

# ACTION REQUEST

Date: July 7, 2023

FROM: Public Service Commission Due: August 7, 2023\*

SUBJECT: Formal Complaint – Douglas F. & Colleen C. Higham v. RMP  
Docket No. 23-035-33  
(Company Name, Case Number, etc.)

7/7/2023  
23-035-33

**FORMAL COMPLAINT Formal Complaint of Douglas F. & Colleen C. Higham against Rocky Mountain Power**

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Review the Complaint and Indicate whether the DPU has a Recommendation
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate and Provide any Appropriate Recommendation
- Other – Explanation and Statement of Issues to be Addressed (See Below):

Please inform the PSC whether the informal complaint process has been completed; and if not, please contact both the complainant and the utility company to conduct the informal process, and please inform the PSC when it is completed.

\*In the event the PSC issues an order or notice providing dates for comments and/or testimony in this docket:

- The DPU shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.