



Public Service Commission

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Lieutenant Governor

June 14, 2024

Ms. Jana Saba
Rocky Mountain Power
1407 West North Temple, Suite 330
Salt Lake City, UT 84116

Data Request Response Center
PacifiCorp
825 NE Multnomah St., Suite 2000
Portland, OR 97232

Re: *Rocky Mountain Power's Service Quality Review Report; Docket No. 24-035-22*

Dear Ms. Saba:

The Public Service Commission (PSC) reviewed Rocky Mountain Power's (RMP) Service Quality Review Report for the Period January through December 2023 filed on May 1, 2024 ("Report"). The PSC also reviewed the June 3, 2024 comments filed by the Division of Public Utilities (DPU).

DPU recommends the PSC acknowledge the Report. DPU comments that the Report complies with all prior PSC Orders and with the requirements in Utah Admin. Code R746-313. DPU notes that the 2023 SAIDI and SAIFI values are within the revised parameters approved by the PSC, and that equipment failures remain the largest contributor to the SAIDI and SAIFI metrics, as well as reported underlying incidents. DPU plans to continue developing a database as a comparison for system reliability and anticipates that the information may lead to a better understanding of the significance of equipment failures in the above metrics. DPU will also continue to monitor RMP's customer response performance and report any findings to the PSC with recommendations to facilitate the achievement of RMP's 80% goal.

Based on the PSC's review of the Report and DPU's comments and recommendation, the PSC acknowledges that the Report complies with the PSC's orders, relevant rules, and the requirements in the related orders.

Sincerely,

/s/ Gary L. Widerburg
PSC Secretary
DW#334296