

August 24, 2023

HURRICANE CITY POWER 860 W 147 N HURRICANE. UT 84737

Service Address: 3600 S 1100 W, HURRICANE

Dear HURRICANE CITY POWER,

This letter is to inform you of a recent asset sale of Rocky Mountain Power's Sky Ranch service territory assets to Hurricane City.

Because Sky Ranch subdivision is surrounded by Hurricane City and Hurricane City will continue to grow in your area, it was determined that a transition of our customers in the Sky Ranch subdivision to Hurricane Power was in the best interest of all concerned, including you as our customer.

We will be communicating with you throughout this process as we remove Rocky Mountain Power meters and Hurricane City Power installs their meters. The replacement of the meters will be happening October 16th – October 31st. You will need to go to the Hurricane City offices, located at 147 N 870 W, Hurricane, Utah to create a new account with the power department prior to October 31st.

As meters are replaced you will receive communication from Rocky Mountain Power via text, phone call, and/or email two days prior to your meter being removed. If your contact information has changed please make sure to provide an update by contacting our Business Center at the number below, or you can send an email to us via our website, https://www.rockymountainpower.net

Your power will be off for 10 - 20 minutes as we complete the replacement of your meter. You will be notified two days before as outlined above, and as our servicemen arrive on your property, they will knock on your door to let you know your power will be out as they replace the meter. Please be sure to disconnect any sensitive equipment before your power is reconnected.

Once your meter is removed from the Rocky Mountain Power system you will receive a final bill from us.

It has been a pleasure to serve you and if you have any questions now or throughout this process, please contact our Business Center at 1-888-221-7070 or Hurricane Power at 435-635-2811, or https://www.cityofhurricane.com/178/Power-Department

Sincerely,

Lonnie Hoggard Rocky Mountain Power Operations Manager

Para más información (en español) llame al 1-888-225-2611.