1	Tuesday, August 3, 1999: 8:45 a.m.
2	
3	CHAIRMAN MECHAM: Good morning. Let's
4	go back on the record.
5	As we stated last night, we're going to
6	take up this tax issue, and Mr. Burnett has
7	distributed all those several pink exhibits, which
8	are proprietary and which we will keep sequestered
9	in the record from the rest of the record.
10	MR. BURNETT: So the court reporter
11	will retain a copy of the pink document?
12	CHAIRMAN MECHAM: Yes.
13	MR. REEDER: And the Commission will
14	too.
15	CHAIRMAN MECHAM: It would be helpful.
16	MR. REEDER: In the conversation
17	Mr. Hunter and I had with you yesterday, you know
18	that the Commission would keep a copy of it for
19	purposes of writing the order and whatever else.
20	MR. BURNETT: Now, Mr. Reeder, we are
21	only going to be talking about the one that's

- 22 marked CCS 12.3, the tax issue?
- 23 MR. REEDER: Our attention this morning
- 24 was going to be the tax issue, yes.
- 25 MR. BURNETT: That's the only document

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2	MR. REEDER: That was our intention,
3	that we can examine certain other of the documents
4	later in the day, but this morning with respect to
5	this panel, it will be the tax documents, yes.
6	MR. BURNETT: And that's the document
7	that's entitled Attachment Response to CCS 12.3.
8	CHAIRMAN MECHAM: Mr. Reeder, are you
9	going to want the rest of these entered?
10	MR. REEDER: We will during the course
11	of the day, if we get to other ScottishPower
12	witnesses. It depends how he wants to deal with
13	documents.
14	MR. BURNETT: We'd certainly be happy
15	to accommodate whatever you want to do. If there's
16	just something simple you want to do with the
17	documents, we could do it real quickly.
18	MR. REEDER: It requires other
19	witnesses, I expect.
20	MR. BURNETT: It does require the
01	

21 witnesses.

- 22 MR. REEDER: Yes.
- 23 CHAIRMAN MECHAM: Let's go with this
- 24 one document. We'll add to the panel today
- 25 Mr. Graham Morris. Mr. Morris, why don't you

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- 1 identify yourself, spell your name, if you would,
- 2 and then we'll swear you in.
- 3 MR. MORRIS: My name is Graham Morris,
- 4 spelled G R A H A M, and M O double R I S.
- 5 CHAIRMAN MECHAM: Representing
- 6 ScottishPower.
- 7 MR. MORRIS: Representing
- 8 ScottishPower.
- 9 CHAIRMAN MECHAM: All right, why don't
- 10 you stand and we'll swear you in.
- 11
- 12 GRAHAM MORRIS,
- 13 called as a witness, having been first
- 14 duly sworn, was examined and testified as follows:
- 15
- 16 CHAIRMAN MECHAM: Thank you. Okay.
- 17 Then let's go to Mr. Reeder, I would assume.
- 18 MR. REEDER: I believe Mr. Dodge is
- 19 going to lead the examination with respect to --
- 20 could we ask that this be marked? Is it going to
- 21 Cross Examination No. 2?

- 22 CHAIRMAN MECHAM: Yes. I don't know
- 23 whether they're fastened together or not. Is it
- 24 fastened together in that package? It's separate
- 25 ones, so I guess we have Cross Examination Exhibit

263 Deanna M. Chandler * CSR 1 No. 2 and Cross Examination Exhibit No. 3?

2	MR. BURNETT: Well, for the purpose of
3	this tax document, they are fastened.
4	MR. REEDER: I guess it's one document.
5	CHAIRMAN MECHAM: A three-page
6	document.
7	MR. BURNETT: Isn't Cross Examination
8	No. 2 the paragraph that was submitted in response
9	to
10	CHAIRMAN MECHAM: Yes, so it will be 3.
11	This will be marked as Cross Examination Exhibit
12	3.
13	MR. GINSBERG: We might actually give
14	it a designation of proprietary.
15	CHAIRMAN MECHAM: Well, Cross
16	Examination 3 Proprietary.
17	MR. REEDER: And it will be under dash
18	tax, so if someone wants to work on tax documents,
19	that will be the tax document.
20	(Exhibit Cross 3 Proprietary marked
21	for identification.)

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2	(Pages 265 through 286 are contained in a separate
3	transcript, which is proprietary and confidential.)
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Deanna M. Chandler * CSR

- 3 4

Deanna M. Chandler * CSR

1	CHAIRMAN MECHAM: All right. Let's go
2	back on the record. Before we move forward
3	starting with condition 28, I just wanted to ask
4	Mr. Wright, you had mentioned yesterday that you've
5	seen a transition plan that's due in six months
6	after the merger is approved. You had mentioned
7	that you had the advantage of having seen a
8	transition plan, I'm assuming a draft of the
9	transition.
10	MR. WRIGHT: No, sir. If I could
11	clarify that. We have previously transformed
12	ManWeb and Southern Water. I was on the Southern
13	Water. I was involved in the transformation of
14	Southern Water.
15	The transition for PacifiCorp will not
16	be produced until six months after the closure of
17	this merger. We don't have a draft of the
18	transition plan for PacifiCorp.
19	CHAIRMAN MECHAM: Okay. And then with
20	respect to identifying merger savings, I assume,
21	since there isn't a measurement or a comparison

- 22 between companies, that it's a subjective
- 23 exercise. You look and you see savings, and you
- 24 say, well, that's due exclusively to the merger.
- 25 I'm still struggling with what the measurement tool

1 is going to be with that.

2	MR. WRIGHT: I understand. I believe
3	there's a degree of subjectivity in it. I think we
4	will do our best to take that subjectivity out of
5	it by filing transition plans and discussion in
6	that plan the initiatives that we believe that we
7	bring to PacifiCorp. They will be described and
8	quantified such that they can be used as a
9	benchmark against which the savings in the business
10	relative to those initiatives. So we will report
11	progress against those series of initiatives, and
12	that's how the comparison is made. I would agree
13	on the subjectivity point to the extent that
14	PacifiCorp may well have made savings in any
15	event.
16	CHAIRMAN MECHAM: Identical savings
17	perhaps.
18	MR. WRIGHT: Perhaps. But the way in
19	which ScottishPower approached this, I think we
20	
	will bring new skills, new techniques, new

- 22 business. For example, we'll be making extensive
- 23 use of benchmarking of best practice transfer, of
- 24 business process re-engineering. And all of these
- 25 techniques that PacifiCorp has not historically

1 used. So arguably, we're bringing a now tool box 2 to PacifiCorp for the purposes of making the 3 business efficient, and we would argue that absent 4 the merger, they would not be able to use those techniques and achieve the level of efficiency that 5 6 we intend to achieve ourselves. 7 I can further add that Mr. MacRitchie, who is the witness later on in the proceeding, is 8 9 our witness with respect to transition plans exercise, and it may be that those questions could 10 11 be directed at Mr. MacRitchie, or Mr. MacRitchie 12 could perhaps expand upon the transition planning process and give you more clarity as what our 13 intentions are in that regard. 14 15 CHAIRMAN MECHAM: All right, we'll take advantage of that. Okay. Mr. Fell. 16 17 MR. FELL: Mr. Chairman, for questions, I'm not sure whether anything further is required 18 19 on condition 29, but for Conditions 29 through 39, we'll be talking about the network performance 20 21 standards and more engineering type issues, and we

- 22 would like to substitute Mr. Robin MacLaren for
- 23 Mr. Larson on the panel for these questions. And
- 24 Robin MacLaren is now seated at the table. He's a
- 25 ScottishPower witness.

1	CHAIRMAN MECHAM: All right. Perhaps,
2	Mr. MacLaren, you could spell your name and then
3	we'll swear you in.
4	MR. MACLAREN: My name is Robin, R O B
5	I N, capital M A C, capital L A R E N, MacLaren.
6	CHAIRMAN MECHAM: All right, if you'll
7	stand and be sworn please.
8	
9	ROBIN MACLAREN,
10	called as a witness, having been first
11	duly sworn, was examined and testified as follows:
12	
13	CHAIRMAN MECHAM: Thank you. Okay, by
14	my notes, we were beginning on condition 28. Have
15	you got it?
16	MR. DODGE: That's correct, I do have a
17	question or two on 28 for Mr. Wright. Mr. Wright,
18	I understand condition 28 to mean that the \$55
19	million in the estimated expenditures for the
20	network improvements will not be incremental
21	expenses to the current PacifiCorp budget; is that

22 correct?

23 MR. WRIGHT: That is correct.

24 MR. DODGE: And implicit in that is a

25 belief by ScottishPower that there are at least \$55

1 million that are targeted somewhere that really

2 aren't necessary in the current budget.

3 MR. WRIGHT: That's not strictly

4 accurate, no.

5 MR. DODGE: So will you reduce expenses 6 in areas that are necessary in order to fund these \$55 million of network improvements? 7 8 MR. WRIGHT: No. And maybe there's an 9 amount of difference here. What we will do is, we won't stop investments, we won't pull investments 10 that are necessary investments. We will deliver 11 the outputs of those investments more efficiently, 12 13 more cheaply, so we believe that we'll be able bring best practice to the area of capital 14 15 investments and make savings that will allow us to make the investments in customer service 16 17 performance standards at no incremental costs. And 18 that's both capital and operating costs. 19 MR. DODGE: And if by chance you chose not to expend the money on network expenses, then 20

21 that \$55 million would be funds that could be

- 22 reduced from the budget?
- 23 MR. WRIGHT: Well, we're making the
- 24 efficiencies with the object of reinvesting that
- 25 money back into the network in a different form.

1	MR. MACLAREN: Can I just add something
2	here? Having been through this process before
3	twice, both Scotland and in ManWeb, that the issue
4	here is about looking for or looking at the way the
5	money that has been invested is actually put into
6	the system. And where, for instance, one is
7	replacing an asset, one might replace it in a
8	slightly different fashion which produces
9	reliability improvements. And you can actually buy
10	having initiatives to reduce costs, release cash,
11	which can then be redirected into the network. The
12	net effect is that you get self funding
13	improvements. And their track records in both
14	Scotland and ManWeb is that we've been able to
15	achieve that over the last five to ten years of
16	work there.
17	MR. DODGE: But you will acknowledge,
18	Mr. MacLaren, that if the goal were not to redirect
19	the funds into other networks improvement, if one
20	believed the network doesn't need improving, that
21	\$55 million would be reduced from the budget and

22 not spent.

23 MR. MACLAREN: No, I would not agree

24 with that.

25 MR. DODGE: Do you not agree with that

because you think you have to spend everything that
 you can?

3 MR. MACLAREN: The reason that I would 4 not agree with that is that, as I say, there is an element of redirection and better engineering. For 5 6 instance, when we are going to spend money on fuses 7 and refurbishing an overhead line, I wouldn't necessarily spend the money on that, I would put it 8 9 in a more talented form of technology which would 10 improve the network performance, so one is 11 redirecting capital. We are also looking for efficiency improvements as well, so there will be 12 an element of that \$55 million, which perhaps could 13 be saved, but that would not be of that scale. And 14 15 in the introduction of SAIFI standards, that in itself will follow through with cost effective 16 17 efficiencies resulting from the reduction of the standards. 18 19 MR. WRIGHT: If I just could put it this into some perspective as well, this is \$55 20 21 million over five years. That would be out of the

- 22 capital budget of PacifiCorp of, I don't know, some
- 23 two billion more, also. So we're not talking a
- 24 massive of increment of savings in order to be able
- 25 to fund these commitments. However, the benefit

1 from them is significant.

2 MR. DODGE: I have no further 3 questions. 4 CHAIRMAN MECHAM: Thank you. 5 Mr. Mattheis? 6 MR. MATTHEIS: Yes, just a quick 7 question. This is for Mr. Wright. This talks about funding network expenditures required to 8 9 implement the service standards in the direct testimony. If you look back up at 7 A, it talks 10 11 about PacifiCorp complying with the proposed 12 performance standard and service guarantees, and then adds a commitment to not allow its underlying 13 outages to increase above current level. Can that 14 15 commitment also be funded in the same way we're talking about here in 28? 16 17 MR. WRIGHT: That's right. We have set out to improve, significantly improve the 18 19 reliability for PacifiCorp network. We can't actually envisage a situation where the underlying 20 21 outages will actually increase against the backdrop

- 22 of an improvement designed to achieve 10 percent
- 23 improvement in reliability. So yes, by definition
- 24 that will be funded the same way.
- 25 MR. MATTHEIS: Okay, nothing further.

1	CHAIRMAN MECHAM: Thank you.
2	Mr. Reeder.
3	MR. REEDER: Mr. MacLaren, have you had
4	an occasion to inspect the network of PacifiCorp?
5	MR. MACLAREN: No, but I have looked at
6	the overall performance of the network, and believe
7	that an improvement can be made.
8	MR. REEDER: Have you examined the
9	practices that they engage in with respect to
10	placing fuses in lines?
11	MR. MACLAREN: I have examined and
12	talked with PacifiCorp engineering about the
13	techniques that they use, and there is certainly
14	technology that we use in the U.K. that is not used
15	here.
16	MR. REEDER: What kind of technology is
17	available that could be used by PacifiCorp that
18	hasn't been?
19	MR. MACLAREN: There are enhanced
20	control facilities that we're using in the U.K. and
21	there are enhancement replacements for fuses and

22 automatic reclosing equipment that has not been

- 23 used by PacifiCorp on the network.
- 24 MR. REEDER: Is it customarily not used
- 25 in the U.S. or just customarily not used by

1 PacifiCorp?

2	MR. MACLAREN: It's customarily not
3	used in the U.S. because it was developed in the
4	U.K. and used in the U.K. We are one of the first
5	utilities to use that in the U.K., and it has made
6	a substantial improvement to network performance,
7	not combined with all the initiatives that we have
8	in ScottishPower, and which will become integral
9	with PacifiCorp as the merger goes through that
10	would lead to improved reliability.
11	For instance, well, it's a slight issue
12	in the question things, like reporting systems or
13	systems like reporting systems that we've
14	introduced in the U.K. are, in my view,
15	substantially more powerful for network management
16	purposes than what is currently used either here or
17	in most other utilities. I'm speaking from
18	experience here. I've worked in Vasalia for over
19	20 years. I frequently have had contact with the
20	U.S. utilities and U.S. manufacturing companies,
21	and under this particular idea we have companies

- 22 such as Motorola and other companies coming across
- 23 to see us and to talk about reliability issues and
- 24 what we're doing on the networks in the U.K.
- 25 MR. DODGE: Is this technology

1	proprietary, or is it available commercially for
2	anyone who chooses to use it?
3	MR. MACLAREN: The technology is
4	available for anyone that chooses to use it, but
5	there are other elements in producing that for
6	performance improvements. The reason that we've
7	said five years is it takes not only an
8	introduction of technology, but a change in the
9	work through the way that the system is operated,
10	and you need to apply management and then change
11	skills on top of the technology to actually achieve
12	the output. And that is why I believe it's not
13	just a straightforward case of going out and buying
14	the technology.
15	MR. DODGE: Are you looking to change
16	the way the transmission system is operated?
17	MR. MACLAREN: The short answer to that
18	is yes, because my track record and the track
19	record of the Company is we are never satisfied
20	with the status quo. We believe that we offer a
21	product unlike all other industries and companies.

22 We are looking for ways of improving the quality of

23 our product.

24 MR. DODGE: Is your objective to

25 improve the efficiency of that product?

1	MR. MACLAREN: The objective will be to
2	improve the catalog and efficiency of any product,
3	like any other organization.
4	MR. DODGE: So you're looking for ways
5	to improve the efficiency of the transmission
6	network?
7	MR. MACLAREN: The short answer to that
8	would be yes, we would be looking for ways to
9	trying to improve the transmission network, yes.
10	MR. REEDER: Mr. Wright, what is the
11	responsibility for ManWeb or ScottishPower for an
12	outage in the U.K.?
13	MR. WRIGHT: Could you be more
14	specific?
15	MR. REEDER: What is the responsibility
16	for ManWeb or ScottishPower for an outage in the
17	U.K.?
18	MR. WRIGHT: ManWeb has a distribution
19	system that runs 132 thousand volts. And below,
20	ScottishPower has a transmission and a distribution
21	system that runs at 400 kb, and below, so

- 22 transmission distribution responsibility for
- 23 Scotland could be ScottishPower and ManWeb would be
- 24 just on the distribution system.
- 25 MR. REEDER: Changing topics from

1	transmission, I guess that's where if the lights
2	go out at my manufacturing facility, what is
3	ScottishPower's or ManWeb's responsibility in the
4	U.K.?
5	MR. WRIGHT: Depends on where the fault
6	was. If the fault was on the manufacturer's or the
7	company's own system, it would be the
8	responsibility of the company. If the fault was on
9	the distribution or transmission network in
10	Scotland or the distribution network in ManWeb,
11	then it would be the Company's responsibility.
12	MR. REEDER: What would be the
13	company's responsibility if the fault were on your
14	system or ManWeb's system?
15	MR. WRIGHT: To repair the outage.
16	MR. REEDER: What would be your
17	responsibility to the customer?
18	MR. WRIGHT: To get the supply back on
19	as quickly and efficiently as we can, and as safely
20	as we can.
21	MR. REEDER: If you cause the customer

22 a loss by your outage, what would be your

23 responsibility?

24 MR. BURNETT: Excuse me, objection. I

25 think we are now getting into questions of legal

3	MR. REEDER: I think the issue is very
4	simply here, in the U.K., we believe the evidence
5	will show that they have no limits on their
6	liability for outages in the U.K. In the U.S. we
7	hide behind tariff limits for outages. We're
8	trying to develop the point that we're more
9	reliable in the U.K. because they face tort
10	liability. In the U.S. they do not.
11	MR. BURNETT: Is Mr. Reeder under oath
12	at this point?
13	MR. FELL: Yes, this is argument, and I
14	guess that is exactly why I'm objecting.
15	CHAIRMAN MECHAM: He's enrolled as an
16	attorney.
17	MR. FELL: That's correct. It is
18	because it is a legal argument that I object to
19	having this witness be required to try to answer
20	it.

1 responsibility, and I think that's outside the

2 scope of the witness's capabilities.

21 MR. REEDER: I'm looking for facts in

- 22 the U.K. system. What was your objection, sir?
- 23 CHAIRMAN MECHAM: What's the practice
- 24 in the U.K.? I mean it doesn't necessarily go to
- 25 the legal issue.

1	MR. FELL: I also object to the
2	relevancy of it. Unless Mr. Reeder is proposing to
3	drop the total U.K. competitive electrical system
4	into the United States, into Utah. He cannot pick
5	and choose pieces of U.K. regulation in this
6	fashion. I don't know what the answer is to this
7	question, but I think it's inappropriate to try to
8	pick and choose things like civil law systems that
9	exist in the U.K. and pretend that they somehow can
10	apply in Utah.
11	MR. REEDER: I think to pretend is to
	MR. REEDER: I think to pretend is to pretend that the service standards improve the
	-
12 13	pretend that the service standards improve the
12 13	pretend that the service standards improve the liability. I suspect it's the exposure of one's pocketbook that exposes the liability. I'm simply
12 13 14	pretend that the service standards improve the liability. I suspect it's the exposure of one's pocketbook that exposes the liability. I'm simply
12 13 14 15 16	pretend that the service standards improve the liability. I suspect it's the exposure of one's pocketbook that exposes the liability. I'm simply asking the practices.
12 13 14 15 16	pretend that the service standards improve the liability. I suspect it's the exposure of one's pocketbook that exposes the liability. I'm simply asking the practices. CHAIRMAN MECHAM: Yeah, I don't see
 12 13 14 15 16 17 18 	pretend that the service standards improve the liability. I suspect it's the exposure of one's pocketbook that exposes the liability. I'm simply asking the practices. CHAIRMAN MECHAM: Yeah, I don't see anything wrong with asking the practices. So,

21 again, please?

22 MR. REEDER: Sure. What is the

23 responsibility of ManWeb or ScottishPower to the

24 customers for an outage, either of their systems,

25 where the fault is the fault of the power supplier,

1 ManWeb or ScottishPower.

2	MR. WRIGHT: There would be limitations
3	on liability. If it's a force majeure outage, then
4	clearly there would be no responsibility on the
5	customer. If it was negligence activity, there are
6	no limits on liability under law. If it was a
7	Company's fault, there are limits placed within the
8	contracts, limits on liability, I believe in the
9	connection agreements with the companies. And they
10	would be limited to some reference points of the
11	amount of revenue flowing from that customer.
12	MR. REEDER: So between you as my power
12 13	MR. REEDER: So between you as my power supplier and me as a manufacturer, we'd negotiate
13	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain
13 14	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain
13 14 15 16	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain your liability in some way?
13 14 15 16	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain your liability in some way? MR. WRIGHT: There's no consequential
 13 14 15 16 17 	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain your liability in some way? MR. WRIGHT: There's no consequential loss. Liquidate damages is the wrong term. We
 13 14 15 16 17 18 	supplier and me as a manufacturer, we'd negotiate some kind of liquidated damages clause to constrain your liability in some way? MR. WRIGHT: There's no consequential loss. Liquidate damages is the wrong term. We would not compensate customers for consequential

- 22 form agreements for contracts introduced at the
- 23 time of privatization, and they went along with an
- 24 industry restructuring proposal which allowed
- 25 competition in supplies. It was therefore felt

1 that we need to have model form agreements between 2 suppliers, distributors, and customers. So it is 3 all encompassed within an industry structure that does not exist in the State of Utah because does 4 5 exist in the U.K., so the relevance is marginal at 6 best. 7 MR. REEDER: Mr. MacLaren, I believe you were shaking your head yes, that you do have 8 contracts with customers. Those contracts contain 9 clauses that limit the exposure of the Company to 10 11 claims by the customer in some fashion. 12 MR. MACLAREN: That is correct. And as 13 Mr. Wright has said, that our model forms of connection agreement to the system, which 14 15 effectively exclude any consequential damage, and as Mr. Wright says, if it can be shown that there 16 17 was some negligence, then if my recollection is correct, the figure is limited to the order of one 18 19 million pounds or thereabouts. 20 MR. REEDER: Thank you.

21 Mr. Alt, it's true, is it not, that

- 22 most of the tariffs on file with this Commission
- 23 contain a provision limiting the liability of the
- 24 Company for outages, isn't it?
- 25 MR. ALT: Yes.

1	MR. REEDER: I have nothing further.
2	CHAIRMAN MECHAM: Thank you.
3	CHAIRMAN MECHAM: Mr. McNulty, go
4	ahead.
5	MR. McNULTY: Mr. MacLaren, I have a
6	question, and I apologize, I'm going to use terms
7	that I'm probably at risk of committing malpractice
8	for using.
9	MR. MACLAREN: No I'll see if I can
10	help you.
11	MR. McNULTY: You indicated a moment
12	ago in response to a question that you would
13	consider bringing to PacifiCorp's system enhanced
14	fuses.
15	MR. MACLAREN: Uh-huh.
16	MR. McNULTY: And one of the important
17	things about those enhanced fuses is that it had
18	some automatic closing features; is that correct?
19	MR. MACLAREN: It works in coordination
20	with the closing features, yes.
21	MR. McNULTY: All right. I've stepped

- 22 off it immediately, haven't I?
- 23 MR. MACLAREN: No I was overcorrected.
- 24 That's fine.
- 25 MR. McNULTY: I have a question. And

1	when you upgrade we'll call those an upgrade
2	will those new fuses and new upgrades that you were
3	talking about, will they integrate well with other
4	systems, for instance, non-PacifiCorp systems that
5	may rely on the PacifiCorp transmission system or
6	other parts of the PacifiCorp distribution system?
7	MR. MACLAREN: The short answer is yes,
8	that that is part of the integral engineering
9	design, that what we are talking about here is
10	protection of the network. And we need to make
11	sure in designing these that they integrate
12	properly with other protective equipment, and not
13	include customers' equipment, and specifying what
14	we're delivering at the boundary and working with
15	customers to make sure that we get the
16	coordination. We do that with both large customers
17	and with customers such as cities, where there's a
18	point of entry that's a point of supply.
19	MR. McNULTY: Would you anticipate that
20	there might be an added expense for other customers
21	to upgrade to meet the new materials that you're

- 22 planning on putting in the system?
- 23 MR. MACLAREN: Not usually, because of
- 24 the very integrated nature of the network, any
- 25 change has to be integrated and at least cost. I

1	can't be definitive enough because it depends on
2	the individual circumstances that are associated
3	with that generally. If there are changes, it's
4	usually minor changes to things like protective
5	settings.
6	MR. McNULTY: Okay. Thank you.
7	CHAIRMAN MECHAM: Thank you.
8	Mr. McNulty? Mr. Allred?
9	MR. ALLRED: Mr. MacLaren and
10	Mr. Wright, has ScottishPower performed any
11	baseline studies to determine the status of the
12	network presently?
13	MR. MACLAREN: ScottishPower has looked
14	at the PacifiCorp data which is currently produced,
15	and we have had a preliminary look at a performance
16	and believe that the reporting systems at the
17	moment are requiring considerable improvement to
18	give us a solid baseline.
19	To answer the question, we have tried
20	to assess reasonable baseline against which to make
21	movement, and we have agreed that process with the

22 DPU to establish the solid baselines. So yes, we

23 have looked and believe that there is room for

24 improvement against the current baselines.

25 In fact, I believe the recent quality

1 docket, which was on quality of supply, said that 2 matters had not improved greatly on the 3 distribution network over the last ten years. That 4 is very different from the way that we have managed 5 networks in the U.K. and I would be looking to make 6 improvements on that. 7 But to answer Mr. Allred's question, I think that there is work to be done in properly 8 establishing the baseline, but my engineering 9 judgment is, there is room for improvement here in 10 11 Utah. 12 MR. ALLRED: Are you able to determine what amount of the investment would be remedial 13 rather than new improvement? 14 15 MR. MACLAREN: I think this particular 16 investment is aimed at an improvement. 17 MR. ALLRED: So no part of this 18 investment is to upgrade deferred maintenance or 19 old infrastructure that should have been brought to 20 standard prior to the merger? MR. MACLAREN: I would see that as part 21

22 of the normal capital program that we have to have

23 in place to maintain the existing network.

24 MR. ALLRED: I'm not sure I follow your

25 response there. My question directly, is any of

1 this amount calculated to take care of deferred

2 system improvements?

3	MR. MACLAREN: The short answer to that
4	is no. This money is for improvement in the
5	existing underlying, the network performance.
6	MR. WRIGHT: Mr. Allred, I believe I
7	said earlier that this constitutes a fairly small
8	part of the total capital budget for PacifiCorp.
9	The rest of the capital budget will be counted on
10	things like improvements of remedial work. If
11	there are problems with specific parts of the
12	network where it's persistent fault, they would be
13	addressed through the normal capital program, where
14	indeed they could be caught within the expenditure
15	that we are discussing, because there are things
16	like five worst performing circuit standards, and
17	if there's a particularly poor circuit, it would be
18	addressed through this package of standards. But
19	in any event, the capital program would target
20	underperforming parts of the network.
21	MR. ALLRED: All right. Thank you.

22 CHAIRMAN MECHAM: Thank you,

- 23 Mr. Allred. Go ahead.
- 24 COMMISSIONER WHITE: Mr. MacLaren, any
- 25 new equipment that you plan to install, does it

1	meet any current	engineering	safety	standards	set
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- 2 by the U.S.? And, in other words, can you bring it
- 3 into this country and use it?

4	MR. MACLAREN: I would expect so
5	because, in fact, some of the equipment we are
6	using is imported into the U.K. from the U.S., and
7	not specific fuse links that I'm talking about.
8	But I think we'd just underline that from that
9	point of view that complying with safety
10	regulations is part of the operation of an
11	electricity network. We have been very, very
12	strong in that in the U.K In fact, our safety
13	record, I think when it comes to people, would have
14	been six to eight times safer than we were ten
15	years ago. And I've always had a strong emphasis
16	in safety. So I can certainly assure the
17	Commission we would not cut corners in safety and
18	we would simply comply with any legislation, either
19	state or federal in that feeling.
• •	

- 20 CHAIRMAN MECHAM: Mr. Hunter, did you
- 21 have something?

- 22 MR. HUNTER: I just had something for
- 23 Mr. Alt.
- 24 CHAIRMAN MECHAM: Go ahead.
- 25 MR. HUNTER: Mr. Reeder asked you a

1	question about limitation of liability provisions
2	that are in the PacifiCorp tariff. Are these the
3	tariff provisions that you were talking about?
4	MR. REEDER: Will you describe it for
5	us, please?
6	MR. HUNTER: It's Electric Service
7	Regulation No. 4, State of Utah, Supply and Use of
8	Service.
9	MR. ALT: This doesn't talk about the
10	limited liability. Yes, this is it.
11	MR. HUNTER: So it was regulation No. 4
12	that you were referring to?
13	MR. ALT: It appears to be, yes.
14	MR. HUNTER: And the causes that are
15	building the tariff are force majeure? Is that
16	4 A.
17	MR. ALT: Right.
18	MR. HUNTER: And the 4 B is the repair,
19	maintaining or improving the system, eliminate the
20	possibility of damage to property or persons, sort
21	of emergency repair conditions?

- 22 MR. ALT: Yes.
- 23 MR. HUNTER: And then the last is
- 24 automatic or manual actions. So if your
- 25 automatically closing system does something

1	automatically to protect the system and that causes
2	damage, that's the kind of thing that's protected?
3	MR. ALT: Yes.
4	MR. HUNTER: And those are the only
5	three things that are in the tariff there that
6	you're aware of?
7	MR. ALT: Well, without refreshing my
8	memory, it's been a while. That's my
9	recollection. I think this generally covers it.
10	MR. HUNTER: On redirect we'll ask
11	whether or not these conditions are different than
12	the conditions in the U.K. tariff to clarify that
13	point. Thank you. That's all I have.
14	CHAIRMAN MECHAM: While we're on the
15	point, why don't you just ask?
16	MR. HUNTER: Okay.
17	MR. MACLAREN: Well, I don't have
18	obviously a detailed state by state comparison. I
19	see nothing in there that is very different from
20	the conditions that we would provide service in the
21	U.K.

- 22 MR. HUNTER: Thank you.
- 23 CHAIRMAN MECHAM: Mr. Reeder?
- 24 MR. REEDER: Mr. MacLaren, when you and
- 25 I begin to negotiate a connection agreement, we

1 negotiate the terms under which you would be

2 exposed, would we not?

3 MR. MACLAREN: Yes, within an overall 4 regulatory framework that does not allow me to discriminate on regulated income between customers, 5 the answer to that is correct. If you wished a 6 higher exposure levels or different terms, then you 7 would pay for the difference. 8 9 MR. REEDER: We'd negotiate the meaning of force majeure, wouldn't we? 10 11 MR. MACLAREN: I would have a definition of force majeure. You might have a 12 different definition that you wished to apply, and 13 if there was a differing exposure, then that would 14 15 obviously have an impact on the commercial situation. The force majeure causes that I would 16 17 use would be, the stopping point would be the ones that agreed with an electricity regulator. 18 19 MR. REEDER: But we would negotiate the terms of our force majeure clause, wouldn't we? 20 21 MR. MACLAREN: We would certainly to

- 22 talk about it. We'd need to think about whether
- 23 that would be something that I would actually want
- 24 to negotiate on.
- 25 MR. REEDER: What's my ability to

- 1 negotiate the terms of the force majeure clause
- 2 with PacifiCorp?
- 3 MR. FELL: Objection, the witnesses
- 4 will not know the answer to that.
- 5 MR. HUNTER: I'd be happy to testify
- 6 that to Mr. Reeder later.

7 CHAIRMAN MECHAM: I don't know as there

- 8 is an appropriate answer.
- 9 MR. MACLAREN: I don't know.
- 10 CHAIRMAN MECHAM: Okay. Let's move to
- 11 29.
- 12 MR. DODGE: Just for clarity, 29 and
- 13 subsequent paragraphs talks about establishing a
- 14 baseline. Is my understanding correct that the
- 15 baseline is that which will be used to measure
- 16 whether or not PacifiCorp under ScottishPower has
- 17 met or has failed to meet the performance

18 standards?

- 19 MR. MACLAREN: That is one purpose of
- 20 baseline, yes.
- 21 MR. DODGE: And what else?

22 MR. MACLAREN: The accurate

23 establishment of the baseline also helps us to

24 better manage the network in that when we have

25 accurate figures, it allows us to direct both

1	capital and the effort on the parts of the network
2	that need it, so allows us to get a much better
3	performance and related on management to the
4	network than I believe we currently have.
5	MR. DODGE: You found, when you began
6	investigating, that it was difficult to find
7	reliable data on the current baseline as to the
8	standards you're proposing; is that accurate?
9	MR. MACLAREN: That is correct, yes.
10	MR. DODGE: Okay, and about what time
11	into the future would you expect to have the
12	baseline established?
13	MR. MACLAREN: We have committed to do
14	that within the 18 months.
15	MR. DODGE: So it's 18 months down the
16	road when we'll know basically whether existing
17	perform is substantially different than the
18	performance standards you've proposed?
19	MR. MACLAREN: We have carried some
20	preliminary assessments, as I said in reply to an
21	earlier question, and that leads us to some

- 22 conclusions as to what the baseline might be. What
- 23 we're trying to do is to get a process in place
- 24 that gets the baseline more accurately assessed
- 25 than our current one.

1	MR. WRIGHT: Just to pick up on that
2	slightly,, Mr. Dodge, I believe you said it would
3	take 18 months to establish whether the baselines
4	were the same as the performance and improvements
5	that we were proposing. What we're proposing is an
6	improvement in actual performance as is determined
7	by the baseline, 10 percent improvements over what
8	the actual situation is. It's not a comparison
9	between a baseline to be established and what our
10	targets are. Our targets are derived from the
11	baseline, such that the improvement is an actual
12	improvement and a real improvement.
13	MR. DODGE: And, too, you know the
14	baseline is hard to know whether the improvement is
15	needed, though, isn't it?
16	MR. MACLAREN: We have carried out
17	assessments of the baseline, and as I say, I've
18	looked at the way the network is managed, and I
19	have looked at the technology employed, and I
20	believe that the improvement is needed. The
21	baseline assessments at the moment suggest that

- 22 there are improvements that could be made. And now
- 23 experience in the U.K. that underpins my view that
- 24 there is room for improvement and reliability of
- 25 the network in Utah.

1	It is also reflected by conversations
2	with both some customers and with some communities
3	as well, that there is definitely room for
4	improvement. The issue of baseline is important in
5	the longer run and the short run, with the kind of
6	difference in figures that we are talking about
7	here, perhaps is a figure of a hundred minutes,
8	customer minutes, lost on average per customer.
9	When we look at baseline adjustments, the actual
10	figure might lie somewhere between, for instance,
11	100, 120. So 10 percent, we're talking about the
12	difference between 10 and 12. In the context of
13	making that level of improvement and over four or
14	five years, I believe that the uncertainty in the
15	baseline is there and has to be eliminated, but it
16	is not material in determining the kinds of
17	improvements that are needed or the magnitude of
18	improvements that are needed.
19	MR. DODGE: Ultimately, the Commission
20	will determine the baselines to be applied; is that
21	your understanding?

- 22 MR. MACLAREN: Absolutely. We have a
- 23 very clear view of working with the Commission and
- 24 with Commission staff on measurement. The
- 25 Commission have -- and DPU staff have a duty to

1	oversee what is happening, and taking the
2	appropriate statistics, and we will work with them
3	both in establishing the baselines and setting up a
4	system that is auditable and visible to the
5	Commission on network performance within the
6	state.
7	MR. DODGE: Okay. No further
8	questions.
9	CHAIRMAN MECHAM: Thank you.
10	Mr. Mattheis.
11	MR. MATTHEIS: No questions.
12	CHAIRMAN MECHAM: Mr. Reeder.
13	MR. REEDER: No questions.
14	CHAIRMAN MECHAM: Any other party on
15	this point? Okay. Let's move to 30 then.
16	MR. DODGE: I might indicate,
17	Mr. Commissioner, that the questions I asked on 29
18	actually cover all the questions I have on this
19	entire set, again to probably 37 or '8. So I won't
20	have any for some time. I don't know if others
21	do.

22 CHAIRMAN MECHAM: Well, let's find

- 23 out. Mr. Mattheis?
- 24 MR. MATTHEIS: I don't have any
- 25 questions for the next four or five.

1	CHAIRMAN MECHAM: How about you,
2	Mr. Reeder? Anyone else come to ask questions
3	about these particular conditions?
4	MR. BURNETT: Modern day miracles do
5	occur.
6	CHAIRMAN MECHAM: Let's go off the
7	record just a minute.
8	(Off the record.)
9	CHAIRMAN MECHAM: All right, let's go
10	back on the record. Mr. Sandack, go ahead and ask
11	your question.
12	MR. SANDACK: Thank you. I guess I'll
13	direct it to Mr. Wright then. No, to Mr. Larson.
14	Is he still here?
15	MR. DODGE: He's hiding but he's here.
16	MR. SANDACK: Whoever is representing
17	PacifiCorp just come on in.
18	Does the information exist now for such
19	a baseline as we've been discussing for performance
20	standards?
21	MR. LARSON: Well, I think as

- 22 Mr. MacLaren has already stated, the information is
- 23 available. Obviously, there are not sufficient
- 24 systems in place to make an accurate determination,
- 25 and that is some of the work that ScottishPower

1	will be doing over the next 18 months, is
2	developing some of these systems to track the level
3	of system performance and reliability.
4	MR. SANDACK: You're not talking about
5	scheduled outages for maintenance and things of
6	that nature, or is that included in the baseline as
7	to the nature of outages?
8	MR. LARSON: I think Robin can probably
9	respond to that better than I.
10	MR. MACLAREN: Yes. As I said, we have
11	had a preliminary look at the PacifiCorp outage
12	reporting system, and the two points. The other
13	proposals are to include the preplanned outages and
14	we're working closely on making sure that these are
15	managed and recorded. We did carry out a
16	preliminary assessment with PacifiCorp comparing
17	telephone calls which customers used to report
18	outages and looking at the internal reporting
19	systems, and found a discrepancy between incidents
20	and this isn't customer minutes lost but
21	about 80 percent incidents were not included in the

22 reporting systems. So there is substantial work to

23 be done to make sure the reporting systems are

24 accurate.

25 I must just underline that it is not

1 necessary to result in an 80 percent difference in 2 the actual report. It's statistics. Because one 3 incident could be two or three customers affected, or it could be 20 or 30 thousand customers 4 5 affected, and there's a tendency to under-reporting 6 of these things tends to be in the smaller customer 7 number. That is our experience in the U.K., we've had to do a bit of work to make sure our systems 8 are up to Scotch in the U.K., and I believe that 9 there's a bit of work to be done in conjunction 10 11 with PacifiCorp to get any systems into order. 12 MR. SANDACK: But these are simply 13 outages that are unanticipated due to overloading the system or for whatever reason is that? 14 MR. LARSON: It's a combination of 15 16 both. 17 MR. SANDACK: Again, you're not talking 18 about maintenance outages that maybe you brought 19 the system in on your own for some reason. 20 MR. LARSON: I think what Mr. MacLaren

21 just said is that this incorporates both planned

22 outages and unplanned outages.

23 MR. MACLAREN: Perhaps I can add to

24 that in the context of what we've done in the U.K.

25 And I do realize in this particular area there are

1	some difference between the U.S. and the U.K., but
2	by tracking the planned maintenance outages, we
3	would not be agreed to getting in any way, just the
4	maintenance in the network, but is it does allow us
5	in the U.K., for instance, we have half the amount
6	of time that we'd require to have for maintenance,
7	without reducing our underlying maintenance,
8	because we've been able to apply different
9	techniques to carry out the maintenance work, and
10	we've been able to better plan and direct. And
11	because we're measuring it, people are aware that
12	when they take lines out for maintenance purposes,
13	that it should be properly planned work, and you
14	bring together all the tasks and do as many tasks
15	as you can. As we had in the U.K., maybe three or
16	four outages to carry out different parts of
17	maintenance work. So this helps with the
18	efficiency as well, of the operation.
19	MR. SANDACK: In your evaluation of
20	PacifiCorp, does it appear that more regular or
21	routine maintenance is warranted?

- 22 MR. MACLAREN: I think it is too early
- 23 to see that at the moment. I don't have a
- 24 particular issue.
- 25 MR. SANDACK: From your review of their

1	maintenance and outage history, does it appear that
2	their maintenance became less routine and regular?
3	MR. MACLAREN: I haven't reviewed the
4	maintenance in detail. Maintenance plus planned
5	condition plus technology shipping together are
6	looking for system performance improvements.
7	Sometimes it is about increasing maintenance.
8	Sometimes it's about looking at maintenance that's
9	being done and saying that that maintenance effort
10	would be better directed at teleprompts to the
11	network, and that the maintenance is there to
12	maintain the performance of the network. So I
13	think there's up sides and down sides in the
14	particular issue that you raised. Sometimes
15	there's over-maintenance; sometimes there's
16	under-maintenance.
17	MR. LARSON: I guess the one thing I
18	would say, you know, just a general statement on
19	this, is that PacifiCorp's reporting of system
20	outages reliability, all of the commitments that
21	ScottishPower is proposing to bring to PacifiCorp,

- 22 are probably not up to the level that they ought to
- 23 be, and that's what ScottishPower is talking about,
- 24 is bringing some systems into place to get an
- 25 accurate benchmark.

1	And I think, as Mr. Wright pointed out,
2	I mean the benchmark will set kind of a threshold.
3	And what we're talking about on these commitments
4	what ScottishPower is talking about in these
5	commitments is an actual increase in what is
6	actually being received in system performance and
7	reliability and customer service from the level
8	that it is at today.
9	MR. SANDACK: Thank you. That's all I
10	have.
11	CHAIRMAN MECHAM: Thank you,
12	Mr. Sandack. Let's go off the record just a
13	minute.
14	(Off the record.)
15	CHAIRMAN MECHAM: All right, let's go
16	back on the record. Mr. Dodge. We'll go to you on
17	condition 34.
18	MR. DODGE: Thank you. Mr. MacLaren,
19	yesterday we were told that PROSPER would be in
20	place in 18 months. Is 34 designed to try and
21	discover some kind of I guess I shouldn't use

- 22 the word baseline -- but targets, et cetera, in the
- 23 interim? Is that what 34 is addressing?
- 24 MR. MACLAREN: 34 relates to a specific
- 25 issue or meter test where currently standards exist

1	in northern Utah. The DPU asked us during our
2	discussions if we would be happy to confirm that
3	the existing PacifiCorp proposals toward all these
4	targets in southern Utah would be done sorry,
5	that the existing targets within northern Utah
6	would be maintained on these internal targets,
7	would also be rolled out into southern Utah as was
8	originally proposed, and in the context of the
9	merger, this condition was designed to give
10	comfort, that we'd do so. So it's more about
11	maintaining the status quo and giving the
12	Commission assurance that we were not going to take
13	away from them information that they couldn't get.
14	And I was very happy to confirm that because I've
15	said on a number of occasions, anything that the
16	
	Commissioners can't get will certainly be
17	Commissioners can't get will certainly be maintained, and what these stipulations do, in
17	maintained, and what these stipulations do, in
17 18 19	maintained, and what these stipulations do, in fact, is an enhancing the information that the

21 MR. DODGE: How about 34, 35 and 36,

- 22 where it has reporting requirements, those reports
- 23 go to the Commission or the Division or who?
- 24 MR. MACLAREN: They go to the Division.
- 25 MR. DODGE: To the Division?

1 MR. MACLAREN: Yes.

2 MR. DODGE: Thank you. I do have one other question on 36. I don't know if others have 3 questions before that. 4 5 CHAIRMAN MECHAM: Go ahead. 6 MR. DODGE: And the period of 7 commitments is again five years in 36. 8 MR. MACLAREN: The period is over five 9 years, and as we've said in one of the previous 10 discussions, it was mentioned yesterday that there 11 would be a review in 2004 on that stage. I would anticipate again we'd put the package on the table, 12 but the commitment, as far as the stipulation is 13 concerned, is to provide reports of the standards. 14 15 MR. DODGE: Thank you. No further 16 questions. 17 CHAIRMAN MECHAM: Thank you. Are there any other questions on these points? 18 19 MR. ALT: I'd like to make a clarifying 20 point on 30, condition 30. 21 CHAIRMAN MECHAM: Go ahead.

MR. ALT: The stipulation that was
filed is worded a little differently in there than
the exhibit that the Division filed yesterday. I
know there's some people using that, including

1 myself. On condition 30 on the three-column 2 Division, Exhibit 1.0SR, I show in italics one 3 sentence in the middle of paragraph A that reads: PacifiCorp will install PROSPER no later than six 4 months after the merger transaction. 5 6 During our negotiations on the stipulation, we assumed that was part of the final 7 stipulation, that when it actually came out 8 9 printed, that sentence was missing. Mr. Wright, yesterday morning, made the commitment that is 10 11 somewhat the same as that sentence, so that I want 12 the Commission to know that the stipulation, even though it doesn't have that in 30, the Company is 13 committed to it in all practicality, and Mr. Wright 14 15 can, I guess, correct me if I misstated that. 16 MR. WRIGHT: Mr. Alt is entirely 17 correct. I did mention it in my summary yesterday morning. It was an omission from the stipulation 18 19 and it should have been included. 20

20 MR. MACLAREN: And I would concur with21 that.

- 22 CHAIRMAN MECHAM: All right. Thank
- $23\;$ you. Should we go to $37?\;$ Is there anything on

24 37? 38?

25 MR. DODGE: No.

1 CHAIRMAN MECHAM: 39?

2 MR. MATTHEIS: I have a quick question3 on 39.

4 CHAIRMAN MECHAM: Go ahead,

5 Mr. Mattheis.

MR. MATTHEIS: Mr. Alt, I take it this
provision was added, there was some risk by the
Division. Do you know what the reason is for this
provision?

10 MR. ALT: Yes. On our exhibit, you

11 know, the first column shows the issue, and the

12 issue for condition 39 is that the concern was that

13 service quality for individual customers might

14 deteriorate under the merger. And Mr. Maloney

15 talked about this concern in his direct testimony

16 but didn't offer a specific condition, and quite

17 frankly, in relation to a comment I made yesterday,

18 this is simply pointing out there's a code section

19 that basically gives the Commission authority to

20 take action, if even individual customers have

21 inadequate -- what they term inadequate service

- 22 quality, and direct the Company to take corrective
- 23 action. So we basically put that in as a condition
- 24 that stands with or without the condition in the
- 25 stipulation. Actually, there were some others like

1 this. The purpose was to point out and clarify 2 that this issue and concern is basically dealt with 3 so that everybody is aware. That's all. 4 MR. MATTHEIS: Okay. Is part of the concern that there's going to be a more complicated 5 6 ownership structure with different responsibility that might impact customer service and, therefore, 7 you need to assure that there's --8 9 MR. ALT: No. I think the performance standards that the Company proposed that 10 11 particularly relate to the average duration of 12 outages, the frequency and the number of momentary interruptions, where they've decided they will do 13 10 percent, 10 percent, and the third one was 5 14 15 percent, at the end of five years. Those are all based on using the baseline that's based on 16 17 statewide averages. And the problem is that 18 individual customers could actually -- the 19 statewide average could improve, they could meet their target, and yet individual customers or even 20 21 districts could actually show deterioration.

- 22 And so our concern was that we need to
- 23 be concerned about smaller groups of customers and
- 24 even individual customers, that they do have a
- 25 right to adequate service, and the Commission has

1 the power to fix that, if it gets broken,

2 basically.

3 MR. MATTHEIS: That's what I'm getting

4 at. If these rules are already in the book.

5 MR. ALT: Correct.

6 MR. MATTHEIS: The PacifiCorp is

7 obligated after the merger.

8 MR. ALT: That's right. The only thing

9 is, is that right now with PacifiCorp we don't have

10 performance standards. The Company has

11 volunteered, through meetings over the last year or

12 so, with the Division, come up with quarterly

13 reporting of a number of parameters, particularly

14 the outage ones that I just mentioned that are

15 characterized as acronyms -- SAITI, SAIFI and

16 MAIFI. And they're reporting them, but there are

17 no fixed standards or baselines against which

18 performance is measured, whether -- you know,

19 there's nothing that has been agreed upon as what

20 they would be held accountable for.

21 So judging what's reasonable or not

- 22 gets difficult if you don't have that. And this
- 23 merger, now for the first time, we actually have
- 24 committed state performance standards against which
- 25 the Company is willing to be measured going forward

- 1 in the future. That makes it more important then
- 2 to point out that we're not just looking at
- 3 improving statewide averages, but we also have a
- 4 responsibility to smaller segments of customers,
- 5 even down to individual customers that they do have
- 6 a right to adequate service, and we want to call
- 7 attention to that fact to the ScottishPower.
- 8 That's what the purpose of this was.
- 9 MR. MACLAREN: On the Company's behalf,
- 10 that was what the discussion was about and it was
- 11 really recognizing, as you see, existing statutes
- 12 and making clear that we were aware that these were
- 13 in place and just underpinning what Mr. Alt has
- 14 said, that the old customer service proposals is
- 15 about providing good service to all customers. And
- 16 we thought that that should be enchained within
- 17 this stipulation. That's the underlying reason for
- 18 putting that in.
- 19 MR. MATTHEIS: Nothing further.
- 20 CHAIRMAN MECHAM: Thank you,
- 21 Mr. Reeder?

- 22 MR. REEDER: Mr. Alt, is it the intent
- 23 to make the service standards the floor or the
- 24 ceiling for service in Utah?
- 25 MR. ALT: Well, the system performance

- 1 standards for SAITI, SAIFI, MAIFI, at least --
- 2 well, I don't know if they're guaranteed, but the
- 3 commitment the Company has made for improvement, a
- 4 10 percent improvement in SAITI, which is the
- 5 average outage duration per customer in the state,
- 6 in their service area. So if they're going to
- 7 improve it by 10 percent, the baseline is simply
- 8 the benchmark against which you measure whether or
- 9 not they accomplished it. And I think that's the
- 10 sole function. I'm not sure I answered your
- 11 question.
- 12 MR. REEDER: Keep pursuing it. I think
- 13 we're getting close. If they improved performance
- 14 as they suggested they would improve performance,
- 15 would it be your position that an individual
- 16 customer could continue to complain that even the
- 17 service, as improved, was inadequate under the

18 statute?

- 19 MR. ALT: Well, I would say -- and
- 20 again you can ask Mr. Maloney when he gets on the
- 21 stand and see if his perception is different. But

- 22 my perception would be, the baseline will also
- 23 probably be used as maybe some reasonable level of
- 24 adequate service, and that if an individual
- 25 customer was significantly different, their service

quality from the baseline, that may very well be
 used, in my view, in evidence to support that
 something needs to be done for that individual
 customer service.

5 MR. REEDER: So if the service were arguably at the baseline or the improved level, it 6 would be your view that that would be reasonable 7 and adequate within the meaning of the statute? 8 9 MR. ALT: I think generally I would say yes to that. I don't know that I would commit 10 11 precisely and legally to that though. 12 MR. REEDER: Okay. MR. ALT: I mean I feel that an 13 individual customer -- this is my view -- I think 14 15 an individual customer, your client, for instance, if you feel that service is inadequate, I feel you 16 17 have a right to a informal and then formal complaint process through the Commission, that the 18 19 Division has employees that take complaints and work with the utilities in trying to resolve them 20 21 informally. If that doesn't work, we let you know

- 22 that you have the right to request a hearing and
- 23 have the Commission actually determine what action
- 24 to take. And that applies to reliability questions
- 25 as well. So I wouldn't want to say something that

1	would preclude the determination or judgment about
2	what adequate service is under that type of an
3	environment. Does that make sense?
4	MR. REEDER: Let's explore with some
5	specific examples, if we might. How long under
6	these standards must we endure outage?
7	MR. ALT: I'm not sure I understand the
8	question.
9	MR. REEDER: These standards have hours
10	that relate to the duration and frequency of
11	outage, do they not?
12	MR. ALT: Yes, the SAITI is in hours.
13	MR. REEDER: What are those standards
14	for the duration of outages?
15	MR. ALT: The standard hasn't been set
16	yet, because the baseline will be the standard on
17	which their performance increment will be measured,
18	as I said, and they are not going to establish the
19	baseline for 18 months, as you heard Mr. MacLaren
20	say.
21	MR. REEDER: So you're suggesting

- 22 MR. ALT: So I don't know what the
- 23 number is today. All we know is we have data under
- 24 the existing outage reporting system that gives us
- 25 information of what SAITI is. In fact, Mr. Maloney

1 had an exhibit, and it's the very last page of his 2 testimony, Neil Townsend in our section actually 3 did the graphing of the data, and there was a chart there and we were looking at information outage 4 data from the last merger, from 1990 through 1998, 5 and they've plotted SAITI, the average duration of 6 7 outages. And so it gives you an idea of what normal range for statewide averages has been over 8 9 the last nine or ten years. 10 MR. REEDER: What was average on the 11 chart? 12 MR. ALT: Well, it varies. It looks like -- I guess the numbers are actually on there. 13 It looks like the lowest number for the total is 14

15 about 62.3 hours in 1993. And the highest was in

16 '96 at 125.5.

17 MR. REEDER: So if we improve the

18 outages over 62 hours, that's supposed to be

19 adequate service? Is that what your position is?

20 MR. ALT: Well, my point is that that

21 could be considered one measure of what reasonable

- 22 service is. I'm saying that we haven't made that
- 23 determination yet. I'm not sure that even when you
- 24 establish the baseline, that that absolutely
- 25 determines what reasonable service is. I'm just

1 saying that you could argue that that would be a 2 measure of reasonableness in the future. But I don't know that you'd be held to that. There may 3 4 be other things. 5 MR. WRIGHT: Mr. Alt, just to be clear, 6 I'm sure you're aware that the reliability targets that we've set up for statewide, they're not 7 relating to individual circuits. It would be a 8 9 practical impossibility to have every circuit on the system in the State of Utah performing at the 10 11 same level of reliability. Therefore, the 12 intention is to bring the whole network up in terms of its performance. Individual circuits may be 13 addressed through things like the five performing 14 15 circuits, standard as part of the performance standards. And of course, if a customer has a 16 17 complaint about that particular level of reliability and service, that would be something 18 19 that we would investigate and seek to remedy. 20 MR. MACLAREN: But as much as we're

21 talking about performance improvement, we got into

- 22 initially, whether 62 hours was good or bad
- 23 service. Could I just say that it's minutes that
- 24 we're talking about, not hours.
- 25 MR. ALT: Thank you for that

1 correction.

MR. REEDER: I feel better, I'm not
sure why.
Mr. Wright, would it be your position
that the standard of service that a customer could
expect would be the benchmark service or would a
customer be entitled under the stipulation in the

8 service standards to expect a higher quality

9 standard that that's set out in these service

10 specifications?

11 MR. WRIGHT: It really depends upon the 12 nature of the configuration of their supply. As I said, it's not intended that whatever the target is 13 14 -- and let's say for the sake of arguments it was 15 75 minutes, customer minutes lost. It's not the intention that every customer has 75 minutes off 16 17 supply. I mean that would clearly be, as I say, a practical impossibility. We would look at the 18 19 standard of service of the customers and seek to improve it economically sensible to do so. 20 21 MR. REEDER: If our outages were 50

- 22 minutes a year, and we complained about that, would
- 23 you reply to us, if this stipulation were adopted
- 24 by the Commission, that our service was adequate
- 25 and within the standards, and we had no right to

1 complain?

2 MR. MACLAREN: I think the issue here 3 is there is always a cost of value trade-off, and 4 expenditure of making the system has to be prudent 5 so the expenditure can adhere. It's a market for 6 discussion both between Commission, the customers and ourselves, when it comes to investment on the 7 8 network. 9 We believe that we have not reached the bottom of that particular curve at the moment. 10 11 There is room for cost effective improvement, which 12 is beneficial to customers in Utah. But if you were talking about 50 minutes as opposed to the 13 report at 60 minutes, which I think is actually 14 15 low, but if you were talking about 50 minutes, I would say that there are not electricity networks 16 17 in the world that achieve 50 minutes. It's not impossible to do, but it would take an awful lot of 18 19 investment to achieve it. And if the customers wanted to make investment through the 20 21 representatives of the DPU, you are capable of

- 22 achieving it, I personally think that the money
- 23 required to do that would be forthcoming, but it is
- 24 a matter for balance.
- 25 MR. FELL: Mr. Chairman, could I just

1 ask Mr. MacLaren something for clarification? 2 CHAIRMAN MECHAM: Yes. 3 MR. FELL: You referred to the bottom 4 of the curve. Could you explain that expression? 5 MR. MACLAREN: What I mean by that is that when one is looking at investment on this sort 6 of area, one looks at what the benefits are against 7 the required investment, and you do reach a stage 8 9 where -- I suppose instead of the bottom of the curve, a better expression would be you reach a 10 stage of diminishing return, and you need very 11 large investments to make small improvements and 12 customers reach the stage where they believe these 13 investments are not required. 14 15 MR. REEDER: Mr. Wright, what's the 16 obligation of the Company if the outage minutes 17 exceed the standard? What's the responsibility? 18 MR. WRIGHT: The responsibility of any 19 utility should, in my view, be if the customer has a problem with the quality, frequency or any matter 20 21 of that supply, and they wish to raise a complaint,

- 22 then our responsibility is to investigate that
- 23 complaint in good faith and seek to respond to the
- 24 customer's concerns.
- 25 MR. REEDER: Is there a monetary

1 guarantee of service in some fashion to these

2 standards?

3 MR. WRIGHT: No. The customer

4 guarantees.

5 MR. REEDER: And what is the customer

6 guarantee for outages that exceed 62 minutes, if

7 that is adopted as a benchmark?

8 MR. WRIGHT: That's not one of the

9 customer guarantees. Customer guarantees deal with

10 other issues.

11 MR. REEDER: Thank you. I have nothing

12 further.

13 CHAIRMAN MECHAM: Thank you. Any from

14 anyone else on this condition? All right. Let's

15 move to 40.

16 MR. BURNETT: Mr. Chairman, we'd like

17 to now excuse Mr. MacLaren from this panel and

18 bring Mr. Larson back.

19 CHAIRMAN MECHAM: That's fine. Do you

20 have anything on 40, Mr. Dodge?

21 MR. DODGE: Nothing on 40.

- 22 CHAIRMAN MECHAM: Mr. Reeder?
- 23 MR. REEDER: Nothing.
- 24 CHAIRMAN MECHAM: Mr. Mattheis?
- 25 MR. MATTHEIS: Nothing.

 MR. DODGE: We do have two on 41. Mr. Wright, has the Compare commitment to spend a certain amound renewable resources? MR. WRIGHT: No. We've commitment to seek to install a specified 	How about 41?
 4 Mr. Wright, has the Compared 5 commitment to spend a certain amound 6 renewable resources? 7 MR. WRIGHT: No. We've 8 commitment to seek to install a specified 	e a question or
 5 commitment to spend a certain ame 6 renewable resources? 7 MR. WRIGHT: No. We've 8 commitment to seek to install a specific 	
 6 renewable resources? 7 MR. WRIGHT: No. We've 8 commitment to seek to install a specific 	ny made a
 7 MR. WRIGHT: No. We've 8 commitment to seek to install a special 	ount of money on
8 commitment to seek to install a spe	
Ĩ	e made a
	ecific capacity
9 of renewable resources, 50 megawa	atts.
10 MR. DODGE: And is that	a commitment to
11 do it or seek to do it? And I'm talk	king about any
12 form, in any stipulation or context	. Has the
13 Company committed to 50 megaw	atts of renewables, or
14 only to evaluate?	
15 MR. WRIGHT: The Comp	pany is committed
16 to doing it.	
17 MR. DODGE: And the Co	ompany is
18 committed to do it whether or not	it proves to be
19 the most cost efficient addition; is	that
20 accurate?	
21 MR. WRIGHT: There wil	

- 22 standards. I have no doubt that the renewable
- 23 results will need to meet, and those are different
- 24 in different states. Our commitment is that we
- 25 bear the risk of the investment not meeting those

1 standards.

2	MR. DODGE: And my question is, the
3	Company intends to install 50 megawatts of
4	renewable resources, even it's not the most cost
5	effective. Isn't that accurate.
6	MR. WRIGHT: Cost effectiveness I
7	think, is just one of the tests that we would look
8	at.
9	MR. DODGE: And if it failed that test
10	under RAMP or however you wanted to look at it, the
11	Company still intends to install it for other
12	reasons?
13	MR. WRIGHT: That would be correct.
14	MR. DODGE: And when you indicate in
15	Paragraph 41 that the Company will make a showing
16	that that investment is prudent, prudent to you, in
17	your view, includes more than meeting the RAMP most
18	cost effective resource test?
19	MR. WRIGHT: Yes. I don't think I have
20	a specific definition of prudency, but in our view
21	it would include factors other than being the least

- 22 cost resource that you could possibly portend. I
- 23 think we would consider, and we feel it's a
- 24 responsibility of the utility to consider issues
- 25 such as the portfolio of resources that we have

1 available, and trying to look at the future and the 2 pressures that might be placed upon utilities with 3 respect to, for example, fossil fuel generation, and the way in which we should diversify our 4 portfolio for our risk. Going forward, that's 5 6 certainly a concern to us. So that would be 7 captured within our definition. We do recognize, 8 however, that we have the burden of the risk of 9 this investment of being passed on in rights. 10 MR. DODGE: Mr. Alt, initially the 11 Division proposed that the commitment to develop 12 that 50 megawatts meet the cost effectiveness 13 standard of the IRP, and then adopted this other language to require the company is showing 14 15 prudence. Has the Division taken any position, one way or the other, whether a resource that doesn't 16 17 meet the cost effectiveness test will be allowed into rates at the full cost? Excuse me, not 18 19 allowed, but whether you will argue that it should 20 be allowed in the rates at full cost?

21 MR. ALT: Well, Mr. Powell's witness,

- 22 and I don't remember specifically how he dealt with
- 23 that in testimony, but generally, the condition 41,
- 24 we feel, meets our needs, because prudency -- the
- 25 Division would probably argue that the IRP process

1	is probably the main determinant of prudency of
2	generation resources. The most recent use of that,
3	the Division had hired a consultant to review the
4	prudency of the Hermiston generating plant, which
5	is the most recent addition of PacifiCorp. And
6	that consultant's primary determination of prudency
7	was the integrated resource plan at the time the
8	decision was made. That's just an example that the
9	Division uses, the IRP process, as a main
10	determinant of prudency. I'm not going to try to
11	prejudge what our position will be at that future
12	time when we, you know, present our position on
13	what the Company would present in an application.
14	MR. DODGE: Thank you.
15	Mr. Gimble, has the Committee taken any
16	position on this issue?
17	MR. GIMBLE: We're satisfied that the
18	condition meets our concerns about kind of a RAMP
19	test. We're not prejudging that issue either in
20	terms of I mean we're giving the Company an
21	opportunity to come forward and say there are other

- 22 things other than just cost effectiveness to
- 23 consider in terms of their investment and
- 24 renewables. However, we think probably number one,
- 25 or the first order of criterion is meeting the RAMP

1 cost effectiveness test. I think we've relied on 2 it, like Mr. Alt stated, we've relied on RAMP quite 3 a bit in terms of evaluating the reasonableness of 4 resources decisions, since the last merger. 5 MR. LARSON: I was just going to say, I 6 mean, obviously the Division, the Committee, the Commission staff and many of the intervenors in 7 these proceedings participated in the RAMP process 8 9 on a regular basis in those meetings, and it is my understanding that as part of that process -- I 10 11 mean leased cost is one element of that process. There are also other issues that are discussed in 12 13 those forms dealing with issues that Mr. Wright talked about, externality, environmental issues, 14 15 and diversity of portfolio. And what this condition really is doing is giving us the 16 17 opportunity to come in before the Commission, when this project is put in place, and demonstrate that 18 19 it is prudent. Nothing more than that. 20 MR. DODGE: No further questions.

21 CHAIRMAN MECHAM: Thank you. Let's

- 22 take a short recess.
- 23 MR. FELL: Mr. Chairman, I have one
- 24 redirect question to clarify the record. Could I
- 25 do that before the break?

- 1 CHAIRMAN MECHAM: Okay.
- 2 MR. FELL: It's very short.
- 3 CHAIRMAN MECHAM: As long it's short.
- 4 MR. FELL: Mr. Wright, isn't it also

5 true that the investment in these renewable

6 resources is subject to the 50 megawatts or

7 whatever amount is installed, qualifying for

- 8 additional incentive provisions under the
- 9 alternative form of regulation in Oregon?
- 10 MR. WRIGHT: Yes, that is correct.
- 11 MR. FELL: That's all. Thank you.
- 12 CHAIRMAN MECHAM: Thank you, let's take

13 a recess.

- 14 (Recessed from 10:40 to 11:00.)
- 15 CHAIRMAN MECHAM: All right, let's go
- 16 back on the record. Mr. Mattheis, did you have any
- 17 questions about condition 41?
- 18 MR. MATTHEIS: No, sir.
- 19 CHAIRMAN MECHAM: Mr. Reeder?
- 20 MR. REEDER: No, sir.
- 21 CHAIRMAN MECHAM: Does anyone else have

- 22 questions on condition 41? All right, then let's
- 23 move to condition 42.
- 24 MR. DODGE: No questions.
- 25 MR. MATTHEIS: No questions.

1	CHAIRMAN MECHAM: Mr. Reeder?
2	MR. REEDER: No questions.
3	CHAIRMAN MECHAM: Mr. Sandack?
4	MR. SANDACK: I have a few questions.
5	CHAIRMAN MECHAM: I thought you might.
6	MR. SANDACK: Mr. Alt, if I could ask
7	you, condition 42 is not a measurable benefit to
8	the employees, is it?
9	MR. ALT: I would think it would be.
10	MR. SANDACK: Can you explain that?
11	It's basically existing continuing the status quo,
12	are you not?
13	MR. ALT: Some people might perceive
14	that as a benefit, not being a lawyer like
15	yourself, I'm not sure, when one company acquires
16	another, if they have a legal obligation to
17	maintain all existing contracts, including those
18	with employees, and including the employee benefit
19	plans, whether they have to automatically be
20	maintained. I presume they don't. And so just to
	make a guarantee that they're maintained for a

- 22 two-year period, I would see that as a benefit,
- 23 because of the uncertainty that they might actually
- 24 be worse would be the opposite outcome. So keeping
- 25 the status quo compared to the risk of an unknown

1 that could be worse, I would consider that a 2 benefit, if I were an employee. It may not be a 3 great benefit, but it's certainly a benefit. 4 MR. SANDACK: Are you aware that 5 PacifiCorp and the represented workers --6 operation, maintenance, production workers -- had a 7 contract that requires ScottishPower to succeed to that contract? 8 9 MR. ALT: I'm not completely sure what 10 you're referring to. I mean our condition simply 11 is a repeat of what ScottishPower and PacifiCorp 12 have already agreed to in their merger agreement, so it would happen anyway. This is just bringing 13 it forward here and giving it more visibility. But 14 15 are you talking about something different than 16 that? 17 MR. SANDACK: The waiver agreement between IBEW 57 and PacifiCorp provides the 18 19 successors are bound by that labor agreement.

20 MR. ALT: Well, see, I wasn't aware of

21 that so I can't speak to that.

- 22 MR. SANDACK: So assuming that is the
- 23 case, do you still consider this a benefit?
- 24 MR. ALT: I presume that you're saying
- 25 the contract with the labor union that you're

1 talking about would guarantee this anyway from
--

- 2 legal standpoint, you being the lawyer and me not.
- 3 MR. SANDACK: That would be my
- 4 position.

5 MR. ALT: Well, I'm not going to argue6 with you.

- 7 MR. LARSON: I guess I would like to
- 8 respond to Mr. Sandack's question. I think what
- 9 Mr. Sandack is focusing in on is just one piece of
- 10 a bigger picture. Certainly PacifiCorp,
- 11 ScottishPower will abide by the labor contracts
- 12 that have been negotiated. There are many
- 13 employees of PacifiCorp who are not represented by
- 14 the bargaining unit, and all of those employees'
- 15 benefits under PacifiCorp are subject to review on
- 16 an annual basis and could be changed. And so as an
- 17 employee of PacifiCorp, I see this as a substantial
- 18 benefit from ScottishPower in that they are
- 19 guaranteeing that the benefits that all employees
- 20 have currently will continue to exist for two
- 21 years. So I would disagree with Mr. Sandack on his

22 assumption that this isn't a benefit to employees,

23 I see it as a huge benefit to employees.

24 MR. SANDACK: Which group of employees

25 are you talking about?

1	MR. LARSON: All employees, both
2	bargaining unit employees and exempt employees.
3	MR. SANDACK: Could you roughly break
4	down the numbers, bargaining unit versus exempt?
5	MR. LARSON: Well, I think certainly in
6	Utah, the bargaining unit employees are somewhere
7	in the neighborhood of 2000. I would guess systems
8	within the Company, they're probably in the 3,000
9	range, and the exempt employees probably, you know,
10	three or four thousand.
11	MR. SANDACK: Do you know how many Utah
12	exempt employees there are?
13	MR. LARSON: I don't have that exact
14	figure. But certainly in excess of a thousand.
15	MR. SANDACK: Have their benefits been
16	decreased at all by PacifiCorp, say, the last ten
17	years?
18	MR. LARSON: Well, certainly, you know,
19	one of the things that we're constantly doing is
20	looking at costs and trying to achieve, you know,
21	the most that we can for the benefits that are

- 22 offered. And I think there have been certainly
- 23 modifications to those benefits over the last ten
- 24 years on several occasions to insurance benefits
- 25 and others. And I guess, maybe that response to

1 your question.

2 MR. SANDACK: Haven't the benefits 3 essentially been as good as the negotiated bargaining benefits? Don't they follow those 4 5 benefits? 6 MR. LARSON: I mean there are two different plans. I mean, you know, there are 7 different benefits in the bargaining unit, and 8 9 obviously the IBEW negotiates its contract, the benefits for exempt employees are separate from 10 11 that. I don't know that they correspond or 12 correlate necessarily. 13 MR. SANDACK: Hasn't it been a track record, though, that the exempt employees get at 14 15 least what the bargaining employees are able to negotiate? 16 17 MR. LARSON: I'm not sure that's true 18 in all cases. We have completely different medical 19 plans. You'd have to give me some specifics in 20 order to answer that, Mr. Sandack. 21 MR. SANDACK: Well, the plans were

- 22 separated recently, were they not? They used to be
- 23 the same plans, did they not?
- 24 MR. LARSON: I think they were
- 25 separated as part of the union negotiations, six,

1 seven, or eight years ago.

2 MR. SANDACK: I don't know if this is 3 -- Mr. Alt, did you have an opportunity to compare 4 the benefits that ScottishPower otherwise provides 5 for its employees? 6 MR. ALT: I personally didn't. But I 7 was thinking that Mr. Powell, Ken Powell, the 8 Division witness on this area, may have asked 9 interrogatories. I know he asked quite a number that related to employees and benefits, and I read 10 11 through responses but that's been some time ago and 12 I don't have specific recollection of that. So I don't know if we made that direct comparison. If 13 you want to ask Mr. Powell later, when he's on the 14 15 stand, he could clarify that. 16 MR. SANDACK: Okay. 17 MR. ALT: Or we could try to find the 18 answer. 19 MR. LARSON: I guess I would conclude, and at least in response to Mr. Sandack's question, 20

21 what is really before the Commission is PacifiCorp

- 22 stand alone versus PacifiCorp and ScottishPower.
- 23 And certainly, under PacifiCorp benefits to exempt
- 24 employees are subject to review by management and
- 25 potential change, so I think there is risk involved

1	in that. The IBEW contracts with represented
2	employees are as negotiated. With ScottishPower,
3	these benefits to employees are being guaranteed
4	for a period of two years to employees. And as an
5	employee, I see that as a benefit.
6	MR. SANDACK: Well, as an employee,
7	have your employee benefits been stable in the last
8	several years?
9	MR. LARSON: I think that's exactly the
10	point. I don't know what my benefits will look
11	like under PacifiCorp or stand alone; they may be
12	substantially less in the next two years. Under
13	ScottishPower I know what my employee benefits are
14	going to be, they are going to be stable for the
15	next two years. That is a benefit.
16	MR. SANDACK: Well, historically, your
17	benefits have been stable, have they not,.
18	MR. LARSON: I think there have been
19	some decreases in some of the benefits in the areas
20	of health insurance. There have been some
21	redefining of those programs.

- 22 MR. SANDACK: Mr. Alt, and I don't know
- 23 if this is appropriate in terms of what we're doing
- 24 now in terms of the stipulations here, but I'm
- 25 wondering in terms of the recommendations that you

1	had made with respect to employee commitments, are
2	those still have they been withdrawn or do they
3	still exist and is the Division still making
4	MR. ALT: You're talking about
5	Mr. Powell's recommendations on Page 11 of his
6	direct testimony that were not put in the formal
7	conditions?
8	MR. SANDACK: Right.
9	MR. ALT: That related to employees?
10	MR. SANDACK: Right.
11	MR. ALT: I think it's fair to say that
12	they would still exist. We haven't stricken that
13	testimony, and in his rebuttal we didn't say
14	anything. And I would say that it's still a
15	recommendation, but not what we think the merger
16	approval should be conditioned on.
17	MR. SANDACK: I understand. And as I
18	understand it, they were only recommendations
19	because you felt you couldn't enforce those
20	conditions?
21	MR. ALT: Correct.

- 22 MR. SANDACK: And we're talking
- 23 primarily about job loss there, due to the merger?
- 24 MR. ALT: Yes.
- 25 MR. SANDACK: Did you ever bring

1	enforcement action in the old merger to protect job
2	loss due to the merger, the 1988 order?
3	MR. ALT: The Commission's order
4	approved the last merger that contained conditions
5	related to employees, and our experience since then
6	has been that they were very difficult to measure
7	and therefore, enforce. And that's the prime
8	reason for not including similar conditions in our
9	direct testimony and our proposal here.
10	MR. SANDACK: Is Mr. Powell going to
11	speak to that in his testimony?
12	MR. ALT: He'll be made available for
13	cross examination. I think the plan is when we get
14	through with the stipulation, then they'll go to
15	the regular witnesses through the Company and then
16	the Division. I guess if you want to deal with it
17	now, I guess we could bring him he's here today.
18	CHAIRMAN MECHAM: Let's just do it when
19	he's up on the stand.
20	MR. ALT: Okay.
21	MR. SANDACK: And again, since the

- 22 stipulation covers these commitments to employees
- 23 made in Mr. Richardson's supplemental testimony, I
- 24 don't know if it's appropriate to inquire about
- 25 that, but I've got a few questions.

3	MR. SANDACK: The commitments to
4	employee on Page 9 of that says that ScottishPower
5	will honor existing labor contracts with all levels
6	of staff. Mr. Alt, do you consider that a benefit
7	of the merger, that they honor the existing
8	contracts?
9	MR. ALT: I think the answer would be
10	the same as what I gave you earlier on that, is
11	that to the degree that you eliminate uncertainty
12	and risk of not honoring those contracts, if
13	legally they can do that in a merger, that it would
14	be I would perceive it as benefit to maintain
15	them. That's my perception.
16	MR. SANDACK: How do you interpret all
17	levels of staff in that?
18	MR. ALT: Just what it says. To me it
10	

CHAIRMAN MECHAM: Well, ask and let's

19 means any staff that has a labor contract with the

20 Company.

1

2 see.

21 MR. SANDACK: You're not talking about

22 levels in terms of employment, numbers or anything

23 like that?

24 MR. ALT: I interpret that, when I read

25 it, to mean, you know, whether it's a vice

1	president or some other lower level position in the
2	Company. That's what I thought level meant.
3	MR. WRIGHT: All the staff. You could
4	take that if you like.
5	MR. SANDACK: Okay. Can I ask
6	Mr. Larson, as far as the training that PacifiCorp
7	currently offers, doesn't PacifiCorp offer
8	educational assistance to its employees currently?
9	MR. LARSON: Yes, I think there's an
10	educational assistance program that deals with
11	pursuing higher education that relates to your
12	specific job function. I think what we're talking
13	about here in education here is work related
14	training, and ScottishPower has instituted some
15	roll class programs related to training employees
16	in the utility areas as well as other areas, and
17	Mr. Jack Kelly will be on the stand to be able to
18	talk in more detail about some of the programs and
19	experiences of ScottishPower in this area.
20	MR. SANDACK: Hasn't PacifiCorp
21	assisted employees to go back to college with

22 tuition and the opportunities to do that?

23 MR. LARSON: I think I said in my first

24 answer that there is an assistance program to help

25 employees go back to college and earn a degree.

1	This commitment here is much broader and can be
2	discussed in detail by Mr. Kelly.
3	MR. SANDACK: Does PacifiCorp help the
4	employee with tuition in college in your current
5	program?
6	MR. LARSON: Once again, I think I
7	stated there is an educational assistance program
8	where the Company helps pay for a portion of
9	college expenses related to pursuing a degree.
10	MR. SANDACK: That's all the questions
11	I have. Thank you.
12	CHAIRMAN MECHAM: Thank you,
13	Mr. Sandack.
14	COMMISSIONER WHITE: I just wanted to
15	pursue a little bit the line of questioning as to
16	whether this is a merger benefit or not. It seems
17	to me that today, as far as we know, PacifiCorp has
18	a certain set of employee benefits in place, and
19	they may change them or they may not.
20	ScottishPower has agreed to keep them in place for
21	two years. So it seems to me that it will be two

- 22 years before we know if this is a merger benefit or
- 23 a drawback. I mean it seems like ScottishPower
- 24 could reduce the cost of these programs, deliver
- 25 them more efficiently or increase the benefits, and

1 then I think it would be easier to say that it is a

2 merger benefit.

3	On the other hand, they could drop the
4	benefits or make them more expensive or something,
5	and at that point I think it would be easy to say,
6	well, that was something disadvantageous that
7	happened because of the merger. So I'm still not
8	sure I see your point, Mr. Larson, about how
9	agreeing to continue with things as they are today
10	could actually be characterized as a benefit. I
11	just think it would be two years before we know one
12	way or the other.
12 13	way or the other. MR. LARSON: I guess under a
	MR. LARSON: I guess under a
13	MR. LARSON: I guess under a hypothetical, if PacifiCorp were to continue with
13 14	MR. LARSON: I guess under a hypothetical, if PacifiCorp were to continue with
13 14 15	MR. LARSON: I guess under a hypothetical, if PacifiCorp were to continue with its benefits status quo for the next two years,
 13 14 15 16 	MR. LARSON: I guess under a hypothetical, if PacifiCorp were to continue with its benefits status quo for the next two years, ScottishPower's commitment would be exactly the
 13 14 15 16 17 18 	MR. LARSON: I guess under a hypothetical, if PacifiCorp were to continue with its benefits status quo for the next two years, ScottishPower's commitment would be exactly the same as what PacifiCorp would have done.

21 one thing we don't know is what is PacifiCorp going

- 22 to do in calendar year 2000 and 2001? And I guess
- 23 I'm here to tell you that PacifiCorp's financial
- 24 position is not very good. We are not covering our
- 25 dividend. We are not in the best of financial

every area of the Company in trying to figure out
 efficient ways of doing things.
 There's no assurance that our benefits
 in 2000 and 2001 will be exactly as they are
 today. ScottishPower has committed, as part of
 this transaction, to guarantee those benefits to

1 situations. And so, obviously, we have to look at

8 employees, so I see that as nothing but up side.

9 The worst case scenario is, it's a break even, as

10 you stated, Commissioner, but the best case

11 scenario is that it's a significant benefit to

12 employees.

13 COMMISSIONER WHITE: Okay, thanks.

14 CHAIRMAN MECHAM: Thank you. Let's go

15 to Condition 43.

16 MR. MATTHEIS: Thank you. I'll start,

17 Mr. Chairman.

18 Mr. Alt, is it fair to say that the

19 Division's testimony, direct testimony, identified

20 a variety of risks based by PacifiCorp customers as

21 a result of the merger?

- 22 MR. ALT: Yes.
- 23 MR. MATTHEIS: Mr. Gimble, that
- 24 testimony has well identified a variety of risks
- 25 identified by customers?

1	MR.	GIMBLE:	Yep.
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2	MR. MATTHEIS: And the stipulation that
3	we have here met is to mitigate many of those
4	risks; is that correct, Mr. Alt?
5	MR. ALT: Yes.
6	MR. MATTHEIS: And Mr. Gimble, do you
7	agree with the purpose of the stipulation?
8	MR. GIMBLE: Yes, the conditions
9	contained in the stipulation.
10	MR. MATTHEIS: Yes.
11	Mr. Alt, does the stipulation mitigate
12	all of the risks that the merger might create? And
13	I'll turn your attention to Page 2, I guess, of the
14	stipulation, and I'll paraphrase it a little bit.
15	It says it will resolve as many of the DPU
16	conditions and the CCS's issues as possible. And I
17	take that to mean that there may be things that
18	can't be mitigated or can't be identified at this
19	time?
20	MR. ALT: Well, I think practically,

21 unless you have a crystal ball that's really clear,

that one can predict the future and what kind ofrisks, you know, exactly are there. I mean we did

24 what I considered to be an exhausting review and

25 analysis and discussion, we tried to look at every

1 source we could think of, first, to identify the 2 risk and then try to figure out how to remedy or 3 mitigate them. But I'm not here today to say that we did a perfect job, because I don't know that we 4 5 did. We did the best job we could, and we felt 6 comfortable enough to sign a stipulation and even before that to recommend in our direct testimony 7 that we recommended approval of the merger with 46 8 9 conditions. 10 We think the package we have now is 11 even better than we had before, and we stand on our 12 recommendation. But that doesn't mean that the 13 future, we already know what's going to happen and we've got all the risks covered a hundred percent. 14 15 We don't feel that. We feel that we've got them adequately covered as best we can based on the 16 17 information we have today. 18 MR. MATTHEIS: And part of the reason 19 -- I'm leading into condition 43 -- part of the 20 reason for Condition 43, or maybe the reason, is 21 it's designed to both provide a guaranteed benefit

- 22 and to mitigate possible cost impacts. Is that
- 23 paraphrase essentially correct?
- 24 MR. ALT: Yes.
- 25 MR. MATTHEIS: Okay. And as I

1 understand the rationale, it's because the risks 2 couldn't be perfectly mitigated, you want to have 3 some guarantee of benefits that essentially put 4 this over the top in terms of meeting the net benefit standard? 5 6 MR. ALT: That's right. The other 50 conditions generally, we felt, mitigated the risk 7 sufficiently, but we needed something to make sure 8 9 we're clearly over the bar, that there is a definite -- at least as far as we can determine, a 10 11 definite positive benefit and, therefore, meets the tests set out by the Commission. And the merger 12 credit, Condition 43, does that in our view. 13 14 MR. MATTHEIS: And Mr. Gimble, is that 15 likewise in the view of the Committee? 16 MR. GIMBLE: Yes, I would generally 17 agree with what you said. I think the merger 18 credit does one other thing. It provides 19 ScottishPower management with a monetary stick on 20 merger related outcomes that in the last two years,

21 they have an opportunity to offset that \$12 million

- 22 each of those years. So --
- 23 MR. MATTHEIS: And Mr. Alt, the credit,
- 24 as I understand it, is in place through 2003 and
- 25 possibly later, if closing is delayed. Is that the

1 way this works?

2 MR. ALT: Yes.

3 MR. MATTHEIS: Now, this credit in

4 Paragraph 43 does not apply to special contract

5 customers; is that right?

6 MR. ALT: That's correct. Not in Utah,

7 as I understand.

8 MR. MATTHEIS: Not in Utah. I should

9 qualify that.

10 MR. ALT: I'm sorry, that was an

11 unnecessary comment. I was thinking about in our

12 discussions they point out that they have a similar

13 merger credit in the stipulation in Oregon, and

14 they point out to us there that there were some

15 special contracts for large customers that the

16 merger credit applied to. But in Utah that

17 situation doesn't exist, by the difference in the

18 nature of the contracts.

19 MR. WRIGHT: Just for clarification, I

20 think we have left it to the Commission to

21 determine whether the merger credit applies to

22 customers in the State of Oregon.

23 MR. MATTHEIS: If this condition is in

24 place to mitigate risks through 2003, why is there

25 nothing in this condition that was protected by

1 special contract customers?

2	MR. ALT: Well, I think that our
3	perception was that the special contracts already
4	have, by the virtue of a contract that's basically
5	subsidized by other ratepayers, such that they get
6	rates that are below normal tariff rates, that they
7	already have built-in protection in their contracts
8	to some degree that other ratepayers don't have the
9	benefit of. And the fact that the contract still
10	has some time on their term, they already have some
11	protection against risk. The key risk that they
12	have protection against is price increases, which,
13	as I mentioned yesterday when we examined all the
14	issues, two of the most important areas had to do
15	that we perceived from all the parties and us,
16	was that service quality and reliability and the
17	impact on rates, that there was a risk and these
18	two areas things could get worse.
19	Well, we feel that we've got the
20	reliability and service quality nailed down pretty
21	well with quite a number of conditions that we just

- 22 finished talking about. We feel that that will
- 23 also apply to large industrial customers, and they
- 24 will get some benefit from that protection that the
- 25 other customers wouldn't get. And the price

protection that they had built into their
contracts, the other customers don't have.
If PacifiCorp files for rate increases
during the next few years, let's say, during the
remaining term of industrial contracts, all the
other customers would be exposed to rate increases,
potentially well, not potentially but under this
merger condition, offset by merger credits for four
years. But the industrial contracts would not be
exposed to those price increases to the degree
they're not provided for in their contract.
MR. MATTHEIS: That was my first
question. You're not suggesting that the contracts
don't adjust for cost in any cases?
MR. ALT: No, but even with those
adjustments, I think a fair assumption is that they
don't bring you up to tariffed, unsubsidized rate
levels.
MR. MATTHEIS: And assuming there are
protections, how long would those protections last

21 for contract customers? Would it be just to the

- 22 end of their contract?
- 23 MR. ALT: To the end of their
- 24 contract.
- 25 MR. MATTHEIS: And once the contract

1 has expired, obviously the cost to the Company

2 would influence what happens in the future upon

3 expiration?

4 MR. ALT: That's right. And there's

5 one other point that I probably should mention,

6 that in the review of the contracts, in

7 recommending approval to the Commission, the

8 Division used -- although we didn't have

9 commissioned, formally approved criteria to

10 evaluate them, we used the criteria recommended by

11 a previous task force to look at that, and

12 mentioned that in our recommendation, and the

13 Commission approved those contracts based on that

14 analysis.

15 But that criteria had -- one of the

16 criteria was that for firm special rates, the

17 customer had to have another alternative. In other

18 words, the customer already had the choice of

19 getting their electricity from another source, self

20 generation primarily, and that if they didn't get

21 the special subsidized rate, they would exercise --

- 22 the threat was they would exercise that right, that
- 23 alternative. And our analysis showed that if they
- 24 stayed on the system, other customers would benefit
- 25 as long as they covered the variable costs and made

1 a contribution to the fixed cost. That because if

2 they left, then the fixed costs would be entirely

3 be allocated and paid for by all the other

4 customers, and our analysis showed in those cases,

5 which was all of them where we recommended approval

6 of the contracts.

7 So again, those industrial customers

8 that relied on those alternatives to help negotiate

9 a contract, they still have those alternatives, we

10 presume, and therefore, are not then subject to the

11 risk of rate increases that the Commission might

12 give otherwise, or even for that matter, if they

13 ended back up on the tariffed rates, they still

14 have those alternatives.

15 MR. MATTHEIS: Let's talk about the

16 risks. Apart from costs and price risks, which of

17 the risks that you've identified, other risks

18 wouldn't apply to special contract customers?

19 Wouldn't they be subject to the same reliability

20 risks, or are there other risks that --

21 MR. ALT: And as I said, I think we've

- 22 got the reliability and service quality risk nailed
- 23 down with our conditions, which would impact the
- 24 industrial customers on contract as well as
- 25 tariffed customers.

1	MR. MATTHEIS: But I think part of the
2	reason for 43 was to insure a net benefit. I mean
3	there wasn't didn't you tell me that the risks
4	weren't perfectly mitigated and this condition is
5	in part to throw it over the top?
6	MR. ALT: Right, and throw it over the
7	top in the broad public interest, not just for one
8	set of customers.
9	MR. MATTHEIS: Nothing further.
10	CHAIRMAN MECHAM: Thank you,
11	Mr. Mattheis. Mr. Reeder?
12	MR. REEDER: Mr. Alt, assuming that the
13	Commission should accept the condition proposed by
14	ScottishPower, which is back to taxes, and defer
15	consideration of this termination of whether or not
16	that merger benefit from reduced tax cost should be
17	a correction and adjustment, if you will, in future
18	tax cases, applying the language in Paragraph 43 of
19	the stipulation, the last sentence, wouldn't it be
20	the case that ScottishPower would then contend that
21	they were excused from the guarantee credit because

22 merger cost savings had exceeded the guarantee?

23 MR. ALT: I'm sorry, Mr. Reeder, I was

24 having trouble following that. First you referred

25 to the last sentence in 43 and I was just --

1	MR. REEDER: Read Paragraph 43.
2	MR. ALT: And there are a number of
3	paragraphs in 43, and when I read the last one it
4	didn't seem to fit with what you were talking
5	about, so I lost track right there.
6	MR. REEDER: Sorry, go to the second
7	paragraph on this page. Last Paragraph on Page 9.
8	Hopefully we've got the same pagination.
9	MR. ALT: Okay.
10	MR. REEDER: Do you have the question
11	in mind?
12	MR. ALT: Yes. Well, no, wait, I have
13	the paragraph in mind. Now can you repeat the
14	question? I'm sorry I do not have the question in
15	mind.
16	MR. REEDER: Assume this Commission
17	should follow the new proposal of ScottishPower and
18	defer the consideration of capturing the benefits
19	of the tax savings upstream, and do that in a rate
20	case, wouldn't it be the case that the guaranteed
21	merger benefits would be no longer available

- 22 because those tax savings would exceed -- the cost
- 23 savings, those tax savings would exceed the merger
- 24 benefit and they could claim cost reduction
- 25 relating to the merger and no longer perform under

1 the guarantee?

2	MR. ALT: Well, first I presume you're
3	only talking about the last two years.
4	MR. REEDER: Right.
5	MR. ALT: I want to make it clear. I
6	actually hadn't, as I mentioned earlier this
7	morning, that this issue about the taxes was just
8	recently brought to my attention, and the Division
9	staff haven't really spent a lot of time analyzing
10	that, haven't had the time. And I'm not sure, but
11	I mean I can see where you could argue that,
12	because it's related to the merger. But Mr. Dodge,
13	I think, made that point with Mr. Wright, because
14	without the merger you wouldn't get those savings
15	so it would be directly related to the merger.
16	But assuming you could capture it,
	But assuming you could capture it, which I'm not here to prejudge that, and that was
17	which I'm not here to prejudge that, and that was
17 18	which I'm not here to prejudge that, and that was our whole point, that in the future I don't know

- 22 dealt with this particular issue. I haven't even
- 23 read them. I'm not even sure what position the
- 24 Commission took. That might influence what our
- 25 position might be. And so whether or not we could

1 argue that those would offset the merger credit for

2 the last two years, quite frankly, I'm not sure I

3 could answer that today.

4 MR. REEDER: Let's assume,

5 hypothetically, that the Commission finds that it's

6 appropriate to reduce the income tax expenses for

7 PacifiCorp to the effective tax rate for the group

8 and thus reduce the tax cost significantly. Let's

9 use Mr. Talbot's number of a hundred million

10 dollars a year so we don't get on ground we ought

11 not get. If that reduction of a hundred million

12 dollars a year occurs, that's a 33 million dollar

13 cost reduction in Utah, isn't it?

14 MR. ALT: Well, I'm assume your math is

15 right, but I guess the point is that if we get a

16 savings that's related to the merger, and it

17 eliminates the credit, it doesn't mean people still

18 haven't got the savings. I mean the whole point is

19 to get savings, so are we better off? Of course,

20 especially if it exceeds the amount of the

21 guarantee. So I don't understand the problem.

- 22 Assuming you're --
- 23 MR. REEDER: We're addressing the
- 24 proposal of ScottishPower. ScottishPower has
- 25 something on the table that says, defer and

1	consider it in a subsequent case. If we defer and
2	consider it in a subsequent case, it becomes a
3	trade, doesn't it? The merger guarantee goes away
4	for tax savings.
5	MR. ALT: But if the customers still
6	get the savings, what's the difference?
7	MR. REEDER: The customer is still
8	ahead; right?
9	MR. ALT: Right. And isn't that really
10	what we should be concerned about? I mean that's
11	our view.
12	MR. REEDER: One impact of not putting
13	it in the stipulation, it becomes a trade rather
14	than capturing it now; right.
15	MR. ALT: Well, I thought if the
16	Division's position was we weren't going to decide,
17	if we didn't feel that we were ready to decide
18	today how to deal with the issue, but we wanted to
19	preserve the right to deal with it in the future.
20	The Company is quite willing to go along with that,
21	and if we are able to capture that savings,

- 22 assuming we even try in the future, and the
- 23 customers get it because the Commission passes it
- 24 through, I don't know that anybody is worse off.
- 25 MR. REEDER: I'm sorry, Mr. Alt, we

1 weren't arguing about the tax; we're arguing about

2 the mechanics of ScottishPower's proposal. It's a

3 trade; it isn't a reduction.

4 MR. WRIGHT: Could I just speak to 5 that? This is not part of ScottishPower's proposal. This was not even discussed when we were 6 7 talking about the merger credit. Since you've raised it, it seems to me it's a pretty difficult 8 9 argument, on the one hand to say that the tax 10 savings computed in rates are not a merger benefit, as they arise as a direct result of the merger. 11 But I can clarify. This issue did not come up at 12 13 all. What we're talking here about the merger savings related to transition planning activity. 14 15 MR. LARSON: And the other thing I 16 guess I would point out -- I mean the State of 17 Utah, at least historically, has been a historical 18 test year state. We don't even know the value of 19 this. Obviously, this is an issue that will be dealt with at the time of a rate case and reflected 20 21 in prices at that time, when and if it happens.

22 So ---

MR. REEDER: I think we're slowing themechanics of the operation of this paragraph that

25 ScottishPower has put on the table. I'm trying not

1 to argue the issue on taxes, but I should be

2 pleased to, if you'd like, Mr. Larson. We're just

3 discussing mechanics. So we're correct that on the

4 mechanical operation, Mr. Alt, it would be a trade,

5 the tax savings for the merger credit, the way this

6 paragraph is written.

7 MR. ALT: Based on the assumption that your hypothetical bears out, I mean that someone 8 9 would raise it, the Commission would rule on it, the savings would be passed through in rates, 10 11 during the last two years, such that they would 12 offset the merger credit, yes. 13 MR. REEDER: Someone over here had something. 14 15 CHAIRMAN MECHAM: Mr. Gimble? 16 MR. GIMBLE: I was just going to add we

17 don't even know if the tax savings are going to --

18 I mean Mr. Morris testified this morning that the

19 tax -- no, that the tax --

20 MR. FELL: Excuse me. The record shows

21 what Mr. Morris testified to as to the tax.

- 22 MR. REEDER: When we had a confidential
- 23 session this morning, the testimony in that session
- 24 is confidential. We intend to respect that.
- 25 CHAIRMAN MECHAM: Anything further,

1 Mr. Gimble?

2	MR. GIMBLE: Not at this time.
3	MR. REEDER: Go ahead. But I think
4	we're all set to redo it. Let's go to the stand
5	alone inquiry, Mr. Alt. The stand alone inquiry
6	required by the same paragraph in Paragraph 23, the
7	stipulation. How would you propose, as the
8	regulator, to discern when a savings was merger
9	related? Aside, of course, from tax.
10	MR. ALT: Paragraph 23?
11	MR. REEDER: I'm sorry, 43 on Page 9.
12	Let's stick with 43. I may call it several
13	numbers.
14	MR. ALT: You weren't turning pages,
15	but it threw me off. Okay. Now, can you please
16	rephrase?
17	MR. REEDER: How can we discern,
18	Mr. Alt, whether a cost savings is merger related
19	without doing stand alone analysis?
20	MR. ALT: Well, Commissioner White

21 asked questions of me yesterday, and my opinion was

- 22 that the transition plan as discussed by Mr. Wright
- 23 yesterday, I think will lay out on an incremental
- 24 basis the changes the Company is planning, that
- 25 they would expect would result in net savings. And

1 I answered Commissioner White that I felt that it 2 wouldn't be that difficult of a task to compare the 3 transition plan to what PacifiCorp was normally doing at that time. Once you get past the merger, 4 and the farther down the road you get, the more 5 difficult it gets, and I think Mr. Larson talked 6 about that, and I'm certainly well aware of the 7 8 stand alone analysis problem. You might be able to 9 do it for a short time, but years later it's an impossible task. 10 11 MR. REEDER: Have you inquired of PacifiCorp whether they've done a multi-year 12 13 analysis on what their plans would be? 14 MR. ALT: I personally haven't, but 15 that doesn't mean in the interrogatories somebody 16 else on the staff hasn't asked. 17 MR. REEDER: In discussing the stipulation, were you aware of any multi-year plan 18 19 of PacifiCorp that may show a plan of action? 20 MR. ALT: I'm sorry, I'm not aware, but 21 maybe with other witnesses from the Division, you

- 22 might be able to get it.
- 23 MR. REEDER: Maybe during the recess
- 24 you could inquire whether there was such a
- 25 multi-year plan available when you wrote this

1 paragraph.

2	MR. ALT: Well, I remember Mr. Larson
3	talked about the Company's refocus plan, and that
4	seems to be the primary plan he was talking about.
5	So there's probably documentation on that where you
6	could isolate what they were planning there with
7	the transition plan that will be set forth later.
8	MR. LARSON: I guess I would say I
9	think I said yesterday that the refocus plan was
10	the only plan out there. Now, whether or not,
11	there are probably some projections of earnings out
12	in future years with no plan specifically as to how
13	we were going to get there, and I guess what I'm
14	here to tell the Commission is that ScottishPower
15	is part of how we're going to get there. These
16	incremental savings are part of the way to achieve
17	those financial objectives.
18	But as far as specific identifiable
19	plans out into the future, that refocus program in
20	October '98 is it. Those savings will be
21	accomplished in calendar year 1999, everything that

22 we're talking about related to this transaction is

23 incremental to that.

24 MR. REEDER: Mr. Larson, isn't it the

25 case that in January 1998, the Company announced

1	plan to reduce its work force in the United States
2	by approximately 600 positions or 7 percent of the
3	work force? The Company offered enhanced early
4	retirement to approximately 1240. The actual cost
5	reduction from this program was 759 positions. And
6	the Company took a extra tax write-off in 1998 of
7	\$113 billion, the result of that plan.
8	MR. LARSON: That's correct.
9	MR. REEDER: What effect does that have
10	on costs on a going forward basis?
11	MR. LARSON: Those cost savings will
12	all show up in calendar year 1999, and that is
13	exactly my point, Mr. Reeder, is that all of the
14	plans that PacifiCorp had in place, the result of
15	those plans will show up in calendar year 1999
16	results.
17	MR. REEDER: What's the going forward
18	savings from that action?
19	MR. LARSON: Well, I think you stated a
20	number yesterday of \$50 million.
21	MR. REEDER: \$50 million a year.

- 22 MR. LARSON: That's right.
- 23 MR. REEDER: So there's \$50 million a
- 24 in addition to the \$30 million in the focus of
- 25 PacifiCorp actions in 1998 to be revealed in 1999.

1	MR. LARSON: And they will be part of
2	the baseline. I mean they will be included in
3	those results. What we're talking about today, the
4	stuff in the transition plan that I think
5	Mr. Wright has talked about several times, relates
6	to increment at things in addition to that.
7	There's no intent to count those as part of the
8	merger credit.
9	MR. REEDER: Mr. Larson, there's an
10	indication that in the fourth quarter of 1998, the
11	Company initiated a pay cost reduction program that
12	included involuntary employee severance and
13	enhanced early retirement for employees that met
14	certain age and service requirements.
15	Approximately 167 employees were displaced, with 35
16	of them being eligible for enhanced displacement.
17	The Company took and reported a \$10 million
18	after-tax charge as a result of that action.
19	MR. LARSON: My recollection is that
20	was part of the refocus programs, and those will be
21	accomplished and those savings, and cost reductions

- 22 be willing be in 1999.
- 23 MR. REEDER: The second employee action
- 24 in 1998 was part of the focus program.
- 25 MR. LARSON: That's my understanding.

1 Mr. O'Brien could clarify as to whether or not I've 2 got a correct understanding of that. 3 MR. REEDER: And the savings in 4 addition to the -- and the savings are included in 5 the \$30 million? 6 MR. LARSON: That's my understanding, 7 yes. 8 MR. REEDER: So it's the case that from 9 action taken by PacifiCorp in 1998, we expect savings in 1999 and years beyond of \$80 million or 10 11 more. 12 MR. LARSON: What you need to keep in 13 mind is that, as I stated yesterday, the \$30 million refocus program was a comparison not to 14 15 actual, but to budgeted projections for 1999. And so I think those are two different comparisons. 16 17 MR. REEDER: How many years will be 18 take to enjoy the full savings from employee 19 actions taken in 1998 and the refocus program, 20 Mr. Larson? 21 MR. LARSON: It's my belief that the

- 22 entire benefits associated with those, at least the
- 23 majority of those cost reductions, will be achieved
- 24 and shown in 1999 results, and customers will, on a
- 25 going forward basis, or costs of 2000 and going

1 forward, will be reduced by the impact of those

2 actions.

3 MR. REEDER: So we should be able to 4 see in 1999, \$80 million worth of cost reductions 5 from 1998 as a result of these actions; is that 6 what you're saying to me? 7 MR. LARSON: No that's not what I'm 8 saying. 9 MR. REEDER: Please tell me what you're 10 saying. 11 MR. LARSON: What I'm saying is that 12 PacifiCorp put together budgeted projections for costs for 1999, and from those budgeted levels of 13 cost, there will be -- the refocus program was a 14 15 \$30 million price reduction. As you're aware, I mean there are many, you know, cost increases that 16 17 would transpire in the '98, '99 time frame, and these will be net reductions that will be embedded 18

19 in those.

20 MR. REEDER: If we look at your cost of

21 service for 1998 and 1999, will we see a \$80

- 22 million reduction?
- 23 MR. LARSON: No.
- 24 MR. REEDER: In what year will we see
- 25 that \$80 million reduction?

1	MR. LARSON: That \$80 million reduction
2	will be embedded in it, but will not be a reduction
3	from 1998. There will be cost increases that occur
4	in that time frame too, that these will go to
5	offset some of the cost increases.
6	MR. REEDER: If we look through O&M
7	costs, will we see an \$80 million reduction in
8	1999?
9	MR. LARSON: No.
10	MR. REEDER: Will all of the effects of
11	those employee actions and other parts of the focus
12	action reveal themselves in 1999, or will they be
13	carried for forward years?
14	MR. LARSON: The vast majority of these
15	will be reflected in 1999.
16	MR. REEDER: Let's assume, Mr. Wright
17	we'll let Mr. Larson rest for a minute.
18	MR. WRIGHT: Let's do that.
19	MR. REEDER: Let's assume for a moment
20	that there was a course of action planned by
21	Mr. O'Brien and his staff of cable utility

- 22 operators, which action would have reduced costs in
- 23 the year 1999 or the year 2000 in some fashion,
- 24 that they know what they're doing, they know how to
- 25 plan, they know how implement and have some

1 planning place, but you at ScottishPower say, we 2 think there's a different way we want to try. And 3 you assume further, that Mr. O'Brien's plan would 4 have reduced costs and your plan doesn't. What does the stipulation suggest we do under those 5 6 circumstances? 7 MR. WRIGHT: My memory might not be as good as it used to be, but I think we covered this 8 9 yesterday, inasmuch as I think I stated that, under a specific stand alone PacifiCorp plans, we will 10 11 not seek to count that benefits towards this merger savings offset. If there are demonstrable plans 12 that exist, be it a refocus plan or some other 13 plan, that is detailed plans for efficiency that 14 15 PacifiCorp, already having trained, then we will not be seeking to count that towards this target. 16 17 I would also point out that we have the benefits of the chief operating officer of 18 19 PacifiCorp amongst our witnesses, and perhaps if you have questions about what PacifiCorp are 20 21 planning in the future, maybe you better direct to

- 22 that to Mr. O'Brien.
- 23 MR. REEDER: I think Mr. O'Brien is
- 24 taking notes on my question already.
- 25 But let's suggest that this is a

1 foregone opportunity. This is an opportunity that 2 Mr. O'Brien had planned. This is an opportunity 3 that you choose to forgo at ScottishPower. Are you suggesting that this paragraph allows us to claim 4 that lost opportunity for those costs? 5 6 MR. WRIGHT: I don't know how many stages of hypothetical were actually in here for a 7 moment, but I think what we're saying is that we 8 9 will put forward our initiative in the transition plan, we will justify those initiatives, they will 10 11 be linked directly to ScottishPower's skills, 12 initiatives, methodologies that we intend to bring to the business, and those will be the bases for 13 demonstrating whether merger savings have been 14 15 achieved. 16 MR. REEDER: When do we first see this 17 transition plan? MR. WRIGHT: You'll see the transition 18 19 plans six months after the closure of the merger. 20 MR. REEDER: What's the status of the 21 preparation of that transition plan.

- 22 MR. WRIGHT: Very preliminary stages.
- 23 We also have the benefits of Mr. MacRitchie, who
- 24 will be leaving the transition plan exercises, who
- 25 is also a witness in this case.

1	MR. REEDER: What are the barriers to
2	keep us from having it done earlier?
3	MR. WRIGHT: The barriers are the fact
4	that the transition planning exercise is a very
5	detailed, very thorough, and can be a very
6	intrusive process. In our experience, having
7	conducted similar transition planning exercises
8	three times in the U.K. at ScottishPower and
9	Southern Water, more particularly of Southern
10	Water, you cannot conduct a transition planning
11	exercise on the scale of the thoroughness that we
12	intend to do, where you're not part of the same
13	corporate entity; in other words, before that
14	transaction has taken place.
15	I would add it is a costly exercise to
16	some degree, it's usually time consuming, and to do
17	that with the risk of the merger still out there
18	would not be appropriate. Equally, you would not
19	get the benefits of the transaction plan if you did
20	it that way, because it involves the sign on the
21	file, in this case the PacifiCorp management and

- 22 employees. And until they're part of the same
- 23 organization, it would be extremely difficult to
- 24 get that sort of commitment and loyalty and buy off
- 25 the transition plan. So it's a practical

- 1 impossibility to complete the transition plan
- 2 before the closure of the merger.
- 3 MR. REEDER: Does the practical
- 4 impossibility arrive from the absence of employees
- 5 or the absence of knowledge?
- 6 MR. WRIGHT: The absence of a common
- 7 shared vision towards the way in which we're going
- 8 to take the business forward, the absence of some
- 9 of the techniques and methodology that
- 10 ScottishPower brings.
- 11 MR. REEDER: Let me see if I understand
- 12 the hypothetical that you're drawing for us.
- 13 You're going to invest \$3.6 billion and then decide
- 14 how you're going to run the Company?
- 15 MR. WRIGHT: We have conducted -- you
- 16 can go into some detail with Mr. MacRitchie --
- 17 we've conducted high level bench marketing that
- 18 gives us that there are efficiencies in PacifiCorp
- 19 that we can deliver. We have a very clear strategy
- 20 in respect to the PacifiCorp merger which is part
- 21 of ScottishPower's ongoing plan.

- 22 We're very clear in terms of the way in
- 23 which we would want to take the business forward.
- 24 There'll be a twin focus on improving efficiency,
- 25 on improving reliability, and the product we

1	deliver to our customers. So in general terms,
2	we're very clear in the way we want to take
3	PacifiCorp forward. What we haven't done is the
4	detailed work that will allow us to put the
5	transformation of PacifiCorp into place.
6	MR. REEDER: What are the barriers that
7	keep this Commission from being able to see how you
8	plan to take PacifiCorp forward and compare that
9	with how PacifiCorp proposed to take PacifiCorp
10	forward before they find your methods in the public
11	interest? Why can't they have that look?
12	MR. WRIGHT: Well, I've already said
13	that the transition plan can only be completed
14	after the merger. We have agreed to file the
15	transition plan with the Commission so they will
16	have ample opportunity to look at our plans and
17	look at the way in which we intend to take the
18	business forward.
19	MR. REEDER: If this Commission were to
20	say, you may complete the merger, but before you
21	may consummate it, you must present your transition

- 22 plan for our approval? Would that assist you in
- 23 getting your incentive in the right order?
- 24 MR. WRIGHT: I've already discussed
- 25 this. If the merger is not completed, then you

1 cannot complete a transition plan. There is by 2 definition some doubt about whether the merger 3 would go ahead. You would not get the commitment 4 necessary to conduct the transition plan in that 5 scenario. 6 MR. REEDER: If this Commission has approved the merger subject to conditions, the only 7 condition is you present a transition plan that 8 9 they approve of, why can't you get the right 10 incentives? 11 MR. WRIGHT: Well, again, as I discussed yesterday when the subject of the 12 transition plan came up, we believe the transition 13 plan is about us as utility managers having the 14 15 competence to take the business forward, with respect. We believe that that is a utility 16 17 management function. That is ScottishPower's core competence. We believe that we are best placed to 18 19 run the business. 20 What we think the Commission's role is,

21 and I certainly don't want to dictate what that is,

- 22 but if that is more to do about the provision of
- 23 service, which is safe and adequate and reliable,
- 24 it is about the fairness of the rates which we
- 25 charge customers, that they are fair and

1	reasonable. It is not about micromanaging the
2	utility or saying what is best for the utility in
3	the terms of the management of its business, the
4	organization of its business, whether it should
5	adopt particular best practice, what business
6	processes it should have in place to deliver its
7	service to customers. All of those are issues that
8	the utility is best placed to consider.
9	MR. REEDER: Don't we really need that
10	plan in order to implement this stipulation where
11	they must evaluate the stand alone against the
12	merged company on an ongoing basis?
13	MR. FELL: Objection. This is
14	argument. This is not evidentiary examination.
15	CHAIRMAN MECHAM: We have kind of
16	plowed that ground, Mr. Reeder.
17	MR. REEDER: That's okay.
18	CHAIRMAN MECHAM: Mr. Allred, are you
19	curious about this condition?
20	MR. ALLRED: Yes.
21	Mr. Alt, in your introductory remarks

- 22 yesterday, you testified that in coming up with the
- 23 conditions that you had originally put together,
- 24 you looked at the potential negative effect on a
- 25 number of entities, including communities. What

1 groups did you include within the communities? 2 MR. ALT: Well, I think that includes 3 Salt Lake City that you represent. I think it includes some of the concerns of the Utah League of 4 Cities and Towns. Is that what you mean? 5 6 MR. ALLRED: Yes. I am specifically curious whether or not you looked at the potential 7 negative effects on municipalities. 8 9 MR. ALT: Yes. The broad public interest, we felt that the direction we got from 10 11 the Commission required us to consider a broader 12 public interest than maybe what the Division normally views when we're in rate cases and dealing 13 with utility issues. The merger is a little bit 14 15 different. 16 But on the other hand, when we framed 17 conditions, we felt we had to keep in mind that the Commission is the one with the authority, and it's 18 19 their authority in what restrictions that are on it that enable enforcement of the conditions. And so 20 21 you have to factor that in, and that's what we

22 did.

23 MR. ALLRED: Do you have a recollection

24 of any specific negative effects that you viewed

25 would be applicable to municipalities?

1	MR.	ALT:	Ι	don't ree	call any
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2 specifically.

3 MR. ALLRED: So I assume it follows

4 that you didn't find the need for solutions to

- 5 mitigate those potential risks?
- 6 MR. ALT: Well, one just popped into my
- 7 head. I think the condition that we finished
- 8 moments ago may be a little longer, No. 38, that
- 9 deals with transmission reliability. I think that
- 10 you could safely say that that took into
- 11 consideration concerns of municipalities.
- 12 MR. ALLRED: All right. I think both
- 13 you and Mr. Gimble have testified that the
- 14 condition set forth in Paragraph 43 is the
- 15 condition that put your recommendation to support
- 16 the merger over the bar, or was the most critical
- 17 condition; is that correct?
- 18 MR. ALT: Yes, it was a very important

19 condition.

- 20 MR. ALLRED: The merger credit, as I've
- 21 listened regarding the discussion, it's my

22 understanding that the merger credit has no

23 mathematical basis to it; is that correct?

24 MR. ALT: You mean support for the

25 numbers?

1 MR. ALT: Yes.

2 MR. ALT: I think that's a fair

3 assessment.

4 MR. ALLRED: And you indicated during

5 my questioning that your review was a little bit

6 different because this was a merger case, not a

- 7 rate case; correct?
- 8 MR. ALT: Correct.
- 9 MR. ALLRED: And you still see this as
- 10 not a rate case; correct?
- 11 MR. ALT: Correct.
- 12 MR. ALLRED: In an exchange with
- 13 Mr. Reeder regarding the second paragraph of
- 14 Paragraph 43, or Condition 43, you made the comment
- 15 that it's the Division's view that the customer is
- 16 still ahead. Do you recall that testimony?
- 17 MR. ALT: Yes.
- 18 MR. ALLRED: Is that your or the
- 19 Division's definition of net positive benefit?
- 20 MR. ALT: Yes, I think so.
- 21 MR. ALLRED: All right. Thank you.

- 22 MR. ALT: I'm trying to visualize how
- 23 it would not be, but I think it is.
- 24 MR. ALLRED: Do you have an opinion
- 25 regarding the effect of the merger credit on

1 municipal franchise fees?

2 MR. ALT: The first time I thought 3 about that was my attorney mentioned to me, I think 4 it was just yesterday, that --5 MR. ALLRED: I want to give your attorney an object to an attorney-client privilege. 6 7 MR. GINSBERG: No, that's fine. It was based on your conversation. 8 9 MR. ALLRED: I assumed it was. 10 MR. ALT: And I don't recall if he told 11 me where the source was, but he said that the way the wording was in terms of applying the credit to 12 customers' bills before taxes, like we did with the 13 refund in the most recent PacifiCorp rate case, 14 15 would cause a concern for municipalities. And so I'm not surprised that you brought it up. 16 17 MR. ALLRED: Well, I'm not sure I have an answer to my question though. Do you presently 18 19 have an opinion as to whether or not the merger credit has any negative effect on municipal 20 21 franchise fees?

22 MR. ALT: Well, I think it's fair to

23 say that if we did it the way this characterized

24 the implementation that it would have a negative

25 impact.

1 MR. ALLRED: Thank you.

2 Given that, is it important for the 3 Division now to make some effort to mitigate that 4 negative impact? 5 MR. ALT: Possibly so. And I'm not 6 sure I know what the right answer is. But I think 7 it's a valid concern that you raise. When we were 8 -- and I'd like to add, when we were negotiating 9 over the wording of these different conditions, and particularly this one, they simply asked for the 10 11 Division's recommendation about how you would 12 implement this credit on customers' bills, and my 13 attorney asked me, and I offered up quickly without a lot of thought or discussion amongst other people 14 15 in the Division, that, well, we just had the rate case, we had this refund, let's do it in a similar 16 17 fashion. 18 We went through a lot of meetings and 19 discussions trying to figure out a fair way to implement the refund so that one customer compared 20 21 to another saw this fair and got a fair proportion

- 22 of the refund. And so I said, well, let's just use
- 23 the language we worked out there, and that's what
- 24 was offered up and put in. And I don't think
- 25 PacifiCorp had a problem. I don't know what

 $1 \quad \text{thought they gave to it either. And they can}$

2 respond.

3	I don't think I personally didn't
4	think of any negative consequences, but you've
5	clearly pointed out one. I agree with it. I'm not
6	sure what the answer is. I'd be quite willing to
7	work that out through further discussions, because
8	a refund is a little bit different. Because there
9	we were thinking we had to do it before taxes. But
10	I haven't given a lot of thought about how this
11	merger credit would work in that relation.
12	MR. ALLRED: But you agree with me,
13	Mr. Alt, it certainly deserves more attention
14	before this condition can be finalized?
15	MR. ALT: I will grant you that, yes.
16	MR. LARSON: I guess speaking on the
17	behalf of the Company, there were couple of
18	MR. ALLRED: May I direct my questions
19	to the witness I choose?
20	CHAIRMAN MECHAM: Yes, but I want to

 $21\;$ hear from Mr. Larson. So go ahead, Mr. Larson.

- 22 MR. LARSON: Thank you.
- 23 There were a couple of things that kind
- 24 of went into this decision, because the Commission
- 25 is aware taxes, franchise taxes, the rates vary

1 from city to city.

2 MR. ALLRED: I'm going to object to 3 Mr. Larson's testimony to characterization of franchise taxes. They're franchise fees. 4 5 MR. LARSON: Okay, franchise fees, the 6 rates vary from city to city. And so the objective 7 in this was to pull aside those fees that are simply a pass-through item, something we collect 8 9 from customers and remit to the cities, and calculate the merger credit on a basis of the 10 11 actual electric revenues that customers pay, so that there's not a distortion in the credit, 12 depending on the level of these fees that are in 13 the various cities. So that was the number one 14 15 consideration related to doing it before tax, and that's similar to the way we did the refund and 16 17 this Commission approved it in the last case. 18 I guess the second thing that I would 19 say related to this, is that I guess the logic that 20 is used that, if we have a credit and this credit 21 is nothing more than, I think, a downpayment for

- 22 benefits that we believe will come in the
- 23 transition plan, it really is a price reduction.
- 24 And I guess what I see being argued here is that
- 25 every time we have a price reduction, it's a

1 detriment to the cities. And so that, I guess,

2 would argue that we ought to be charging higher
3 prices in some way to increase the fee. I guess I
4 don't see it as a detriment. It's something that
5 that fee actually follows whatever reasonable
6 utility prices are.

7 And if the Commission approves this transaction and the credit or price reduction goes 8 9 to customers, then their bill will go down, they 10 will receive that benefit, the citizens of those 11 cities, and correspondingly, there will be an adjustment to that fee that is percentage based. 12 13 CHAIRMAN MECHAM: Mr. Allred. 14 MR. ALLRED: Mr. Larson, you've 15 indicated that there is no detriment to the ratepayer. Many times those ratepayers, if not 16 17 always, are also taxpayers, aren't they? MR. LARSON: I think that's an accurate 18 19 statement. 20 MR. ALLRED: And the franchise fee is a 21 significant part of most municipalities' budget,

22 isn't it?

23 MR. LARSON: You would know better

24 than I.

25 MR. ALLRED: It's logical to assume,

1 isn't it, that if there is a significant reduction 2 in one area of revenue, there is likely an increase 3 in another area of revenue? 4 MR. LARSON: Well, I guess, you know, 5 to the extent that the franchise -- you know, that 6 utility rates go down, and I think that's at least 7 our objective as a utility, to be as efficient as possible. I mean that's certainly what the 8 9 Commission mandates with us. And they set the 10 prices to the extent that drives down the 11 amount of the franchise fee that is paid to the cities, then, you know, I guess the cities have a 12 couple of, you know, alternatives, either to raise 13 14 other fees or cut costs to come in line with a 15 budget that is commensurate with the fees that are coming in, the same conditions that we work under. 16 17 MR. ALLRED: So to the extent that 18 there is a rate reduction and a corresponding 19 requirement to increase revenues from another area, 20 it's really a false benefit, as far as the 21 checkbook of the ratepayers and taxpayer is

- 22 concerned, isn't it?
- 23 MR. LARSON: Well, I don't think that's
- 24 the case, Mr. Allred. I guess I would say that if
- 25 I as a resident of Ogden, and I'm going to get a

1 \$10 a year price reduction and the franchise fee is 2 6 percent, and so my taxes are going to have to go 3 up 6 percent, that I think I would take the \$10 4 price reduction from the utility and pay 60 cents 5 more to compensate for the franchise fee. I'm not 6 sure they're a wash. 7 MR. ALLRED: Well, let me add an additional fact that I think you haven't taken into 8 9 account in your analysis. Ratepayer consists of a number of entities that don't pay taxes --10 11 churches, government, schools; correct? Those all 12 pay rates to PacifiCorp; correct? 13 MR. LARSON: Well, some of those that you mention don't pay certain types of taxes. I 14 15 don't know exactly the forum for whether they're in lieu of taxes or different types. But they also 16 17 are ratepayers, and they also -- cities receive the same benefits of the merger credit, and the 18 19 reduction in their electrical bills. That's one area that helps to offset some of the reduction in 20 21 the franchise fee.

- 22 MR. ALLRED: That's my point,
- 23 Mr. Larson. It's correct that the loss in
- 24 franchise fee, which is paid by almost everyone,
- 25 has to be made up by a much smaller group of

1 property tax payers; correct?

2 MR. LARSON: I don't know the answer to

3 that question.

4 MR. ALLRED: All right. Thank you.

5 You've earlier referred to the

6 franchise tax, and I objected to that and you

7 corrected your statement. Franchise fee. Do you

8 have an understanding of what that fee is actually

9 paid for?

10 MR. LARSON: What it's paid for? I

11 mean within the city's budget, what you spend it

12 on?

13 MR. ALLRED: No, do you understand the

14 basis upon which PacifiCorp makes those payments to

15 municipalities?

16 MR. HUNTER: Are we talking about the

17 legal question as to what the statute allows the

18 city to charge?

19 MR. ALLRED: Isn't it true, Mr. Larson,

20 that the fee is paid so the Company has the use of

21 the public right-of-way?

22 MR. HUNTER: Objection. I don't think

23 we have a common understanding on that all the

24 time, and that's a legal issue that we'd be happy

25 to address in some other forum, maybe an argument

1 on the Motion to Strike.

2 MR. ALLRED: If necessary, I'd be happy 3 to put a sample franchise agreement, which makes it 4 very clear, Mr. Hunter. MR. HUNTER: I have one with me, Salt 5 6 Lake's. 7 MR. ALLRED: And would you be prepared 8 to stipulate --9 CHAIRMAN MECHAM: Do we need to waste 10 time on this? Is that your understanding? And if 11 it's not, say so. Let's move along here. 12 MR. LARSON: I'm not that familiar with the franchise agreements or exactly how it all 13 14 applies. 15 CHAIRMAN MECHAM: That's fine, let's go 16 to the next one. 17 MR. ALLRED: Mr. Larson, are you aware 18 of any operating cost that is dependent upon the 19 rate base of the Company? MR. LARSON: Well, let me at least 20 21 restate the question and see if I can answer my

- 22 question, or if you're satisfied with my question.
- 23 For example, you would have a rate base item like
- 24 Hunter Power Plant, there would be operating
- 25 expenses associated with Hunter Power Plant. The

1 two are tied together.

2 MR. ALLRED: I'm making the assumption, 3 Mr. Larson, that the franchise fee that you pay is an operating cost of the Company. And my question, 4 based on that assumption is, are you aware of any 5 other operating costs that the Company incurs that 6 7 is tied to rates? 8 MR. LARSON: Well, my understanding of 9 the franchise fee is that it is nothing more than a pass-through item. I mean it is not reflected in 10 11 our rates. That's why it's a separate line item on 12 the bill. And so it is simply something -- it's a 13 percentage calculation of city to city, that we calculate and collect from customers on a monthly 14 15 basis, and we sum up all of that money and remit that in the form of a check to the cities. So it 16 17 is not reflected in our tariffed prices. 18 MR. ALLRED: Mr. Larson, is it your 19 understanding that the parties to the proposed Condition 43 intended municipal budget to be 20 21 adversely affected?

MR. LARSON: We certainly didn't intendfor municipal budgets to be affected. We simply

24 were looking at implementing a merger credit that

25 we felt would be beneficial to customers, citizens

1 of the State of Utah, and intended to calculate the 2 franchise fees in accordance with the rules of this 3 state, and comply with those. 4 MR. ALLRED: Mr. Gimble, it would be correct to state, wouldn't it, that it's the 5 Committee's position that rates shouldn't be kept 6 artificially high in order to provide an enhanced 7 franchise fee revenue stream for municipalities? 8 9 MR. GIMBLE: Well, I think I agree pretty much with what Mr. Alt said, this is an 10 issue, at least from the Committee standpoint, to 11 12 carefully think through when we put together Condition 43. I mean we'd be willing to sit down 13 and discuss this further but --14 15 MR. ALLRED: Thank you all right. Lastly, Mr. Wright, is it ScottishPower's position 16 17 that it intends to decrease the sum that it pays to municipalities for the use of the public 18 19 right-of-way. 20 MR. WRIGHT: I can merely confirm that

21 this subject was not discussed when negotiating the

22 size or the impact of the merger credit.

23 MR. ALLRED: Is ScottishPower willing

24 to proceed with further discussions regarding that

25 issue?

- 1 MR. WRIGHT: I would think so, yes.
- 2 MR. ALLRED: Thank you. That's all I
- 3 have.
- 4 CHAIRMAN MECHAM: Mr. Randle, do you
- 5 have something?
- 6 MR. RANDLE: Thank you. Were we
- 7 planning on breaking at 12:30.
- 8 CHAIRMAN MECHAM: Yes.
- 9 MR. RANDLE: I'm going to address this
- 10 to Mr. Alt and Mr. Wright, just so that I have some
- 11 idea of what the parties agreed on, and if I get
- 12 into areas where you really didn't have an
- 13 agreement, if you'd let me know.
- 14 I'm concerned about the mechanics of
- 15 this credit and how it's going to be implemented,
- 16 and I think those are some of the things you
- 17 mentioned a minute ago, the things you've
- 18 contemplated, Mr. Alt. Just assume hypothetically
- 19 that the merger was in place by January 1, 2000.
- 20 Then you say about half-way way down in the first
- 21 paragraph of 43, that at the end of each year the

22 aggregate amount of the credit allocated in that

23 year shall be calculated. What do you mean by

24 that? So at the of the year 2000 -- I assume that

25 during the year 2000 nothing will be reflected in

1 rates to ratepayers at that point as a result of

2 this credit? Mr. Alt?

3 MR. ALT: It sounds like they want to

4 answer that question.

5 MR. RANDLE: All right, Mr. Wright.
6 MR. WRIGHT: I just thought it was an
7 easy one.

8 MR. RANDLE: All of my questions are9 intended to be easy.

10 MR. WRIGHT: Oh, excellent. I think 11 the intention is that the merger credit applies in 12 2000. The idea behind the aggregate amount of 13 credit allocation is to be calculated is that you have to some degree get estimates up front, you 14 15 know, in percentage terms, how the credit applies. 16 So that if you got to the end of year and it was 17 actually 12 million that you had credited, then you need to see how much had been credited, and then 18 19 you carry that forward by some means to subsequent 20 year. I think that's right, isn't it? 21 MR. ALT: That's my understanding.

22 MR. RANDLE: Okay. Well, you fellows

23 have thought about this so much more than I have,

24 that I am just totally in the dark. Let me ask you

25 a few questions.

1	MR. ALT: To me, the whole idea was to
2	get the full amount of credit that was promised in
3	the condition. And like Matthew Wright said, that
4	they have to make an estimate to be able to put the
5	credit on, because you never know what the
6	customers' bills are going to be in advance. And
7	so you don't know whether for sure you're going to
8	get the full 12 million the first year. Plus
9	there's the fact that if they start a little late
10	in the year, around January 1st, that will make it
11	harder because they'll have to recompute the
12	percentage. The whole idea was just to make sure
13	they get all the money that they promised, is my
14	understanding.
15	MR. RANDLE: So you're talking in that
16	sentence about looking at the customers' bills and
17	calculating the amount of the credit for each
18	customer. Is that what you're talking about?
19	MR. LARSON: What we'll do in
20	calculating this is that no later than 30 days
21	after the consummation of the merge, the credit

- 22 will start. It will run for 48 months. And in
- 23 each twelve-month increment we will give back to
- 24 customers or try to give back to customers in that
- 25 twelve-month window \$12 million, as Mr. Alt said, I

1 believe we don't know exactly if you use historical

2 revenue and there is higher usage going forward,

3 you could potentially give back more of the

4 credit.

5	So we will have to project what
6	revenues will be for the coming 12 months and then
7	we will develop a percentage that will go back to
8	the customers based on that calculation. At the
9	end of that twelve-month period, we will look at
10	how much has gone back to customers, compare to the
11	12 million. If not all of it has gone back or too
12	much of it has gone back, then we will adjust the
13	next \$12 million and continue the same cycle until
14	we've got through all four cycles and the \$48
15	million has been given back. It is our commitment
16	to give back the full \$48 million of this
17	commitment to customers.
18	MR. ALLRED: All right. So in the last
19	sentence of the Paragraph 43, where you talk about
20	a merger credit tariff, and assuming that the

21 merger was in place by January 1, 2000, and I take

- 22 it that you're talking about filing a tariff that
- 23 reduces customers' bills on a projected basis,
- 24 based on their projected usage, that would result
- 25 in a \$12 million reduction Company wide for the

1 Utah jurisdiction?

2	MR. LARSON: That is correct. No later
3	than 30 days, we would file a tariff and implement
4	a line item on a customer's bill that would
5	represent their proportionate share of the \$12
6	million, and that would commence 30 days after the
7	consummation of the merger.
8	MR. RANDLE: So in my hypothetical, by
9	the end of January 2000, you'd file such a tariff
10	with this Commission?
11	MR. LARSON: We would file it with the
12	Commission, and the credit would be implemented on
13	customers' bills. If the merger were consummated
14	December 31st of hypothetically December 31st of
15	1999, then on January 31st or February 1st, that
16	the credit would show up on customers' bills. If
17	we consummate it in October or November, then the
18	credit will start showing up earlier.
19	MR. RANDLE: Okay, that's helpful.
20	Now, I take it that you'd file another tariff at
21	the end of January or early February of 2001.

22 MR. LARSON: I don't know that we would

23 have to file another tariff. We would just modify

24 the one that was in place to adjust the percentage

25 up or down so that the customers were getting the

1 full \$12 million.

2	MR. RANDLE: And during those first two
3	years, you would not be concerned about what actual
4	cost reductions had been incurred as a result of
5	the merger. They would just be automatic in those
6	first two years, the reduction; is that correct?
7	MR. LARSON: I think we'd certainly be
8	concerned about what costs are, but for the purpose
9	of the tariff it will have no impact.
10	MR. RANDLE: All right. Now in the
11	last paragraph on Page 9, Paragraph 43, where you
12	talk about cost reductions related to the merger
13	and that offsetting the credit in the final two
14	years, I assume that the bargaining was that the
15	burden of proof of proving those cost reductions is
16	the company's?
17	MR. ALT: That's my understanding.
18	MR. REEDER: So neither the Company nor
19	you would have any problem if that was specifically
20	set forth in the stipulation?
21	MR. ALT: I personally wouldn't have a

- 22 problem.
- 23 MR. GIMBLE: For the Committee, I
- 24 wouldn't have a problem either.
- 25 MR. RANDLE: Would the Company? See,

1	you get into this problem of maybe there's some
2	cost reductions where, as Mr. Reeder was pointing
3	out, and Mr. Alt saying the further you get down
4	the road, the harder it is to tell. Was it the
5	agreement that the Company takes on the burden of
6	proof as to what those costs reductions are, so
7	that if it's not convincing they don't get it?
8	MR. HUNTER: I object to the question.
9	The burden is clearly a legal issue. In every case
10	before the Commission we effectively have a burden
11	of convincing the Commission. If Mr. Randle is
12	asking in the sense that do we have to convince the
13	Commission, I have no problem with having him
14	answer the question. If burden is meant in the
15	legal sense, I object to it.
16	MR. RANDLE: Is the Commission
17	involved? That's another question I had. Does
18	this involve a rate case or a mini case where they
19	come in and say the credit is offset, or is it an
20	automatic thing as a result of bargaining between
21	the Division and the Company or

22 MR. WRIGHT: We had assumed this to be

23 class to rate case, so if the Company was incorrect

24 during this period, it would have the job of

25 convincing, with the term that Mr. Hunter used,

1 that the merger savings were attributed to

- 2 ScottishPower's actions.
- 3 MR. RANDLE: What if you don't have a

4 rate case?

5 MR. WRIGHT: Then the merger credit

6 will continue, for years three and four.

7 MR. RANDLE: Okay.

8 MR. WRIGHT: Incidentally, if we have

9 the rate case, of course, then the benefits are

10 captured in rates and we'll be in jury.

11 MR. RANDLE: So there's nothing in this

12 that would prevent the Company from coming in and

13 filing a rate case and saying, well, our expenses

14 not related to the merger have gone up and so we

15 want a rate increase related to that, regardless of

16 what the cost reduction related to the merger are.

17 MR. WRIGHT: This approach was

18 specifically designed such that the Company's

19 ability with respect to rate cases is not

20 affected. What we were trying to do is clearly

21 ring fence the benefits of the rate cases to run

22 their course in the business as usual sense.

23 MR. RANDLE: But when you say the

24 merger credit shall be allocated among PacifiCorp

25 retail customers based on the percentage of their

1 bill, exclusive of taxes -- maybe this question was 2 asked, but if it was, I didn't understand. What do 3 you mean by exclusive of taxes? 4 MR. LARSON: Just in calculating how 5 the bill will go back -- I mean how the credit will 6 go back to customers. Rather than let the 7 percentage of revenue be influenced by taxes, some communities or fees, as Mr. Allred said, some 8 9 communities have different rates, fee rates, and so 10 we didn't want that to impact the calculation of 11 the percentage of how this credit would go back to 12 customers, and so it will be calculated based on their electrical rates as set by this Commission 13 and not fees that are charged. 14 15 MR. RANDLE: So you weren't referring 16 in that sentence to the Company's taxes? 17 MR. LARSON: No. 18 MR. REEDER: So I assume there would be 19 no adjustment to the \$12 million as a result of the Company's tax rates? 20 MR. LARSON: No. 21

22 MR. RANDLE: Okay. Now, when you talk

23 about offsetting in years 2002, 2003 for cost

24 reductions related to the merger that are reflected

25 in rates, and that's talking about your rate case?

1 MR. LARSON: Right.

2	MR. RANDLE: If you have a rate case
3	then, and you've approved that, there's certain
4	reductions related to the merger the Commission has
5	bought off on, and implements a tariff accordingly,
6	then they're reflected in rates. That's what you
7	mean by that?
8	MR. WRIGHT: That's correct, sir.
9	MR. RANDLE: Now, are you talking about
10	cost reductions there related to years 2002 and
11	2003, or would that accumulate to earlier years as
12	well? In other words, if you came in and proved to
13	the Commission that in say, you filed a rate
14	case in 2002, at the end of 2002, and you came
15	forward with proof to the Commission that the cost
16	reductions related to the merger for years 2000,
17	2001 and 2002 combined were over 75 million. Would
18	your position be then that the credit for 2000 and
19	2002 and 2003 was entirely consumed?
20	MR. WRIGHT: Sorry, my understanding of
21	this is that the State of Utah uses a historical

- 22 test period. It will be the amount of merger
- 23 related savings reflected in the test period year,
- 24 such that if there were a rate case in 2002, we
- 25 would be using a 2001 test year, and we would be

1	looking at merger related savings in that test year
2	with respect to offsetting the merger credit going
3	forward.
4	CHAIRMAN MECHAM: Mr. Randle why don't
5	we take a lunch recess and we'll return at 2
6	o'clock.
7	MR. RANDLE: I'm just about done.
8	CHAIRMAN MECHAM: We'll finish after.
9	MR. RANDLE: All right.
10	(Lunch recess at 12:30 p.m.)
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Deanna M. Chandler * CSR