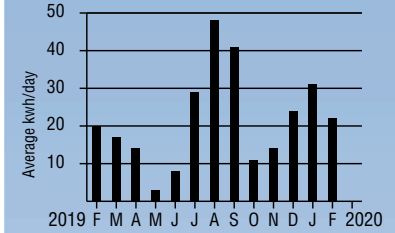
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Jan 14, 2020	Feb 12, 2020	29	53943	54698	1.0	755 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	FEB 2020	FEB 2019
Avg. Daily Temp.	34	33
Total kwh	636	567
Avg. kwh per Day	22	20
Cost per Day	\$2.55	\$2.28

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Make sure you are getting all your tax benefits this year. Get info on the Earned Income Tax Credit (EITC) and free tax preparation services for those who qualify at www.eit-coutreach.org/help.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Mar 6, 2020**

AMOUNT DUE: \$0.00

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Feb 13, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Mar 6, 2020 AMOUNT DUE: \$0.00

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ^S	Jan 14, 2020	Feb 12, 2020		9982	10101	1.0	-119 kwh
Total							636 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 03-12. Date may vary due to scheduling or weather.

NEW CHARGES - 02/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	236 kwh	0.1070720	25.27
Renewable Energy Adjustment		0.0005000	0.03
Tax Act Adjustment		-0.0391000	-2.37
Efficiency & S T E P Programs		0.0426000	2.59
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	4.02
Utah Sales Tax		0.0440000	2.94
Total New Charges			74.04

Your statement includes a one-time refund for a portion of the demand side management charges collected on your account(s) in 2019. Demand side management charges are included in the Efficiency & S T E P program charge on your bill and support energy efficiency programs in the state of Utah.

Please consider helping your neighbors in need of energy assistance by using the enclosed envelope. Donations may be tax deductible. Rocky Mountain Power will contribute \$2 for every \$1 donated, allowing your contribution to go even further.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Mar 13, 2020**
ACCOUNT NUMBER: [REDACTED]



Equal Payment Plan

DUE DATE: Apr 6, 2020
AMOUNT DUE: \$17.16

This Month's Payment

Previous Amount Due	0.00
Payments/Credits	0.00
Payment Plan Amount	+79.00
Amount Due	\$17.16

Your Balance With Us

Previous Account Balance	-25.96
Payments/Credits	0.00
New Charges	+76.52
Current Account Balance	\$50.56

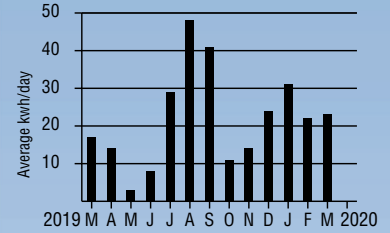
Payments Received

No payments have been received since your last billing statement.

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-9.87
Actual Charges	+270.40
Current Account Balance	\$50.56

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	MAR 2020	MAR 2019
Avg. Daily Temp.	40	36
Total kwh	657	490
Avg. kwh per Day	23	17
Cost per Day	\$2.64	\$1.96

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Please complete the 2020 Census form that is being mailed to your home this month. Data from the confidential census helps direct federal funds to support state and local community projects. Visit 2020census.gov.

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Feb 12, 2020	Mar 12, 2020	29	54698	55580	1.0	882 kwh
66867854X ^S	Feb 12, 2020	Mar 12, 2020		10101	10326	1.0	-225 kwh
Total							657 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 04-10. Date may vary due to scheduling or weather.

NEW CHARGES - 03/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Apr 6, 2020**

AMOUNT DUE: \$17.16

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Mar 13, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Apr 6, 2020 AMOUNT DUE: \$17.16

NEW CHARGES - 03/20 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Winter Block 2	257 kwh	0.1070720	27.52
Renewable Energy Adjustment		0.0005000	0.03
Tax Act Adjustment		-0.0391000	-2.46
Efficiency & S T E P Programs		0.0426000	2.68
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	4.15
Utah Sales Tax		0.0440000	3.04
Total New Charges			76.52

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New Mailing Address or Phone?

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ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Apr 13, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: May 5, 2020

AMOUNT DUE: \$79.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	17.16
Payments/Credits	-17.16
Payment Plan Amount	+79.00
Amount Due	\$79.00

Your Balance With Us

Previous Account Balance	50.56
Payments/Credits	-17.16
New Charges	+76.00
Current Account Balance	\$109.40

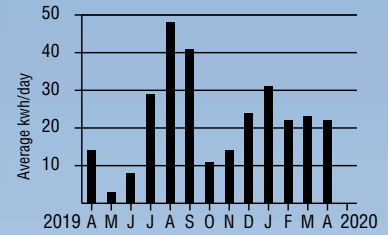
Payments Received

DATE	DESCRIPTION	AMOUNT
Apr 7, 2020	Payment Received - Thank You	17.16
Total Payments		\$17.16

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-27.03
Actual Charges	+346.40
Current Account Balance	\$109.40

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	APR 2020	APR 2019
Avg. Daily Temp.	47	47
Total kwh	651	393
Avg. kwh per Day	22	14
Cost per Day	\$2.62	\$1.57

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Mar 12, 2020	Apr 10, 2020	29	55580	56430	1.0	850 kwh
66867854X ^S	Mar 12, 2020	Apr 10, 2020		10326	10525	1.0	-199 kwh
Total							651 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 05-11. Date may vary due to scheduling or weather.

NEW CHARGES - 04/20

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



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Late Payment Charge for Utah

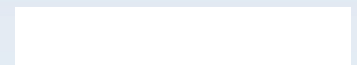
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **May 5, 2020**

AMOUNT DUE: \$79.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Apr 13, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: May 5, 2020 AMOUNT DUE: \$79.00

NEW CHARGES - 04/20 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Winter Block 2	251 kwh	0.1070720	26.88
Renewable Energy Adjustment		0.0005000	0.03
Energy Balancing Account for 10 day(s)		0.0080000	0.17
Tax Act Adjustment		-0.0391000	-2.44
Efficiency & S T E P Programs		0.0426000	2.66
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	4.12
Utah Sales Tax		0.0440000	3.02
Total New Charges			76.00

Effective April 1, 2020, the Utah Public Service Commission approved an increase to the Energy Balance Account (Schedule 94). This charge reflects the difference between the estimated costs of power and the actual, incurred costs of power. Your bill will reflect charges billed at old and new rates.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Join more than 130,000 customers who match all or part of their electricity usage with clean, renewable energy. Join now at rockymountainpower.net/bluesky or call 1-800-769-3717.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER



GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **May 12, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Jun 4, 2020

AMOUNT DUE: \$158.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	79.00
Payments/Credits	0.00
Past Due Amount	79.00
Payment Plan Amount	+79.00
Amount Due	\$158.00

PAST DUE REMINDER

Your Account is Past Due in the amount of **\$79.00**.

Your Equal Payment Plan will be cancelled if we do not receive this amount by the Payment Due Date.

If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	109.40
Payments/Credits	0.00
New Charges	+67.75
Current Account Balance	\$177.15

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-27.03
Actual Charges	+414.15
Current Account Balance	\$177.15

Payments Received

No payments have been received since your last billing statement.

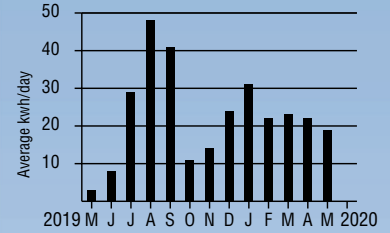
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Apr 10, 2020	May 11, 2020	31	56430	57330	1.0	900 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	MAY 2020	MAY 2019
Avg. Daily Temp.	57	54
Total kwh	574	88
Avg. kwh per Day	19	3
Cost per Day	\$2.19	\$0.53

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To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Jun 4, 2020**

AMOUNT DUE: \$158.00

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: May 12, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jun 4, 2020 AMOUNT DUE: \$158.00

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	Apr 10, 2020	May 11, 2020		10525	10851	1.0	-326 kwh
Total							574 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 06-10. Date may vary due to scheduling or weather.

NEW CHARGES - 05/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Summer Block 1 for 11 day(s)	142 kwh	0.0884980	12.57
Energy Charge Summer Block 2 for 11 day(s)	62 kwh	0.1154290	7.16
Energy Charge Winter Block 1 for 20 day(s)	258 kwh	0.0884980	22.83
Energy Charge Winter Block 2 for 20 day(s)	112 kwh	0.1070720	11.99
Renewable Energy Adjustment		0.0005000	0.03
Energy Balancing Account		0.0080000	0.44
Tax Act Adjustment		-0.0391000	-2.13
Efficiency & S T E P Programs		0.0426000	2.34
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	3.67
Utah Sales Tax		0.0440000	2.69
Total New Charges			67.75

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New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Jun 11, 2020**
ACCOUNT NUMBER: [REDACTED]



Equal Payment Plan

DUE DATE: Jul 6, 2020
AMOUNT DUE: \$87.00

Note: Your Payment Plan has been reviewed due to a semi-annual review. Your equal pay amount beginning next month is **\$99.00**.

This Month's Payment

Previous Amount Due	158.00
Payments/Credits	-150.00
Payment Plan Amount	+79.00
Amount Due	\$87.00

Your Balance With Us

Previous Account Balance	177.15
Payments/Credits	-150.00
New Charges	+136.81
Current Account Balance	\$163.96

Payments Received

DATE	DESCRIPTION	AMOUNT
May 27, 2020	Payment Received - Thank You	75.00
Jun 4, 2020	Payment Received - Thank You	75.00
Total Payments		\$150.00

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-177.03
Actual Charges	+550.96
Current Account Balance	\$163.96

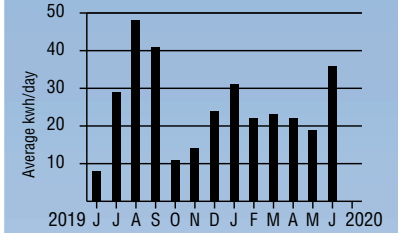
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	May 11, 2020	Jun 10, 2020	30	57330	58617	1.0	1,287 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	JUN 2020	JUN 2019
Avg. Daily Temp.	67	60
Total kwh	1081	268
Avg. kwh per Day	36	8
Cost per Day	\$4.56	\$1.04

We're closely monitoring the COVID-19 situation and taking actions to keep the lights on. We've suspended nonpayment disconnections and are here 24/7 to help with payment options. You can rely on us.

Seguimos monitoreando la situación de COVID-19 y hemos tomado medidas para mantener su servicio activo. Se han suspendido desconexiones por falta de pago y estamos aquí 24/7 para ayudar con opciones de pago. Puede confiar en nosotros.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Jul 6, 2020**

AMOUNT DUE: \$87.00

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Jun 11, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jul 6, 2020 AMOUNT DUE: \$87.00

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	May 11, 2020	Jun 10, 2020		10851	11057	1.0	-206 kwh
Total							1,081 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 07-10. Date may vary due to scheduling or weather.

NEW CHARGES - 06/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Summer Block 1	400 kwh	0.0884980	35.40
Energy Charge Summer Block 2	600 kwh	0.1154290	69.26
Energy Charge Summer Block 3	81 kwh	0.1445080	11.71
Renewable Energy Adjustment			
for 10 day(s)		-0.0006000	-0.02
for 20 day(s)		0.0005000	0.04
Energy Balancing Account		0.0080000	0.93
Tax Act Adjustment		-0.0391000	-4.55
Efficiency & S T E P Programs		0.0426000	5.00
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	7.43
Utah Sales Tax		0.0440000	5.45
Total New Charges			136.81

Effective June 1, 2020 the Utah Public Service Commission approved a decrease to the Renewable Energy Adjustment (Schedule 98). This change reflects the difference between the estimated and actual amount received from renewable energy credits. Your bill may reflect charges billed at old and new rates.

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New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

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GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Jul 13, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Aug 5, 2020

AMOUNT DUE: \$24.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	87.00
Payments/Credits	-162.00
Payment Plan Amount	+99.00
Amount Due	\$24.00

Your Balance With Us

Previous Account Balance	163.96
Payments/Credits	-162.00
New Charges	+187.66
Current Account Balance	\$189.62

Payments Received

DATE	DESCRIPTION	AMOUNT
Jun 23, 2020	Payment Received - Thank You	75.00
Jul 7, 2020	Payment Received - Thank You	87.00
Total Payments		\$162.00

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-339.03
Actual Charges	+738.62
Current Account Balance	\$189.62

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Jun 10, 2020	Jul 10, 2020	30	58617	60160	1.0	1,543 kwh
66867854X ^S	Jun 10, 2020	Jul 10, 2020		11057	11203	1.0	-146 kwh
Total							1,397 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 08-11. Date may vary due to scheduling or weather.

NEW CHARGES - 07/20

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Summer Block 1	400 kwh	0.0884980	35.40

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

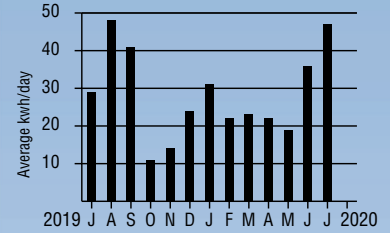
RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	JUL 2020	JUL 2019
Avg. Daily Temp.	73	74
Total kwh	1397	858
Avg. kwh per Day	47	29
Cost per Day	\$6.26	\$3.53

Our customer care team is here for you now. We are resuming normal billing practices in July. If you need help, visit our website or call us to explore flexible payment arrangements and options for your account.

Energy assistance resources are still available. You may qualify if you have not received a benefit this season. Utah Community Action Program can be reached at 801-521-6107. Find out more at rockymountainpower.net/assistance.

Late Payment Charge for Utah

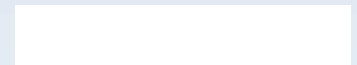
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Aug 5, 2020**

AMOUNT DUE: \$24.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Jul 13, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Aug 5, 2020 AMOUNT DUE: \$24.00

NEW CHARGES - 07/20 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Summer Block 2	600 kwh	0.1154290	69.26
Energy Charge Summer Block 3	397 kwh	0.1445080	57.37
Renewable Energy Adjustment		-0.0006000	-0.10
Energy Balancing Account		0.0080000	1.30
Tax Act Adjustment		-0.0391000	-6.34
Efficiency & S T E P Programs		0.0426000	6.95
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	10.19
Utah Sales Tax		0.0440000	7.47
Total New Charges			187.66

Nuestro equipo de atención al cliente está aquí para ayudarle. Estamos resumiendo las prácticas normales de facturación en julio. Si necesita ayuda, visite nuestro sitio web o llámenos para explorar arreglos de pago flexibles u otras opciones para su cuenta.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Aug 14, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Sep 8, 2020

AMOUNT DUE: \$99.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	24.00
Payments/Credits	-24.00
Payment Plan Amount	+99.00
Amount Due	\$99.00

Your Balance With Us

Previous Account Balance	189.62
Payments/Credits	-24.00
New Charges	+355.13
Current Account Balance	\$520.75

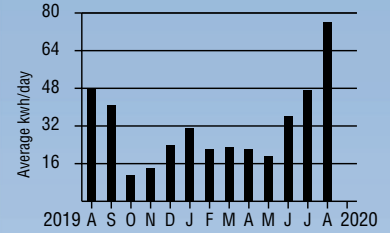
Payments Received

DATE	DESCRIPTION	AMOUNT
Aug 13, 2020	Payment Received - Thank You	24.00
Total Payments		\$24.00

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-363.03
Actual Charges	+1,093.75
Current Account Balance	\$520.75

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	AUG 2020	AUG 2019
Avg. Daily Temp.	82	83
Total kwh	2435	1545
Avg. kwh per Day	76	48
Cost per Day	\$11.10	\$6.62

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Jul 10, 2020	Aug 11, 2020	32	60160	62626	1.0	2,466 kwh
66867854X ^S	Jul 10, 2020	Aug 11, 2020		11203	11234	1.0	-31 kwh
Total							2,435 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 09-10. Date may vary due to scheduling or weather.

NEW CHARGES - 08/20

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Summer Block 1	400 kwh	0.0884980	35.40

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Late Payment Charge for Utah

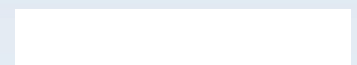
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Sep 8, 2020**

AMOUNT DUE: \$99.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Aug 14, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Sep 8, 2020 AMOUNT DUE: \$99.00

NEW CHARGES - 08/20 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Summer Block 2	600 kwh	0.1154290	69.26
Energy Charge Summer Block 3	1,435 kwh	0.1445080	207.37
Renewable Energy Adjustment		-0.0006000	-0.19
Energy Balancing Account		0.0080000	2.50
Tax Act Adjustment		-0.0391000	-12.20
Efficiency & S T E P Programs		0.0426000	13.39
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	19.29
Utah Sales Tax		0.0440000	14.15
Total New Charges			355.13

Estamos aquí para ayudar. Para apoyar a clientes afectados por COVID-19, estamos ofreciendo acuerdos de pago flexibles. Estamos reanudando las prácticas de negocio normales, así que visite nuestro sitio web o llámenos para conocer sus opciones.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Sep 17, 2020**
ACCOUNT NUMBER: [REDACTED]



Equal Payment Plan

DUE DATE: Oct 9, 2020
AMOUNT DUE: \$239.00

Note: Your Payment Plan has been reviewed due to the total balance on your account. Your equal pay amount beginning this month is **\$140.00**.

This Month's Payment

Previous Amount Due	99.00
Payments/Credits	0.00
Past Due Amount	99.00
Payment Plan Amount	+140.00
Amount Due	\$239.00

PAST DUE REMINDER

Your Account is Past Due in the amount of **\$99.00**.
Your Equal Payment Plan will be cancelled if we do not receive this amount by the Payment Due Date.
If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	520.75
Payments/Credits	0.00
New Charges	+341.58
Current Account Balance	\$862.33

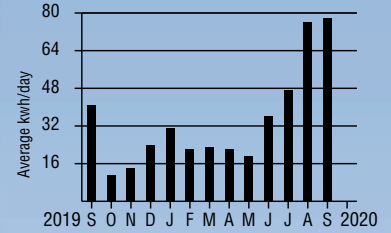
Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-363.03
Actual Charges	+1,435.33
Current Account Balance	\$862.33

Payments Received

No payments have been received since your last billing statement.

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	SEP 2020	SEP 2019
Avg. Daily Temp.	77	78
Total kwh	2351	1215
Avg. kwh per Day	78	41
Cost per Day	\$11.39	\$5.25

Energy assistance resources are still available. You may qualify if you have not received a benefit this season. Utah Community Action Program can be reached at 801-521-6107. Find out more at rockymountainpower.net/assistance.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Oct 9, 2020**

AMOUNT DUE: \$239.00

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

See reverse

↑ INSERT THIS EDGE FIRST ↑



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Sep 17, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Oct 9, 2020 AMOUNT DUE: \$239.00

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

Table with 8 columns: METER NUMBER, SERVICE PERIOD (From, To), ELAPSED DAYS, METER READINGS (Previous, Current), METER MULTIPLIER, AMOUNT USED THIS MONTH. Includes rows for meters 66867854M and 66867854X, and a Total row showing 2,351 kwh.

M = Main Meter S = Subordinate Meter

Next scheduled read date: 10-09. Date may vary due to scheduling or weather.

Table titled NEW CHARGES - 09/20 with columns: CHARGE, UNITS, COST PER UNIT, CHARGE. Lists various charges like Basic Charge, Energy Charge, Renewable Energy Adjustment, etc., totaling 341.58.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER



GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Oct 20, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Nov 12, 2020

AMOUNT DUE: \$140.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	239.00
Payments/Credits	-239.00
Payment Plan Amount	+140.00
Amount Due	\$140.00

Your Balance With Us

Previous Account Balance	862.33
Payments/Credits	-239.00
New Charges	+185.38
Current Account Balance	\$808.71

Payments Received

DATE	DESCRIPTION	AMOUNT
Sep 18, 2020	Payment Received - Thank You	99.00
Oct 8, 2020	Payment Received - Thank You	140.00
Total Payments		\$239.00

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-602.03
Actual Charges	+1,620.71
Current Account Balance	\$808.71

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Sep 10, 2020	Oct 9, 2020	29	65017	66526	1.0	1,509 kwh
66867854X ^S	Sep 10, 2020	Oct 9, 2020		11274	11355	1.0	-81 kwh
Total							1,428 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 11-09. Date may vary due to scheduling or weather.

NEW CHARGES - 10/20

	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Summer Block 1 for 20 day(s)	276 kwh	0.0884980	24.43

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

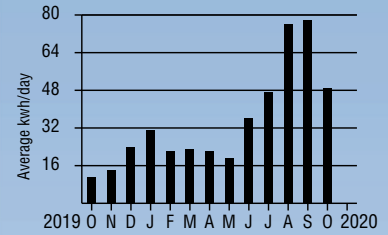
RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	OCT 2020	OCT 2019
Avg. Daily Temp.	68	59
Total kwh	1428	314
Avg. kwh per Day	49	11
Cost per Day	\$6.39	\$1.30

We're here for you. To support customers impacted by COVID, we are providing flexible payment arrangements. We are resuming normal business practices so visit our website or call us to discuss options for your account.

Energy assistance resources are still available. You may qualify if you have not received a benefit this season. Utah Community Action Program can be reached at 801-521-6107. Find out more at rockymountainpower.net/assistance.

Late Payment Charge for Utah

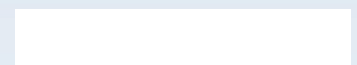
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Nov 12, 2020**

AMOUNT DUE: \$140.00



Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Oct 20, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Nov 12, 2020 AMOUNT DUE: \$140.00

NEW CHARGES - 10/20 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Energy Charge Summer Block 2 for 20 day(s)	414 kwh	0.1154290	47.79
Energy Charge Summer Block 3 for 20 day(s)	295 kwh	0.1445080	42.63
Energy Charge Winter Block 1 for 9 day(s)	124 kwh	0.0884980	10.97
Energy Charge Winter Block 2 for 9 day(s)	319 kwh	0.1070720	34.16
Renewable Energy Adjustment		-0.0006000	-0.10
Energy Balancing Account		0.0080000	1.28
Tax Act Adjustment		-0.0391000	-6.26
Efficiency & S T E P Programs		0.0426000	6.87
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	10.07
Utah Sales Tax		0.0440000	7.38
Total New Charges			185.38

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New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Nov 13, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Dec 9, 2020

AMOUNT DUE: \$280.00



Equal Payment Plan

This Month's Payment

Previous Amount Due	140.00
Payments/Credits	0.00
Past Due Amount	140.00
Payment Plan Amount	+140.00
Amount Due	\$280.00

PAST DUE REMINDER

Your Account is Past Due in the amount of **\$140.00**.

Your Equal Payment Plan will be cancelled if we do not receive this amount by the Payment Due Date.

If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	808.71
Payments/Credits	0.00
New Charges	+164.84
Current Account Balance	\$973.55

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-602.03
Actual Charges	+1,785.55
Current Account Balance	\$973.55

Payments Received

No payments have been received since your last billing statement.

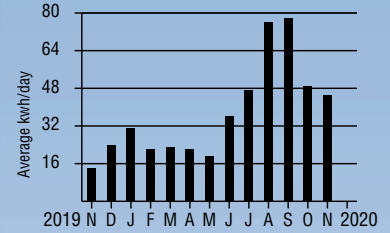
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Oct 9, 2020	Nov 9, 2020	31	66526	68015	1.0	1,489 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	NOV 2020	NOV 2019
Avg. Daily Temp.	51	44
Total kwh	1391	401
Avg. kwh per Day	45	14
Cost per Day	\$5.32	\$1.59

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Energy assistance resources are still available. You may qualify if you have not received a benefit this season. Utah Community Action Program can be reached at 801-521-6107. Find out more at rockymountainpower.net/assistance.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Dec 9, 2020**

AMOUNT DUE: \$280.00

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Nov 13, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Dec 9, 2020 AMOUNT DUE: \$280.00

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	Oct 9, 2020	Nov 9, 2020		11355	11453	1.0	-98 kwh
Total							1,391 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 12-11. Date may vary due to scheduling or weather.

NEW CHARGES - 11/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	991 kwh	0.1070720	106.11
Renewable Energy Adjustment		-0.0006000	-0.08
Energy Balancing Account		0.0080000	1.13
Tax Act Adjustment		-0.0391000	-5.53
Efficiency & S T E P Programs			
for 9 day(s)		0.0442000	1.83
for 22 day(s)		0.0426000	4.31
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	8.95
Utah Sales Tax		0.0440000	6.56
Total New Charges			164.84

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Effective November 1, 2020, the Utah Public Service Commission approved a price increase to the Sustainable Transportation and Energy Plan (STEP) Cost Adjustment within your bill. This charge is part of the Efficiency & S T E P Programs charge shown on your bill. Your billing will reflect charges billed at old and new rate.

Please consider helping your neighbors in need of energy assistance by using the enclosed envelope. Donations may be tax deductible. Rocky Mountain Power will contribute \$2 for every \$1 donated, allowing your contribution to go even further.

Join more than 130,000 customers who match all or part of their electricity usage with clean, renewable energy. Join now at rockymountainpower/bluesky or call 1-800-769-3717.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Dec 14, 2020**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Jan 7, 2021

AMOUNT DUE: \$983.44



Equal Payment Plan

Note: Your Payment Plan has been reviewed due to an annual review. Your equal pay amount beginning next month is **\$171.00**.

This Month's Payment

Previous Amount Due	280.00
Payments/Credits	-280.00
Payment Plan Amount	0.00
Amount Due	\$983.44

Your Balance With Us

Previous Account Balance	973.55
Payments/Credits	-280.00
New Charges	+289.89
Current Account Balance	\$983.44

Payments Received

DATE	DESCRIPTION	AMOUNT
Nov 23, 2020	Payment Received - Thank You	140.00
Dec 7, 2020	Payment Received - Thank You	140.00
Total Payments		\$280.00

Plan Summary Since Jan 20

Beginning Balance	-209.97
Payments/Credits	-882.03
Actual Charges	+2,075.44
Current Account Balance	\$983.44

Note: This is your Equal Payment Plan settle-up month.

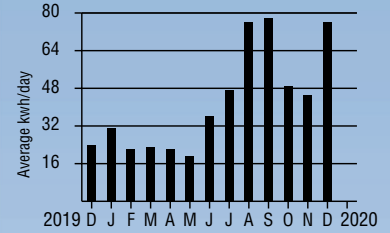
Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Nov 9, 2020	Dec 11, 2020	32	68015	70459	1.0	2,444 kwh

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	DEC 2020	DEC 2019
Avg. Daily Temp.	35	38
Total kwh	2434	813
Avg. kwh per Day	76	24
Cost per Day	\$9.06	\$2.80

We're here for you. To support customers impacted by COVID, we are providing flexible payment arrangements. We are resuming normal business practices so visit our website or call us to discuss options for your account.

Energy assistance resources are still available. You may qualify if you have not received a benefit this season. Utah Community Action Program can be reached at 801-521-6107. Find out more at rockymountainpower.net/assistance.

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Jan 7, 2021**

AMOUNT DUE: \$983.44

[REDACTED]

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Dec 14, 2020 ACCOUNT NUMBER: [REDACTED] DUE DATE: Jan 7, 2021 AMOUNT DUE: \$983.44

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	Nov 9, 2020	Dec 11, 2020		11453	11463	1.0	-10 kwh
Total							2,434 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 01-13. Date may vary due to scheduling or weather.

NEW CHARGES - 12/20	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			6.00
Energy Charge Winter Block 1	400 kwh	0.0884980	35.40
Energy Charge Winter Block 2	2,034 kwh	0.1070720	217.78
Renewable Energy Adjustment		-0.0006000	-0.15
Energy Balancing Account		0.0080000	2.03
Tax Act Adjustment		-0.0391000	-9.90
Efficiency & S T E P Programs		0.0442000	11.27
Home Electric Lifeline Program			0.16
Municipal Energy Sales/use Tax		0.0600000	15.75
Utah Sales Tax		0.0440000	11.55
Total New Charges			289.89

Estamos aquí para ayudar. Para apoyar a clientes afectados por COVID-19, estamos ofreciendo acuerdos de pago flexibles. Estamos reanudando las prácticas de negocio normales, así que visite nuestro sitio web o llámenos para conocer sus opciones.

From all of us at Rocky Mountain Power, we wish you a safe and happy holiday season.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER



GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Jan 15, 2021**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Feb 8, 2021

AMOUNT DUE: \$1,014.44



Equal Payment Plan

This Month's Payment

Previous Amount Due	983.44
Payments/Credits	-140.00
Past Due Amount	843.44
Payment Plan Amount	+171.00
Amount Due	\$1,014.44

PAST DUE REMINDER

Your Account is Past Due in the amount of **\$843.44**.
Your Equal Payment Plan will be cancelled if we do not receive this amount by the Payment Due Date.
If the Past Due Amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	983.44
Payments/Credits	-140.00
New Charges	+332.72
Current Account Balance	\$1,176.16

Plan Summary Since Jan 21

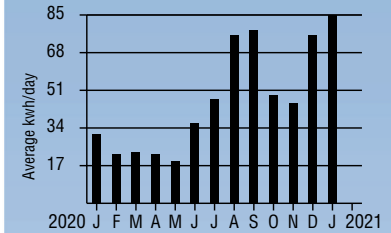
Beginning Balance	+983.44
Payments/Credits	-140.00
Actual Charges	+332.72
Current Account Balance	\$1,176.16

Payments Received

DATE	DESCRIPTION	AMOUNT
Jan 11, 2021	Payment Received - Thank You	140.00
Total Payments		\$140.00

Note: You're helping the environment and yourself by participating in paperless billing - here's a **\$0.50** credit.

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	Jan 2021	Jan 2020
Avg. Daily Temp.	31	33
Total kwh	2799	1022
Avg. kwh per Day	85	31
Cost per Day	\$10.08	\$3.63

We're here for you. To support customers impacted by COVID, we are providing flexible payment arrangements. We are resuming normal business practices so visit our website or call us to discuss options for your account.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Feb 8, 2021**

AMOUNT DUE: \$1,014.44

[REDACTED]

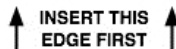
Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001





Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Jan 15, 2021 ACCOUNT NUMBER: [REDACTED] DUE DATE: Feb 8, 2021 AMOUNT DUE: \$1,014.44

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

Table with 8 columns: METER NUMBER, SERVICE PERIOD (From, To), ELAPSED DAYS, METER READINGS (Previous, Current), METER MULTIPLIER, AMOUNT USED THIS MONTH. Includes rows for meters 66867854M and 66867854X, and a Total row showing 2,799 kwh.

M = Main Meter S = Subordinate Meter

Next scheduled read date: 02-11. Date may vary due to scheduling or weather.

Table titled NEW CHARGES - 01/21 with columns UNITS, COST PER UNIT, CHARGE. Lists various charges including Basic Charge, Energy Charge, Renewable Energy Adjustment, and Total New Charges of 332.72.

Estamos aquí para ayudar. Para apoyar a clientes afectados por COVID-19, estamos ofreciendo acuerdos de pago flexibles. Estamos reanudando las prácticas de negocio normales, así que visite nuestro sitio web o llámenos para conocer sus opciones.

Effective Jan. 1, 2021, your bill reflects changes approved by the Utah Public Service Commission, resulting in an average decrease of 0.7%. This adjustment reflects our commitment to keep prices low while providing safe, reliable power and advancing clean energy.

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER





BILLING DATE: **Jan 15, 2021** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Feb 8, 2021** AMOUNT DUE: **\$1,014.44**

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

To better serve you, we updated our bill alert emails. The new emails give you easy access to your bill, your energy usage graph and more. Go paperless at rockymountainpower.net/paperless.



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: **Jan 15, 2021** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Feb 8, 2021** AMOUNT DUE: **\$1,014.44**

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Feb 12, 2021**

ACCOUNT NUMBER: [REDACTED]

DUE DATE: Feb 25, 2021

AMOUNT DUE: \$1,284.17



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	1,176.16
Payments/Credits	0.00
Past Due Amount	1,176.16
New Charges	+108.01
Current Account Balance	\$1,284.17

You Must Act Now to Avoid Shut-Off!

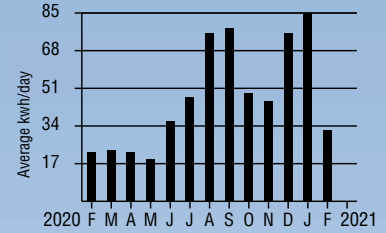
• Your Electric Service **Past Due Amount of \$1,176.16** must be received by **Feb 25, 2021** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en espanol a su peticion.

Remember: Your New Charges of \$108.01 are still due by Mar 8, 2021.

Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	FEB 2021	FEB 2020
Avg. Daily Temp.	36	34
Total kwh	923	636
Avg. kwh per Day	32	22
Cost per Day	\$3.72	\$2.55

We're helping customers impacted by COVID-19 get back on track. We're resuming normal billing and business practices so visit our website or call us now to discuss options for your account.

Estamos ayudando a los clientes afectados por COVID-19 a volver a la normalidad. Estamos reanudando las prácticas comerciales normales, así que visite nuestro sitio web o llámenos ahora para analizar las opciones para su cuenta.

Payments Received

No payments have been received since your last billing statement.

Note: Your Equal Payment Plan has been cancelled due to deficient payment.

Note: You're helping the environment and yourself by participating in paperless billing - here's a **\$0.50 credit**.

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE

8375 S Old Bingham Hwy West Jordan UT
Nms Solar 3.5 Kw Schedule 135

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854 ^M	Jan 13, 2021	Feb 11, 2021	29	73270	74263	1.0	993 kwh

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

ACCOUNT PAST DUE



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Late Payment Charge for Utah

A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]

Date Due: **Feb 25, 2021**

AMOUNT DUE: \$1,284.17

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Feb 12, 2021 ACCOUNT NUMBER: [REDACTED] DUE DATE: Feb 25, 2021 AMOUNT DUE: \$1,284.17

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	Jan 13, 2021	Feb 11, 2021		11475	11545	1.0	-70 kwh
Total							923 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 03-12. Date may vary due to scheduling or weather.

NEW CHARGES - 02/21	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			8.00
Energy Charge Winter Block 1	400 kwh	0.0821260	32.85
Energy Charge Winter Block 2	523 kwh	0.1059590	55.42
Renewable Energy Adjustment		-0.0006000	-0.05
Energy Balancing Account		0.0080000	0.71
Tax Act Adjustment		-0.0302000	-2.67
Efficiency & S T E P Programs		0.0442000	3.93
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	5.86
Utah Sales Tax		0.0440000	4.30
Total New Charges			108.01

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT. THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 4 Electric Service	8375 S Old Bingham Hwy West Jordan UT 84088-5101 Nms Solar 3.5 Kw	\$1,176.16

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by Feb 25, 2021.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$1,176.16; or

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER



BILLING DATE: **Feb 12, 2021** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Feb 25, 2021** AMOUNT DUE: **\$1,284.17**

2. ARRANGEMENTS MAY BE AVAILABLE IN PAYING THIS BILL. You may contact **ROCKY MOUNTAIN POWER** and inquire about a Time Payment Plan. If you do not have a payment plan, you can make a down payment and pay the balance in monthly installments up to twelve months, including future monthly bills for electric services; or
3. HAVE A QUALIFIED MEDICAL PROFESSIONAL complete and sign a Medical Certificate for you or a member of your household which states that shut-off would create or aggravate a medical condition. This will entitle you to an extension up to 30 days on your termination deadline. Notify **ROCKY MOUNTAIN POWER** if a member of your household requires the use of an iron lung, respirator, dialysis machine or other life supporting equipment.

If after contacting **ROCKY MOUNTAIN POWER** you feel that the decision to shut off your electric service is wrong, you may appeal to the Utah State Division of Public Utilities Complaint office 160 E 300 S, Salt Lake City, Utah 84145 at the following toll-free telephone number 1-800-874-0904, or on their website www.psc.state.ut.us/ to obtain an informal review of the dispute.

IMPORTANT: If your service is disconnected, in addition to your past due account balance, you may be required to PAY A DEPOSIT, AND WILL BE REQUIRED TO PAY A RECONNECTION CHARGE (**\$30.00** during the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays, and **\$100.00** at all other times) for each service location. The Company will make a reasonable attempt to reconnect power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

A CHARGE OF **\$20.00** may be made if it is necessary to send Company personnel to your premises for collection purposes.

Customers connected less than one year may be required to make a security deposit if they receive a notice of disconnection for nonpayment. The amount of the deposit will be based on the estimated average 60 day billing period at the premise. A third party guarantee from a current customer who has not received a notice of disconnection during the last year will be accepted in lieu of a deposit.

A customer or former customer of the company, whose service was terminated for non-payment of a delinquent account or deposit when required, or who left a premise with a delinquent account, will be required to make payment of all amounts remaining unpaid from previous service in addition to a deposit. Delinquent amounts may include a Time Payment Plan provided no previous agreement has been broken.

WINTER MORATORIUM: During the winter months application may be made to prevent disconnection of utility service as long as the criteria by the Utah State Department of Community and Culture is met, your service will not be disconnected for non-payment. Applications are approved by the Utah State Department of Community and Culture.



BILLING DATE: Feb 12, 2021 ACCOUNT NUMBER: [REDACTED] DUE DATE: Feb 25, 2021 AMOUNT DUE: \$1,284.17

STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES

The Utah Public Service Commission has established rules about utility consumer/company relationships. These rules cover payment of bill, late charges, security deposits, handling complaints, service disconnection and other matters. These rules assure customers of certain rights and outline customer responsibilities.

RIGHTS

ROCKY MOUNTAIN POWER WILL:

- Provide service if you are a qualified applicant.
• Offer you at least one 12 month Time Payment Plan if you have a financial emergency.
• Let you pay a security deposit in three installments if one is required.
• Follow specific procedures for service disconnection which include providing you notice postmarked at least 10 days before service is disconnected.
• Offer winter shut-off protection of energy utility service to qualifying ratepayers.
• Advise you of sources of possible financial assistance in paying your bill.
• Continue service for a reasonable time if you provide a physician's statement that a medical emergency exists in your home.
• Give you written information about Commission rules and your rights and responsibilities as a customer under these rules.

RESPONSIBILITIES

YOU, THE CUSTOMER, WILL:

- Use services safely and pay for them promptly.
• Contact Rocky Mountain Power when you have a problem with payment, service, safety, billing or customer service.
• Notify Rocky Mountain Power about billing or other errors.
• Contact Rocky Mountain Power to develop a Payment Plan when you anticipate a payment problem.
• Notify Rocky Mountain Power when you are moving to another residence.
• Notify Rocky Mountain Power about stopping service in your name or about stopping service altogether.
• Permit access for meter readers and other essential Rocky Mountain Power personnel and equipment.

Please consider helping your neighbors in need of energy assistance by using the enclosed envelope. Donations may be tax deductible. Rocky Mountain Power will contribute \$2 for every \$1 donated, allowing your contribution to go even further.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Now you can earn \$6 in bill credits each year when you sign up for paperless billing. See details and enroll at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
rockymountainpower.net



BILLING DATE: **Mar 15, 2021**
ACCOUNT NUMBER: [REDACTED]
DUE DATE: Mar 26, 2021
AMOUNT DUE: \$1,229.61



ACCOUNT PAST DUE

Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	1,284.17
Payments/Credits	-225.00
Past Due Amount	1,059.17
New Charges	+170.44
Current Account Balance	\$1,229.61

You Must Act Now to Avoid Shut-Off!

• Your Electric Service **Past Due Amount of \$1,059.17** must be received by **Mar 26, 2021** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Este es un aviso de desconexión. El folleto "ROCKY MOUNTAIN POWER Customer Information" esta disponible en espanol a su peticion.

Remember: Your New Charges of **\$170.44** are still due by **Apr 6, 2021**.

Payments Received

DATE	DESCRIPTION	AMOUNT
Feb 22, 2021	Payment Received - Thank You	225.00
Total Payments		\$225.00

Note: You're helping the environment and yourself by participating in paperless billing - here's a **\$0.50 credit**.

Detailed Account Activity

ITEM 4 - ELECTRIC SERVICE			8375 S Old Bingham Hwy West Jordan UT Nms Solar 3.5 Kw Schedule 135				
METER NUMBER	SERVICE PERIOD From	To	ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
				Previous	Current		
66867854 ^M	Feb 11, 2021	Mar 12, 2021	29	74263	75710	1.0	1,447 kwh

See reverse

Write account number on check & mail to: Rocky Mtn Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS. RETURN THIS PORTION WITH YOUR PAYMENT.

↑ INSERT THIS EDGE FIRST ↑

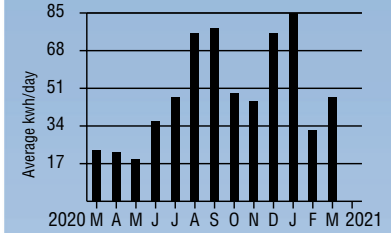
ACCOUNT PAST DUE



ROCKY MTN POWER
PO BOX 26000
PORTLAND OR 97256-0001



Historical Data - ITEM 4



Your Average Daily kwh Usage by Month

PERIOD ENDING	MAR 2021	MAR 2020
Avg. Daily Temp.	38	40
Total kwh	1352	657
Avg. kwh per Day	47	23
Cost per Day	\$5.51	\$2.64

We're helping customers impacted by COVID-19 get back on track. We're resuming normal billing and business practices so visit our website or call us now to discuss options for your account.

Estamos ayudando a los clientes afectados por COVID-19 a volver a la normalidad. Estamos reanudando las prácticas comerciales normales, así que visite nuestro sitio web o llámenos ahora para analizar las opciones para su cuenta.

Late Payment Charge for Utah
A late payment charge of 1% may be charged on the delinquent balance per month.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number: [REDACTED]
Date Due: **Mar 26, 2021**

AMOUNT DUE: \$1,229.61

Please enter the amount enclosed.

GEROMIE CLAVELL
ERIN CLAVELL
8375 S OLD BINGHAM HWY
WEST JORDAN UT 84088-5101



Questions about your bill: Call toll free 1-888-221-7070 rockymountainpower.net

BILLING DATE: Mar 15, 2021 ACCOUNT NUMBER: [REDACTED] DUE DATE: Mar 26, 2021 AMOUNT DUE: \$1,229.61

METER NUMBER	SERVICE PERIOD		ELAPSED DAYS	METER READINGS		METER MULTIPLIER	AMOUNT USED THIS MONTH
	From	To		Previous	Current		
66867854X ⁹	Feb 11, 2021	Mar 12, 2021		11545	11640	1.0	-95 kwh
Total							1,352 kwh

M = Main Meter S = Subordinate Meter

Next scheduled read date: 04-12. Date may vary due to scheduling or weather.

NEW CHARGES - 03/21	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			8.00
Energy Charge Winter Block 1	400 kwh	0.0821260	32.85
Energy Charge Winter Block 2	952 kwh	0.1059590	100.87
Renewable Energy Adjustment		-0.0006000	-0.08
Energy Balancing Account			
for 12 day(s)		0.0170000	0.94
for 17 day(s)		0.0080000	0.63
Tax Act Adjustment		-0.0302000	-4.04
Efficiency & S T E P Programs		0.0442000	5.98
Home Electric Lifeline Program			0.16
Paperless Bill Credit			-0.50
Municipal Energy Sales/use Tax		0.0600000	8.68
Utah Sales Tax		0.0440000	6.36
Late Payment Charge		0.0100000	10.59
Total New Charges			170.44

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 4 Electric Service	8375 S Old Bingham Hwy West Jordan UT 84088-5101 Nms Solar 3.5 Kw	\$1,059.17

Rocky Mountain Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit rockymountainpower.net/pay or call 1-888-221-7070.

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: [REDACTED]

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from well-managed, independently certified forests.

BILLING DATE: **Mar 15, 2021** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Mar 26, 2021** AMOUNT DUE: **\$1,229.61**

one of the following steps by Mar 26, 2021.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF \$1,059.17; or
2. ARRANGEMENTS MAY BE AVAILABLE IN PAYING THIS BILL. You may contact **ROCKY MOUNTAIN POWER** and inquire about a Time Payment Plan. If you do not have a payment plan, you can make a down payment and pay the balance in monthly installments up to twelve months, including future monthly bills for electric services; or
3. HAVE A QUALIFIED MEDICAL PROFESSIONAL complete and sign a Medical Certificate for you or a member of your household which states that shut-off would create or aggravate a medical condition. This will entitle you to an extension up to 30 days on your termination deadline. Notify **ROCKY MOUNTAIN POWER** if a member of your household requires the use of an iron lung, respirator, dialysis machine or other life supporting equipment.

If after contacting **ROCKY MOUNTAIN POWER** you feel that the decision to shut off your electric service is wrong, you may appeal to the Utah State Division of Public Utilities Complaint office 160 E 300 S, Salt Lake City, Utah 84145 at the following toll-free telephone number 1-800-874-0904, or on their website www.psc.state.ut.us/ to obtain an informal review of the dispute.

IMPORTANT: If your service is disconnected, in addition to your past due account balance, you may be required to PAY A DEPOSIT, AND WILL BE REQUIRED TO PAY A RECONNECTION CHARGE (**\$30.00** during the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays, and **\$100.00** at all other times) for each service location. The Company will make a reasonable attempt to reconnect power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

A CHARGE OF **\$20.00** may be made if it is necessary to send Company personnel to your premises for collection purposes.

Customers connected less than one year may be required to make a security deposit if they receive a notice of disconnection for nonpayment. The amount of the deposit will be based on the estimated average 60 day billing period at the premise. A third party guarantee from a current customer who has not received a notice of disconnection during the last year will be accepted in lieu of a deposit.

A customer or former customer of the company, whose service was terminated for non-payment of a delinquent account or deposit when required, or who left a premise with a delinquent account, will be required to make payment of all amounts remaining unpaid from previous service in addition to a deposit. Delinquent amounts may include a Time Payment Plan provided no previous agreement has been broken.

WINTER MORATORIUM: During the winter months application may be made to prevent disconnection of utility service as long as the criteria by the Utah State Department of Community and Culture is met, your service will not be disconnected for non-payment. Applications are approved by the Utah State Department of Community and Culture.

BILLING DATE: **Mar 15, 2021** ACCOUNT NUMBER: [REDACTED] DUE DATE: **Mar 26, 2021** AMOUNT DUE: **\$1,229.61****STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES**

The Utah Public Service Commission has established rules about utility consumer/company relationships. These rules cover payment of bill, late charges, security deposits, handling complaints, service disconnection and other matters. These rules assure customers of certain rights and outline customer responsibilities.

RIGHTS**ROCKY MOUNTAIN POWER WILL:**

- Provide service if you are a qualified applicant.
- Offer you at least one 12 month Time Payment Plan if you have a financial emergency.
- Let you pay a security deposit in three installments if one is required.
- Follow specific procedures for service disconnection which include providing you notice postmarked at least 10 days before service is disconnected.
- Offer winter shut-off protection of energy utility service to qualifying ratepayers.
- Advise you of sources of possible financial assistance in paying your bill.
- Continue service for a reasonable time if you provide a physician's statement that a medical emergency exists in your home.
- Give you written information about Commission rules and your rights and responsibilities as a customer under these rules.

RESPONSIBILITIES**YOU, THE CUSTOMER, WILL:**

- Use services safely and pay for them promptly.
- Contact Rocky Mountain Power when you have a problem with payment, service, safety, billing or customer service.
- Notify Rocky Mountain Power about billing or other errors.
- Contact Rocky Mountain Power to develop a Payment Plan when you anticipate a payment problem.
- Notify Rocky Mountain Power when you are moving to another residence.
- Notify Rocky Mountain Power about stopping service in your name or about stopping service altogether.
- Permit access for meter readers and other essential Rocky Mountain Power personnel and equipment.

Effective March 1, the Utah Public Service Commission approved an increase to the Energy Balance Account (Schedule 94) charge. This charge collects the difference between the estimated costs of power and the actual, incurred costs of power. Your bill will reflect charges billed at old and new rates.

Tenants and landlords

Funds are available from the federal Emergency Rental Assistance Program to help renters unable to pay utilities and rent due to circumstances related to COVID-19. Find out more at rockymountainpower.net/assistance.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Now you can earn \$6 in bill credits each year when you sign up for paperless billing. See details and enroll at rockymountainpower.net/paperless.

Looking for other ways to pay?

Visit rockymountainpower.net/pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

CERTIFICATE OF SERVICE

Docket No. 21-035-43

I hereby certify that on July 28, 2021, a true and correct copy of the foregoing was served by electronic mail to the following:

Utah Office of Consumer Services

Michele Beck mbeck@utah.gov
ocs@utah.gov

Division of Public Utilities

dpudatarequest@utah.gov

Assistant Attorney General

Patricia Schmid pschmid@agutah.gov
Justin Jetter jjetter@agutah.gov
Robert Moore rmoore@agutah.gov
Victor Copeland vcopeland@agutah.gov

Rocky Mountain Power

Data Request Response Center datarequest@pacificorp.com
Jana Saba jana.saba@pacificorp.com
utahdockets@pacificorp.com
Stephanie Barber-Renteria stephanie.barber-renteria@pacificorp.com

Erin And Geromie Clavell

Erin and Geromie Clavell erinclavell@gmail.com



Mary Penfield
Adviser, Regulatory Operations