

Cindy L. Thompson
4068 S. Claudia St.
West Valley City, UT 84120
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cindy.augiesmom@hotmail.com

Pro se Complainant

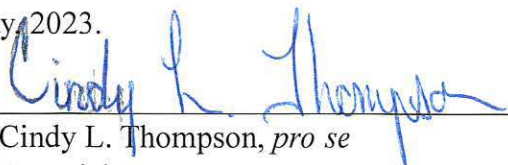
BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In Re:	:	Docket No. 23-035-03
	:	
Formal Complaint of Cindy L. Thompson against Rocky Mountain Power	:	NOTICE TO SUBMIT FOR DECISION COMPLAINANT'S REQUEST FOR AN ORDER REQUIRING ROCKY MOUNTAIN POWER TO STOP FABRICATING BILLING STATEMENTS AND ATTEMPTING TO COLLECT MONIES WHICH ARE NOT OWED BY THE COMPLAINANT

Complainant, Cindy L. Thompson, ("Ms. Thompson"), *pro se*, hereby respectfully submits for decision her Complainant's Request For An Order Requiring Rocky Mountain Power To Stop Fabricating Billing Statements And Attempting To Collect Monies Which Are Not Owed By The Complainant as follows:

1. On April 20, 2023, Ms. Thompson filed her Complainant's Request For An Order Requiring Rocky Mountain Power to Stop Fabricating Billing Statements And Attempting To Collect Monies Which Are Not Owed By The Complainant. (See **Attachment A** hereto)
2. Rocky Mountain Power did not respond and/or object to the Complainant's request, and the issue is ripe for decision.

Respectfully submitted this 18th day of May 2023.


Cindy L. Thompson, *pro se*
Complainant

CERTIFICATE OF SERVICE

Docket No. 23-035-03

I hereby certify that on the 18th day of May, 2023, I caused a true and correct copy of the foregoing, Notice To Submit For Decision Complainant's Request For An Order Requiring Rocky Mountain Power To Stop Fabricating Billing Statements And Attempting To Collect Monies Which Are Not Owed By The Complainant, to be served by electronic mail to the following:

Public Service Commission

psc@utah.gov

Rocky Mountain Power

Data Request Response Center
Jana Saba

datarequest@pacificorp.com

jana.saba@pacificorp.com

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Division of Public Utilities

dpudatarequest@utah.gov

Assistant Attorney General

Patricia Schmid

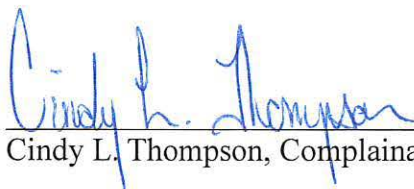
pschmid@agutah.gov

Robert Moore

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Patrick Grecu

pgrecu@agutah.gov



Cindy L. Thompson, Complainant

ATTACHMENT A

Cindy L. Thompson
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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In Re:	:	Docket No. 23-035-03
Formal Complaint of Cindy L. Thompson	:	
against Rocky Mountain Power	:	COMPLAINANT'S REQUEST FOR
	:	AN ORDER REQUIRING
	:	ROCKY MOUNTAIN POWER TO STOP
	:	FABRICATING BILLING STATEMENTS
	:	AND ATTEMPTING TO COLLECT
	:	MONIES WHICH ARE NOT OWED
	:	BY THE COMPLAINANT

Complainant, Cindy L. Thompson, ("Ms. Thompson"), *pro se*, hereby respectfully requests an order requiring Rocky Mountain Power to stop fabricating billing statements and attempting to collect monies which are not owed by the Complainant as follows:

INDISPUTABLE FACTS

1. Complainant is the owner of the property located at 4068 S. Claudia St., West Valley City, Utah, 84120.
2. On or about April 25, 2022, Complainant's home at 4068 S. Claudia St. lost partial power. That's almost one full year that Complainant has been without partial power to her home.
3. Because of the loss of power to Complainant's home, Complainant has been unable to use, among other things, numerous electrical outlets, including the outlet to her computer, the dishwasher, the garbage disposal, the clothes dryer, the stovetop/oven, and/or the central air

conditioner (during the hottest summer on record in Utah and at a time when Complainant was severely ill with COVID-19).

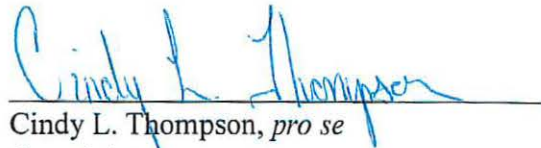
4. From the time Complainant's home lost partial power (April 25, 2022) until now, Rocky Mountain Power has been fabricating billing statements and has been attempting to collect monies from the Complainant for electricity which was not provided to the Complainant's home and/or used by the Complainant. See **Attachment A** hereto.

5. Complainant is entitled to accurate electricity usage readings.

6. Because Rocky Mountain Power removed and absconded with its damaged electric meter in April of 2022, Rocky Mountain Power has not and cannot provide Complainant with an accurate electricity usage reading and its billing statements are, therefore, erroneously fabricated.

For the reasons provided herein, Complainant respectfully requests an order requiring that Rocky Mountain Power is to stop fabricating billing statements and attempting to collect monies which are not owed by the Complainant.

Respectfully submitted this 20th day of April, 2023.


Cindy L. Thompson, *pro se*
Complainant

CERTIFICATE OF SERVICE

Docket No. 23-035-03

I hereby certify that on the 20th day of April, 2023, I caused a true and correct copy of the foregoing, Complainant's Request For An Order Requiring Rocky Mountain Power To Stop Fabricating Billing Statements And Attempting To Collect Monies Which Are Not Owed By The Complainant, to be served by electronic mail to the following:

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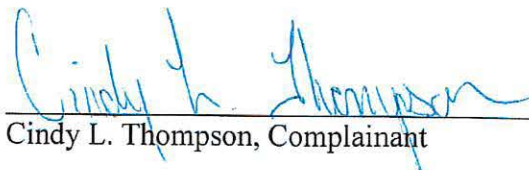
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Cindy L. Thompson, Complainant