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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the matter of the Application of)
PacifiCorp and Scottish Power plc for an) Docket No. 98-2035-04
Order Approving the Issuance of)
PacifiCorp Common Stock)

DIRECT TESTIMONY

OF

CARL ALBRECHT

ON BEHALF OF GARKANE POWER ASSOCIATION

June 18, 1999

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DIRECT TESTIMONY OF CARL ALBRECHT

I. INTRODUCTION

Q. PLEASE STATE YOUR NAME, OCCUPATION AND BUSINESS ADDRESS.

A. My name is Carl Albrecht. I am the General Manager of Garkane Power Association. My business address is Box 790, Richfield, Utah 84701.

II. TESTIMONY

Q. HAVE YOU OBSERVED ANY TRENDS IN PACIFICORP'S QUALITY OF SERVICE IN THE PAST 10 YEARS?

A. Yes, PacifiCorp's service has deteriorated steadily deteriorated in the past 10 years, more significantly in the past 5 years with increased delays in service and longer response times.

Q. HAS GARKANE'S SERVICE FROM PACIFICORP BEEN AFFECTED?

A. Yes.

Q. HOW HAS GARKANE'S SERVICE FROM PACIFICORP BEEN AFFECTED?

A. Since the UP&L/PP&L merger, PacifiCorp has reduced staff levels and closed numerous rural offices throughout the state leaving a limited number of field personnel to cover

1 large service areas. This reduction has resulted in a slower response time to outages and
2 ultimate restoration of service for utilities taking delivery from PacifiCorp. Moreover,
3 the decline in local service has resulted in some PacifiCorp customers approaching
4 neighboring rural electric cooperatives about the possibility of receiving service from
5 them.
6

7 Q. ARE YOU AWARE OF ANY AREAS IN UTAH WHERE GENERATION OR
8 TRANSMISSION SYSTEMS ARE EFFECTING OR COULD EFFECT THE QUALITY
9 OF SERVICE OR RELIABILITY FOR PACIFICORP'S RETAIL ELECTRIC SERVICE
10 CUSTOMERS?
11

12 A. Yes. As an example, Garkane Power Association would rely on the PacifiCorp 69kV
13 transmission line from Sevier Junction to Panguitch in the event of a problem to
14 Garkane's normal feed from hydro sources near Boulder, Utah and Glen Canyon Dam.
15 Nevertheless, this transmission line also serves rural PacifiCorp customers along
16 Highway 89, including the towns of Panguitch, Circleville, Junction, Marysvale and
17 Kingston. Garkane has observed a deterioration in service and maintenance on that line.
18

19
20 Q. DOES GARKANE POWER ASSOCIATION HAVE EXISTING INTERCONNECT
21 AGREEMENTS WITH PACIFICORP?
22

23 A. Yes. Garkane has existing interconnect agreements with PacifiCorp at Panguitch and
24 near Hildale. These agreements allow for Garkane to pick up PacifiCorp load or for
25 PacifiCorp to carry Garkane loads, both under outage or emergency. Unfortunately, there
26 are no PacifiCorp employees in the vicinity knowledgeable in the procedures to facilitate
27 the switching.
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Q. HAVE THERE BEEN INSTANCES WHERE PACIFICORP'S DECLINE IN LOCAL SERVICE HAS HAD AN ADVERSE IMPACT ON GARKANE'S ABILITY TO FACILITATE CARRYING LOADS TO HILDALE AND PANGUITCH DURING AN EMERGENCY OR OUTAGE.

A. Yes. PacifiCorp has experienced outages in these two areas where Garkane could have assisted their customers by picking up the load, however, numerous personnel changes have meant no one was familiar enough on the PacifiCorp side to get the necessary approvals to facilitate Garkane carrying the load during the outage situations.

III. RECOMMENDATIONS

Q. DO YOU HAVE ANY RECOMMENDATIONS CONCERNING THE APPLICATION OF PACIFICORP AND SCOTTISH POWER PLC ON THE ISSUANCE OF PACIFICORP COMMON STOCK?

A. Yes. I recommend that the Public Service Commission of Utah deny PacifiCorp and Scottish Power's application at this time, or conditioned upon, improvements and guarantees can be put in place to assure better service in affected areas of rural Utah served by co-operatives such as Garkane and Dixie-Escalante and surrounding rural areas.

Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

A. Yes.