



PublicService Commission <psc@utah.gov>

Docket No: 26-035-04

1 message

Ian McCubbin <imccubbin@gmail.com>
 To: "psc@utah.gov" <psc@utah.gov>

Fri, Feb 13, 2026 at 1:21 PM

Hello Fred

The Docket No: 26-035-04 does not include my informal complaint from Oct 2025 to the DPU. It includes the correspondence from Dec 2025 to Jan 2025 with DPU. Below is the informal complaint to DPU dated Oct 13 2024. Please include this in Docket No: 26-035-04 attachments. I will also forward you the response from RMP.

Be Well
 Ian McCubbin
 970-819-2842

From: gflores@utah.gov <gflores@utah.gov> on behalf of Utility Complaints <utilcomp@utah.gov>
Date: Wednesday, October 15, 2025 at 3:28 PM
To: imccubbin@gmail.com <imccubbin@gmail.com>
Subject: Re: dpu.utah.gov | Online Complaint Submission From Ian McCubbin

Dear Ian McCubbin,

The Division of Public Utilities has received your complaint. You can expect to receive a resolution/response to your concerns from Rocky Mountain Power within the next 5 business days.

Sincerely,

Customer Service

Local Phone Number (801) 530-7622
 Toll-free Phone Number (800) 874-0904

On Mon, Oct 13, 2025 at 8:02 AM dpu.utah.gov <wordpress@dpu.utah.gov> wrote:**UTILITY CUSTOMER****Customer Name:** Ian McCubbin**If Business, Contact Person:** Northmont Wya**Primary Phone:** 970-819-2842**Other Phone:** 9708192842**E-mail Address:** imccubbin@gmail.com

Service Address:

555 Northmont Way Salt Lake City, UT 84103-3324

Mailing Address:

555 Northmont Way ,

INCIDENT DETAILS

Utility: Rocky Mountain Power – Pacific Corp – Berkshire Hathaway

Complaint Type: Line Extension

Complaint:

RMP failed to uphold the agreed undergrounding effort (PSC DOCKET NO. 23-035-41), omitting distribution lines at the WUI homes on Northmont Way, despite undergrounding other lines in the North Bench project (RMP Work Order 8007219).

RMP engaged in price gouging, drastically increasing customer costs after the PSC ruling. This occurred despite RMP already undertaking the work of undergrounding lines on Northmont Way.

RMP did not collaborate with Complainants to address outstanding issues or to bury the Lines, even though Complainants were prepared to cover the associated costs as directed by PSC in PSC DOCKET NO. 23-035-41. RMP did not appropriately address the fire risk posed by the Lines. It failed to designate them for remediation in its Wildfire Plan and neglected to perform necessary mitigation work consistent with that plan, which was not in the public interest. RMP failed to comply with Utah Code Title 54, Chapter 24, as it did not have an approved Wildfire Plan from October 2023 through the present, including on June 1, 2024.

Utah Code Title 54, Chapter 24 mandates that RMP's Wildfire Mitigation Plan (WMP) prioritize coordination with local communities. However, RMP has not coordinated with Northmont Way homeowners to implement a community wildfire mitigation plan along the Wildland-Urban Interface (WUI). Three RMP power lines run adjacent to these homes, and the closest ones are outdated. These lines pose an ignition risk, potentially causing a utility-sparked fire that could reach homes within minutes.

RMP issued a mandatory evacuation order to Northmont Way homeowners regarding helicopter-based pole replacement on distribution lines. The notice was delivered illegally without postage in their mailboxes. This work was scheduled during a high-risk fire period, and the mandatory evacuation was deemed necessary due to the risk to homes and helicopters. However, RMP lacks the authority to issue such orders; only local and state officials can do so.

Suggested Resolution:

Utah's new HB 48 law mandates standardized Wildland-Urban Interface (WUI) designations statewide to mitigate wildfire risks. Compliance with this law is now linked to state financial support, establishing a structured approach to risk reduction efforts.

Our homes on the north side of Northmont Way in Salt Lake City are now classified as High-Risk WUI under this law. It's important to distinguish between WUI and the Fire High Consequence Area (FHCA). The WUI is a broad, universal geographic definition, whereas the FHCA is a specific, risk-based classification developed by Rocky Mountain Power (and its parent company, PacifiCorp) to concentrate resources where utility-caused wildfires pose the greatest potential damage.

Given that the new state law utilizes the WUI designation, while Rocky Mountain Power's wildfire plan employs the FHCA (which encompasses a significantly larger geographic area), we request that the work along Northmont Way be recognized as High-Risk WUI, not FHCA. There is now legal authority to support this distinction.

For the safety of our homes, RMP should underground the distribution lines behind our homes on Northmont Way along the high risk WUI as has been request for the last 7 years.

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This e-mail was sent from the online complaint form on dpu.utah.gov (<https://dpu.utah.gov>)

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