



PublicService Commission &lt;psc@utah.gov&gt;

## Comment on Rate Increase Requested by RMP

1 message

**Julia McCarrier** <juliamccarrier@gmail.com>

To: psc@utah.gov

Tue, Jul 22, 2025 at 9:55 AM

Hello,

I live in unincorporated Summit County, outside of Oakley. In July alone, we have experienced outages on 12 days, with some days experiencing multiple outages. I am a psychotherapist with virtual clients, and RMPs shoddy service has negatively impacted my ability to provide services to my vulnerable clients. RMP has provided conflicting information about the cause of these outages and has expressed that the issues will continue for the foreseeable future.

Not only has RMP already increased rates significantly in the 8 years I've been in Weber Canyon, but the quality of service and customer communication has significantly decreased.

Please deny the rate increase. RMP has significant funds to fix existing issues and we do not deserve a rate increase to fund executive vacations while they decrease quality of service to their rural customer base.

Thank you for your time.

Sincerely,

Julia McCarrier, ACMHC

Weber Canyon

Oakley, Utah 84055