

Subject: Re: 8007219UT_custWorkRqst_
Date: Monday, March 7, 2022 at 9:30:33 AM Mountain Standard Time
From: Ian McCubbin
To: Millward, Bryan (PacifiCorp), Spencer, Christopher (PacifiCorp), Turner, Thomas
CC: Mansfield, Curtis
BCC: MDay
Attachments: image001.png

Hi Chris, TJ and Bryan,

Yesterday we were without power from ~745AM (when we heard an audible short/electric explosion on pole 290200) to 8 PM on the circuit on poles 290201-290200-309203. The impacted RMP customers called all day to report the outage, and was told power would be back on at 530 PM on Mar 6. Power was still off at 630 PM, and so we began calling to report the damage at that time they said it would be back on Mar 7 at 12 PM. A neighbor and I watched an RMP truck drive by about 7 pm, and he followed it to talk with them and they reported that they were working on a power meter that was out. He asked if they could look at the line behind our homes, and at that point they said they had no report of power outages. I called the RMP power outage phone number, and gave more detailed explanation of the electrical short noise I heard in the AM and which pole it was occurred on.

The crew did go back and started to investigate the line about 730 pm, and the found damage/tripped circuit on pole 290200. I let them know I appreciated all the hard work they were doing in the cold. At about 8 PM they were still working on the pole/circuit and I went back out to ask them if the outage was associated with ice/snow damage, and they confirmed yes it was from ice/snow. At that point I received a lot of bad attitude from the crew and they told me I would need to give them a check to get the line fixed. They also threatened to chain saw down the pole. The name I got from one of the Linemen was Nick. I was dealing with no power, no heat, and no lights with 5 and 7 year old children heading into a potentially cold night with no heat. The response from the crew was neither professional or needed given the circumstance, or the ongoing work with RMP to get the lines buried .

From our point of view if the lines were buried we would not have had a power outage yesterday, nor during the wind storm in Sept 2020. It is also not clear how RMP replacing the Above Ground service at our location would prevent the ice/snow/wind damage we have at our location that regularly damages our power infrastructure, as it is only wildfire protected circuits/infrastructure and not weather protected.

We are very ready to make this line burial go, and have the financing in place. We know that RMP I ready as well, yet we cannot get a cost from Comcast and Century Link wants a lot of money for the potential of future service. We have hired consultant to get this done, and that provided no help by hiring Carol Hunter. We have invested a lot of time in the past 3 years, and would really just like to get this done in the coming months as we head into a potentially extreme wildfire season. I am sure that those on this distribution would like to see this under ground conversion completed.

Please let me know where we can get help to complete this project ASAP. We have neighbors willing to hire consultants to make this happen. We request any help or guidance to finally complete this AG to BG conversion.

Be Well,
Ian McCubbin
970-819-2842

From: Ian McCubbin <imccubbin@gmail.com>

Date: Tuesday, March 1, 2022 at 6:14 PM

To: "Millward, Bryan (PacifiCorp)" <Bryan.Millward@rockymountainpower.net>, "Spencer, Christopher (PacifiCorp)" <Christopher.Spencer@pacificorp.com>

Subject: Re: 8007219UT_custWorkRqst_

Hi Bryan and Chris,

Following up on a call Bryan and I had last week. We are working quickly to collect the funds for this project based on the call I had with Bryan. We are ready to move in the next weeks to send the funding for the AG to UG. I know this has been slow, and it has really dragged on for me trying to get this done from the neighborhood side. We have at least 4 neighbors that are willing to commit the funds to get this rolling

Today there was an RMP crew accessing backyards for the pole replacement effort. Can we get this UG conversion done in the coming months so the poles do not need to be replaced?

Thanks
Ian

From: "Millward, Bryan (PacifiCorp)" <Bryan.Millward@rockymountainpower.net>

Date: Tuesday, July 13, 2021 at 1:42 PM

To: Ian McCubbin <imccubbin@gmail.com>

Subject: 8007219UT_custWorkRqst_

Ian, attached are the contracts to relocate and bury the Overhead lines behind your property.

Please print 2 copies of the contract and 1 copy of the drawing, sign and return all 3 documents to me along with the funding for this project to the address below:

Rocky Mountain Power
Attn: Bryan Millward
1569 W North Temple
Salt Lake City, UT. 84116

A few things to keep in mind:

- We are roughly 6-8 weeks out on construction once monies and documents have been signed and returned and the job is 100% ready.
- Once you are ready for RMP to do the work, you will need to contact Sally Crossley (801-220-7231) to have the job inspected and scheduled.
- It is your responsibility to provide all easements for all new RMP equipment.

- Each Homeowner is responsible to upgrade and relocate their meter base to current RMP requirements.
- RMP will install all conduit and RMP equipment per the attached design but any landscaping will need to be repaired by the homeowner.

Please contact me if you have any questions.

Bryan Millward
Journeyman Estimator
801-220-7267
1569 W North Temple
Salt Lake City, UT 84116