



PublicService Commission <psc@utah.gov>

Formal Complaint against Rocky Mountain Power

1 message

Andrea Armbruster <areich1983@gmail.com>

Wed, Nov 15, 2023 at 11:19 AM

To: psc@utah.gov

I am requesting an audit on my account through Rocky Mountain and they have refused to audit my meter and account and money is missing. Here is my Formal complaint that I am filing. Once an audit is done and if I owe the money I will pay but I have the right to ask for an audit of my account without Rocky Mountain telling me no. On page 8 (first page of an email feed) I highlighted where I was told no to an audit in the email and then I was told multiple times on the phone and I asked for a supervisor and was denied to talk to a supervisor also on those calls. I was told someone would call me back no one ever called me back.

 **Andrea Reich Complaint Rocky Mountain.pdf**
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