

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Farhood Samimi
against Rocky Mountain Power

DOCKET NO. 26-035-14
ORDER DISMISSING COMPLAINT

ISSUED: August 13, 2026

1. Background

On March 10, 2026, Farhood Samimi (“Complainant”) filed a formal complaint (“Complaint”) with the Public Service Commission (PSC) against Rocky Mountain Power (RMP). The Complainant alleges that RMP’s billing practices are “ill[egal] and fraud[ulent.]” As best the PSC can decipher from the handwritten Complaint, Complainant believes RMP is charging him arbitrarily with respect to both the price of electricity and the amount of electricity Complainant consumes.

On April 8, 2026, RMP submitted its Answer and Motion to Dismiss (“Motion”).

After multiple conversations with Complainant attempting to help him understand his bill, RMP represents it tested Complainant’s meter on January 30, 2026. RMP states the meter test demonstrated the meter was accurate and consistent with allowed tolerances under RMP’s PSC-approved Electric Service Regulation No. 7(3).¹ RMP states, after completing the meter test, it contacted Complainant and left a voice message that explained the results were within normal range and that his bills were accurate.

¹ RMP attached the meter test results as a confidential exhibit to its Motion along with a “meter read history” for Complainant’s meter and copies of several monthly bills sent to Complainant.

RMP moves the PSC to dismiss, arguing the Complainant has not identified any incorrect charge nor alleged RMP violated any provision of statute, tariff, administrative rule, or order of the PSC.

On April 10, 2026, Complainant filed a reply in support of his Complaint ("Reply"). Complainant alleges in his Reply that he takes notes every day of how he uses electricity, citing laundry, dish washing, and his heater. Complainant alleges his bills are inconsistent with his personal notes regarding how he used his appliances each day and that RMP is arbitrarily changing the price of electricity from day to day according to his estimates of his use. Complainant also asserts that RMP double bills for days by including the last date of the prior period as the first date of the following period on his bills. Finally, Complainant alleges, for the first time, in his Reply that RMP has wrongfully charged him a fee for late payment, attaching an invoice dated January 21, 2026, that includes a late payment charge of \$0.07. Complainant alleges this charge cannot be legitimate because he uses "autopay."

2. Discussion, Findings, and Conclusions

RMP must bill its residential customers based on their monthly metered use consistent with its Electric Service Schedule No. 1 and Electric Service Regulation No. 8. Having reviewed the invoices Complainant and RMP attached to their respective filings and the history of Complainant's meter readings RMP attached to its Motion,

the PSC finds no discrepancy between the amount the meter reflects Complainant consumed in a billing period and the amount RMP billed for the period.

Notwithstanding RMP's alleged attempts to explain the matter, Complainant appears confused about the manner in which RMP determines his bill, seeming to believe the bills are somehow premised on RMP's measuring daily usage. However, the meter reflects cumulative usage over the billing period. For each billing period, RMP reads the meter and, effectively, subtracts the prior period's reading from the current reading to determine the volume for which Complainant should be billed.

The PSC encourages Complainant to review and compare the meter readings for each billing period with the number of kWh for which RMP billed him in each period. The PSC can identify no discrepancy.

RMP has tested Complainant's meter, provided a report indicating the meter is functioning appropriately, and Complainant does not contend otherwise.

Accordingly, the PSC finds Complainant has not made any allegation suggesting RMP violated any applicable law, regulation, tariff provision, or order of the PSC.²

² The PSC does not address Complainant's contention that RMP wrongly charged him a nominal, seven cent, late payment fee because Complainant first raised the issue in his Reply. Therefore, RMP had no opportunity to address the issue in its Motion. The PSC encourages both parties to communicate to the extent necessary to resolve any misunderstanding or mistake associated with this issue.

3. Order

For the foregoing reasons, the Complaint is dismissed.

DATED at Salt Lake City, Utah, August 13, 2026.

/s/ Michael J. Hammer
Presiding Officer

Approved and confirmed August 13, 2026, as the Order of the Public Service
Commission of Utah.

/s/ Jerry D. Fenn, Chair

/s/ David R. Clark, Commissioner

/s/ John S. Harvey, Ph.D., Commissioner

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#346423

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this written order by filing a request for review or rehearing with the PSC within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the PSC fails to grant a request for review or rehearing within 30 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on August 13, 2026, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

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/s/ Melissa R. Paschal _____
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