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# UTAH DEPARTMENT OF COMMERCE

## Division of Public Utilities

MARGARET W. BUSSE  
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*Division Director*

## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Brenda Salter, Assistant Director  
Marialie Wright, Manager

**Date:** July 12, 2023

**Re:** **Docket No. 23-035-33**, Douglas and Colleen Higham v. Rocky Mountain Power.

## Recommendation (No Recommendation)

The Utah Division of Public Utilities informs the Public Service Commission of Utah (Commission) of the informal complaint process completed on July 11, 2023. Attached to this memorandum is the informal complaint, along with Rocky Mountain Power's response to Douglas and Colleen Higham's informal complaint. The Commission should proceed with its consideration of the formal complaint.

Division of Public Utilities

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