

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of  
Allen Sanderson against Rocky Mountain  
Power

)  
)  
)  
)  
)

DOCKET NO. 09-035-02

SCHEDULING ORDER

ISSUED: March 16, 2009

By The Commission:

On or about January 20, 2009, Mr. Allen Sanderson filed a formal complaint with the Commission against Rocky Mountain Power (Company). Mr. Sanderson complained of power outage in his neighborhood. In 2008, he filed an informal complaint with the Division of Public Utilities (Division). He complained that he and 14 other homes are part of a larger group in the neighborhood that lose power when others in the neighborhood do not lose power. He claims that outages are common, and has asked the Company to do various repairs and maintenance to help improve reliability. In 2008, the Company performed various actions to help improve reliability. It had trees trimmed, inspected poles and lines in the rear of Mr. Sanderson's house of which he complained, created a reliability plan, checked circuits for deteriorating or failed equipment, etc. In April 2008, the Company identified 21 corrective maintenance items, of which 20 remain to be completed. The remaining items were scheduled to be completed in the first part of 2009.

On February 19, 2009, the Division submitted a recommendation that the Commission allow the Company time in the first part of 2009 to complete the remaining twenty maintenance items and require the Company to submit a report at the end of March as to the

DOCKET NO. 09-035-02

-2-

status of the work. Based on the information presented by the Division, the Commission makes the following order regarding scheduling in this docket.

RMP has represented to the Division that maintenance work would be completed about the end of the first quarter of 2009. Therefore, the Commission orders the Company to submit a status report on the 20 maintenance items by Monday, April 6, 2009. Based on the status of that report, the Commission will further schedule items as needed or the parties may make any motions they feel are appropriate.

DATED at Salt Lake City, Utah, this 16<sup>th</sup> day of March, 2009.

/s/ Julie Orchard  
Commission Secretary  
G#61204