

March 19, 2025

***VIA ELECTRONIC FILING***

Public Service Commission of Utah  
Heber M. Wells Building, 4th Floor  
160 East 300 South  
Salt Lake City, UT 84114

Attention: Gary Widerburg  
Commission Administrator

**Re: Docket 25-035-07**  
**Formal Complaint of Van and Tonja Hall against Rocky Mountain Power**  
**Rocky Mountain Power Errata Filing**

In response to the Complainant's request, filed in Docket. No. 25-035-07 on March 18, 2025, Rocky Mountain Power ("Company") hereby submits this erratum filing to correct an incorrect date stated in the Company's response on page 4 of Rocky Mountain Power's Answer and Motion to Dismiss, filed on March 5, 2025.

Informal inquiries may be directed to Max Backlund, Utah Regulatory Affairs Manager at (801) 220-3121 or [max.backlund@pacificorp.com](mailto:max.backlund@pacificorp.com).

Sincerely,



Jana Saba  
Direct, Regulation and Regulatory Operations  
cc: Service List Docket No. 25-035-07

## **CERTIFICATE OF SERVICE**

Docket No. 25-035-07

I hereby certify that on March 19, 2025, a true and correct copy of the foregoing was served by electronic mail to the following:

### **Utah Office of Consumer Services**

Michele Beck                      [mbeck@utah.gov](mailto:mbeck@utah.gov)  
   [ocs@utah.gov](mailto:ocs@utah.gov)

### **Division of Public Utilities**

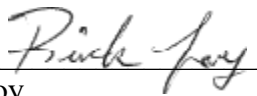
[dpudatarequest@utah.gov](mailto:dpudatarequest@utah.gov)

### **Assistant Attorney General**

Patricia Schmid                      [pschmid@agutah.gov](mailto:pschmid@agutah.gov)  
Robert Moore                      [rmoore@agutah.gov](mailto:rmoore@agutah.gov)  
Patrick Grecu                      [pgrecu@agutah.gov](mailto:pgrecu@agutah.gov)

### **Rocky Mountain Power**

Data Request Response                      [datarequest@pacificorp.com](mailto:datarequest@pacificorp.com)  
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Jana Saba                      [jana.saba@pacificorp.com](mailto:jana.saba@pacificorp.com)  
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Katherine Smith                      [katherine.smith@pacificorp.com](mailto:katherine.smith@pacificorp.com)  
  
Van Hall                      [van.hall@live.com](mailto:van.hall@live.com)  
Tonja Hall                      [tonja.hall@live.com](mailto:tonja.hall@live.com)

  
\_\_\_\_\_  
Rick Loy  
Coordinator, Regulatory Operations

**Errata Answer and Motion to Dismiss**  
**Redline Version**

statement.<sup>2</sup> To be sure, the credits reflect the billing as if the meters had been aggregated beginning March 12, 2024, which are calculated in accordance with the rates on Schedule 137. The calculation is provided as Confidential Attachment A.

11. On or around December 17, 2024, Complainants filed an informal complaint seeking additional reimbursement for the output of the solar panels. requesting the Company recalculate Complainants' bill beginning November 3, 2023, aggregate Complainants' home, garage, and solar panels, and requesting the Company reimburse for costs that should have been covered by the output of Complainants' solar panel system.

12. On or around December 18, 202~~3~~4, the Company responded to Complainants, apologized for the delay in aggregating Complainants' bill and explained how the Company mistakenly did not aggregate Complainants' bill until October of 2024, as opposed to the two billing cycles previously stated to Complainants.

13. On or around January 30, 2025, Complainants filed a formal complaint. In the formal complaint, the Complainants acknowledge they received approximately \$1,000 in credits but claim this is insufficient because they believe their aggregation request was approved on November 3, 2023, and that, once properly aggregated, their solar panel output should have largely covered their bills that were "in excess of \$2,500." The Complainants attached several Excel spreadsheets containing usage and production data to substantiate their claim that the Company did not correctly calculate what the credits should be under aggregation.

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<sup>2</sup> The Complainants November 6, 2024 statement is attached to the Confidential Exhibit 1 Informal Complaint.

**Errata Answer and Motion to Dismiss**  
**Clean Version**

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