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Portland, Oregon 97201

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September 4, 2003

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City UT 84114

Attention: Julie P. Orchard  
Commission Secretary

RE: Docket No. 98-2035-04 ScottishPower/PacifiCorp Merger Commitments

Please find enclosed PacifiCorp's updated quarterly report for the period April 2003 through June 2003 detailing the Company's performance in meeting the Customer Guarantees which were agreed upon as a result of the merger between ScottishPower and PacifiCorp. A comparison of performance for this quarter compared to performance for last year is included as well.

As required by merger Stipulation Conditions 33 and 36, detailed outage performance and customer guarantee performance by district are also being reported as outlined in the Table of Contents. Additional review and compilation of outage and meter set data at the district level has been completed and is included with this filing. Also included are the reports outlining the number of requests and average days to respond for Customer Guarantees 4, 5 and 6, field response performance and the number of tree trimming requests.

If you have any questions or require further information, please call me at (503) 813-7408.

Sincerely,

Carole Rockney, Director  
Customer and Regulatory Liaison

c: Bob Maloney - Utah Division of Public Utilities  
Rea Petersen - Utah Division of Public Utilities  
Matthew Wright - Executive Vice President, Power Delivery

Enclosures

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# customer guarantees



April-June 2003 (FY2004)

Utah

| Description                               | April-June 2003 (FY2004) |           |              |                | April-June 2002 (FY2003) |           |              |                |
|-------------------------------------------|--------------------------|-----------|--------------|----------------|--------------------------|-----------|--------------|----------------|
|                                           | Events                   | Failures  | % Success    | Paid           | Events                   | Failures  | % Success    | Paid           |
| CG1 Restoring Supply                      | 492,767                  | 1         | 99.9%        | \$50           | 603,331                  | 1         | 99.9%        | \$375          |
| CG2 Appointments                          | 2,253                    | 5         | 99.8%        | \$250          | 1,744                    | 11        | 99.4%        | \$550          |
| CG3 Switching on Power                    | 11,228                   | 20        | 99.8%        | \$2,775        | 7,783                    | 14        | 99.8%        | \$1,500        |
| CG4 Estimates                             | 1,563                    | 27        | 98.3%        | \$1,350        | 1,960                    | 38        | 98.1%        | \$1,900        |
| CG5 Respond to Billing Inquiries          | 2,509                    | 10        | 99.6%        | \$500          | 2,370                    | 13        | 99.5%        | \$650          |
| CG6 Respond to Meter Problems             | 180                      | 0         | 100.0%       | \$0            | 126                      | 1         | 99.2%        | \$50           |
| CG7 Notification of Planned Interruptions | 5,676                    | 6         | 99.9%        | \$300          | 14,352                   | 11        | 99.9%        | \$550          |
| CG8 Power Quality Complaints              | 33                       | 0         | 100.0%       | \$0            | 17                       | 0         | 100.0%       | \$0            |
|                                           | <b>516,209</b>           | <b>69</b> | <b>99.9%</b> | <b>\$5,225</b> | <b>631,683</b>           | <b>89</b> | <b>99.9%</b> | <b>\$5,575</b> |

General Comments: PacifiCorp's success rate continues to portray the Company's high level of performance under the Customer Guarantees Program.

# customer guarantees



## Utah - Failures and Events

Filter the table by District and/or Guarantee to see individual District performance or Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District          | CG    | Description                                 | 1st Quarter |       |        |         |
|-------------------|-------|---------------------------------------------|-------------|-------|--------|---------|
|                   |       |                                             | Failures    | Paid  | Events | Success |
| American Fork     | CG1   | Restoring Supply - 24 hours                 |             |       | 51,015 | 100.0%  |
| American Fork     | CG2.3 | CG3 Appointments                            | 1           | \$50  | 52     | 98.1%   |
| American Fork     | CG2.4 | CG4 Appointments                            | 1           | \$50  | 107    | 99.1%   |
| American Fork     | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| American Fork     | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| American Fork     | CG2a  | All Other RCMS Appointmts                   | 1           | \$50  | 218    | 99.5%   |
| American Fork     | CG3   | Switching on Power                          | 1           | \$175 | 1,027  | 99.9%   |
| American Fork     | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 96     | 99.0%   |
| American Fork     | CG4b  | Estimates - 5 days                          |             |       | 24     | 100.0%  |
| American Fork     | CG4c  | Estimates - 15 days                         | 7           | \$350 | 56     | 87.5%   |
| American Fork     | CG5   | Responding to Bill Inquiries within 10 days |             |       | 145    | 100.0%  |
| American Fork     | CG6   | Responding to Meter Problems within 15 days |             |       | 12     | 100.0%  |
| American Fork     | CG7   | Planned Interruptions                       |             |       | 195    | 100.0%  |
| Cedar City        | CG1   | Restoring Supply - 24 hours                 |             |       | 6,426  | 100.0%  |
| Cedar City        | CG2.3 | CG3 Appointments                            |             |       | 23     | 100.0%  |
| Cedar City        | CG2.4 | CG4 Appointments                            |             |       | 76     | 100.0%  |
| Cedar City        | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Cedar City        | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Cedar City        | CG2a  | All Other RCMS Appointmts                   |             |       | 9      | 100.0%  |
| Cedar City        | CG3   | Switching on Power                          | 2           | \$475 | 517    | 99.6%   |
| Cedar City        | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 112    | 99.1%   |
| Cedar City        | CG4b  | Estimates - 5 days                          |             |       | 37     | 100.0%  |
| Cedar City        | CG4c  | Estimates - 15 days                         |             |       | 63     | 100.0%  |
| Cedar City        | CG5   | Responding to Bill Inquiries within 10 days |             |       | 127    | 100.0%  |
| Cedar City        | CG6   | Responding to Meter Problems within 15 days |             |       | 9      | 100.0%  |
| Cedar City        | CG7   | Planned Interruptions                       |             |       | 21     | 100.0%  |
| Jordan Valley     | CG1   | Restoring Supply - 24 hours                 |             |       | 92,664 | 100.0%  |
| Jordan Valley     | CG2.3 | CG3 Appointments                            |             |       | 103    | 100.0%  |
| Jordan Valley     | CG2.4 | CG4 Appointments                            |             |       | 71     | 100.0%  |
| Jordan Valley     | CG2.5 | CG5 Appointments                            |             |       | 1      | 100.0%  |
| Jordan Valley     | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Jordan Valley     | CG2a  | All Other RCMS Appointmts                   | 1           | \$50  | 271    | 99.6%   |
| Jordan Valley     | CG3   | Switching on Power                          | 4           | \$350 | 2,217  | 99.8%   |
| Jordan Valley     | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 91     | 98.9%   |
| Jordan Valley     | CG4b  | Estimates - 5 days                          |             |       | 39     | 100.0%  |
| Jordan Valley     | CG4c  | Estimates - 15 days                         | 2           | \$100 | 39     | 94.9%   |
| Jordan Valley     | CG5   | Responding to Bill Inquiries within 10 days | 2           | \$100 | 546    | 99.6%   |
| Jordan Valley     | CG6   | Responding to Meter Problems within 15 days |             |       | 44     | 100.0%  |
| Jordan Valley     | CG7   | Planned Interruptions                       |             |       | 1,216  | 100.0%  |
| Laketown/Woodruff | CG1   | Restoring Supply - 24 hours                 |             |       | 0      | 100.0%  |
| Laketown/Woodruff | CG2.3 | CG3 Appointments                            |             |       | 2      | 100.0%  |
| Laketown/Woodruff | CG2.4 | CG4 Appointments                            |             |       | 7      | 100.0%  |
| Laketown/Woodruff | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Laketown/Woodruff | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Laketown/Woodruff | CG2a  | All Other RCMS Appointmts                   |             |       | 1      | 100.0%  |
| Laketown/Woodruff | CG3   | Switching on Power                          |             |       | 38     | 100.0%  |
| Laketown/Woodruff | CG4a  | Estimates - Contact within 2 days           |             |       | 8      | 100.0%  |

# customer guarantees



## Utah - Failures and Events

Filter the table by District and/or Guarantee to see individual District performance or Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District          | CG    | Description                                 | 1st Quarter |       |        |         |
|-------------------|-------|---------------------------------------------|-------------|-------|--------|---------|
|                   |       |                                             | Failures    | Paid  | Events | Success |
| Laketown/Woodruff | CG4b  | Estimates - 5 days                          |             |       | 2      | 100.0%  |
| Laketown/Woodruff | CG4c  | Estimates - 15 days                         |             |       | 9      | 100.0%  |
| Laketown/Woodruff | CG5   | Responding to Bill Inquiries within 10 days |             |       | 18     | 100.0%  |
| Laketown/Woodruff | CG6   | Responding to Meter Problems within 15 days |             |       | 1      | 100.0%  |
| Laketown/Woodruff | CG7   | Planned Interruptions                       |             |       | 0      | 100.0%  |
| Layton            | CG1   | Restoring Supply - 24 hours                 |             |       | 61,517 | 100.0%  |
| Layton            | CG2.3 | CG3 Appointments                            |             |       | 7      | 100.0%  |
| Layton            | CG2.4 | CG4 Appointments                            |             |       | 13     | 100.0%  |
| Layton            | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Layton            | CG2.6 | CG6 Appointments                            |             |       | 2      | 100.0%  |
| Layton            | CG2a  | All Other RCMS Appointmts                   |             |       | 9      | 100.0%  |
| Layton            | CG3   | Switching on Power                          | 1           | \$250 | 751    | 99.9%   |
| Layton            | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 34     | 97.1%   |
| Layton            | CG4b  | Estimates - 5 days                          |             |       | 16     | 100.0%  |
| Layton            | CG4c  | Estimates - 15 days                         | 1           | \$50  | 18     | 94.4%   |
| Layton            | CG5   | Responding to Bill Inquiries within 10 days |             |       | 161    | 100.0%  |
| Layton            | CG6   | Responding to Meter Problems within 15 days |             |       | 12     | 100.0%  |
| Layton            | CG7   | Planned Interruptions                       |             |       | 113    | 100.0%  |
| Moab              | CG1   | Restoring Supply - 24 hours                 |             |       | 9,828  | 100.0%  |
| Moab              | CG2.3 | CG3 Appointments                            |             |       | 13     | 100.0%  |
| Moab              | CG2.4 | CG4 Appointments                            |             |       | 9      | 100.0%  |
| Moab              | CG2.5 | CG5 Appointments                            |             |       | 1      | 100.0%  |
| Moab              | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Moab              | CG2a  | All Other RCMS Appointmts                   |             |       | 5      | 100.0%  |
| Moab              | CG3   | Switching on Power                          | 2           | \$100 | 149    | 98.7%   |
| Moab              | CG4a  | Estimates - Contact within 2 days           |             |       | 14     | 100.0%  |
| Moab              | CG4b  | Estimates - 5 days                          |             |       | 11     | 100.0%  |
| Moab              | CG4c  | Estimates - 15 days                         |             |       | 11     | 100.0%  |
| Moab              | CG5   | Responding to Bill Inquiries within 10 days |             |       | 38     | 100.0%  |
| Moab              | CG6   | Responding to Meter Problems within 15 days |             |       | 4      | 100.0%  |
| Moab              | CG7   | Planned Interruptions                       |             |       | 0      | 100.0%  |
| Ogden             | CG1   | Restoring Supply - 24 hours                 |             |       | 67,527 | 100.0%  |
| Ogden             | CG2.3 | CG3 Appointments                            |             |       | 138    | 100.0%  |
| Ogden             | CG2.4 | CG4 Appointments                            |             |       | 45     | 100.0%  |
| Ogden             | CG2.5 | CG5 Appointments                            |             |       | 5      | 100.0%  |
| Ogden             | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Ogden             | CG2a  | All Other RCMS Appointmts                   |             |       | 66     | 100.0%  |
| Ogden             | CG3   | Switching on Power                          | 2           | \$775 | 1,720  | 99.9%   |
| Ogden             | CG4a  | Estimates - Contact within 2 days           |             |       | 68     | 100.0%  |
| Ogden             | CG4b  | Estimates - 5 days                          |             |       | 26     | 100.0%  |
| Ogden             | CG4c  | Estimates - 15 days                         |             |       | 42     | 100.0%  |
| Ogden             | CG5   | Responding to Bill Inquiries within 10 days | 2           | \$100 | 255    | 99.2%   |
| Ogden             | CG6   | Responding to Meter Problems within 15 days |             |       | 16     | 100.0%  |
| Ogden             | CG7   | Planned Interruptions                       | 1           | \$50  | 806    | 99.9%   |
| Park City         | CG1   | Restoring Supply - 24 hours                 |             |       | 17,823 | 100.0%  |
| Park City         | CG2.3 | CG3 Appointments                            |             |       | 7      | 100.0%  |
| Park City         | CG2.4 | CG4 Appointments                            |             |       | 29     | 100.0%  |

# customer *guarantees*



## Utah - Failures and Events

Filter the table by District and/or Guarantee to see individual District performance or Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District  | CG    | Description                                 | 1st Quarter |       |         |         |
|-----------|-------|---------------------------------------------|-------------|-------|---------|---------|
|           |       |                                             | Failures    | Paid  | Events  | Success |
| Park City | CG2.5 | CG5 Appointments                            |             |       | 1       | 100.0%  |
| Park City | CG2.6 | CG6 Appointments                            |             |       | 0       | 100.0%  |
| Park City | CG2a  | All Other RCMS Appointmts                   |             |       | 18      | 100.0%  |
| Park City | CG3   | Switching on Power                          | 1           | \$50  | 227     | 99.6%   |
| Park City | CG4a  | Estimates - Contact within 2 days           | 3           | \$150 | 57      | 94.7%   |
| Park City | CG4b  | Estimates - 5 days                          | 1           | \$50  | 1       | 0.0%    |
| Park City | CG4c  | Estimates - 15 days                         |             |       | 20      | 100.0%  |
| Park City | CG5   | Responding to Bill Inquiries within 10 days | 1           | \$50  | 124     | 99.2%   |
| Park City | CG6   | Responding to Meter Problems within 15 days |             |       | 4       | 100.0%  |
| Park City | CG7   | Planned Interruptions                       | 1           | \$50  | 542     | 99.8%   |
| Price     | CG1   | Restoring Supply - 24 hours                 |             |       | 5,715   | 100.0%  |
| Price     | CG2.3 | CG3 Appointments                            |             |       | 19      | 100.0%  |
| Price     | CG2.4 | CG4 Appointments                            |             |       | 35      | 100.0%  |
| Price     | CG2.5 | CG5 Appointments                            |             |       | 0       | 100.0%  |
| Price     | CG2.6 | CG6 Appointments                            |             |       | 0       | 100.0%  |
| Price     | CG2a  | All Other RCMS Appointmts                   |             |       | 46      | 100.0%  |
| Price     | CG3   | Switching on Power                          |             |       | 155     | 100.0%  |
| Price     | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 32      | 96.9%   |
| Price     | CG4b  | Estimates - 5 days                          |             |       | 5       | 100.0%  |
| Price     | CG4c  | Estimates - 15 days                         |             |       | 23      | 100.0%  |
| Price     | CG5   | Responding to Bill Inquiries within 10 days |             |       | 30      | 100.0%  |
| Price     | CG6   | Responding to Meter Problems within 15 days |             |       | 0       | 100.0%  |
| Price     | CG7   | Planned Interruptions                       |             |       | 280     | 100.0%  |
| Richfield | CG1   | Restoring Supply - 24 hours                 |             |       | 10,070  | 100.0%  |
| Richfield | CG2.3 | CG3 Appointments                            |             |       | 15      | 100.0%  |
| Richfield | CG2.4 | CG4 Appointments                            |             |       | 58      | 100.0%  |
| Richfield | CG2.5 | CG5 Appointments                            |             |       | 0       | 100.0%  |
| Richfield | CG2.6 | CG6 Appointments                            |             |       | 0       | 100.0%  |
| Richfield | CG2a  | All Other RCMS Appointmts                   |             |       | 14      | 100.0%  |
| Richfield | CG3   | Switching on Power                          |             |       | 152     | 100.0%  |
| Richfield | CG4a  | Estimates - Contact within 2 days           |             |       | 70      | 100.0%  |
| Richfield | CG4b  | Estimates - 5 days                          |             |       | 19      | 100.0%  |
| Richfield | CG4c  | Estimates - 15 days                         | 1           | \$50  | 43      | 97.7%   |
| Richfield | CG5   | Responding to Bill Inquiries within 10 days |             |       | 58      | 100.0%  |
| Richfield | CG6   | Responding to Meter Problems within 15 days |             |       | 4       | 100.0%  |
| Richfield | CG7   | Planned Interruptions                       | 1           | \$50  | 665     | 99.8%   |
| SLC Metro | CG1   | Restoring Supply - 24 hours                 | 1           | \$50  | 118,711 | 100.0%  |
| SLC Metro | CG2.3 | CG3 Appointments                            |             |       | 145     | 100.0%  |
| SLC Metro | CG2.4 | CG4 Appointments                            |             |       | 47      | 100.0%  |
| SLC Metro | CG2.5 | CG5 Appointments                            |             |       | 5       | 100.0%  |
| SLC Metro | CG2.6 | CG6 Appointments                            |             |       | 0       | 100.0%  |
| SLC Metro | CG2a  | All Other RCMS Appointmts                   |             |       | 313     | 100.0%  |
| SLC Metro | CG3   | Switching on Power                          | 5           | \$450 | 3,690   | 99.9%   |
| SLC Metro | CG4a  | Estimates - Contact within 2 days           | 1           | \$50  | 61      | 98.4%   |
| SLC Metro | CG4b  | Estimates - 5 days                          |             |       | 25      | 100.0%  |
| SLC Metro | CG4c  | Estimates - 15 days                         | 2           | \$100 | 27      | 92.6%   |
| SLC Metro | CG5   | Responding to Bill Inquiries within 10 days | 5           | \$250 | 720     | 99.3%   |

# customer guarantees



## Utah - Failures and Events

Filter the table by District and/or Guarantee to see individual District performance or Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District   | CG    | Description                                 | 1st Quarter |       |        |         |
|------------|-------|---------------------------------------------|-------------|-------|--------|---------|
|            |       |                                             | Failures    | Paid  | Events | Success |
| SLC Metro  | CG6   | Responding to Meter Problems within 15 days |             |       | 44     | 100.0%  |
| SLC Metro  | CG7   | Planned Interruptions                       | 3           | \$150 | 1,728  | 99.8%   |
| Smithfield | CG1   | Restoring Supply - 24 hours                 |             |       | 21,122 | 100.0%  |
| Smithfield | CG2.3 | CG3 Appointments                            |             |       | 27     | 100.0%  |
| Smithfield | CG2.4 | CG4 Appointments                            |             |       | 35     | 100.0%  |
| Smithfield | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Smithfield | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Smithfield | CG2a  | All Other RCMS Appointmts                   |             |       | 22     | 100.0%  |
| Smithfield | CG3   | Switching on Power                          |             |       | 195    | 100.0%  |
| Smithfield | CG4a  | Estimates - Contact within 2 days           |             |       | 70     | 100.0%  |
| Smithfield | CG4b  | Estimates - 5 days                          |             |       | 24     | 100.0%  |
| Smithfield | CG4c  | Estimates - 15 days                         |             |       | 38     | 100.0%  |
| Smithfield | CG5   | Responding to Bill Inquiries within 10 days |             |       | 36     | 100.0%  |
| Smithfield | CG6   | Responding to Meter Problems within 15 days |             |       | 2      | 100.0%  |
| Smithfield | CG7   | Planned Interruptions                       |             |       | 78     | 100.0%  |
| Tooele     | CG1   | Restoring Supply - 24 hours                 |             |       | 19,021 | 100.0%  |
| Tooele     | CG2.3 | CG3 Appointments                            | 1           | \$50  | 26     | 96.2%   |
| Tooele     | CG2.4 | CG4 Appointments                            |             |       | 12     | 100.0%  |
| Tooele     | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Tooele     | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Tooele     | CG2a  | All Other RCMS Appointmts                   |             |       | 19     | 100.0%  |
| Tooele     | CG3   | Switching on Power                          | 2           | \$150 | 148    | 98.6%   |
| Tooele     | CG4a  | Estimates - Contact within 2 days           |             |       | 21     | 100.0%  |
| Tooele     | CG4b  | Estimates - 5 days                          |             |       | 6      | 100.0%  |
| Tooele     | CG4c  | Estimates - 15 days                         |             |       | 15     | 100.0%  |
| Tooele     | CG5   | Responding to Bill Inquiries within 10 days |             |       | 36     | 100.0%  |
| Tooele     | CG6   | Responding to Meter Problems within 15 days |             |       | 2      | 100.0%  |
| Tooele     | CG7   | Planned Interruptions                       |             |       | 27     | 100.0%  |
| Tremonton  | CG1   | Restoring Supply - 24 hours                 |             |       | 10,459 | 100.0%  |
| Tremonton  | CG2.3 | CG3 Appointments                            |             |       | 12     | 100.0%  |
| Tremonton  | CG2.4 | CG4 Appointments                            |             |       | 24     | 100.0%  |
| Tremonton  | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Tremonton  | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Tremonton  | CG2a  | All Other RCMS Appointmts                   |             |       | 10     | 100.0%  |
| Tremonton  | CG3   | Switching on Power                          |             |       | 125    | 100.0%  |
| Tremonton  | CG4a  | Estimates - Contact within 2 days           |             |       | 32     | 100.0%  |
| Tremonton  | CG4b  | Estimates - 5 days                          |             |       | 4      | 100.0%  |
| Tremonton  | CG4c  | Estimates - 15 days                         |             |       | 29     | 100.0%  |
| Tremonton  | CG5   | Responding to Bill Inquiries within 10 days |             |       | 25     | 100.0%  |
| Tremonton  | CG6   | Responding to Meter Problems within 15 days |             |       | 1      | 100.0%  |
| Tremonton  | CG7   | Planned Interruptions                       |             |       | 5      | 100.0%  |
| Vernal     | CG1   | Restoring Supply - 24 hours                 |             |       | 869    | 100.0%  |
| Vernal     | CG2.3 | CG3 Appointments                            |             |       | 13     | 100.0%  |
| Vernal     | CG2.4 | CG4 Appointments                            |             |       | 16     | 100.0%  |
| Vernal     | CG2.5 | CG5 Appointments                            |             |       | 0      | 100.0%  |
| Vernal     | CG2.6 | CG6 Appointments                            |             |       | 0      | 100.0%  |
| Vernal     | CG2a  | All Other RCMS Appointmts                   |             |       | 31     | 100.0%  |

# customer *guarantees*



## Utah - Failures and Events

Filter the table by District and/or Guarantee to see individual District performance or Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District                  | CG   | Description                                  | 1st Quarter |         |         |         |
|---------------------------|------|----------------------------------------------|-------------|---------|---------|---------|
|                           |      |                                              | Failures    | Paid    | Events  | Success |
| Vernal                    | CG3  | Switching on Power                           |             |         | 117     | 100.0%  |
| Vernal                    | CG4a | Estimates - Contact within 2 days            | 4           | \$200   | 31      | 87.1%   |
| Vernal                    | CG4b | Estimates - 5 days                           |             |         | 3       | 100.0%  |
| Vernal                    | CG4c | Estimates - 15 days                          |             |         | 9       | 100.0%  |
| Vernal                    | CG5  | Responding to Bill Inquiries within 10 days  |             |         | 22      | 100.0%  |
| Vernal                    | CG6  | Responding to Meter Problems within 15 days  |             |         | 3       | 100.0%  |
| Vernal                    | CG7  | Planned Interruptions                        |             |         | 0       | 100.0%  |
| Wasatch Collection Center | CG8a | Respond to Power Quality Complaints - 5 days |             |         | 16      | 100.0%  |
| Wasatch Collection Center | CG8b | Respond to Power Quality Complaints - 7 days |             |         | 17      | 100.0%  |
|                           |      |                                              | 69          | \$5,225 | 515,937 | 99.99%  |



# customer guarantees



## Utah - Guarantee Field Response Performance

Sort the table by District or Guarantee to see individual District performance or overall Guarantee performance

1st Quarter - Fiscal Year 2004

April-June 2003

| District          | Guarantee | Description                                 | Qtr Count | Qtr Avg |
|-------------------|-----------|---------------------------------------------|-----------|---------|
| American Fork     | CG4a      | Estimates - Contact within 2 days           | 96        | 1       |
| American Fork     | CG4b      | Estimates - 5 days                          | 24        | 1       |
| American Fork     | CG4c      | Estimates - 15 days                         | 56        | 12      |
| American Fork     | CG5       | Responding to Bill Inquiries within 10 days | 145       | 4       |
| American Fork     | CG6       | Responding to Meter Problems within 15 days | 12        | 3       |
| Cedar City        | CG4a      | Estimates - Contact within 2 days           | 112       | 1       |
| Cedar City        | CG4b      | Estimates - 5 days                          | 37        | 1       |
| Cedar City        | CG4c      | Estimates - 15 days                         | 63        | 3       |
| Cedar City        | CG5       | Responding to Bill Inquiries within 10 days | 127       | 4       |
| Cedar City        | CG6       | Responding to Meter Problems within 15 days | 9         | 2       |
| Jordan Valley     | CG4a      | Estimates - Contact within 2 days           | 91        | 1       |
| Jordan Valley     | CG4b      | Estimates - 5 days                          | 39        | <1      |
| Jordan Valley     | CG4c      | Estimates - 15 days                         | 39        | 9       |
| Jordan Valley     | CG5       | Responding to Bill Inquiries within 10 days | 546       | 4       |
| Jordan Valley     | CG6       | Responding to Meter Problems within 15 days | 44        | 4       |
| Laketown/Woodruff | CG4a      | Estimates - Contact within 2 days           | 8         | 1       |
| Laketown/Woodruff | CG4b      | Estimates - 5 days                          | 2         | <1      |
| Laketown/Woodruff | CG4c      | Estimates - 15 days                         | 9         | 4       |
| Laketown/Woodruff | CG5       | Responding to Bill Inquiries within 10 days | 18        | 3       |
| Laketown/Woodruff | CG6       | Responding to Meter Problems within 15 days | 1         | 7       |
| Layton            | CG4a      | Estimates - Contact within 2 days           | 34        | 1       |
| Layton            | CG4b      | Estimates - 5 days                          | 16        | 1       |
| Layton            | CG4c      | Estimates - 15 days                         | 18        | 3       |
| Layton            | CG5       | Responding to Bill Inquiries within 10 days | 161       | 4       |
| Layton            | CG6       | Responding to Meter Problems within 15 days | 12        | 4       |
| Moab <sup>1</sup> | CG4a      | Estimates - Contact within 2 days           | 14        | 3       |
| Moab              | CG4b      | Estimates - 5 days                          | 11        | <1      |
| Moab              | CG4c      | Estimates - 15 days                         | 11        | 6       |
| Moab              | CG5       | Responding to Bill Inquiries within 10 days | 38        | 5       |
| Moab              | CG6       | Responding to Meter Problems within 15 days | 4         | 10      |
| Ogden             | CG4a      | Estimates - Contact within 2 days           | 68        | 1       |
| Ogden             | CG4b      | Estimates - 5 days                          | 26        | <1      |
| Ogden             | CG4c      | Estimates - 15 days                         | 42        | 4       |
| Ogden             | CG5       | Responding to Bill Inquiries within 10 days | 255       | 4       |
| Ogden             | CG6       | Responding to Meter Problems within 15 days | 16        | 3       |
| Park City         | CG4a      | Estimates - Contact within 2 days           | 57        | 2       |
| Park City         | CG4b      | Estimates - 5 days                          | 1         | <1      |
| Park City         | CG4c      | Estimates - 15 days                         | 20        | 6       |
| Park City         | CG5       | Responding to Bill Inquiries within 10 days | 124       | 5       |
| Park City         | CG6       | Responding to Meter Problems within 15 days | 4         | 9       |
| Price             | CG4a      | Estimates - Contact within 2 days           | 32        | 1       |
| Price             | CG4b      | Estimates - 5 days                          | 5         | <1      |
| Price             | CG4c      | Estimates - 15 days                         | 23        | 9       |
| Price             | CG5       | Responding to Bill Inquiries within 10 days | 30        | 4       |
| Richfield         | CG4a      | Estimates - Contact within 2 days           | 70        | <1      |
| Richfield         | CG4b      | Estimates - 5 days                          | 19        | 1       |
| Richfield         | CG4c      | Estimates - 15 days                         | 43        | 2       |
| Richfield         | CG5       | Responding to Bill Inquiries within 10 days | 58        | 4       |
| Richfield         | CG6       | Responding to Meter Problems within 15 days | 4         | 6       |
| SLC Metro         | CG4a      | Estimates - Contact within 2 days           | 61        | 1       |
| SLC Metro         | CG4b      | Estimates - 5 days                          | 25        | <1      |

# customerguarantees



## Utah - Guarantee Field Response Performance

Sort the table by District or Guarantee to see individual District performance or overall Guarantee performance  
 1st Quarter - Fiscal Year 2004  
 April-June 2003

| District            | Guarantee | Description                                 | Qtr Count | Qtr Avg |
|---------------------|-----------|---------------------------------------------|-----------|---------|
| SLC Metro           | CG4c      | Estimates - 15 days                         | 27        | 8       |
| SLC Metro           | CG5       | Responding to Bill Inquiries within 10 days | 720       | 4       |
| SLC Metro           | CG6       | Responding to Meter Problems within 15 days | 44        | 4       |
| Smithfield          | CG4a      | Estimates - Contact within 2 days           | 70        | 1       |
| Smithfield          | CG4b      | Estimates - 5 days                          | 24        | <1      |
| Smithfield          | CG4c      | Estimates - 15 days                         | 38        | 3       |
| Smithfield          | CG5       | Responding to Bill Inquiries within 10 days | 36        | 3       |
| Smithfield          | CG6       | Responding to Meter Problems within 15 days | 2         | 2       |
| Tooele              | CG4a      | Estimates - Contact within 2 days           | 21        | 1       |
| Tooele              | CG4b      | Estimates - 5 days                          | 6         | 1       |
| Tooele              | CG4c      | Estimates - 15 days                         | 15        | 7       |
| Tooele              | CG5       | Responding to Bill Inquiries within 10 days | 36        | 3       |
| Tooele              | CG6       | Responding to Meter Problems within 15 days | 2         | 3       |
| Tremonton           | CG4a      | Estimates - Contact within 2 days           | 32        | 1       |
| Tremonton           | CG4b      | Estimates - 5 days                          | 4         | 3       |
| Tremonton           | CG4c      | Estimates - 15 days                         | 29        | 9       |
| Tremonton           | CG5       | Responding to Bill Inquiries within 10 days | 25        | 3       |
| Tremonton           | CG6       | Responding to Meter Problems within 15 days | 1         | 2       |
| Vernal <sup>1</sup> | CG4a      | Estimates - Contact within 2 days           | 31        | 3       |
| Vernal              | CG4b      | Estimates - 5 days                          | 3         | 2       |
| Vernal              | CG4c      | Estimates - 15 days                         | 9         | 4       |
| Vernal              | CG5       | Responding to Bill Inquiries within 10 days | 22        | 4       |
| Vernal              | CG6       | Responding to Meter Problems within 15 days | 3         | 5       |

<sup>1</sup> Moab and Vernal's high average response for CG4a is due to a few requests where it took longer to contact customer than the required time frame. Failure payments were made to customers where valid exemptions did not apply.

# customer guarantees



## Utah - Outage Restoration Performance

1st Quarter - Fiscal Year 2004

April-June 2003

| # Customers Interrupted |                   |                           |
|-------------------------|-------------------|---------------------------|
| District                | Outage >5 minutes | % Restored Within 3 hours |
| American Fork           | 51,015            | 91.2%                     |
| Cedar City              | 6,426             | 90.0%                     |
| Jordan Valley           | 92,664            | 95.5%                     |
| Layton                  | 61,517            | 86.3%                     |
| Moab <sup>1</sup>       | 9,828             | 58.4%                     |
| Ogden                   | 67,527            | 86.6%                     |
| Park City               | 17,823            | 80.8%                     |
| Price                   | 5,715             | 99.8%                     |
| Richfield               | 10,070            | 79.6%                     |
| SLC Metro               | 118,711           | 91.5%                     |
| Smithfield              | 21,122            | 72.9%                     |
| Tooele                  | 19,021            | 97.4%                     |
| Tremonton               | 10,459            | 71.4%                     |
| Vernal                  | 869               | 76.9%                     |

<sup>1</sup> An outage on April 11, 2003, affecting approximately 4,500 customers took over 7 hours to restore due to extensive damage caused by a downed 69-kv line.



## Utah - Non-Guarantee Field Response Performance

### FIELD Orders

1st Quarter - Fiscal Year 2004

April-June 2003

| District          | 1st Quarter |         |
|-------------------|-------------|---------|
|                   | Qtr Count   | Qtr Avg |
| American Fork     | 96          | 2       |
| Cedar City        | 65          | 2       |
| Jordan Valley     | 243         | 4       |
| Laketown/Woodruff | 4           | 2       |
| Layton            | 96          | 3       |
| Moab              | 13          | 6       |
| Ogden             | 247         | 3       |
| Park City         | 55          | 3       |
| Price             | 13          | 2       |
| Richfield         | 30          | 3       |
| SLC Metro         | 281         | 5       |
| Smithfield        | 37          | 4       |
| Tooele            | 34          | 4       |
| Tremonton         | 13          | 5       |
| Vernal            | 22          | 6       |

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# customerguarantees



## Utah - Non-Guarantee Field Response Performance

Tree Trimming Orders  
1st Quarter - Fiscal Year 2004  
April-June 2003

| District      | Description                  | 1st Qtr Count | 1st Qtr Avg |
|---------------|------------------------------|---------------|-------------|
| American Fork | Site Inspection Required     | 54            | 2           |
| Cedar City    | Resolved by Customer Contact | 1             | 2           |
| Cedar City    | Site Inspection Required     | 18            | 6           |
| Jordan Valley | Resolved by Customer Contact | 4             | 3           |
| Jordan Valley | Site Inspection Required     | 189           | 3           |
| Layton        | Site Inspection Required     | 50            | 1           |
| Moab          | Resolved by Customer Contact | 2             | 2           |
| Moab          | Site Inspection Required     | 7             | 6           |
| Ogden         | Resolved by Customer Contact | 5             | 3           |
| Ogden         | Site Inspection Required     | 163           | 1           |
| Park City     | Site Inspection Required     | 16            | 4           |
| Price         | Resolved by Customer Contact | 1             | 4           |
| Price         | Site Inspection Required     | 12            | 7           |
| Richfield     | Site Inspection Required     | 8             | 9           |
| SLC Metro     | Site Inspection Required     | 454           | 3           |
| Smithfield    | Resolved by Customer Contact | 1             | 5           |
| Smithfield    | Site Inspection Required     | 18            | 7           |
| Tooele        | Resolved by Customer Contact | 1             | 1           |
| Tooele        | Site Inspection Required     | 10            | 4           |
| Tremonton     | Site Inspection Required     | 12            | 2           |
| Vernal        | Site Inspection Required     | 10            | 5           |

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\* Average = Average working days from customer call to resolution by contact only, or where necessary, average working days from customer call to site inspection.

Note: Emergency work is always inspected and completed as soon as possible. For non-emergency requests, customers are contacted within ten days, and where necessary, the customer is informed the work will be inspected on the next scheduled visit to the district. Such visits may be several weeks in the future.

# UTAH RESIDENTIAL/SMALL COMMERCIAL METER SETS - REPORT BY DISTRICT

FISCAL YEAR TO DATE - 1ST QUARTER 2004

## NORTHERN UTAH

| LOCATION      | April 2002    |            |             | May 2002      |            |             | June 2002     |            |             | FYD - 1st Quarter   |               |             | Notes |
|---------------|---------------|------------|-------------|---------------|------------|-------------|---------------|------------|-------------|---------------------|---------------|-------------|-------|
|               | Within 5 Days | %          | Total       | Within 5 Days | %          | Total       | Within 5 Days | %          | Total       | Total Within 5 Days | 1st Quarter % | Total       |       |
| Jordan Valley | 363           | 97%        | 376         | 409           | 90%        | 455         | 324           | 94%        | 343         | 1096                | 93%           | 1174        |       |
| Layton/Davis  | 180           | 99%        | 181         | 146           | 99%        | 148         | 137           | 96%        | 142         | 463                 | 98%           | 471         |       |
| Laketown      | 5             | 56%        | 9           | 6             | 100%       | 6           | 14            | 100%       | 14          | 25                  | 86%           | 29          |       |
| Metro         | 171           | 91%        | 187         | 230           | 92%        | 249         | 312           | 92%        | 338         | 713                 | 92%           | 774         |       |
| Ogden         | 126           | 100%       | 126         | 127           | 100%       | 127         | 179           | 100%       | 179         | 432                 | 100%          | 432         |       |
| Park City     | 108           | 97%        | 111         | 34            | 100%       | 34          | 51            | 75%        | 68          | 193                 | 91%           | 213         |       |
| Smithfield    | 29            | 100%       | 29          | 43            | 100%       | 43          | 47            | 100%       | 47          | 119                 | 100%          | 119         |       |
| Tooele        | 59            | 100%       | 59          | 61            | 100%       | 61          | 43            | 96%        | 45          | 163                 | 99%           | 165         |       |
| Tremonton     | 11            | 100%       | 11          | 9             | 100%       | 9           | 18            | 100%       | 18          | 38                  | 100%          | 38          |       |
| Woodruff      | 0             | 0%         | 0           | 1             | 100%       | 1           | 0             | 0%         | 0           | 1                   | 100%          | 1           |       |
| <b>TOTAL</b>  | <b>1052</b>   | <b>97%</b> | <b>1089</b> | <b>1066</b>   | <b>94%</b> | <b>1133</b> | <b>1125</b>   | <b>94%</b> | <b>1194</b> | <b>3243</b>         | <b>95%</b>    | <b>3416</b> |       |

## SOUTHERN UTAH

| LOCATION      | April 2002    |            |            | May 2002      |            |            | June 2002     |            |            | FYD - 1st Quarter   |               |            | Notes |
|---------------|---------------|------------|------------|---------------|------------|------------|---------------|------------|------------|---------------------|---------------|------------|-------|
|               | Within 5 days | %          | Total      | Within 5 days | %          | Total      | Within 5 days | %          | Total      | Total Within 5 Days | 1st Quarter % | Total      |       |
| American Fork | 153           | 100%       | 153        | 144           | 99%        | 145        | 118           | 98%        | 120        | 415                 | 99%           | 418        |       |
| Cedar City    | 53            | 88%        | 60         | 83            | 98%        | 85         | 112           | 91%        | 123        | 248                 | 93%           | 268        |       |
| Moab          | 24            | 100%       | 24         | 26            | 100%       | 26         | 25            | 100%       | 25         | 75                  | 100%          | 75         |       |
| Price         | 6             | 100%       | 6          | 10            | 100%       | 10         | 7             | 100%       | 7          | 23                  | 100%          | 23         |       |
| Richfield     | 22            | 100%       | 22         | 73            | 100%       | 73         | 34            | 100%       | 34         | 129                 | 100%          | 129        |       |
| Vernal        | 11            | 100%       | 11         | 8             | 100%       | 8          | 18            | 100%       | 18         | 37                  | 100%          | 37         |       |
| <b>TOTAL</b>  | <b>269</b>    | <b>97%</b> | <b>276</b> | <b>344</b>    | <b>99%</b> | <b>347</b> | <b>314</b>    | <b>96%</b> | <b>327</b> | <b>927</b>          | <b>98%</b>    | <b>950</b> |       |

## TOTAL UTAH

| LOCATION          | APRIL         |            |             | MAY           |            |             | JUNE          |            |             | FYD - 1st Quarter   |               |             | Notes |
|-------------------|---------------|------------|-------------|---------------|------------|-------------|---------------|------------|-------------|---------------------|---------------|-------------|-------|
|                   | Within 5 days | %          | Total       | Within 5 days | %          | Total       | Within 5 days | %          | Total       | Total Within 5 Days | 1st Quarter % | Total       |       |
| <b>TOTAL UTAH</b> | <b>1321</b>   | <b>97%</b> | <b>1365</b> | <b>1410</b>   | <b>95%</b> | <b>1480</b> | <b>1439</b>   | <b>95%</b> | <b>1521</b> | <b>4170</b>         | <b>96%</b>    | <b>4368</b> |       |

# UTAH TEMPORARY METER SETS - REPORT BY DISTRICT

FISCAL YEAR TO DATE - 1ST QUARTER 2004

## NORTHERN UTAH

| LOCATION      | April 2002     |      |       | May 2002       |      |       | June 2002      |      |       | FYD - 1st Quarter    |               |       | Notes |
|---------------|----------------|------|-------|----------------|------|-------|----------------|------|-------|----------------------|---------------|-------|-------|
|               | Within 10 Days | %    | Total | Within 10 Days | %    | Total | Within 10 Days | %    | Total | Total Within 10 Days | 1st Quarter % | Total |       |
| Jordan Valley | 282            | 100% | 282   | 317            | 100% | 317   | 253            | 100% | 254   | 852                  | 100%          | 853   |       |
| Layton/Davis  | 152            | 100% | 152   | 117            | 100% | 117   | 118            | 99%  | 117   | 385                  | 100%          | 388   |       |
| Laketown      | 3              | 100% | 3     | 3              | 100% | 3     | 4              | 100% | 4     | 10                   | 100%          | 10    |       |
| Metro         | 102            | 100% | 102   | 79             | 100% | 79    | 112            | 100% | 112   | 293                  | 100%          | 293   |       |
| Ogden         | 101            | 100% | 101   | 111            | 100% | 111   | 108            | 100% | 108   | 318                  | 100%          | 318   |       |
| Park City     | 28             | 100% | 28    | 21             | 100% | 21    | 39             | 100% | 39    | 88                   | 100%          | 88    |       |
| Smithfield    | 38             | 100% | 38    | 23             | 100% | 23    | 35             | 100% | 35    | 96                   | 100%          | 96    |       |
| Tooele        | 27             | 100% | 27    | 28             | 100% | 28    | 40             | 100% | 40    | 95                   | 100%          | 95    |       |
| Tremonton     | 5              | 100% | 5     | 6              | 100% | 6     | 12             | 100% | 12    | 23                   | 100%          | 23    |       |
| Woodruff      | 0              | 0%   | 0     | 0              | 0%   | 0     | 0              | 0%   | 0     | 0                    | 0%            | 0     |       |
| TOTAL         | 738            | 100% | 738   | 705            | 100% | 705   | 717            | 100% | 719   | 2160                 | 100%          | 2162  |       |

## SOUTHERN UTAH

| LOCATION      | April 2002     |      |       | May 2002       |      |       | June 2002      |      |       | FYD - 1st Quarter    |               |       | Notes |
|---------------|----------------|------|-------|----------------|------|-------|----------------|------|-------|----------------------|---------------|-------|-------|
|               | Within 10 days | %    | Total | Within 10 days | %    | Total | Within 10 days | %    | Total | Total Within 10 Days | 1st Quarter % | Total |       |
| American Fork | 110            | 100% | 110   | 102            | 100% | 102   | 107            | 100% | 107   | 319                  | 100%          | 319   |       |
| Cedar City    | 48             | 100% | 48    | 47             | 100% | 47    | 46             | 98%  | 47    | 139                  | 99%           | 140   |       |
| Moab          | 3              | 100% | 3     | 4              | 100% | 4     | 3              | 100% | 3     | 10                   | 100%          | 10    |       |
| Price         | 0              | -    | 0     | 3              | 100% | 3     | 3              | 100% | 3     | 6                    | 100%          | 6     |       |
| Richfield     | 4              | 100% | 4     | 4              | 100% | 4     | 9              | 100% | 9     | 17                   | 100%          | 17    |       |
| Vernal        | 2              | 100% | 2     | 4              | 100% | 4     | 9              | 100% | 9     | 15                   | 100%          | 15    |       |
| TOTAL         | 165            | 100% | 165   | 164            | 100% | 164   | 177            | 99%  | 178   | 508                  | 100%          | 507   |       |

## TOTAL UTAH

| LOCATION   | APRIL          |      |       | MAY            |      |       | JUNE           |      |       | FYD - 1st Quarter    |               |       | Notes |
|------------|----------------|------|-------|----------------|------|-------|----------------|------|-------|----------------------|---------------|-------|-------|
|            | Within 10 days | %    | Total | Within 10 days | %    | Total | Within 10 days | %    | Total | Total Within 10 Days | 1st Quarter % | Total |       |
| TOTAL UTAH | 903            | 100% | 903   | 869            | 100% | 869   | 894            | 100% | 897   | 2668                 | 100%          | 2669  |       |

1st Quarter Fiscal Year 2003 04/01/2003 to 06/30/2003

| Measure                    | Operating Area | UCID  | Circuit Name                                        | SAIDI (minutes) | SAIFI  | MAIFI  | MAIFI(e) | CAIDI     | Average Customer Count | Customers Off | Number of Occurrences | Customer Minutes Lost | Customers in Incident Momentary | Customers Exceeding State SAIFI | MC 35 Customers Affected by Transmission |
|----------------------------|----------------|-------|-----------------------------------------------------|-----------------|--------|--------|----------|-----------|------------------------|---------------|-----------------------|-----------------------|---------------------------------|---------------------------------|------------------------------------------|
| Unplanned                  | Utah           |       |                                                     | 57,524          | 0.679  | 0.097  | 0.090    | 84,657    | 742,708                | 504,698       | 4,045                 | 42,723,704            | 71,720                          |                                 |                                          |
| Planned                    | Utah           |       |                                                     | 1,482           | 0.008  | 0.000  | 0.000    | 130,491   | 742,708                | 5,701         | 149                   | 1,085,992             | 9                               |                                 |                                          |
| Customer Requested         | Utah           |       |                                                     | 0.006           | 0.000  | 0.000  | 0.000    | 112,882   | 742,708                | 37            | 4                     | 4,177                 | 0                               |                                 |                                          |
| Unplanned                  | AMERICAN FORK  |       |                                                     | 70,764          | 0.849  | 0.027  | 0.027    | 83,318    | 64,756                 | 51,070        | 353                   | 4,255,062             | 1,569                           | 18,602                          | 13,287                                   |
| Planned                    | AMERICAN FORK  |       |                                                     | 0.852           | 0.003  | 0.000  | 0.000    | 263       | 64,756                 | 195           | 3                     | 51,242                | 0                               |                                 |                                          |
| Customer Requested         | AMERICAN FORK  |       |                                                     | 0.000           | 0.000  | 0.000  | 0.000    | 0.000     | 64,756                 | 0             | 0                     | 0                     | 0                               |                                 |                                          |
| High SAIDI                 | AMERICAN FORK  | SAR12 | SARATOGA #12                                        | 718,362         | 6.629  | 0.003  | 0.003    | 108       | 725                    | 2,234         | 10                    | 242,088               | 1,000                           |                                 |                                          |
| Low SAIDI                  | AMERICAN FORK  | 20    | ***** Circuits with a Low SAIDI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High SAIFI                 | AMERICAN FORK  | HIG15 | HIGHLAND #15                                        | 538,937         | 7.144  | 0.000  | 0.000    | 0         | 725                    | 10,694        | 22                    | 806,789               | 0                               |                                 |                                          |
| Low SAIFI                  | AMERICAN FORK  | 21    | ***** Circuits with a Low SAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI                 | AMERICAN FORK  | SHA12 | SHARON #12                                          | 92,892          | 1.335  | 0.750  | 0.750    | 70        | 165                    | 2,699         | 7                     | 167,735               | 1,516                           |                                 |                                          |
| Low MAIFI                  | AMERICAN FORK  | 71    | ***** Circuits with a Low MAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI(e)              | AMERICAN FORK  | SHA12 | SHARON #12                                          | 92,892          | 1.335  | 0.750  | 0.750    | 69,557    | 2                      | 2,699         | 7                     | 167,735               | 1,516                           |                                 |                                          |
| Low MAIFI(e)               | AMERICAN FORK  | 71    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High Customer Minutes Lost | AMERICAN FORK  | HIG15 | HIGHLAND #15                                        | 538,937         | 7.144  | 0.000  | 0.000    | 0.000     | 725                    | 10,694        | 22                    | 806,789               | 0                               |                                 |                                          |
| Low Customer Minutes Lost  | AMERICAN FORK  | 19    | ***** Circuits with a Low Customer Minutes Lost     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Unplanned                  | AMERICAN FORK  |       |                                                     | 12,846          | 0.176  | 0.005  | 0.005    | 73        | 25,184                 | 4,233         | 112                   | 309,811               | 121                             | 238                             | 0                                        |
| Planned                    | AMERICAN FORK  |       |                                                     | 0.135           | 0.001  | 0.000  | 0.000    | 155       | 25,184                 | 21            | 8                     | 3,247                 | 0                               |                                 |                                          |
| Customer Requested         | AMERICAN FORK  |       |                                                     | 0.000           | 0.000  | 0.000  | 0.000    | 0         | 25,184                 | 0             | 0                     | 0                     | 0                               |                                 |                                          |
| High SAIDI                 | AMERICAN FORK  | MDD25 | MIDDLETON #25                                       | 2,648,207       | 0.966  | 0.034  | 0.034    | 2,743     | 22                     | 28            | 5                     | 76,798                | 1,000                           |                                 |                                          |
| Low SAIDI                  | AMERICAN FORK  | 64    | ***** Circuits with a Low SAIDI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High SAIFI                 | AMERICAN FORK  | TOO32 | TOOJEVILL #32                                       | 164,306         | 4.647  | 0.000  | 0.000    | 0         | 22                     | 790           | 4                     | 27,932                | 0                               |                                 |                                          |
| Low SAIFI                  | AMERICAN FORK  | 64    | ***** Circuits with a Low SAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI                 | AMERICAN FORK  | LNT12 | LONE TREE #12                                       | 19,654          | 0.245  | 0.217  | 0.217    | 80        | 68                     | 135           | 4                     | 10,849                | 120                             |                                 |                                          |
| Low MAIFI                  | AMERICAN FORK  | 87    | ***** Circuits with a Low MAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI(e)              | AMERICAN FORK  | LNT12 | LONE TREE #12                                       | 19,654          | 0.245  | 0.217  | 0.217    | 80        | 2                      | 135           | 4                     | 10,849                | 120                             |                                 |                                          |
| Low MAIFI(e)               | AMERICAN FORK  | 87    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High Customer Minutes Lost | AMERICAN FORK  | MDD25 | MIDDLETON #25                                       | 2,648,207       | 0.966  | 0.034  | 0.034    | 2,742,766 | 22                     | 28            | 5                     | 76,798                | 1                               |                                 |                                          |
| Low Customer Minutes Lost  | AMERICAN FORK  | 60    | ***** Circuits with a Low Customer Minutes Lost     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Unplanned                  | AMERICAN FORK  |       |                                                     | 134,413         | 1.086  | 0.000  | 0.000    | 124       | 2,234                  | 2,391         | 41                    | 295,978               | 0                               | 1227                            | 175                                      |
| Planned                    | AMERICAN FORK  |       |                                                     | 0.000           | 0.000  | 0.000  | 0.000    | 0.000     | 2,234                  | 0             | 0                     | 0                     | 0                               |                                 |                                          |
| Customer Requested         | AMERICAN FORK  |       |                                                     | 0.000           | 0.000  | 0.000  | 0.000    | 0.000     | 2,234                  | 0             | 0                     | 0                     | 0                               |                                 |                                          |
| High SAIDI                 | AMERICAN FORK  | BKL12 | BROOKLAWN #12                                       | 593,343         | 4.236  | 0.000  | 0.000    | 140       | 725                    | 593           | 11                    | 83,068                | 0                               |                                 |                                          |
| Low SAIDI                  | AMERICAN FORK  | 10    | ***** Circuits with a Low SAIDI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High SAIFI                 | AMERICAN FORK  | BKL12 | BROOKLAWN #12                                       | 593,343         | 4.236  | 0.000  | 0.000    | 140       | 725                    | 593           | 11                    | 83,068                | 0                               |                                 |                                          |
| Low SAIFI                  | AMERICAN FORK  | 10    | ***** Circuits with a Low SAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI                 | AMERICAN FORK  | 19    | ***** Circuits with a High MAIFI of 0.0000 *****    |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Low MAIFI                  | AMERICAN FORK  | 19    | ***** Circuits with a Low MAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI(e)              | AMERICAN FORK  | 19    | ***** Circuits with a High MAIFI(e) of 0.0000 ***** |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Low MAIFI(e)               | AMERICAN FORK  | 19    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High Customer Minutes Lost | AMERICAN FORK  | BKL12 | BROOKLAWN #12                                       | 593,343         | 4.236  | 0.000  | 0.000    | 140       | 725                    | 593           | 11                    | 83,068                | 0                               |                                 |                                          |
| Low Customer Minutes Lost  | AMERICAN FORK  | 10    | ***** Circuits with a Low Customer Minutes Lost     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Unplanned                  | JORDAN VALLEY  |       |                                                     | 31,023          | 0.509  | 0.106  | 0.106    | 61        | 185,813                | 83,930        | 853                   | 5,725,660             | 19,641,000                      | 35,986                          | 50,661                                   |
| Planned                    | JORDAN VALLEY  |       |                                                     | 1,254           | 0.007  | 0.000  | 0.000    | 180,066   | 185,813                | 1,218         | 26                    | 231,500               | 1                               |                                 |                                          |
| Customer Requested         | JORDAN VALLEY  |       |                                                     | 0.001           | 0.000  | 0.000  | 0.000    | 0.000     | 185,813                | 0             | 0                     | 0                     | 0                               |                                 |                                          |
| High SAIDI                 | JORDAN VALLEY  | DRA11 | DRAPER #11                                          | 1,229,110       | 5.131  | 0.000  | 0.000    | 240       | 1,035                  | 744           | 3                     | 178,221               | 0                               |                                 |                                          |
| Low SAIDI                  | JORDAN VALLEY  | 40    | ***** Circuits with a Low SAIDI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High SAIFI                 | JORDAN VALLEY  | KRN16 | KEARNS #16                                          | 1,047,363       | 19.168 | 26.398 | 26.398   | 55        | 1,035                  | 2,186         | 5                     | 118,352               | 2,983,000                       |                                 |                                          |
| Low SAIFI                  | JORDAN VALLEY  | 41    | ***** Circuits with a Low SAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI                 | JORDAN VALLEY  | KRN16 | KEARNS #16                                          | 1,047,363       | 19.168 | 26.398 | 26.398   | 54,641    | 752                    | 2,166         | 5                     | 118,352               | 2,983                           |                                 |                                          |
| Low MAIFI                  | JORDAN VALLEY  | 111   | ***** Circuits with a Low MAIFI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High MAIFI(e)              | JORDAN VALLEY  | KRN16 | KEARNS #16                                          | 1,047,363       | 19.168 | 26.398 | 26.398   | 55        | 2                      | 2,186         | 5                     | 118,352               | 2,983,000                       |                                 |                                          |
| Low MAIFI(e)               | JORDAN VALLEY  | 111   | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High Customer Minutes Lost | JORDAN VALLEY  | TAY15 | TAYLORSVILLE #15                                    | 202,962         | 3.537  | 0.000  | 0.000    | 57        | 650                    | 7,134         | 11                    | 409,354               | 0                               |                                 |                                          |
| Low Customer Minutes Lost  | JORDAN VALLEY  | 30    | ***** Circuits with a Low Customer Minutes Lost     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| Unplanned                  | LAYTON         |       |                                                     | 111,105         | 1.422  | 0.477  | 0.477    | 78        | 56,996                 | 66,782        | 302                   | 5,216,622             | 22,403,000                      | 21,811                          | 14,917                                   |
| Planned                    | LAYTON         |       |                                                     | 0.212           | 0.000  | 0.000  | 0.000    | 88        | 56,996                 | 113           | 6                     | 9,939                 | 0                               |                                 |                                          |
| Customer Requested         | LAYTON         |       |                                                     | 0.047           | 0.000  | 0.000  | 0.000    | 116       | 56,996                 | 19            | 1                     | 2,211                 | 0                               |                                 |                                          |
| High SAIDI                 | LAYTON         | ELA11 | EAST LAYTON #11                                     | 1,406,147       | 18.117 | 3.747  | 3.747    | 78        | 0                      | 10,508        | 8                     | 815,565               | 2,173,000                       |                                 |                                          |
| Low SAIDI                  | LAYTON         | 13    | ***** Circuits with a Low SAIDI of 0.0000 *****     |                 |        |        |          |           |                        |               |                       |                       |                                 |                                 |                                          |
| High SAIFI                 | LAYTON         | ELA11 | EAST LAYTON #11                                     | 1,406,147       | 18.117 | 3.747  | 3.747    | 78        | 1                      | 10,508        | 8                     | 815,565               | 2,173,000                       |                                 |                                          |



## 1st Quarter

Fiscal Year 2003

04/01/2003 to 06/30/2003

| Measure                    | Operating Area | UCID  | Circuit Name                                          | SAIDI (minutes) | SAIFI  | MAIFI | MAIFI(e) | CAIDI   | Average Customer Count | Customers Off | Number of Occurrences | Customer Minutes Lost | Customers in Incident Momentary | Customers Incident Momentary Exceeding State SAIFI | MC-38 Customers Affected by Transmission |
|----------------------------|----------------|-------|-------------------------------------------------------|-----------------|--------|-------|----------|---------|------------------------|---------------|-----------------------|-----------------------|---------------------------------|----------------------------------------------------|------------------------------------------|
| Low SAIFI                  | LAYTON         | 13    | ***** Circuits with a Low SAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI                 | LAYTON         | ELA11 | EAST LAYTON #11                                       | 1,408.147       | 18.117 | 3.747 | 3.747    | 78      | 2.573                  | 10,508        | 8                     | 815,565               | 2,173,000                       | 2173                                               |                                          |
| Low MAIFI                  | LAYTON         | 27    | ***** Circuits with a Low MAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI(e)              | LAYTON         | ELA11 | EAST LAYTON #11                                       | 1,408.147       | 18.117 | 3.747 | 3.747    | 78      | 2                      | 10,508        | 8                     | 815,565               | 2,173,000                       | 2173                                               |                                          |
| Low MAIFI(e)               | LAYTON         | 28    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****    | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High Customer Minutes Lost | LAYTON         | ELA12 | EAST LAYTON #12                                       | 479.714         | 3.656  | 2.488 | 2.488    | 130     | 1                      | 9,141         | 19                    | 1,186,332             | 6,154,000                       | 6154                                               |                                          |
| Low Customer Minutes Lost  | LAYTON         | 12    | ***** Circuits with a Low Customer Minutes Lost ***** | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Unplanned                  | MOAB           |       |                                                       | 160.060         | 0.952  | 0.000 | 0.000    | 106     | 11.048                 | 9,835         | 94                    | 1,635,978             | 31,000                          | 31                                                 | 5259                                     |
| Planned                    | MOAB           |       |                                                       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 11.048                 | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Customer Requested         | MOAB           |       |                                                       | 1,437.888       | 2.000  | 0.000 | 0.000    | 719     | 1                      | 32            | 2                     | 23,003                | 0.000                           | 0                                                  | 0                                        |
| High SAIDI                 | MOAB           | RDR01 | RED ROCK #1                                           | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Low SAIDI                  | MOAB           | 19    | ***** Circuits with a Low SAIDI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High SAIFI                 | MOAB           | RAT22 | RATTLERSNAKE #22                                      | 403.020         | 4.102  | 0.000 | 0.000    | 98,249  | 1                      | 1,608         | 18                    | 157,964               | 0.000                           | 0                                                  | 0                                        |
| Low SAIFI                  | MOAB           | 19    | ***** Circuits with a Low SAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI                 | MOAB           | WIT13 | WHITE MESA #13                                        | 234.888         | 0.969  | 0.969 | 0.969    | 242     | 1                      | 31            | 1                     | 7,510                 | 31,000                          | 31                                                 |                                          |
| Low MAIFI                  | MOAB           | 38    | ***** Circuits with a Low MAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI(e)              | MOAB           | WIT13 | WHITE MESA #13                                        | 234.888         | 0.969  | 0.969 | 0.969    | 242     | 2                      | 31            | 1                     | 7,510                 | 31,000                          | 31                                                 |                                          |
| Low MAIFI(e)               | MOAB           | 38    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****    | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High Customer Minutes Lost | MOAB           | MOA11 | MOAB #11                                              | 365.600         | 1.000  | 0.000 | 0.000    | 366     | 1                      | 906           | 10                    | 331,234               | 0.000                           | 0                                                  | 0                                        |
| Low Customer Minutes Lost  | MOAB           | 19    | ***** Circuits with a Low Customer Minutes Lost ***** | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Unplanned                  | OGDEN          |       |                                                       | 67.013          | 0.766  | 0.039 | 0.039    | 87      | 92.133                 | 67,900        | 390                   | 5,936,649             | 3,491,000                       | 3491                                               | 1471                                     |
| Planned                    | OGDEN          |       |                                                       | 1.000           | 0.009  | 0.000 | 0.000    | 109,880 | 92.133                 | 808           | 30                    | 88,563                | 0.000                           | 4                                                  |                                          |
| Customer Requested         | OGDEN          |       |                                                       | 0.020           | 0.000  | 0.000 | 0.000    | 110     | 92.133                 | 18            | 1                     | 1,758                 | 0.000                           | 0                                                  |                                          |
| High SAIDI                 | OGDEN          | MID13 | MIDLAND #13                                           | 3,007.730       | 44.130 | 0.000 | 0.000    | 68,020  | 809                    | 4,413         | 9                     | 300,173               | 0.000                           | 0                                                  |                                          |
| Low SAIDI                  | OGDEN          | 56    | ***** Circuits with a Low SAIDI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High SAIFI                 | OGDEN          | MID13 | MIDLAND #13                                           | 3,007.730       | 44.130 | 0.000 | 0.000    | 68      | 809                    | 4,413         | 9                     | 300,173               | 0.000                           | 0                                                  |                                          |
| Low SAIFI                  | OGDEN          | 56    | ***** Circuits with a Low SAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI                 | OGDEN          | LIN15 | LINCOLN #15                                           | 185.949         | 1.482  | 0.178 | 0.178    | 126     | 2.188                  | 2,984         | 5                     | 374,502               | 359,000                         | 359                                                |                                          |
| Low MAIFI                  | OGDEN          | 109   | ***** Circuits with a Low MAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI(e)              | OGDEN          | LIN15 | LINCOLN #15                                           | 185.949         | 1.482  | 0.178 | 0.178    | 126     | 2                      | 2,984         | 5                     | 374,502               | 359,000                         | 359                                                |                                          |
| Low MAIFI(e)               | OGDEN          | 109   | ***** Circuits with a Low MAIFI(e) of 0.0000 *****    | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High Customer Minutes Lost | OGDEN          | EBH11 | EAST BENCH #11                                        | 919.659         | 8.915  | 0.000 | 0.000    | 103     | 809                    | 9,931         | 15                    | 1,024,500             | 0.000                           | 0                                                  | 0                                        |
| Low Customer Minutes Lost  | OGDEN          | 51    | ***** Circuits with a Low Customer Minutes Lost ***** | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Unplanned                  | PARK CITY      |       |                                                       | 84.756          | 0.769  | 0.169 | 0.169    | 105     | 24.292                 | 17,834        | 162                   | 1,892,186             | 3,779,000                       | 3779                                               | 9738                                     |
| Planned                    | PARK CITY      |       |                                                       | 6.549           | 0.024  | 0.000 | 0.000    | 269,744 | 24.292                 | 542           | 7                     | 146,201               | 0                               | 0                                                  | 0                                        |
| Customer Requested         | PARK CITY      |       |                                                       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 24.292                 | 0             | 0                     | 0                     | 0                               | 0                                                  | 0                                        |
| High SAIDI                 | PARK CITY      | SNY12 | SNYDERVILLE #12                                       | 250.014         | 1.366  | 0.000 | 0.000    | 180     | 4                      | 3,525         | 9                     | 636,035               | 0.000                           | 0                                                  | 0                                        |
| Low SAIDI                  | PARK CITY      | 12    | ***** Circuits with a Low SAIDI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High SAIFI                 | PARK CITY      | SIL11 | SILVER CREEK #11                                      | 205.826         | 2.932  | 0.002 | 0.002    | 70      | 4                      | 5,321         | 47                    | 373,575               | 4,000                           | 4                                                  |                                          |
| Low SAIFI                  | PARK CITY      | 12    | ***** Circuits with a Low SAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI                 | PARK CITY      | SNY11 | SNYDERVILLE #11                                       | 158.153         | 2.311  | 2.177 | 2.177    | 68      | 50                     | 3,903         | 4                     | 267,121               | 3,677,000                       | 3677                                               |                                          |
| Low MAIFI                  | PARK CITY      | 32    | ***** Circuits with a Low MAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI(e)              | PARK CITY      | SNY11 | SNYDERVILLE #11                                       | 158.153         | 2.311  | 2.177 | 2.177    | 68,440  | 2                      | 3,903         | 4                     | 267,121               | 3,677                           | 3,677                                              |                                          |
| Low MAIFI(e)               | PARK CITY      | 32    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****    | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High Customer Minutes Lost | PARK CITY      | SNY12 | SNYDERVILLE #12                                       | 250.014         | 1.366  | 0.000 | 0.000    | 180     | 4                      | 3,525         | 9                     | 636,035               | 0.000                           | 0                                                  | 0                                        |
| Low Customer Minutes Lost  | PARK CITY      | 11    | ***** Circuits with a Low Customer Minutes Lost ***** | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Unplanned                  | PRICE          |       |                                                       | 54.493          | 0.620  | 0.000 | 0.000    | 88      | 10.063                 | 5,723         | 70                    | 503,403               | 1,000                           | 1                                                  | 3420                                     |
| Planned                    | PRICE          |       |                                                       | 3.935           | 0.030  | 0.000 | 0.000    | 130     | 10.063                 | 280           | 8                     | 36,350                | 0.000                           | 0                                                  | 0                                        |
| Customer Requested         | PRICE          |       |                                                       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 10.063                 | 0             | 0                     | 0                     | 0                               | 0                                                  | 0                                        |
| High SAIDI                 | PRICE          | WLG11 | WELLINGTON #11                                        | 258.744         | 2.029  | 0.000 | 0.000    | 127.841 | 3                      | 848           | 5                     | 108,155               | 0                               | 0                                                  | 0                                        |
| Low SAIDI                  | PRICE          | 28    | ***** Circuits with a Low SAIDI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High SAIFI                 | PRICE          | WLG11 | WELLINGTON #11                                        | 258.744         | 2.029  | 0.000 | 0.000    | 128     | 3                      | 848           | 5                     | 108,155               | 0.000                           | 0                                                  | 0                                        |
| Low SAIFI                  | PRICE          | 28    | ***** Circuits with a Low SAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI                 | PRICE          | HPM11 | HELPER MARTIN #11                                     | 6.054           | 0.077  | 0.002 | 0.002    | 79      | 3                      | 51            | 9                     | 4,014                 | 1,000                           | 1                                                  |                                          |
| Low MAIFI                  | PRICE          | 44    | ***** Circuits with a Low MAIFI of 0.0000 *****       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High MAIFI(e)              | PRICE          | HPM11 | HELPER MARTIN #11                                     | 6.054           | 0.077  | 0.002 | 0.002    | 79      | 2                      | 51            | 9                     | 4,014                 | 1,000                           | 1                                                  |                                          |
| Low MAIFI(e)               | PRICE          | 44    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****    | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| High Customer Minutes Lost | PRICE          | CBN12 | CARBONVILLE #12                                       | 150.442         | 1.759  | 0.000 | 0.000    | 106     | 3                      | 1,588         | 12                    | 171,968               | 0.000                           | 0                                                  | 0                                        |
| Low Customer Minutes Lost  | PRICE          | 25    | ***** Circuits with a Low Customer Minutes Lost ***** | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 0                      | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |
| Unplanned                  | RICHFIELD      |       |                                                       | 86.712          | 0.873  | 0.000 | 0.000    | 129     | 13.881                 | 9,238         | 107                   | 1,190,726             | 0.000                           | 0                                                  | 3398                                     |
| Planned                    | RICHFIELD      |       |                                                       | 11.396          | 0.048  | 0.000 | 0.000    | 235,305 | 13.881                 | 669           | 3                     | 156,478               | 0                               | 0                                                  | 0                                        |
| Customer Requested         | RICHFIELD      |       |                                                       | 0.000           | 0.000  | 0.000 | 0.000    | 0       | 13.881                 | 0             | 0                     | 0                     | 0.000                           | 0                                                  | 0                                        |

1st Quarter Fiscal Year 2003 04/01/2003 to 06/30/2003

| Measure                    | Operating Area    | UCID   | Circuit Name                                      | SAIDI (minutes) | SAIFI   | MAIFI | CAIDI   | Average Customer Count | Customers Off | Number of Occurrences | Customer Minutes Lost | Customers in Incident Momentary | Customers in Incident Momentary Eve | MC 33 Customers Exceeding State SAIFI | MC 38 Customers Affected by Transmission |
|----------------------------|-------------------|--------|---------------------------------------------------|-----------------|---------|-------|---------|------------------------|---------------|-----------------------|-----------------------|---------------------------------|-------------------------------------|---------------------------------------|------------------------------------------|
| High SAIDI                 | RICHFIELD         | CIR11  | CIRCLEVILLE #11                                   | 789.056         | 5.011   | 0.000 | 153     | 100                    | 1,353         | 8                     | 207,845               | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIDI                 | RICHFIELD         | 38     | **** Circuits with a Low SAIDI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIFI                 | RICHFIELD         | CIR11  | CIRCLEVILLE #11                                   | 789.056         | 5.011   | 0.000 | 153.470 | 100                    | 1,353         | 8                     | 207,845               | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIFI                  | RICHFIELD         | 38     | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI                 | RICHFIELD         | 66     | **** Circuits with a High MAIFI of 0.0000 ****    | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low MAIFI                  | RICHFIELD         | 66     | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI(e)              | RICHFIELD         | 66     | **** Circuits with a High MAIFI(e) of 0.0000 **** | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low MAIFI(e)               | RICHFIELD         | 66     | **** Circuits with a Low MAIFI(e) of 0.0000 ****  | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High Customer Minutes Lost | RICHFIELD         | PAN12  | PANGUITCH #12                                     | 340.967         | 1.065   | 0.000 | 320     | 100                    | 718           | 3                     | 229,812               | 0                               | 0                                   | 0                                     | 0                                        |
| Low Customer Minutes Lost  | RICHFIELD         | 38     | **** Circuits with a Low Customer Minutes Lost    | 17.036          | 0.159   | 0.000 | 107.108 | 3,457                  | 843           | 41                    | 90,292                | 0                               | 0                                   | 293                                   | 40                                       |
| Unplanned                  | RICHFIELD (DELTA) |        |                                                   | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Customer Requested         | RICHFIELD (DELTA) |        |                                                   | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIDI                 | RICHFIELD (DELTA) | MDW11  | MEADOW #11                                        | 387.167         | 2.000   | 0.000 | 194     | 3                      | 12            | 2                     | 2,323                 | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIDI                  | RICHFIELD (DELTA) | 20     | **** Circuits with a Low SAIDI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIFI                 | RICHFIELD (DELTA) | MDW11  | MEADOW #11                                        | 387.167         | 2.000   | 0.000 | 194     | 3                      | 12            | 2                     | 2,323                 | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIFI                  | RICHFIELD (DELTA) | 20     | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI                 | RICHFIELD (DELTA) | 30     | **** Circuits with a High MAIFI of 0.0000 ****    | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low MAIFI                  | RICHFIELD (DELTA) | 30     | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI(e)              | RICHFIELD (DELTA) | 30     | **** Circuits with a High MAIFI(e) of 0.0000 **** | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low MAIFI(e)               | RICHFIELD (DELTA) | 30     | **** Circuits with a Low MAIFI(e) of 0.0000 ****  | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High Customer Minutes Lost | RICHFIELD (DELTA) | DLT12  | DELTA #12                                         | 37.988          | 0.310   | 0.000 | 123     | 3                      | 344           | 8                     | 42,205                | 0                               | 0                                   | 0                                     | 0                                        |
| Low Customer Minutes Lost  | RICHFIELD (DELTA) | 20     | **** Circuits with a Low Customer Minutes Lost    | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Unplanned                  | SLC METRO         |        |                                                   | 44.591          | 0.808   | 0.101 | 74      | 203,243                | 122,066       | 1,082                 | 8,988,525             | 20,308,000                      | 15,373                              | 47,036                                | 0                                        |
| Planned                    | SLC METRO         |        |                                                   | 1,757           | 0.009   | 0.000 | 202     | 203,243                | 1,751         | 51                    | 354,131               | 4,000                           | 4                                   | 0                                     | 0                                        |
| Customer Requested         | SLC METRO         |        |                                                   | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIDI                 | SLC METRO         | PKW12  | PARKWAY #12                                       | 14,930.950      | 211.950 | 0.000 | 70,446  | 47                     | 4,239         | 15                    | 298,619               | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIDI                  | SLC METRO         | 126    | **** Circuits with a Low SAIDI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIFI                 | SLC METRO         | PKW12  | PARKWAY #12                                       | 14,930.950      | 211.950 | 0.000 | 70      | 47                     | 4,239         | 15                    | 298,619               | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIFI                  | SLC METRO         | 127    | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI                 | SLC METRO         | PKW11  | PARKWAY #11                                       | 70.989          | 0.854   | 2.598 | 83      | 47                     | 467           | 1                     | 38,831                | 1,421,000                       | 1421                                | 0                                     | 0                                        |
| Low MAIFI                  | SLC METRO         | 240    | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI(e)              | SLC METRO         | PKW11  | PARKWAY #11                                       | 70.989          | 0.854   | 2.598 | 83      | 2                      | 467           | 1                     | 38,831                | 1,421,000                       | 1421                                | 0                                     | 0                                        |
| Low MAIFI(e)               | SLC METRO         | 240    | **** Circuits with a Low MAIFI(e) of 0.0000 ****  | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High Customer Minutes Lost | SLC METRO         | DKL17  | DECKER LAKE #17                                   | 259.189         | 1.197   | 1.071 | 216     | 47                     | 2,341         | 13                    | 508,715               | 2,084,000                       | 1050                                | 0                                     | 0                                        |
| Low Customer Minutes Lost  | SLC METRO         | 116    | **** Circuits with a Low Customer Minutes Lost    | 165.319         | 1.136   | 0.018 | 145.485 | 20,424                 | 21,121        | 213                   | 3,072,793             | 343                             | 343                                 | 9,754                                 | 3,931                                    |
| Unplanned                  | SMITHFIELD        |        |                                                   | 0.355           | 0.004   | 0.000 | 84.500  | 20,424                 | 78            | 2                     | 6,591                 | 0                               | 0                                   | 0                                     | 0                                        |
| Planned                    | SMITHFIELD        |        |                                                   | 507.864         | 2.291   | 0.000 | 114,000 | 20,424                 | 1             | 1                     | 114                   | 0                               | 0                                   | 0                                     | 0                                        |
| Customer Requested         | SMITHFIELD        | AMA11  | AMALGA #11                                        | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIDI                 | SMITHFIELD        | 7      | **** Circuits with a Low SAIDI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIDI                  | SMITHFIELD        | NIB21  | NIBLEY #21                                        | 295.081         | 3.123   | 0.000 | 82      | 390                    | 5,983         | 34                    | 490,851               | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIFI                 | SMITHFIELD        | 7      | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIFI                  | SMITHFIELD        | 7      | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI                 | SMITHFIELD        | AMA14  | AMALGA #14                                        | 107.355         | 1.430   | 0.977 | 75      | 380                    | 366           | 10                    | 27,483                | 250,000                         | 250                                 | 0                                     | 0                                        |
| Low MAIFI                  | SMITHFIELD        | 23     | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI(e)              | SMITHFIELD        | AMA14  | AMALGA #14                                        | 107.355         | 1.430   | 0.977 | 75.090  | 2                      | 366           | 10                    | 27,483                | 250                             | 250                                 | 0                                     | 0                                        |
| Low MAIFI(e)               | SMITHFIELD        | 23     | **** Circuits with a Low MAIFI(e) of 0.0000 ****  | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High Customer Minutes Lost | SMITHFIELD        | NIB21  | NIBLEY #21                                        | 256.081         | 3.123   | 0.000 | 82      | 390                    | 5,983         | 34                    | 490,851               | 0                               | 0                                   | 0                                     | 0                                        |
| Low Customer Minutes Lost  | SMITHFIELD        | 6      | **** Circuits with a Low Customer Minutes Lost    | 114.783         | 1.386   | 0.000 | 53      | 12,815                 | 19,045        | 84                    | 1,577,584             | 4,000                           | 3                                   | 2,464                                 | 12,095                                   |
| Unplanned                  | TOOELE            |        |                                                   | 0.102           | 0.002   | 0.000 | 52      | 12,815                 | 27            | 3                     | 1,396                 | 0                               | 0                                   | 0                                     | 0                                        |
| Planned                    | TOOELE            |        |                                                   | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Customer Requested         | TOOELE            | STN13  | STANBURY #13                                      | 190.534         | 1.967   | 0.000 | 114     | 2,097                  | 2,182         | 8                     | 249,409               | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIDI                 | TOOELE            | 11     | **** Circuits with a Low SAIDI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIDI                  | TOOELE            | TOOE12 | TOOELE #12                                        | 170.476         | 2.349   | 0.000 | 73      | 2,097                  | 4,948         | 12                    | 359,022               | 0                               | 0                                   | 0                                     | 0                                        |
| High SAIFI                 | TOOELE            | 11     | **** Circuits with a Low SAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low SAIFI                  | TOOELE            | STJ11  | SAINT JOHN'S #11                                  | 110.390         | 1.063   | 0.006 | 104     | 4,422                  | 354           | 8                     | 36,760                | 2,000                           | 1                                   | 0                                     | 0                                        |
| High MAIFI                 | TOOELE            | 25     | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| Low MAIFI                  | TOOELE            | 25     | **** Circuits with a Low MAIFI of 0.0000 ****     | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High MAIFI(e)              | TOOELE            | STJ11  | SAINT JOHN'S #11                                  | 110.390         | 1.063   | 0.006 | 104     | 2                      | 354           | 8                     | 36,760                | 2,000                           | 1                                   | 0                                     | 0                                        |
| Low MAIFI(e)               | TOOELE            | 25     | **** Circuits with a Low MAIFI(e) of 0.0000 ****  | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |
| High Customer Minutes Lost | TOOELE            | TOOE12 | TOOELE #12                                        | 170.476         | 2.349   | 0.000 | 72.559  | 5                      | 4,948         | 12                    | 359,022               | 0                               | 0                                   | 0                                     | 0                                        |
| Low Customer Minutes Lost  | TOOELE            | 10     | **** Circuits with a Low Customer Minutes Lost    | 0.000           | 0.000   | 0.000 | 0       | 0                      | 0             | 0                     | 0                     | 0                               | 0                                   | 0                                     | 0                                        |

## 1st Quarter

Fiscal Year 2003

04/01/2003 to 06/30/2003

| Measure                    | Operating Area | UCID  | Circuit Name                                        | SAIDI<br>(minutes) | SAIFI | MAIFI | MAIFI(e) | CAIDI   | Average<br>Customer<br>Count | Customers Off | Number of<br>Occurrences | Customer<br>Minutes Lost | Customers in<br>Incident<br>Momentary | Customers in<br>Incident<br>Momentary<br>Eve | MC 33<br>Customers<br>Exceeding<br>State SAIFI | MC 38<br>Customers<br>Affected by<br>Transmission |
|----------------------------|----------------|-------|-----------------------------------------------------|--------------------|-------|-------|----------|---------|------------------------------|---------------|--------------------------|--------------------------|---------------------------------------|----------------------------------------------|------------------------------------------------|---------------------------------------------------|
| Unplanned                  | TREMONTON      |       |                                                     | 258.238            | 1.574 | 0.000 | 0.000    | 164     | 7,905                        | 11,764        | 88                       | 1,933,945                | 1,000                                 | 1                                            | 5686                                           | 1106                                              |
| Planned                    | TREMONTON      |       |                                                     | 0.047              | 0.001 | 0.000 | 0.000    | 71      | 7,905                        | 5             | 2                        | 354                      | 0.000                                 | 0                                            |                                                |                                                   |
| Customer Requested         | TREMONTON      |       |                                                     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 7,905                        | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High SAIDI                 | TREMONTON      | DEW12 | DEWEYVILLE #12                                      | 613.618            | 1.496 | 0.002 | 0.002    | 410     | 1                            | 974           | 5                        | 399,465                  | 1,000                                 | 1                                            |                                                |                                                   |
| Low SAIDI                  | TREMONTON      | 8     | ***** Circuits with a Low SAIDI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High SAIFI                 | TREMONTON      | DEW11 | DEWEYVILLE #11                                      | 503.558            | 2.547 | 0.000 | 0.000    | 190     | 1                            | 916           | 4                        | 174,231                  | 0.000                                 | 0                                            |                                                |                                                   |
| Low SAIFI                  | TREMONTON      | 8     | ***** Circuits with a Low SAIFI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High MAIFI                 | TREMONTON      | DEW12 | DEWEYVILLE #12                                      | 613.618            | 1.496 | 0.002 | 0.002    | 410     | 1                            | 974           | 5                        | 399,465                  | 1,000                                 | 1                                            |                                                |                                                   |
| Low MAIFI                  | TREMONTON      | 21    | ***** Circuits with a Low MAIFI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High MAIFI(e)              | TREMONTON      | DEW12 | DEWEYVILLE #12                                      | 613.618            | 1.496 | 0.002 | 0.002    | 410.128 | 2                            | 974           | 5                        | 399,465                  | 1                                     | 1                                            |                                                |                                                   |
| Low MAIFI(e)               | TREMONTON      | 21    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High Customer Minutes Lost | TREMONTON      | DEW12 | DEWEYVILLE #12                                      | 613.618            | 1.496 | 0.002 | 0.002    | 410     | 1                            | 974           | 5                        | 399,465                  | 1,000                                 | 1                                            |                                                |                                                   |
| Low Customer Minutes Lost  | TREMONTON      | 7     | ***** Circuits with a Low Customer Minutes Lost     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| Unplanned                  | VERNAL         |       |                                                     | 12.110             | 0.107 | 0.000 | 0.000    | 113     | 8,943                        | 871           | 53                       | 98,490                   | 0.000                                 | 0                                            | 0                                              | 0                                                 |
| Planned                    | VERNAL         |       |                                                     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 8,943                        | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| Customer Requested         | VERNAL         |       |                                                     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 8,943                        | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High SAIDI                 | VERNAL         | MAE11 | MAESER #11                                          | 31.506             | 0.238 | 0.000 | 0.000    | 132     | 2                            | 364           | 11                       | 50,756                   | 0.000                                 | 0                                            |                                                |                                                   |
| Low SAIDI                  | VERNAL         | 4     | ***** Circuits with a Low SAIDI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High SAIFI                 | VERNAL         | MAE11 | MAESER #11                                          | 31.506             | 0.238 | 0.000 | 0.000    | 132     | 2                            | 364           | 11                       | 50,756                   | 0.000                                 | 0                                            |                                                |                                                   |
| Low SAIFI                  | VERNAL         | 4     | ***** Circuits with a Low SAIFI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High MAIFI                 | VERNAL         | 12    | ***** Circuits with a High MAIFI of 0.0000 *****    | 0.000              | 0.000 | 0.000 | 0.000    | 0.000   | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| Low MAIFI                  | VERNAL         | 12    | ***** Circuits with a Low MAIFI of 0.0000 *****     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High MAIFI(e)              | VERNAL         | 12    | ***** Circuits with a High MAIFI(e) of 0.0000 ***** | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| Low MAIFI(e)               | VERNAL         | 12    | ***** Circuits with a Low MAIFI(e) of 0.0000 *****  | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |
| High Customer Minutes Lost | VERNAL         | MAE11 | MAESER #11                                          | 31.506             | 0.238 | 0.000 | 0.000    | 132     | 2                            | 364           | 11                       | 50,756                   | 0.000                                 | 0                                            |                                                |                                                   |
| Low Customer Minutes Lost  | VERNAL         | 4     | ***** Circuits with a Low Customer Minutes Lost     | 0.000              | 0.000 | 0.000 | 0.000    | 0       | 0                            | 0             | 0                        | 0                        | 0.000                                 | 0                                            |                                                |                                                   |